

Highways England Company Limited

Area 3

Asset Delivery (AD)

Scope

Annex 19

Records

CONTENTS AMENDMENT SHEET

Amend. No.	Revision No.	Amendments	Initials	Date
0	0	Contract Issue	SOS	May 2021

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1 RECORDS

1.1 General

- 1.1.1 For the purpose of this annex records includes inventories.
- 1.1.2 The Contractor creates and maintains the records in the format and for the duration set out in this annex.
- 1.1.3 The Source/Usage column of Table 1 identifies, where applicable, the source document that defines the inventory/record type and the frequency at which, or the circumstances under which, the Contractor updates and amends the relevant records.
- 1.1.4 The Contractor ensures that records are maintained in an acceptable format such as:
- Scanned electronic image (Acrobat .pdf),
 - Editable electronic document (MSWord),
 - Editable electronic spreadsheet (MSExcels),
 - Electronic editable vectorised drawing format (.dwg AutoCAD format or equivalent),
 - Graphic electronic image in compressed (.jpg) format, or
 - Other formats compatible with the *Client's* Information Systems, reference documents or guidance manuals as agreed with the *Service Manager*.
- 1.1.5 The Contractor may from time to time agree with the *Service Manager* alternative acceptable formats in which the Contractor maintains records, taking into account advances and other developments in information systems. The Contractor implements any changes as agreed with the *Service Manager*.
- 1.1.6 The Contractor creates, maintains and provides (and ensures that any Subcontractors create and provide) such records that are necessary to Provide the Service.
- 1.1.7 Where applicable, all records created or maintained electronically has the metadata (document properties) completed to the satisfaction of the *Service Manager*.

1.2 Retention of Records

- 1.2.1 The Contractor retains all electronic and other records in good order for the duration of the contract in such form as to be capable of audit (including electronic means) by the *Service Manager*. The Contractor makes the records available for inspection by the *Service Manager* and Auditor General at all reasonable times and provides copies of these records at regular intervals as agreed with the *Service Manager*. The Contractor retains records in line with the

latest Highways England retention policy which if amended will be cascaded for implementation. The Contractor also maintains records in line with any statutory record keeping responsibilities and until expiry of the *service period* or termination of the contract (unless the *Service Manager* agrees otherwise) and subject to any applicable law or legal requirement imposing a different retention period.

- 1.2.2 The Contractor specifies the age of each record and provides them to the *Service Manager* at the end of the contract.

Table 1: Record Types		
Ref No.	Record Type	Source/Usage
1.	Agreements between the <i>Client</i> and Others	
2.	Details of critical incidents	Those incidents that lead to closure or partial close of the network. See copy of critical incidents Log under 1.2.3
3.	All Certificates issued by the Contractor	Wherever the Contractor is required to issue a certificate under the contract
4.	All Health and Safety files for Cyclic Maintenance Works and Schemes	<i>Client</i>
5.	All Drawings/ plans/ maps	Whenever the Contractor is required to produce, update, amend or receive from others' drawings, plans or maps in accordance with the contract
6.	All maintenance and other manuals to be produced by the Contractor	As required by the Reference Documents in Annex 3
7.	All data required for the Information Systems referred to in Annex 6	Whenever the Contractor is required to populate the Information Systems referred to in Annex 6

8.	All records/data required to populate reports under the contract to be issued by the Contractor.	
9.	All records/data required by (ADAMr)	Asset Delivery Asset Management Requirements (ADAMr)
10.	Affected Property boundary details	
11.	Financial Records and Cost Capture Information	<p>All financial records:</p> <ul style="list-style-type: none"> • required to be captured, recorded or updated by the Contractor including those referred to in Annex 10 Cost Capture Data Requirements, or • required to substantiate or demonstrate validity of the above. • Project Bank Account Tracker referred to in Annex 27, section 4.
12.	Photographic Images (High Resolution: 300DPI, Large file format)	Wherever the Contractor is required to obtain photographs including progress photographs
13.	All correspondence with Contractors, Subcontractors and Others.	
14.	Records from Roadside Technology e.g. NRTS Agreement.	

1.2.3 Critical Incidents:

The following table identifies incidents that are critical

Table 2: Critical Incidents	
Ref No.	Critical Incidents
1	Multiple collisions involving fatalities, serious injuries or vehicles disabled on a carriageway.
2	Partial or full closure of motorways or trunk roads due to weather or road conditions. This will also include minor incidents occurring at differing locations aggravated by other circumstances, which taken as a whole fall into this category.
3	Collisions involving crossover of a vehicle from one carriageway to another.
4	Collisions involving passenger coaches, school minibuses, trains, or public service vehicles resulting in fatalities or injuries.
5	Fatal collisions involving fire.
6	Serious collisions involving a vehicle carrying dangerous substances (e.g. hazardous chemicals, flammable liquids such as petrol, radioactive materials, etc)
7	Collisions on motorways or trunk roads resulting in serious/potentially serious structural damage (e.g. to a bridge) necessitating road closures
8	Fatal collisions on motorways or trunk roads where road works are in progress
9	Any significant event impacting partial or full closure of motorways or trunk roads due to collisions, security alerts or criminal/terrorist acts. (NILO must ensure that TRANSEC is advised of security alerts)
10	Any incident off or adjacent to the network that may meet any of the above criteria, and affects the network.

11	Any incident or event off the Highways England network which results in stationary vehicles for a period of 1 hour or more.
12	Suicide or attempted suicide resulting on the closure of lanes or carriageways.
13	Road works over running by 30 minutes or more, and likely to have an impact on the network.
14	Any instances of 50% of the ' reserve ' winter maintenance fleet being utilised within any area.
15	Analyse accidents and incidents on the strategic road network where the Traffic Technology Systems are a contributory factor and report findings to the <i>Client</i> including recommendations as appropriate.