

**FRAMEWORK AGREEMENT
NO: QC0020**

**ROUTE AGREEMENT
NO: QC83901**

ROUTE: 203

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 203 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Hounslow Garage (AV)
Kingsley Road
Hounslow
TW3 1PA

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 203: Hounslow Bus Station - Staines Bus Station

Date of Structural Change: 2 September 2023.

Date of Service Change: 2 September 2023.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Staines Bus Station:

Hounslow High Street, Hanworth Road, Grove Road, Bell Road, Lampton Road, Bath Road, Great South-West Road, Dick Turpin Way, Fagg's Road, Hatton Road South, Hatton Cross Roundabout, Southern Perimeter Road, Hatton Cross Bus Station, Southern Perimeter Road, Hatton Cross Roundabout, Hatton Road South, Fagg's Road, Hatton Road, Stanwell Road, Bedfont Road, Clare Road, Town Lane, Private Road In Ashford Hospital Grounds, Town Lane, London Road, Crooked Billet Roundabout, London Road, Staines High Street, South Street, Staines Bus Station

Towards Hounslow Bus Station: Staines Bus Station, South Street, Staines High Street, London Road, Crooked Billet Roundabout, Stanwell Moor Road, Crooked Billet Roundabout, London Road, Town Lane, Private Road In Ashford Hospital Grounds, Town Lane, Clare Road, Bedfont Road, Stanwell Road, Hatton Road, Fagg's Road, Hatton Road South, Hatton Cross Roundabout, Southern Perimeter Road, Hatton Cross Bus Station, Southern Perimeter Road, Hatton Cross Roundabout, Hatton Road South, Great South-West Road, Bath Road, Hounslow West Station Forecourt, Bath Road, Steve Biko Way, Staines Road, Grove Road, Hanworth Road, Hounslow High Street, London Road

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Hounslow Bus Station

Private stand for 9 buses in marked bays in bus parking area in Hounslow Bus Station on north side of London Road.

Buses proceed from London Road, Hounslow Bus Station to stand, departing via Hounslow Bus Station, Kingsley Road to Hounslow High Street.

Set down in London Road, at Stop Z1 (33528 - Hounslow Bus Station) and pick up in High Street, at Stop C (BP4837 - School Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route 203 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Hounslow, Bus Station.

Hounslow, Bell Corner (from Staines Bus Station)

Buses proceed from Staines Road, Grove Road, Bell Road, Hanworth Road, Hanworth Road Bus Lane, Hanworth Road departing to Grove Road.

Set down in Staines Road, at Stop V (BP931 - The Bell) and pick up in Grove Road, at Stop T (BP1364 - Treaty Centre).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Hounslow, Bell Corner.

Hounslow West Station (from Staines Bus Station)

Private stand for one bus in station forecourt commencing at lamp standard N801 extending 16 metres northwest.

Buses proceed from Hounslow West Station Forecourt to stand, departing via Hounslow West Station Forecourt to Bath Road.

Set down in Hounslow West Station Forecourt, at Stop A (9115 - Hounslow West Station) and pick up in Bath Road, at Stop L (16333 - Great West Road / Basildene Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Hounslow West.

Hatton Cross Bus Station (from Hounslow Bus Station)

Private stand for 6 buses in marked bays on north side (4 buses) and in centre (2 buses) of Hatton Cross Bus Station on south side of Southern Perimeter Road.

Buses proceed from Hatton Cross Bus Station direct to stand.

Set down in Hatton Cross Bus Station, at Stop D (BP2451 - Hatton Cross Station) and pick up in Hatton Cross Bus Station, at Stop B (35288 - Hatton Cross Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hatton Cross.

Hatton Cross Bus Station (from Staines Bus Station)

Private stand for 6 buses in marked bays on north side (4 buses) and in centre (2 buses) of Hatton Cross Bus Station on south side of Southern Perimeter Road.

Buses proceed from Hatton Cross Bus Station direct to stand.

Set down in Hatton Cross Bus Station, at stop B (35288 - Hatton Cross Station) and pick up in Hatton Cross Bus Station, at Stop D (BP2451 - Hatton Cross Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hatton Cross.

Bedfont Green (from Hounslow Bus Station)

Buses proceed from Stanwell Road, Bedfont Road departing to Stanwell Road. Set down in Stanwell Road, at Stop BA (34638 - Spinney Drive) and pick up in Stanwell Road, at Stop BD (BP486 - Spinney Drive).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Bedfont Green.

Ashford Hospital (from Hounslow Bus Station)

Private stand for two buses in the grounds of Ashford Hospital on the north side of the access road, commencing 6 metres east at lamp standard 3 extending 24 metres west.

Buses proceed from Town Lane, Private Road In Ashford Hospital Grounds to stand, departing to Private Road In Ashford Hospital Grounds.

Set down in Town Lane, at Ashford Hospital Stop (19208 - Scots Close) and pick up in Ashford Hospital Access Road, at Ashford Hospital Stop (BP1362 - Ashford Hospital).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Ashford Hospital.

Staines, Crooked Billet Roundabout (from Hounslow Bus Station)

Buses proceed from London Road, Crooked Billet Roundabout, Stanwell Moor Road, Crooked Billet Roundabout departing to London Road.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Staines, Crooked Billet Roundabout.

Staines Bus Station, Stand 3

Private stand for one bus at Stop 3 on north side of Staines Bus Station.

Buses proceed from Staines Bus Station to stand, departing to Staines Bus Station.

Set down in Staines Bus Station, in Staines Bus Station at Bay 5 (OC978 - Staines Bus Station) and pick up in Staines Bus Station, in Staines Bus Station at Bay 3 (OC978 - Staines Bus Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route 203 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Staines.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

Working Timetable				Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	203-60776-LU-MF-1	04/09/23	A/B	7	6	7	4	1,062.09	250	265,522.50
Saturdays & Good Friday	203-60776-LU-Sa-1	02/09/23	A/B	N/A	7	N/A	4	1,012.96	56	56,725.76
Sundays & Public Holidays*	203-60776-LU-Su-1	03/09/23	A/B	N/A	5	N/A	4	796.59	58	46,202.22
								Total Scheduled In Service Mileage	364	368,450.48

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|---|---------------------|
| 1. Early Termination Date
(clause 27.9) | 3 September
2027 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles? (clause 20
of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes * |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 203.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.203 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.:

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MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (16 September 2023 to 21 June 2024)	83.1% "On-Time"
Minimum Performance Standard	84.0% "On-Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
HOUNHS	School Road	STNSBS3	Staines Bus Station
HOUNBL	Bell Corner / Hounslow Civic Centre	ASHFHP	Ashford Hospital
HWSTSN	Hounslow West Station <>	SNWLHL	Viscount Road
GTSWTC	The Parkway	BEDFSR	Spinney Drive
HATXBS	Hatton Cross Station <>	HATXBS	Hatton Cross Station <>
BEDFSR	Spinney Drive	GTSWTC	The Parkway
SNWLHL	Viscount Road	HWSTSN	Hounslow West Station <>
ASHFHP	Ashford Hospital	HOUNBL	The Bell

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1	Vehicle Description
Part 2	No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A	Vehicle Type B
Chassis Manufacturer and Type	Volvo B5LH	Volvo B5LH
Body Manufacturer and Type	Wrightbus Gemini 3	Wrightbus Gemini 3
Single or Double Deck	Double Deck	Double Deck
Upper Deck Air Cooling System	Yes	Yes
Minimum Seating Capacity	62 + 1 Wheelchair Space	62 + 1 Wheelchair Space
Maximum Standing Capacity	24	24
Maximum Length	10,500mm	10,500mm
Maximum Width	2,550mm	2,550mm
Number of Doors	Two	Two
Year of Manufacture	2016	2015
Engine Type (Including Euro Rating)	Euro VI hybrid	Euro VI hybrid

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 2 SEPTEMBER 2023

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|--|--------------------------|
| 1. | Contract Price | £ 2,195,196.00 per annum |
| 2. | Period Contract Payment | £ 168,861.23 |
| 3. | Scheduled In Service Mileage | 368,450.48 miles p.a. |
| 4. | Deduction Figure | £ 5.96 per mile |
| 5. | Date of Tender | 16 August 2022 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 4 (Quarter 2), and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 16 September 2023 (Payment Period 7, Quarter 3) to 21 June 2024 (Payment Period 3, Quarter 1). | |