

# **Professional Service Contract**

# **Contract Data Forms**

October 2024

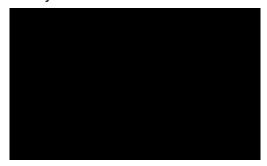
This agreement is made between the *Client*, the *Consultant* and the Named Suppliers.

Terms in this agreement have the meanings given to them in the contract between the Environment Agency and for Change Implementation Consultancy service (the *service*).

The Consultant offers to Provide the Services in accordance with these conditions of contract for an amount to be determined in accordance with these conditions of contract.

The Consultant was appointed to the framework and executed the framework agreement (with reference number RM6165).

by





## **Contract Data**

### PART ONE - DATA PROVIDED BY THE CLIENT

Completion of the data in full, according to the Options chosen, is essential to create a complete contract.

#### 1 General

The *conditions of contract* are the core clauses and the clauses for the following main Option, the Option for resolving and avoiding disputes and secondary Options of the NEC4 Professional Service Contract June 2017 (with amendments January 2019)

Main Option

E

Option for resolving and avoiding disputes

W2

Secondary Options

X2, X9, X11, X18, Y(UK)2, Z1, Z2, Z3, Z5, Z8, Z9, Z12, Z125, Z130, Z131

The service is

To provide Change Implementation services to a number of projects within the FCRM Delivery Hub of the Environment Agency

This [the contract] is for an initial period of 12 months. The parties can agree to extend [the contract] through a single extension or multiple extensions for an additional period of up to 12 months or a period that allows for services to be procured under a new Environment Agency or alternative framework, which ever may be the later date.

The Client is

Name

**Environment Agency** 

Address for communications

Horizon House Deanery Road Bristol BS1 5AH

Address for electronic communications

enquiries@environment-agency.gov.uk

The Service Manager is

Name

Address for communications

Address for electronic communication

The Scope is in

BIS Tender Scope - FCRM NZC4I

Date: 04/10/2024 Version 3.0

|  | The language of the contract is  | English   |
|--|--|---|
|  | The law of the contract is the law of  | England and Wales, subject to the jurisdiction of the courts of England and Wales |
|  | The period for reply is  | 2 weeks except that   |
|  | • The period for reply for   | n/a is n/a  |
|  | • The period for reply for   | n/a is n/a  |
|  | The period for retention is 6 year.  The following matters will be included in the | ar(s) following Completion or earlier termination e Early Warning Register        |
|  | None   |   |
|  | Early warning meetings are to be held at longer than                               | intervals no 4 weeks  |
| 2 The Consultant's m   | nain responsibilities  |   |
| If the <i>Client</i> has identified work which is set to meet a stated <i>condition</i> by a <i>key date</i> | The key dates and conditions to be met are condition to be met  (1)  (2)  (3)      | key date  |
| If Option A is used  | The Consultant prepares forecasts of th intervals no longer than                   | e total <i>expenses</i> at  4 weeks   |
| If Option C or E is used   | The Consultant prepares forecasts of the plus Fee and expenses at intervals no lo  |   |
| 3 Time   |  |   |
|  | The starting date is   | 19/10/2024  |
|  |  |   |

|   | The Cl           | ient provides access to the   | e following perso         | ns, places and  | things                           |         |
|---|------------------|---|---------------------------|-----------------|----------------------------------|---------|
|   | ac               | cess  |                           | a               | ccess date                       |         |
|   | (1)              | Environment Agency Off  | ïces                      |                 | 19/10/2024                       |         |
|   | (2)              | Systems and access as   | appropriate               |                 | 19/10/2024                       |         |
|   |                  | Consultant submits revise er than   | ed programmes a           | at intervals no | 4 weeks                          |         |
| If the <i>Client</i> has decided the <i>completion date</i> for the whole of the <i>service</i> | The<br>is        | completion date for the wh  | nole of the <i>servic</i> | e 18/10/2025    |                                  |         |
| If no programme is identified in part two of the Contract Data                                  |                  | period after the Contract I sultant is to submit a first                                    |                           |                 | 2 weeks                          |         |
| 4 Quality manageme  | nt               |   |                           |                 |                                  |         |
|   |                  | period after the Contract I<br>submit a quality policy sta                                  |                           |                 | 4 weeks, if not previously provi | ided by |
|   |                  | period between Completion the defects date is   | on of the whole o         | f the service   | 26 weeks                         |         |
| 5 Payment   |                  |   |                           |                 |                                  |         |
| ,   | The c            | currency of the contract is   | the                       |                 | £ sterling                       |         |
|   | The a            | ssessment interval is   |                           |                 | Monthly                          |         |
| If the <i>Client</i> states any   | The ex           | penses stated by the Clie   | nt are                    |                 |                                  |         |
| expenses  | item             |   | am                        | ount            |                                  |         |
|   |                  |   |                           |                 |                                  |         |
|   |                  |   |                           |                 |                                  |         |
|   | The ii           | nterest rate is 2   | % per annu                | m (not less tha | n 2) above the                   |         |
|   | Bas              | е   | rate of the               | Bank of Engla   | and                              | bank    |
| If the period in which payments are made is not three weeks and Y(UK)2 is                       | The p            | eriod within which payme  | nts are made is           | 1 Month         |                                  |         |
| not used If Option C or E is used and the <i>Client</i> states any locations                    | Const<br>for the | ocations for which the ultant provides a charge e cost of support people ffice overhead are | All UK offices            |                 |                                  |         |

| If Option C is used      | The Consultant's share percen   | tages and the share ranges a  | re   |
|--------------------------|---|---|--|
|                          | share range   | C   | Consultant's share percentage  |
|                          | less than   | %   | %  |
|                          | from  | % to%   | %  |
|                          | from  | % to  %   | %  |
|                          | greater than  | %   | %  |
| If Option C or E is used | The exchange rates are those  | e published in Financial 1  | Times  |
| ·                        |   | ate)  |  |
| 6 Compensation eve       | nts   |   |  |
| If there are additional  | These are additional compensations  | ation events  |  |
| 8 Liabilities and insu   | rance   |   |  |
| If there are additional  | These are additional Client's lia   | abilities   |  |
| Client's liabilities     | (1)   |   |  |
|                          | (2)   |   |  |
|                          | (3)   |   |  |
|                          | •   |   |  |
|                          | The minimum amount of cover insurance are   | and the periods for which the   | Consultant maintains PERIOD FOLLOWING  |
|                          | insurance are   |   |  |
|                          | EVENT  The Consultant's failure to  | MINIMUM AMOUNT OF   | PERIOD FOLLOWING COMPLETION OF THE WHOLE OF THE SERVICE OR TERMINATION 6 years following   |
|                          | insurance are  EVENT  | MINIMUM AMOUNT OF COVER  £1 million   | PERIOD FOLLOWING<br>COMPLETION OF THE<br>WHOLE OF THE SERVICE<br>OR TERMINATION  |
|                          | The Consultant's failure to use the skill and care normally used by professionals providing   | £1 million in respect of each claim, without limit to the number of   | PERIOD FOLLOWING COMPLETION OF THE WHOLE OF THE SERVICE OR TERMINATION 6 years following Completion of the whole   |
|                          | The Consultant's failure to use the skill and care normally used by professionals providing services similar to the service  Loss of or damage to property and liability for bodily injury to or death of a person (not an employee of the Consultant) arising from or in connection with the Consultant Providing  | £1 million in respect of each claim, without limit to the number of claims  Whichever is greater of £5 million or the amount required by law in respect of each event, without limit to the number of   | PERIOD FOLLOWING COMPLETION OF THE WHOLE OF THE SERVICE OR TERMINATION 6 years following Completion of the whole works or earlier termination  |
|                          | The Consultant's failure to use the skill and care normally used by professionals providing services similar to the service  Loss of or damage to property and liability for bodily injury to or death of a person (not an employee of the Consultant) arising from or in connection with the Consultant Providing the Service  Death of or bodily injury to employees of the Consultant arising out of and in the course of their employment in connection with the contract | £1 million in respect of each claim, without limit to the number of claims  Whichever is greater of £5 million or the amount required by law in respect of each event, without limit to the number of events  Whichever is greater of £5 million or the amount required by law in respect of each event, without limit to the number of events                      | PERIOD FOLLOWING COMPLETION OF THE WHOLE OF THE SERVICE OR TERMINATION 6 years following Completion of the whole works or earlier termination  12 months  For the period required by |
|                          | The Consultant's failure to use the skill and care normally used by professionals providing services similar to the service  Loss of or damage to property and liability for bodily injury to or death of a person (not an employee of the Consultant) arising from or in connection with the Consultant Providing the Service  Death of or bodily injury to employees of the Consultant arising out of and in the course of their employment in connection with the contract | £1 million in respect of each claim, without limit to the number of claims  Whichever is greater of £5 million or the amount required by law in respect of each event, without limit to the number of events  Whichever is greater of £5 million or the amount required by law in respect of each event, without limit to the number of events  ditional insurances | PERIOD FOLLOWING COMPLETION OF THE WHOLE OF THE SERVICE OR TERMINATION 6 years following Completion of the whole works or earlier termination  12 months  For the period required by |
|                          | The Consultant's failure to use the skill and care normally used by professionals providing services similar to the service  Loss of or damage to property and liability for bodily injury to or death of a person (not an employee of the Consultant) arising from or in connection with the Consultant Providing the Service  Death of or bodily injury to employees of the Consultant arising out of and in the course of their employment in connection with the contract | £1 million in respect of each claim, without limit to the number of claims  Whichever is greater of £5 million or the amount required by law in respect of each event, without limit to the number of events  Whichever is greater of £5 million or the amount required by law in respect of each event, without limit to the number of events                      | PERIOD FOLLOWING COMPLETION OF THE WHOLE OF THE SERVICE OR TERMINATION 6 years following Completion of the whole works or earlier termination  12 months  For the period required by |

| (2) Insurance against  | n/a |            |  |  |
|--|-----|------------|--|--|
| Minimum amount of cover is                                     | n/a |            |  |  |
| The deductibles are  | n/a |            |  |  |
| (3) Insurance against  | n/a |            |  |  |
| Minimum amount of cover is                                     | n/a |            |  |  |
| The deductibles are  | n/a |            |  |  |
| The Consultant's total liability to the Client for all matters |     |            |  |  |
| arising under or in connection with the contract, other than   |     |            |  |  |
| the excluded matters is limited to                             |     | £1 million |  |  |

# Resolving and avoiding disputes The tribunal is Litigation in the courts If the tribunal is arbitration The arbitration procedure is 'to be confirmed' The place where arbitration is to be held is 'to be confirmed' The person or organisation who will choose an arbitrator if the Parties cannot agree a choice or if the arbitration procedure does not state who selects an arbitrator is The Senior Representatives of the Client are Name (1) Address for communications Address for electronic communicat Name (2) Address for communications Address for electronic communicat The Adjudicator is 'to be confirmed' Name 'to be confirmed' Address for communications 'to be confirmed' Address for electronic communications

Institution of Civil Engineers

The Adjudicator nominating body is

| X2: Changes in the l  | aw                          |  |                             |  |  |  |
|---|-----------------------------|--|-----------------------------|--|--|--|
| If Option X2 is used  | The law of the project is   | The law of England and V jurisdiction of the courts of |                             |  |  |  |
| X5: Sectional Comple  | etion                       |  |                             |  |  |  |
| If Option X5 is used The completion date for each section of the service is |                             |  |                             |  |  |  |
|   | section                     | description  | completion date             |  |  |  |
|   | (1)                         |  |                             |  |  |  |
|   | (2)                         |  |                             |  |  |  |
|   | (3)                         |  |                             |  |  |  |
|   | (4)                         |  |                             |  |  |  |
| X7: Delay damages   |                             |  |                             |  |  |  |
| If Option X7 is used without Option X5                                      | Delay damages for Comple    | etion of the whole of the service                      | are per day                 |  |  |  |
| If Option X7 is used with   | Delay damages for each se   | ction of the service are                               |                             |  |  |  |
| Option X5   | section                     | description  | amount per day              |  |  |  |
|   | (1)                         |  |                             |  |  |  |
|   | (2)                         |  |                             |  |  |  |
|   | (3)                         |  |                             |  |  |  |
|   | (4)                         |  |                             |  |  |  |
|   | The delay damages for the   | e remainder of the service are                         |                             |  |  |  |
|   |                             |  |                             |  |  |  |
| X8: Undertakings to   |                             |  |                             |  |  |  |
| If Option X8 is used  | The undertakings to Others  | are provided to  |                             |  |  |  |
|   |                             |  |                             |  |  |  |
|   |                             |  |                             |  |  |  |
| X9: Transfer of Intell  | ectual Property Rights      |  |                             |  |  |  |
|   |                             |  |                             |  |  |  |
| X10: Information mod  | <del>delling</del>          |  |                             |  |  |  |
| If Option X10 is used   |                             |  |                             |  |  |  |
| If no information   | The period after the Con    | tract Date within which the Cons                       | ultant is to submit a first |  |  |  |
| execution plan is identified in part two of the Contract Data               | Information Execution Pla   | an for acceptance is                                   |                             |  |  |  |
| X11: Termination by th  | ne Client                   |  |                             |  |  |  |
| ,   |                             |  |                             |  |  |  |
| X13: Performance bon  | d                           |  |                             |  |  |  |
| If Option X13 is used   | The amount of the performar | nce bond is  |                             |  |  |  |

Professional Service Contract: Contract Data | 9

| X18: Limitation of I  | liability  |  |
|-----------------------|--|--|
| If Option X18 is used | The Consultant's liability to the Client for indirect or consequential loss is limited to  | £1 million                                 |
|                       | The Consultant's liability to the Client for Defects that are not found until after the defects date is limited to  The end of liability date is 6 years after the Completic | £1 million ion of the whole of the service |
| X20: Key Performar    | nce Indicators (not used with Option X12)  |  |
| If Option X20 is used | The incentive schedule for Key Performance Indicators is in  | n  |
|                       | A report of performance against each Key Performance Indicator is provided at intervals of   | months                                     |

## Y(UK)1: Project Bank Account

Charges made and interest the paid by the *project bank* 

The Consultant is / is not to pay any charges made and to be paid any interest paid by project bank (Delete as applicable)

## Y(UK)2: The Housing Grants, Construction and Regeneration Act 1996

If Option Y(UK)2 is used and the final date for payment is not fourteen days after the date on which payment becomes due The period for payment is 14 days after the date on which payment becomes due

| Y(UK)3: The Contracts (Rights of Third Parties) Act 1999          |                                  |                 |  |  |  |
|---|----------------------------------|-----------------|--|--|--|
| If Option Y(UK)3 is used  | term                             | beneficiary     |  |  |  |
| If Y(UK)3 is used with  | term                             | beneficiary     |  |  |  |
| Y(UK)1 the following<br>entry is added to the<br>table for Y(UK)3 | The provisions of Options Y(UK)1 | Named Suppliers |  |  |  |

#### Z: Additional conditions of contract

If Option Z is used The additional conditions of contract are

#### Z1 Disputes:

Option W2 subclause W2.1(4) is deleted. The Parties agree that adjudication under Clause option W2 should only commence if the dispute resolution procedure has been exhausted and that the dispute resolution procedure in the Scope, takes precedence over Option W2.

#### **Z2 Prevention**

The text of clause 18 Prevention is deleted.

Delete the text of clause 60.1(12) and replace with:

The service is affected by any of the following events

- War, civil war, rebellion, revolution, insurrection, military or usurped power;
- Strikes, riots and civil commotion not confined to the employees of the Consultant and sub consultants,
- lonising radiation or radioactive contamination from nuclear fuel or nuclear waste resulting from the combustion of nuclear fuel.
- Radioactive, toxic, explosive or other hazardous properties of an explosive nuclear device,
- · Natural disaster,
- Fire and explosion,
- Impact by aircraft or other aerial device or thing dropped from them.

#### **Z3 Disallowed Costs**

In second bullet of 11.2 (18) add:

(including compensation events with the Subcontractor, i.e. payment for work that should not have been undertaken). Add the following additional bullets after 'and the cost of ':

- Mistakes or delays caused by the Consultant's failure to follow standards in Scopes/quality plans.
- Reorganisation of the Consultant's project team.
- Additional costs or delays incurred due to Consultant's failure to comply with published and known guidance or document formats.
- Exceeding the Scope without prior instruction that leads to abortive cost
- Re-working of documents due to inadequate QA prior to submission, i.e. grammatical, factual arithmetical or design errors
- Production or preparation of self-promotional material.
- Excessive charges for project management time on a commission for secondments or full time appointments (greater than 5% of commission value)
- · Any hours exceeding 8 per day unless with prior written agreement of the Service Manager
- Any hours for travel beyond the location of the nearest consultant office to the project unless previously agreed with the Service Manager
- Attendance of additional individuals to meetings/ workshops etc who have not been previously invited by the Service Manager
- Costs associated with the attendance at additional meetings after programmed Completion, if delay is due to Consultant performance.
- Costs associated with rectifications that are due to Consultant error or omission.
- Costs associated with the identification of opportunities to improve our processes and procedures for project delivery through the *Consultant's* involvement
- · Was incurred due to a breach of safety requirements, or due additional work to comply with safety requirements
- Was incurred as a result of the Client issuing a Yellow or Red Card to prepare a Performance Improvement Plan.

#### **Z4 Share on Termination**

Delete existing clause 93.3 and 93.4 and replace with:

93.3 In the event of termination in respect of a contract relating to services there is no Consultant's share.

#### **Z5 Secondments**

When appointing Consultants on a secondment basis only:

Add clause 19

19.1 The *Client* will from starting date to Completion Date indemnify the *Consultant* against any and all liabilities, proceedings, costs, losses, claims and demands whatsoever arising directly or indirectly out of the activities of the *Consultant* in providing the services save where such claims, in the reasonable opinion of the *Client*, arise from or are contributed to by:

19.1.1 Misrepresentation or negligence by or on behalf of the Consultant;

19.1.2 The *Consultant* has acted contrary to the *Service Manager's* reasonable instructions or wholly outside the scope of the *Consultant's* duties as defined by the *Service Manager*.

#### **Z7 Linked contracts**

Issues requiring redesign or rework on this contract due to a fault or error of the *Consultant* under this contract or aprevious contract will neither be an allowable cost under this contract or any subsequent contract, nor will it be a Compensation event under this contract or any subsequent contract under this project or programme.

#### **Z8** Requirement for Invoice

Insert the following sentence at the end of clause 51.1:

The Party to which payment is due submits an invoice to the other Party for the amount to be paid within one week of the Service Manager's certificate.

Delete existing clause 51.2 and insert the following:

- 51.2 Each certified payment is made by the later of
- one week after the paying Party receives an invoice from the other Party and
- three weeks after the assessment date, or, if a different period is stated in the Contract Data, within the period stated. If a certified payment is late, or if a payment is late because the *Service Manager* has not issued a certificate which should be issued, interest is paid on the late payment. Interest is assessed from the date by which the late payment should have been made until the date when the late payment is made, and is included in the first assessment after the late payment is made.

#### **Z9 Conflict of Interest**

The Consultant immediately notifies the *Client* of any circumstances giving rise to or potentially giving rise to conflicts of interest relating to the *Consultant* (including without limitation its reputation and standing) and/or the *Client* of which it is aware or which it anticipates may justify the Client taking action to protect its interests. Should the Parties be unable to remove the conflict of interest to the satisfaction of the *Client*, the *Client*, in its sole discretion, may terminate this Contract.

#### **Z12 Waiver**

No waiver shall be effective unless it is expressly stated to be a waiver and communicated to the other Party by the *Service Manager* in writing in accordance with the Contract, and with express reference to Clause Z12. The failure of either party to insist upon strict performance of the Contract, or any failure or delay in exercising any right or remedy shall not constitute a waiver or diminution of the obligations established by the Contract.

#### **Z125 Limitation of Liability**

Under clause 87.1; after the fourth bullet point; insert the additional bullet points:

- loss of or damage to the Client's property, to the sum OF £5M
- death of or bodily injury to employees of the *Consultant* arising out of and in the course of their employment in connection with the contract, to the sum that the *Consultant* is required to insure under the contract in respect of such death or bodily injury.

#### Z 130 Rate adjustment

Z130.1 The Defined Cost for People Rates shall be increased by the same proportion and on the same date as the appropriate *Framework Prices*.

Z130.2 (Option C ONLY) The Prices are adjusted for the outstanding portion of the Prices for the amendment to rates in Z130.1.

#### Z 131 Change to the Schedule of Cost Components

Add clause 11.2(19) The People Rates are the *people rates* unless later changed in accordance with the contract and provided that at all times and under any circumstance howsoever arising the People Rates do not exceed the equivalent and directly comparable Framework Price as set out in Crown Commercial Services (CCS) Construction Professional Services Framework RM6165.

In the Schedule of Cost Components delete the section titled **People** and replace with:

#### **People**

- 1 The following components of the cost of people.
- 11 Amounts calculated by multiplying each of the People Rates by the total time appropriate to that rate properly spent on work on the contract.

## PART TWO – DATA PROVIDED BY THE CONSULTANT

Completion of the data in full, according to the Options chosen, is essential to create a complete contract.

| 1 General |  |                        |   |
|-----------|--|------------------------|---|
| The C     | Consultant is                              |                        |   |
|           | Name                                       |                        |   |
| ,         | Address for communications                 |                        |   |
|           |  |                        |   |
|           |  |                        | _ |
|           | Address for electronic communicati         |                        |   |
| Th.       |  | N/A 0/                 |   |
| rne       | e fee percentage is                        | N/A %                  |   |
| The k     | key persons are:                           |                        |   |
|           |  |                        |   |
|           |  |                        |   |
|           |  |                        |   |
|           |  |                        |   |
|           |  |                        |   |
|           |  |                        |   |
| _         |  |                        |   |
|           |  |                        |   |
|           |  |                        |   |
| The fo    | ollowing matters will be included in the E | Early Warning Register |   |
| Γ         |  |                        |   |
|           |  |                        |   |

## 2 The Consultant's main responsibilities

If the *Consultant* is to provide Scope

The Scope provided by the Consultant is in

## 5 Payment

If the Consultant states expenses

The expenses stated by the Consultant are any

item amount

Travel

As incurred

Mileage

As incurred

Subsistence

As incurred

If Option A or C is used

The activity schedule is

If Option E is used

The forecast of the prices is

154,052.40

## Resolving and avoiding disputes

The Senior Representatives of the Consultant are

Name (1)

Address for communications

Address for electronic communicati

Name (2)

Address for communications

Address for communications

| X10: Information modelling  |   |                              |          |  |  |
|---|---|------------------------------|----------|--|--|
| If Option X10 is used   |   |                              |          |  |  |
| If an information execution plan is to be identified in the Contract Data  The information in the Contract Data | ation execution plan identifie<br>act Data is | ed<br>N/A                    |          |  |  |
| Y(UK)1: Project Bank Accor  | unt   |                              |          |  |  |
| If Option Y(UK)1 is used The pr   | roject bank is                                |                              |          |  |  |
|   |   |                              |          |  |  |
| named   | d suppliers are                               |                              |          |  |  |
|   |   |                              |          |  |  |
| Data for the Schedule of Co   | ost Components (use                           | nd only with Ontions (       | or F)    |  |  |
|   |   | e cost of support people and |          |  |  |
| locatio   |   | rerhead percentage           |          |  |  |
|   |   | , 3                          | %        |  |  |
|   |   |                              | %        |  |  |
|   |   |                              | %        |  |  |
|   |   |                              |          |  |  |
| Data for the Short Schedule   | e of Cost Component                           | ts (used only with Op        | tion A)  |  |  |
| The pe  | eople rates are                               |                              |          |  |  |
| catego  | ory of person uni                             | iit                          | rate     |  |  |
|   |   |                              |          |  |  |
|   |   |                              |          |  |  |
|   |   |                              |          |  |  |
|   |   |                              |          |  |  |
|   |   |                              |          |  |  |
| Data for the Schedule of Co   | ost Components (use                           | ed only with Options (       | C and E) |  |  |
|   | eople rates are                               |                              |          |  |  |
| catego  | orv of person uni                             | ut                           | rate     |  |  |
|   |   |                              |          |  |  |
|   |   |                              |          |  |  |