

**FRAMEWORK AGREEMENT
NO: QC0009**

**ROUTE AGREEMENT
NO: QC85701**

ROUTE: 9/N9

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

**FRAMEWORK AGREEMENT
NO: QC0009**

**ROUTE AGREEMENT
NO: QC85701**

ROUTE: 9/N9

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 9/N9 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Brentford Bus Garage (AH)
Armchair House
Commerce Road
Brentford
TW8 8LZ

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 9: Aldwych - Hammersmith

Date of Service Change: 27 January 2024.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Hammersmith:

Aldwych, Strand, Charing Cross, Trafalgar Square (south Side), Cockspur Street, Pall Mall, Waterloo Place, Regent Street St. James, Regent Street, Piccadilly, Duke of Wellington Place, Grosvenor Place, Knightsbridge, Kensington Road, Kensington Gore, Kensington Road, Kensington High Street, Hammersmith Road, Butterwick, Talgarth Road, Hammersmith Bus Station High Level

Towards Aldwych:

Hammersmith Bus Station High Level, Hammersmith Bus Station Northern Exit Ramp, Hammersmith Broadway, Butterwick, Hammersmith Road, Kensington High Street, Kensington Road, Kensington Gore, Kensington Road, Knightsbridge, Hyde Park Corner, Piccadilly, Piccadilly Circus, Haymarket, Cockspur Street, Trafalgar Square (south Side), Strand, Aldwych

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Aldwych, East Arm

Public offside stand for 6 buses on south side of Aldwych (east arm) commencing 10 metres west of Melbourne Place and extending 67 metres west. Overflow public stand for 3 buses on south side of Strand commencing 10 metres east of Surrey Street and extending 36 metres east.

Buses proceed from Aldwych direct to stand, departing via Aldwych, Melbourne Place, Strand to Aldwych.

Set down in Aldwych, at Stop E (20983 - Aldwych / Drury Lane) and pick up in Aldwych, at Stop R (BP6515 - Aldwych / Bush House).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 9 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Aldwych.
OTHER INFORMATION:	Stand available for 2 one-person operated vehicles. Toilet facilities available (24 hours).

Trafalgar Square (from Hammersmith Bus Station)

Buses proceed from Cockspur Street, Trafalgar Square (south Side), Charing Cross, Trafalgar Square (south Side) departing to Cockspur Street.

Set down in Cockspur Street, at Stop B (BP3509 - Trafalgar Square) and pick up in Cockspur Street, at Stop S (BP3507 - Trafalgar Square).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Trafalgar Square.
OTHER INFORMATION:	To be used by one-person operated vehicles only.

Piccadilly Circus (from Hammersmith Bus Station)

Buses proceed from Haymarket, Charles I I Street, Regent Street St. James departing to Regent Street St. James.

Set down in Haymarket, at Stop R (29867 - Haymarket / Jermyn Street) and pick up in Regent Street, at Stop Z (17683 - Regent Street / St James's).

AVAILABILITY:	At any time.
BLIND DISPLAY:	Piccadilly Circus.
OTHER INFORMATION:	Turning point only - buses must not stand.

Green Park Station (from Hammersmith Bus Station)

Buses proceed from Piccadilly, Stratton Street, Berkeley Street departing to Piccadilly.

Set down in Piccadilly, at Stop C (25145 - Old Park Lane / Hard Rock Cafe) and pick up in Piccadilly, at Stop H (15192 - Green Park Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Green Park.

Hyde Park Corner, Achilles Way (from both directions)

Public stand for two buses on the south side (offside) of Achilles Way, commencing 18 metres west of the southbound carriageway of Park Lane and extending 20 metres west.

From Aldwych

Buses proceed from Duke of Wellington Place, Grosvenor Place, Hyde Park Corner, Park Lane, Achilles Way to stand, departing via Achilles Way, Park Lane, Hyde Park Corner to Piccadilly.

Set down in Piccadilly, at Stop E (988 - Green Park / Constitution Hill) and pick up in Piccadilly, at Stop C (25145 - Old Park Lane / Hard Rock Cafe).

From Hammersmith Bus Station

Buses proceed from Knightsbridge, Hyde Park Corner, Park Lane, Achilles Way to stand, departing via Achilles Way, Park Lane, Hyde Park Corner, Duke of Wellington Place, Grosvenor Place to Knightsbridge.

Set down in Knightsbridge, at Stop T (96 - Hyde Park Corner Station) and pick up in Knightsbridge, at Stop M (107 - Hyde Park Corner Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Hyde Park Corner.

Hyde Park Corner (from Hammersmith Bus Station)

Buses proceed from Knightsbridge, Hyde Park Corner, Duke of Wellington Place, Grosvenor Place departing to Knightsbridge.

Set down in Knightsbridge, at Stop T (96 - Hyde Park Corner Station) and pick up in Knightsbridge, at Stop M (107 - Hyde Park Corner Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Hyde Park Corner.

Kensington, Queen's Gate (from Hammersmith Bus Station)

Buses proceed from Queen's Gate, Prince Consort Road, Exhibition Road departing to Kensington Gore.

Set down in Kensington Road, at Stop RK (11224 - Queen's Gate) and pick up in Kensington Gore, at Stop RC (3352 - Royal Albert Hall).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Kensington, Palace Gate.

Kensington, Holland Road (from Aldwych)

Buses proceed from Kensington High Street, Holland Road, Addison Crescent, Addison Road departing to Kensington High Street.

Set down in Kensington High Street, at Stop Z (11195 - Warwick Gardens) and pick up in Kensington High Street, at Stop W (35202 - Warwick Gardens).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Kensington, Holland Road.

Hammersmith Bus Station, Upper Level

Private stand for 10 buses in Hammersmith Upper Level Bus Station. Buses to stand as follows:

Bays E1/E2 on east side - Route 267

Bays E3/E4/E5 on east side - Routes 9 and N9

Bay S1 on south side - Route 9 (only between 0600 and 2100)

Bays W1/W2 on west side - Route 211

Bays W3/W4 on west side –

Buses proceed from Hammersmith Bus Station High Level to stand, departing to Hammersmith Bus Station High Level.

Set down in Hammersmith Bus Station, at stop E (R0879 - Hammersmith Bus Station) and pick up in Hammersmith Bus Station, at stop F (R0880 - Hammersmith Bus Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 3 buses on Route 9 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Hammersmith Bus Station.

OTHER INFORMATION: To be used by one-person operated vehicles only.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 9: Aldwych - Heathrow Airport, Terminal 5

Date of Service Change: 27 January 2024.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Heathrow Airport, Terminal 5:

Aldwych, Strand, Charing Cross, Trafalgar Square (south Side), Cockspur Street, Pall Mall, Waterloo Place, Regent Street St. James, Regent Street, Piccadilly, Duke of Wellington Place, Grosvenor Place, Knightsbridge, Kensington Road, Kensington Gore, Kensington Road, Kensington High Street, Hammersmith Road, Butterwick, Talgarth Road, Hammersmith Bus Station High Level, Talgarth Road, Queen Caroline Street, King Street, Chiswick High Road, Chiswick Roundabout, Chiswick High Road, Kew Bridge Road, Brentford High Street, London Road, Hounslow High Street, Hanworth Road, Grove Road, Bell Road, Bath Road, Nettleton Road, Nene Road, East Ramp, Tunnel Road East, Inner Ring East, Heathrow Airport Central Bus Station, Inner Ring West, Tunnel Road West, West Ramp, Newport Road Roundabout, Northern Perimeter Road (west), Western Perimeter Road, Windsock Way, Wallis Road, Terminal 5 Bus & Coach Station

Towards Aldwych:

Terminal 5 Bus & Coach Station, Wallis Road, Whittle Road, Western Perimeter Road, Western Perimeter Road Underpass, Western Perimeter Road, Northern Perimeter Road (west), Nelson Road, Newbury Road, Newport Road Roundabout, Northern Perimeter Road (west), Northern Perimeter Road, Nene Road, East Ramp, Tunnel Road East, Inner Ring East, Heathrow Airport Central Bus Station, Inner Ring West, Tunnel Road West, Tunnel Road East, East Ramp [northern Side], Bath Road, Hounslow West Station Forecourt, Bath Road, Steve Biko Way, Staines Road, Grove Road, Hanworth Road, Hounslow High Street, London Road, Brentford High Street, Kew Bridge Road, Chiswick High Road, Chiswick Roundabout, Chiswick High Road, King Street, Studland Street, Glenthorne Road, Beadon Road, Hammersmith Broadway, Hammersmith Bus Station Northern Entrance Ramp, Hammersmith Bus Station High Level, Hammersmith Bus Station Northern Exit Ramp, Butterwick, Hammersmith Road, Kensington High Street, Kensington Road, Kensington Gore, Kensington Road, Knightsbridge, Hyde Park Corner, Piccadilly, Piccadilly Circus, Haymarket, Cockspur Street, Trafalgar Square (south Side), Strand, Aldwych

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Aldwych, East Arm

Public offside stand for 6 buses on south side of Aldwych (east arm) commencing 10 metres west of Melbourne Place and extending 67 metres west. Overflow public stand for 3 buses on south side of Strand commencing 10 metres east of Surrey Street and extending 36 metres east.

Buses proceed from Aldwych direct to stand, departing via Aldwych, Melbourne Place, Strand to Aldwych.

Set down in Aldwych, at Stop E (20983 - Aldwych / Drury Lane) and pick up in Aldwych, at Stop R (BP6515 - Aldwych / Bush House).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route N9 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Aldwych.
OTHER INFORMATION:	Toilet facilities available 24 hours.

Trafalgar Square (from Heathrow Airport, Terminal 5)

Buses proceed from Cockspur Street, Trafalgar Square (south Side), Charing Cross, Trafalgar Square (south Side) departing to Cockspur Street.

Set down in Cockspur Street, at Stop B (BP3509 - Trafalgar Square) and pick up in Cockspur Street, at Stop S (BP3507 - Trafalgar Square).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Trafalgar Square.

Green Park Station (from Heathrow Airport, Terminal 5)

Buses proceed from Piccadilly, Stratton Street, Berkeley Street departing to Piccadilly.

Set down in Piccadilly, at Stop J (25145 - Old Park Lane / Hard Rock Cafe) and pick up in Piccadilly, at Stop H (15192 - Green Park Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Green Park.

Hyde Park Corner (from Heathrow Airport, Terminal 5)

Buses proceed from Knightsbridge, Hyde Park Corner, Duke of Wellington Place, Grosvenor Place departing to Knightsbridge.

Set down in Knightsbridge, at Stop T (96 - Hyde Park Corner Station) and pick up in Knightsbridge, at Stop M (107 - Hyde Park Corner Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Hyde Park Corner.

Hyde Park Corner, Achilles Way (from both directions)

Public stand for two buses on the south side (offside) of Achilles Way, commencing 18 metres west of the southbound carriageway of Park Lane and extending 20 metres west.

From Aldwych

Buses proceed from Piccadilly, Duke of Wellington Place, Grosvenor Place, Hyde Park Corner, Park Lane, Achilles Way to stand, departing via Achilles Way, Park Lane, Hyde Park Corner to Piccadilly.

Set down in Piccadilly, at Stop E (988 - Green Park / Constitution Hill) and pick up in Piccadilly, at Stop C (25145 - Old Park Lane / Hard Rock Cafe).

From Heathrow Airport, Terminal Five

Buses proceed from Knightsbridge, Hyde Park Corner, Park Lane, Achilles Way to stand, departing via Achilles Way, Park Lane, Hyde Park Corner, Duke of Wellington Place, Grosvenor Place to Knightsbridge.

Set down in Knightsbridge, at Stop T (96 - Hyde Park Corner Station) and pick up in Knightsbridge, at Stop M (107 - Hyde Park Corner Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Hyde Park Corner.

Hammersmith Bus Station, Upper Level (from both directions)

Private stand for 10 buses in Hammersmith Upper Level Bus Station. Buses to stand as follows:

Bays E1/E2 on east side - Route 267

Bays E3/E4/E5 on east side - Routes 9 and N9

Bay S1 on south side - Route 9 (only between 0600 and 2100)

Bays W1/W2 on west side - Route 211

Bays W3/W4 on west side –

From Aldwych

Buses proceed from Hammersmith Bus Station High Level to stand, departing to Hammersmith Bus Station High Level.

Set down in Hammersmith Bus Station, at Stop E (R0876 - Hammersmith Bus Station) and pick up in Hammersmith Bus Station, at Stop F (R0880 - Hammersmith Bus Station).

From Heathrow Airport, Terminal Five

Buses proceed from Hammersmith Bus Station High Level to stand, departing to Hammersmith Bus Station High Level.

Set down in Hammersmith Bus Station, at Stop E (R0880 - Hammersmith Bus Station) and pick up in Hammersmith Bus Station, at Stop B (R0876 - Hammersmith Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hammersmith, Bus Station.

Turnham Green, Church (from Heathrow Airport, Terminal 5)

Buses proceed from Chiswick High Road, Town Hall Avenue, Heathfield Terrace departing to Chiswick High Road.

Set down in Chiswick High Road, at Stop S (R0209 - Chiswick Road) and pick up in Chiswick High Road, at Stop CV (133 - Turnham Green Church).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Turnham Green, Church.

Chiswick Roundabout (from both directions)

From Aldwych

Buses proceed from Chiswick High Road, Chiswick Roundabout departing to Chiswick High Road.

Set down in Chiswick High Road, at Stop J (6159 - Power Road) and pick up in Chiswick High Road, at Stop K (6158 - Thorney Hedge Road).

From Heathrow Airport, Terminal Five

Buses proceed from Chiswick High Road, Chiswick Roundabout departing to Chiswick High Road.

Set down in Chiswick High Road, at Stop Q (3163 - Brentford Fountain Leisure Centre) and pick up in Chiswick High Road, at Stop L (3164 - Brentford Fountain Leisure Centre).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Chiswick Roundabout.

Brentford, County Court, Back Lane, South Side Sta (from both directions)

Public stand for three buses on south side of Back Lane, commencing 5 metres west of the western kerbline of Alexandra Road and extending 30 metres west.

From Aldwych

Buses proceed from Brentford High Street, Alexandra Road, Back Lane to stand, departing via Back Lane, St Paul's Road, Half Acre to Brentford High Street.

Set down in High Street, at Stop BJ (6170 - Goat Wharf) and pick up in High Street, at Stop BP (6173 - Brentford County Court).

From Heathrow Airport, Terminal Five

Buses proceed from Brentford High Street, Alexandra Road, Back Lane to stand, departing via Back Lane, St Paul's Road, Half Acre to Brentford High Street.

Set down in High Street, at Stop BP (6173 - Brentford County Court) and pick up in High Street, at Stop BL (6176 - Market Place).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Brentford, County Court.

Hounslow Bus Station (from both directions)

Private stand for 9 buses in marked bays in bus parking area in Hounslow Bus Station on north side of London Road.

From Aldwych

Buses proceed from London Road, Hounslow Bus Station to stand, departing via Hounslow Bus Station to London Road.

Set down in London Road, at Stop G (1778 - Hounslow Bus Station) and pick up in London Road, at Stop F (1341 - Hounslow Bus Station).

From Heathrow Airport, Terminal Five

Buses proceed from Hanworth Road, Hounslow High Street, London Road, Hounslow Bus Station to stand, departing via Hounslow Bus Station, Hounslow High Street to Hanworth Road.

Set down in Hanworth Road, at Stop Z1 (BP2285 - Hounslow High Street) and pick up in Hanworth Road, at Stop L (BP2173 - Fairfields Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hounslow, Bus Station.
OTHER INFORMATION:	Toilet facilities available 24 hours.

Hounslow West Station (from Aldwych)

Private stand for one bus in station forecourt commencing at lamp standard N801 extending 16 metres northwest.

Buses proceed from Bath Road, Hounslow West Station Forecourt to stand, departing via Bath Road to Hounslow West Station Forecourt.

Set down in Bath Road, at Stop C (9114 - Hounslow West Station) and pick up in Hounslow West Station Forecourt, at Stop A (9115 - Hounslow West Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hounslow West.

Heathrow Airport, Central Bus Station (from Aldwych)

Private stand for 15 buses on north side of Heathrow Airport Central Bus Station. 10 spaces are marked out in bays, 4 on the north side of the station and 1 opposite the departure stops.

Buses proceed from Bath Road, Nettleton Road, Nene Road, East Ramp, Tunnel Road East, Inner Ring East, Heathrow Airport Central Bus Station, Bus Parking Area to stand, departing via Bus Parking Area to Heathrow Airport Central Bus Station. Set down in Bath Road, at alighting point (18208 - Nene Road) and pick up in Heathrow Central Bus Station, at Stand 19 (BP5117 - Heathrow Central Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Heathrow Airport Central.
OTHER INFORMATION:	Toilet facilities available (24 hours). Buses must only stand within the layover area in the bus station. Buses must not be left unattended at any other location.

Heathrow Airport, Terminal 5

Private stand for up to 10 buses in BAA bus & coach station (Wallis Road) on eastern most bays
Buses proceed from Terminal 5 Bus & Coach Station to stand, departing to Terminal 5 Bus & Coach Station.
Set down in Heathrow Terminal 5, at Stop 1 (BP5134 - Heathrow Terminal 5) and pick up in Heathrow Terminal 5, at Stop 7 (BP5140 - Heathrow Terminal 5).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route N9 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Heathrow Airport, Terminal 5.
OTHER INFORMATION:	Toilet facilities available within the terminal (24 hours). Standing arrangements may also be subject to change.

**FRAMEWORK AGREEMENT
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**ROUTE AGREEMENT
NO: QC85701**

ROUTE: 9/N9

SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

<u>Route 9</u>	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Thursdays	9-62356-ML-MT-1	29/01/24	A	13	14	14	8	1,156.34	199	230,111.66
Fridays	9-62356-ML-Fr-1	02/02/24	A	13	14	14	8	1,156.34	51	58,973.34
Saturdays & Good Friday	9-62356-ML-Sa-1	27/01/24	A	N/A	14	N/A	8	1,145.53	56	64,149.68
Sundays & Public Holidays*	9-62356-ML-Su-1	28/01/24	A	N/A	11	N/A	8	918.19	58	53,255.02
								Total daily	364	406,489.70

Route N9	Working Timetable			Number of Vehicles In Service	Nightly Scheduled In Service Miles	Number of Nights	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	Evening PVR	Per Night	Nights	Nights
Sun pm / Mon am #	N9-62357-ML-SuNt-1	29/01/24	A	7	452.65	54	24,443.10
Mon – Thurs pm / Tues – Fri am	N9-62357-ML-MThNt-1	30/01/24	A	7	452.65	205	92,793.25
Fri pm / Sat am	N9-62357-ML-FrNt-1	27/01/24	A	8	452.65	52	23,537.80
Sat pm / Sun am	N9-62357-ML-SaNt-1	28/01/24	A	8	534.22	52	27,779.44
					Total nightly	363	168,553.59
Total Scheduled In Service Mileage (daily + nightly)							575,043.29

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|---|--------------------|
| 1. Early Termination Date
(clause 27.9) | 29 January
2027 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles? (clause
20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes * |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 2
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service are refurbished in accordance with the New Routemaster Refurbishment – Side Letter Agreement.
8. A Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessments pertaining to routes 9 and N9.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.

P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

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SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	Route 9 – 98% Route N9 – 99%
Route Categorisation	Route 9 - High Frequency Route Route N9 – Low Frequency Route
Initial Minimum Performance Standard (1 April 2024 to 3 January 2025)	Route 9: EWT = 1.22 Minutes Route N9: 81.5% "On Time"
Minimum Performance Standard	Route 9: EWT = 1.20 Minutes Route N9: 82.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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ROUTE: 9

SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
AWCHEA	Aldwych / Bush House	HAMMBU	Hammersmith Bus Station
TFSQCS	Trafalgar Square	KENSOL	Holland Road
GNPKSN	Green Park Station <>	HSKNSN	High Street Kensington Station <>
HPCRKB	Hyde Park Corner Station <>	KENSRA	Royal Albert Hall
KENSRA	Royal Albert Hall	HPCRKB	Hyde Park Corner Station <>
HSKNSN	High Street Kensington Station <>	GNPKSN	Green Park Station <>
KENSOL	North End Road		

FRAMEWORK AGREEMENT
NO: QC0009

ROUTE AGREEMENT
NO: QC85701

ROUTE: N9

SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
AWCHEA	Aldwych / Bush House	HTWAT5	Heathrow Terminal 5
TFSQCS	Trafalgar Square	HTWABS	Heathrow Central Bus Station
GNPKSN	Green Park Station <>	HARNCR	Harlington Corner
HPCRKB	Hyde Park Corner Station <>	HWSTSN	Hounslow West Station <>
HSKNSN	High Street Kensington Station <>	HOUNBSL	Hounslow Bus Station
HAMMBU	Hammersmith Bus Station	BTFDHA	Market Place
TURNCH	Turnham Green Church	TURNCH	Turnham Green Church
BTFDHA	Market Place	HAMMBU	Hammersmith Bus Station
HOUNBSL	Hounslow Bus Station	HSKNSN	High Street Kensington Station <>
HWSTSN	Hounslow West Station <>	HPCRKB	Hyde Park Corner Station <>
HARNCR	Harlington Corner	GNPKSN	Green Park Station <>
HTWABS	Heathrow Central Bus Station		

**FRAMEWORK AGREEMENT
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**ROUTE AGREEMENT
NO: QC85701**

ROUTE: 9/N9

SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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ROUTE: 9/N9

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Wrightbus New Routemaster
Body Manufacturer and Type	Wrightbus New Routemaster
Single or Double Deck	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	63 + 1 Wheelchair Space
Maximum Standing Capacity	18
Maximum Length	11,300mm
Maximum Width	2,550mm
Number of Doors	Three
Year of Manufacture	2015-16
Engine Type (Including Euro Rating)	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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ROUTE: 9/N9

SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

FRAMEWORK AGREEMENT
NO: QC0009

ROUTE AGREEMENT
NO: QC85701

ROUTE: 9/N9

VERSION NO: 02

EFFECTIVE DATE: 27 JANUARY 2024

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|--|--------------------------|
| 1. | Contract Price | £ 5,515,000.00 per annum |
| | Route 9: | £ 4,363,047.00 per annum |
| | Route N9: | £ 1,151,953.00 per annum |
| 2. | Period Contract Payment | £ 424,230.77 |
| 3. | Scheduled In Service Mileage | 575,043.29 miles p.a. |
| | Route 9: | 406,489.70 miles p.a |
| | Route N9: | 168,553.59 miles p.a |
| 4. | Deduction Figure | £ 9.59 per mile |
| 5. | Date of Tender | 7 February 2023 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 1 April 2024 (Payment Period 1, Quarter 1) to 3 January 2025 (Payment Period 10, Quarter 3). | |