The purpose of this Prior Information Notice (PIN) is to alert and potential suppliers to a future opportunity in relation to maintenance service for 1x Abbott Illumien Optis - Integrated laser tomographer OCT, and to engage with the market before starting the formal procurement process.

King Facilities Management (KFM) are seeking to maximise value for money and improve the services that provides better outcomes.

Maintenance cover: Comprehensive cover with one annual preventative service visit. EST included. User damage included

Equipment: 1x Illumien Optis - Integrated laser tomographer OCT

Contract length – 3 years

Location – King’s College Hospital NHS Foundation Trust, Cath Lab, Denmark Hill, SE5 9RS

Could you please confirm the following:

Response times – please advise

On-site service and repair – please advise

Replacement equipment if loan required – please advise

Software updates and upgrades – please advise

Priority shipment overnight for replacement parts – please advise

Coverage times – please advise

Cancellation term – please advise

Payment terms – please advise