# VTL - SoW 1

# Statement of Work (SOW), including pricing arrangements

**SoW 1.1 Recitals**

1.1.1 Further to the Technology Products 2, RM 3733, Agreement, Supplier Reference: IAS13, Dated 19/07/2017.

# SoW 1.2.1 SOW Details

|  |  |
| --- | --- |
| **Date of SOW:** | 09/09/2020 |
| **SOW Reference:** | RM 3733 - VTL SoW 1E |
| **Buyer:** | Secretary of State for the Home Department |
| **Supplier:** | Centerprise International |
| **Value:** | £108,869.57 (Excl. VAT) |
| **Release Type(s):** | N/A |
| **Phase(s) of Development:** | N/A |
| **Release Completion Date:** | N/A |
| **Duration of SOW** | 12 Months |
| **Charging Method(s) for this Release:** | Fixed Price |

1.2.2 The rights, obligations and details agreed by the Parties and set out in this SOW apply only in relation to the Services that are to be delivered under this SOW and will not apply to any other SOW that is executed or to be executed under this Call-Off Contract unless otherwise agreed by the Parties.

# SoW 1.3 Deliverables

1.3.1 The Deliverables of this VTL SoW 1 are set out in this section 1.3; these Deliverables may only be altered from time to time during the SoW by mutual agreement in writing between the Buyer and the Supplier.

1.3.2 The business goals of this VTL SoW 1 are:

24 x 7 x 365 Hardware and Software maintenance service for the Fujitsu Eternus CS8800 and CS8200 Virtual Tape Library (VTL) solution across the 2 data centres, providing primary and disaster recovery facilities for the **REDACTED**. This is to include upgrades and patches as required and released.

There are four (4) racks in total, two (2) at each site consisting of the following:

|  |  |  |  |
| --- | --- | --- | --- |
| **Product** | **Rack** | **Serial Number** | **Site/Position** |
| Eternus CS8800 | Lead Rack | YM8H001040 | Primary Site |
| Eternus CS8800 | Extension Rack | YM8J001079 | DRS |
| Eternus CS8200 | Lead Rack | YM8D001019 | Primary Site |
| Eternus CS8200 | Lead Rack | YM8D001018 | DRS |
|  |  |  |  |

1.3.3 Response Times:

On raising an incident, the Supplier’s response time to call the Customer back is within thirty (30) minutes.

The Supplier is required to be on site within two (2) hours if required following a telephone consultation.

1.3.4 Service is required for one (1) year, from 01/10/2020 to 30/09/2021

# SoW 1.4. Call-Off Contract Charges

1.4.1 For each individual Statement of Work (SOW), the applicable Call-Off

Contract Charges (in accordance with the charging method in the Order Form) will be calculated using all of the following:

Fixed Price as detailed at 1.4.3 below

1.4.2 The Charges for this CBA SOW 1 are based upon the fixed price set out in SOW 1.4.3 below

1.4.3 £108,869.57 (Excl. VAT)

1.4.4 The Supplier will also provide a summary which is to include:

1. Total value of this SOW;
2. Overall Call-Off Contract value;

1.4.5 If a capped or fixed price has been agreed for a SOW:

1. The Supplier will continue at its own cost and expense to provide the Services even where the agreed price has been exceeded; and
2. The Buyer will have no obligation or liability to pay for the cost of any Services delivered relating to this order after the agreed price has been exceeded.
3. Risks or contingencies will be included in the Charges. The Parties agree that the following assumptions, representations, risks and contingencies will apply in relation to the Charges.

1.4.6 Assumptions

1.4.7 The Supplier will keep accurate records of the time spent by the Supplier staff in providing the services and will provide records to the Buyer for inspection on request.

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# SoW 1.5 Agreement of statement of works

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| BY SIGNING this SOW, the parties agree to be bound by the terms and conditions set out herein:     |  |  | | --- | --- | | **For and on behalf of the Supplier:** | | | Name and title | **REDACTED** | | Signature and date | **REDACTED**  09/09/2020 |  |  |  | | --- | --- | | **For and on behalf of the departmental Buyer:** | | | Name and title | Steve Butler – Commercial Manager | | Signature and date | 09/09/2020 | |