

**FRAMEWORK AGREEMENT
NO: QC0102**

**ROUTE AGREEMENT
NO: QC88303**

ROUTE: 28/N28

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

**FRAMEWORK AGREEMENT
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ROUTE: 28/N28

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 28/N28 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Willesden Junction Garage (WJ)
Station Road
Willesden Junction
London
NW10 4XB

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 28: Kensal Rise - Wandsworth

Date of Service Change: 4 May 2024.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Wandsworth: Chamberlayne Road, Kilburn Lane, Harrow Road, Great Western Road, Westbourne Park Road, Chepstow Road, Pembridge Villas, Pembridge Road, Notting Hill Gate, Palace Gardens Terrace, Kensington Mall, Kensington Church Street, Kensington High Street, Hammersmith Road, North End Road, Fulham Road, Fulham Broadway, Harwood Road, New Kings Road, Wandsworth Bridge Road, Bridgend Road, Wandsworth Bridge Roundabout, Swandon Way, Fairfield Street, Wandsworth High Street, Garratt Lane

Towards Kensal Rise: Garratt Lane, Ram Street, Armoury Way, Old York Road, Morie Street, Ferrier Street, Old York Road, Swandon Way, Wandsworth Bridge Roundabout, Bridgend Road, Wandsworth Bridge Road, New Kings Road, Harwood Road, Fulham Broadway, Fulham Road, North End Road, Hammersmith Road, Kensington High Street, Kensington Church Street, Notting Hill Gate, Pembridge Road, Pembridge Villas, Chepstow Road, Westbourne Park Road, Great Western Road, Harrow Road, Kilburn Lane, Chamberlayne Road, Station Terrace

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Kensal Rise Station

Public stand in Station Terrace in two parts:

1. On east side, for 4 buses, commencing opposite No. 20 and extending 45 metres north to a point 10 metres south of northern steps leading to Chamberlayne Road.
2. On north side, for 2 buses, commencing opposite No. 11 and extending 20 metres westwards.

Buses proceed from Dagmar Gardens, Linden Avenue, Station Terrace to stand, departing to Chamberlayne Road.

Set down in Station Terrace, at Stop KR (34114 - Kensal Rise Station) and pick up in Chamberlayne Road, at Stop KJ (11615 - Station Terrace).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 28 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Kensal Rise.

Harrow Road, Ladbroke Grove (from Wandsworth, Mapleton Road)

Buses proceed from Harrow Road, Kilburn Lane, Chamberlayne Road, Banister Road, Kilburn Lane departing to Harrow Road.

Set down in Harrow Road, At Stop V (1655 - Ladbroke Grove / Kilburn Lane) and pick up in Harrow Road, At Stop Z (3260 - Fifth Avenue).

AVAILABILITY: At any time.

BLIND DISPLAY: Kensal Town, Ladbroke Grove.

OTHER INFORMATION: TURNING POINT ONLY - BUSES MUST NOT STAND.

Harrow Road, Prince of Wales, Elgin Avenue, South (from Wandsworth, Southside Shopping Centre)

Public stand for three buses on south side of Elgin Avenue in 2 parts:

1 - For two buses commencing at a point 99 metres west of the centre-line of Chippenham Road, and extending 22 metres east.

2 - For one bus commencing at a point 124 metres west of the centre line of Chippenham Road and extending 12 metres east.

Buses proceed from Great Western Road, Elgin Avenue, Chippenham Road, Shirland Road, Elgin Avenue to stand, departing via Elgin Avenue to Great Western Road.

Set down in Great Western Road, at Stop C (55 - Harrow Road) and pick up in Great Western Road, at Stop K (334 - Great Western Road / Harrow Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Harrow Road, Elgin Avenue.

Westbourne Park Station (from Kensal Rise Station)

Buses proceed from Chepstow Road, Talbot Road, Shrewsbury Road departing to Great Western Road.

Set down in Chepstow Road, at St Stephen's Gardens (11693 - St Stephens Gardens) and pick up in Great Western Road, at Stop P (11698 - Brunel Estate).

AVAILABILITY: At any time.
BLIND DISPLAY: Westbourne Park.

Notting Hill Gate, Kensington Church Street, West (from both directions)

Public stand for two bus on west side of Kensington Church Street adjacent to No 223, commencing 47 metres south of the southern kerbline of Notting Hill Gate and extending 22 metres south.

From Kensal Rise, Station Terrace

Buses proceed from Palace Gardens Terrace, Kensington Mall, Kensington Church Street to stand, departing to Kensington Church Street.

Set down in Palace Gardens Terrace, at Stop K (1266 - Palace Gardens Terr / Notting Hill Gte) and pick up in Kensington Church Street, at Stop G (25053 - Notting Hill Gate Station).

From Wandsworth, Southside Shopping Centre

Buses proceed from Kensington Church Street to stand, departing via Kensington Church Street, Notting Hill Gate to Palace Gardens Terrace.

Set down in Kensington Church Street, at Stop X (11145 - Sheffield Terrace) and pick up in Palace Gardens Terrace, at Stop K (1266 - Palace Gardens Terr / Notting Hill Gte).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Notting Hill Gate.

Olympia, Holland Road (from both directions)

From Kensal Rise, Station Terrace

Buses proceed from Kensington High Street, departing to Kensington High Street.

Set down in Kensington High Street, at Stop Z (11195 - Warwick Gardens) and pick up in Kensington High Street, at Stop W (35202 - Warwick Gardens).

From Wandsworth, Southside Shopping Centre

Buses proceed from North End Road, Hammersmith Road, Kensington High Street, Holland Road, Addison Crescent, Addison Road departing to Kensington High Street.

Set down in North End Road, at Stop K (34350 - Kensington Olympia / Hammersmith Road) and pick up in Kensington High Street, at Stop C (27791 - Kensington Olympia Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Kensington, Holland Road.

West Brompton, Empress State Building (from Both directions)

Private stand for four buses in two marked bays on east side of forecourt of Empress State Building.

From Kensal Rise, Station Terrace

Buses proceed from Lillie Road, Empress State Building Forecourt to stand, departing via Empress State Building Forecourt, Lillie Road to North End Road. Set down in North End Road, at Stop BR (11252 - Lillie Road) and pick up in North End Road, at Stop BT (11255 - West Kensington Station).

From Wandsworth, Southside Shopping Centre

Buses proceed from North End Road, Lillie Road, Empress State Building Forecourt to stand, departing via Empress State Building Forecourt, Lillie Road to North End Road. Set down in North End Road, at Stop BK (11251 - Lillie Road) and pick up in North End Road, at Stop BH (37426 - North End Road Market).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	North End Road, Lillie Road.

Vanston Place, Fulham Broadway (from Kensal Rise, Station Terrace)

Buses proceed from Fulham Broadway, departing to Fulham Broadway. Set down in Fulham Road, At Stop E (9327 - Fulham Broadway) and pick up in Fulham Road, At Stop F (9328 - Fulham Broadway).

AVAILABILITY:	Available from 07:00 until 20:00 only. Buses on Route 28 must not use this stand outside these times.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Fulham Broadway.

Wandsworth Bridge, South Side (from Kensal Rise, Station Terrace)

Buses proceed from Bridgend Road, Wandsworth Bridge Roundabout departing to Bridgend Road. Set down in Bridgend Road, at Stop TM (29147 - Bridgend Road) and pick up in Bridgend Road, at Stop TD (18732 - Bridgend Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Wandsworth Bridge, South Side.

Wandsworth, Fairfield Street (from Kensal Rise, Station Terrace)

Buses proceed from Fairfield Street, Wandsworth High Street, Wandsworth Plain, Armoury Way departing to Old York Road.

Set down in Fairfield Street - A3, Bus stop M (33273 - Wandsworth Town Hall) and pick up in Old York Road, Bus stop K (17944 - Tonsley Street).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Wandsworth, Town Hall.

Wandsworth, Mapleton Road

Public stand for six buses on north side of Mapleton Road, commencing 43 metres west of the western kerbline of Garratt Lane and extending 62 metres west.

Buses proceed from Mapleton Crescent, Mapleton Road to stand, departing via Mapleton Road to Garratt Lane.

Set down in Mapleton Crescent, at Stop S (R0418 - Mapleton Crescent) and pick up in Garratt Lane - A217, at Stop T (8852 - Mapleton Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 28 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Wandsworth.

OTHER INFORMATION: Toilet facilities provided by TfL available 24 hours a day.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE N28: Camden Town, Bayham Street - Wandsworth, Mapleton Road

Date of Service Change: 4 May 2024.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Wandsworth, Mapleton Road: Bayham Street, Crowndale Road, Camden High Street, Chalk Farm Road, Adelaide Road, Finchley Road, Fairfax Road, Belsize Road, Cambridge Avenue, Cambridge Gardens (east Arm), Kilburn Park Road, Shirland Road, Chippenham Road, Elgin Avenue, Great Western Road, Westbourne Park Road, Chepstow Road, Pembridge Villas, Pembridge Road, Notting Hill Gate, Palace Gardens Terrace, Kensington Mall, Kensington Church Street, Kensington High Street, Hammersmith Road, North End Road, Fulham Road, Fulham Broadway, Harwood Road, Wandsworth Bridge Road, Wandsworth Bridge, Bridgend Road, Wandsworth Bridge Roundabout, Swandon Way, Fairfield Street, Wandsworth High Street, Garratt Lane

Towards Camden Town, Bayham Street: Garratt Lane, Ram Street, Armoury Way, Old York Road, Swandon Way, Wandsworth Bridge Roundabout, Bridgend Road, Wandsworth Bridge, Wandsworth Bridge Road, Harwood Road, Fulham Broadway, Fulham Road, North End Road, Hammersmith Road, Kensington High Street, Kensington Church Street, Notting Hill Gate, Pembridge Road, Pembridge Villas, Chepstow Road, Westbourne Park Road, Great Western Road, Elgin Avenue, Chippenham Road, Shirland Road, Kilburn Park Road, Cambridge Gardens (east Arm), Cambridge Avenue, Belsize Road, Hilgrove Road, Finchley Road, Avenue Road, Adelaide Road, Haverstock Hill, Chalk Farm Road, Regent's Park Road, Chalk Farm Road, Castlehaven Road, Hawley Road, Camden Street, Camden Road, Bayham Street

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Camden Town, Bayham Street

Public stand on east side of Bayham Street, commencing opposite the party wall of "The Laurel Tree"/AFCO 95-111 and extending 26 metres south.

Buses proceed from Bayham Street to stand, departing to Bayham Street.
Set down in Bayham Street, at Stop Z1 (29666 - Camden Town Station) and pick up in Bayham Street, at Stop U (BP1264 - Bayham Street).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route N28 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Camden Town.

Chalk Farm (from Wandsworth, Mapleton Road)

Buses proceed from Adelaide Road, Haverstock Hill, Chalk Farm Road, Regent's Park Road, Chalk Farm Road, Juniper Crescent, Chalk Farm Road departing to Adelaide Road.

Set down in Adelaide Road, at Stop CA (12024 - Chalk Farm Station) and pick up in Adelaide Road, at Stop CF (12025 - Chalk Farm Station).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Chalk Farm.

Swiss Cottage (from Camden Town, Bayham Street)

Buses proceed from Adelaide Road, Finchley Road departing to Avenue Road.

Set down in Adelaide Road, at Stop H (1733 - Avenue Road / Swiss Cottage Library) and pick up in Avenue Road, at Stop E (33775 - Swiss Cottage Station).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Swiss Cottage.

Swiss Cottage Station, Finchley Road (north) (from Wandsworth, Mapleton Road)

Public stand for one bus on the west side of Finchley Road, commencing 8 metres north of flank wall of Castleton House and extending 16 metres south.

Buses proceed from Finchley Road to stand, departing to Finchley Road.
Set down in Hilgrove Road, at Stop K (33776 - Finchley Road) and pick up in Finchley Road, at Stop L (12034 - Swiss Cottage Stn / Finchley Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Swiss Cottage.

South Hampstead Station (from both directions)

From Camden Town, Bayham Street

Buses proceed from Fairfax Road, Belsize Road departing to Hilgrove Road.
Set down in Fairfax Road, at stop P (33819 - Fairfax Road) and pick up in Hilgrove Road, at stop K (33776 - Finchley Road).

From Wandsworth, Mapleton Road

Buses proceed from Belsize Road, departing to Belsize Road.
Set down in Belsize Road, at stop Y (12009 - South Hampstead Station / Loudoun Road) and pick up in Belsize Road, at stop L (12010 - South Hampstead Station / Loudoun Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: South Hampstead, Station.

Kilburn Park Station, Cambridge Gardens (from both directions)

Public stand for five buses in 2 portions:

1- For three buses in east arm of Cambridge Gardens, alongside garden enclosure, commencing at party wall of Nos. 15/16 and extending 35 metres south.

2- For two buses in south arm of Cambridge Gardens, alongside garden enclosure, commencing 17 metres west of centre of Cambridge Gardens (east arm) and extending 21 metres west.

From Camden Town, Bayham Street

Buses proceed from Cambridge Gardens (south Arm), Cambridge Gardens (east Arm) to stand, departing via Cambridge Gardens (east Arm) to Cambridge Avenue. Set down in Cambridge Avenue, at stop KB (10241 - Kilburn Park Station) and pick up in Cambridge Avenue, at stop KA (10240 - Kilburn Park Station).

From Wandsworth, Mapleton Road

Buses proceed from Cambridge Gardens (east Arm) to stand, departing via Cambridge Gardens (east Arm), Cambridge Gardens (south Arm) to Kilburn Park Road.

Set down in Rudolph Road, at stop KC (34385 - Rudolph Road) and pick up in Kilburn Park Road, at stop MB (34384 - Carlton Vale).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Kilburn Park.

Maida Hill, Chippenham Gardens (from both directions)

Public stand for three buses at bus stop on north side of Chippenham Gardens, commencing 15 metres west of Kilburn Park Road and extending 25 metres west.

From Camden Town, Bayham Street

Buses proceed from Kilburn Park Road, Shirland Road, Chippenham Gardens to stand, departing via Chippenham Gardens to Kilburn Park Road.

Set down in Kilburn Park Road, at Stop MD (48 - Shirland Road) and pick up in Kilburn Park Road, at Stop MU (34797 - Chippenham Gardens).

From Wandsworth, Mapleton Road

Buses proceed from Chippenham Gardens to stand, departing via Chippenham Gardens to Kilburn Park Road.

Set down in Chippenham Road, at Stop MR (34991 - Chippenham Road / Shirland Road) and pick up in Kilburn Park Road, at Stop MD (48 - Shirland Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Maida Hill, The Chippenham.

Westbourne Park Station (from Camden Town, Bayham Street)

Buses proceed from Chepstow Road, Shrewsbury Road departing to Great Western Road.

Set down in Chepstow Road, at St. Stephen's Garden (11693 - St Stephens Gardens) and pick up in Great Western Road, at Stop P (11698 - Brunel Estate).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY : Westbourne Park.

Notting Hill Gate, Kensington Church Street, West (from both directions)

Public stand for two bus on west side of Kensington Church Street adjacent to No 223, commencing 47 metres south of the southern kerbline of Notting Hill Gate and extending 22 metres south.

From Camden Town, Bayham Street

Buses proceed from Palace Gardens Terrace, Kensington Mall, Kensington Church Street to stand, departing to Kensington Church Street.

Set down in Palace Gardens Terrace, at stop K (1266 - Palace Gardens Terr / Notting Hill Gte) and pick up in Kensington Church Street, at stop G (25053 - Notting Hill Gate Station).

From Wandsworth, Mapleton Road

Buses proceed from Kensington Church Street, Notting Hill Gate, Palace Gardens Terrace, Kensington Mall, Kensington Church Street to stand, departing via Kensington Church Street, Notting Hill Gate to Palace Gardens Terrace.

Set down in Kensington Church Street, at alighting point (25053 - Notting Hill Gate Station) and pick up in Palace Gardens Terrace, at stop K (1266 - Palace Gardens Terr / Notting Hill Gte).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Notting Hill Gate.

Olympia, Holland Road (from Camden Town, Bayham Street)

Buses proceed from Kensington High Street, departing to Kensington High Street.

Set down in Kensington High Street, at Stop Z (11195 - Warwick Gardens) and pick up in Kensington High Street, at Stop W (35202 - Warwick Gardens).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Kensington, Holland Road.

West Brompton, Empress State Building (from both directions)

Private stand for four buses in two marked bays on east side of forecourt of Empress State Building.

From Camden Town, Bayham Street

Buses proceed from Lillie Road, Empress State Building Forecourt to stand, departing via Empress State Building Forecourt, Lillie Road to North End Road. Set down in North End Road, at Stop BR (11252 - Lillie Road) and pick up in North End Road, at Stop BT (11255 - West Kensington Station).

From Wandsworth, Mapleton Road

Buses proceed from North End Road, Lillie Road, Empress State Building Forecourt to stand, departing via Empress State Building Forecourt, Lillie Road to North End Road.

Set down in North End Road, at Stop BK (11251 - Lillie Road) and pick up in North End Road, at Stop BH (37426 - North End Road Market).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	North End Road, Lillie Road.

New Kings Road, Harwood Road (from Camden Town, Bayham Street)

Public stand for one bus on west side of Harwood Road, outside No. 38 at Stop T.

Buses proceed from Harwood Road to stand, departing via Fulham Broadway to Harwood Road.

Set down in Harwood Road, at Stop A (25627 - Fulham Town Hall) and pick up in Harwood Road, at Stop H (3649 - Fulham Town Hall).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Fulham Broadway.

Wandsworth Bridge, South Side (from Camden Town, Bayham Street)

Buses proceed from Bridgend Road, Wandsworth Bridge Roundabout departing to Bridgend Road.

Set down in Bridgend Road, at Stop TM (29147 - Bridgend Road) and pick up in Bridgend Road, at Stop TD (18732 - Bridgend Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Wandsworth Bridge.

Wandsworth, Fairfield Street (from Camden Town, Bayham Street)

Buses proceed from Fairfield Street, Wandsworth High Street, Wandsworth Plain, Armoury Way departing to Old York Road.

Set down in Fairfield Street - A3, at Stop M (33273 - Wandsworth Town Hall) and pick up in Old York Road, at Stop K (17944 - Tonsley Street).

AVAILABILITY: At any time.

BLIND DISPLAY: Wandsworth, Town Hall.

Wandsworth, Mapleton Road

Public stand for six buses on north side of Mapleton Road, commencing 43 metres west of the western kerbline of Garratt Lane and extending 62 metres west.

Buses proceed from Mapleton Crescent, Mapleton Road to stand, departing via Mapleton Road to Garratt Lane.

Set down in Mapleton Crescent, at Mapleton Crescent (R0418 - Mapleton Crescent) and pick up in Garratt Lane - A217, at Mapleton Road (8852 - Mapleton Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route N28 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Wandsworth.

**FRAMEWORK AGREEMENT
NO: QC0102**

**ROUTE AGREEMENT
NO: QC88303**

ROUTE: 28/N28

SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

<u>Route 28</u>	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	28-64526- MT-MF-1	07/05/24	A	19	19	19	11	1,779.97	250	444,992.50
Saturdays & Good Friday	28-64526- MT-Sa-1	04/05/24	A	N/A	19	N/A	11	1,772.15	56	99,240.40
Sundays & Public Holidays*	28-64526- MT-Su-1	05/05/24	A	N/A	14	N/A	11	1,533.41	58	88,937.78
								Total daily	364	633,170.68

Route N28

	Working Timetable			Number of Vehicles In Service	Nightly Scheduled In Service Miles	Number of Nights	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	Evening PVR	Per Night	Nights	Nights
Sun pm / Mon am #	N28-64527-MT-SuNt-1	06/05/24	A	5	174.40	54	9,417.60
Mon – Thurs pm / Tues – Fri am	N28-64527-MT-MThNt-1	07/05/24	A	5	174.40	205	35,752.00
Fri pm / Sat am	N28-64527-MT-FrNt-1	04/05/24	A	5	174.40	52	9,068.80
Sat pm / Sun am	N28-64527-MT-SaNt-1	05/05/24	A	5	174.40	52	9,068.80
					Total nightly	363	63,307.20

Total Scheduled In Service Mileage (daily + nightly)	696,477.88
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* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

**FRAMEWORK AGREEMENT
NO: QC0102**

**ROUTE AGREEMENT
NO: QC88303**

ROUTE: 28/N28

SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|--|----------------|
| 1. Early Termination Date
(clause 27.9) | Not Applicable |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes * |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 2
7. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessments pertaining to routes 28 and N28.
8. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

FRAMEWORK AGREEMENT
NO: QC0102

ROUTE AGREEMENT
NO: QC88303

ROUTE: 28/N28

SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	Route 28 – 98% Route N28 – 99%
Route Categorisation	Route 28 - High Frequency Route Route N28 - Low Frequency Route
Initial Minimum Performance Standard (22 June 2024 to 31 March 2025)	Route 28: EWT = 1.30 Minutes Route N28: 89.8% "On Time"
Minimum Performance Standard	Route 28: EWT = 1.30 Minutes Route N28: 90.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

FRAMEWORK AGREEMENT
NO: QC0102

ROUTE AGREEMENT
NO: QC88303

ROUTE: 28

SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
KSLRSN	Station Terrace	WANDGM	Mapleton Road
GWRDPW	Great Western Road / Harrow Road	WDBGBR	Bridgend Road
NTHGPG	Palace Gardens Terr / Notting Hill Gte	FULHBY	Fulham Broadway
HSKNSN	High Street Kensington Station <>	WKENSN	West Kensington Station <>
WKENSN	West Kensington Station <>	HSKNSN	High Street Kensington Station <>
FULHBY	Fulham Broadway	NTHGKC	Notting Hill Gate Station <>
WDBGBR	Bridgend Road	GWRDPW	Harrow Road

FRAMEWORK AGREEMENT
NO: QC0102

ROUTE AGREEMENT
NO: QC88303

ROUTE: N28

SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
CDTNBM	Bayham Street	WANDGM	Mapleton Road
CHFMSN	Chalk Farm Station <>	WDBGBR	Bridgend Road
SCOTSN	Swiss Cottage Stn <> / Finchley Road	FULHBY	Fulham Broadway
KBHRSN	Kilburn High Rd Stn # / Cambridge Avenue	WKENSN	West Kensington Station <>
WBPKSN	Westbourne Park Station <>	HSKNSN	High Street Kensington Station <>
NTHGPG	Palace Gardens Terr / Notting Hill Gte	NTHGKC	Notting Hill Gate Station <>
WKENSN	West Kensington Station <>	WBPKSN	Westbourne Park Station <>
FULHBY	Fulham Broadway	KBHRSN	Kilburn High Rd Stn # / Cambridge Avenue
WDBGBR	Bridgend Road	SCOTSN	Finchley Road
		CHFMSN	Chalk Farm Station <>

**FRAMEWORK AGREEMENT
NO: QC0102**

**ROUTE AGREEMENT
NO: QC88303**

ROUTE: 28/N28

SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

**FRAMEWORK AGREEMENT
NO: QC0102**

**ROUTE AGREEMENT
NO: QC88303**

ROUTE: 28/N28

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Volvo B9TL
Body Manufacturer and Type	Wrightbus
Single or Double Deck	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	63 + 1 Wheelchair Space
Maximum Standing Capacity	29
Maximum Length	10,500mm
Maximum Width	2,550mm
Number of Doors	Two
Year of Manufacture	2012*
Engine Type (Including Euro Rating)	Euro VI Diesel

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

* Vehicles refurbished in 2019/20 as detailed in the award letter dated 15 February 2024.

**FRAMEWORK AGREEMENT
NO: QC0102**

**ROUTE AGREEMENT
NO: QC88303**

ROUTE: 28/N28

SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

FRAMEWORK AGREEMENT
NO: QC0102

ROUTE AGREEMENT
NO: QC88303

ROUTE: 28/N28

VERSION NO: 00

EFFECTIVE DATE: 4 MAY 2024

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|---|--------------------------|
| 1. | Contract Price | £ 7,581,391.00 per annum |
| | Route 28: | £ 6,882,188.00 per annum |
| | Route N28: | £ 699,203.00 per annum |
| 2. | Period Contract Payment | £ 583,183.92 |
| 3. | Scheduled In Service Mileage | 696,477.88 miles p.a. |
| | Route 28: | 633,170.68 miles p.a |
| | Route N28: | 63,307.20 miles p.a |
| 4. | Deduction Figure | £ 10.89 per mile |
| 5. | Date of Tender | 17 October 2023 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 1 (Quarter 1), and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 22 June 2024 (Payment Period 4, Quarter 2) to 31 March 2025 (Payment Period 13, Quarter 4). | |