



Crown
Commercial
Service

**Technology Products 2 Agreement RM3733
Framework Schedule 4 - Annex 1**

Order Form

In this Order Form, capitalised expressions shall have the meanings set out in Call Off Schedule 1 (Definitions), Framework Schedule 1 or the relevant Call Off Schedule in which that capitalised expression appears.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of the Call Off Contract for the duration of the Call Off Period.

This Order Form should be used by Customers post running a Further Competition Procedure under the Technology Products 2 Framework Agreement ref. RM3733.

The Call Off Terms, referred to throughout this document, are available from the Crown Commercial Service website at <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm3733>



Section A General information

This Order Form is issued in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

Customer details

Customer organisation name

Ministry of Defence

Billing address

Redacted

Redacted

Customer representative contact details

Redacted

Supplier details

Supplier name

The Supplier organisation name, as it appears in the Framework Agreement
CENTERPRISE INTERNATIONAL LTD

Supplier address

Supplier's registered address

Redacted

Supplier representative name

The name of the Supplier point of contact for this Order

Redacted

Supplier representative contact details

Email and telephone contact details of the supplier's representative

Redacted

Order reference number

A unique number provided by the supplier at the time of quote

CCTS19A18



Section B Overview of the requirement

Framework Lot under which this Order is being placed

Tick one box below as applicable

- | | |
|---|-------------------------------------|
| 1. HARDWARE | <input checked="" type="checkbox"/> |
| 2. SOFTWARE | <input type="checkbox"/> |
| 3. COMBINED SOFTWARE AND HARDWARE REQUIREMENTS | <input type="checkbox"/> |
| 4. INFORMATION ASSURED PRODUCTS | <input type="checkbox"/> |
| 5. VOLUME HARDWARE REQUIREMENTS (DIRECT FROM OEM) | <input type="checkbox"/> |

Customer project reference

700003725

Call Off Commencement Date

01/03/2019

Call Off Contract Period (Term)

5 weeks

Call Off Initial Period

5 weeks

Call Off Extension Period (Optional) Months

n/a

Specific Standards or compliance requirements

Include any conformance or compliance requirements with which the Goods and/or Services must meet

[Click here to enter text.](#)



Section C Customer Core Goods and/or Services Requirements

Please provide details of all Goods and/or Services required (including any items which are considered business critical) including the locations where the supplier will be required to deliver the service/s Ordered.

Goods and/or Services

Scope of Requirement

The laptops must possess a CCU (Certificate of Clearance for Use) which takes into account Defence Standard 59-411. The CCU means the laptop has gone through extensive testing and can be used on platforms.

The laptops must be MIL-STD-810G certified (further details below) and have an IP54 rating. As the laptops will be exposed to harsh environment conditions we would require them to be certified to the same levels.

Specific examples of Test Methods carried out in MIL-STD-810G are listed below:

Test Method 500.6 Low Pressure (Altitude)

Test Method 501.6 High Temperature

Test Method 502.6 Low Temperature

Test Method 503.6 Temperature Shock

Test Method 504.2 Contamination by Fluids

Test Method 505.6 Solar Radiation (Sunshine)

Test Method 506.6 Rain

Test Method 507.6 Humidity

Test Method 508.7 Fungus

Test Method 509.6 Salt Fog

Test Method 510.6 Sand and Dust

Test Method 511.6 Explosive Atmosphere

Test Method 512.6 Immersion

Test Method 513.7 Acceleration

Test Method 514.7 Vibration

Test Method 515.7 Acoustic Noise

Test Method 516.7 Shock

Test Method 517.2 Pyroshock

Test Method 518.2 Acidic Atmosphere

Test Method 519.7 Gunfire Shock

Test Method 520.4 Temperature, Humidity, Vibration, and Altitude

Test Method 521.4 Icing/Freezing Rain

Test Method 522.2 Ballistic Shock

Test Method 523.4 Vibro-Acoustic/Temperature

Test Method 524.1 Freeze / Thaw

Test Method 525.1 Time Waveform Replication

Test Method 526.1 Rail Impact.

Test Method 527.1 Multi-Exciter

Test Method 528.1 Mechanical Vibrations of Shipboard Equipment (Type I – Environmental and Type II – Internally Excited)

Laptops need to be compatible with NCSC approved ViaSat Eclipt encryption drives.

Installation, maintenance and support are not required and therefore out of scope of the requirement.



1000 x laptops, like the Panasonic CF-54

Essential Requirements

Semi rugged design

14" screen size

Intel Core i5-7300U vPro

4GB RAM

500GB HDD

DVD as standard

TPM (TCG V2.0 compliant)

3 x USB

1 x HDMI

1 x RJ-45

1 x VGA Port

1 x True Serial Port

Standard manufacturer warranty

Optical Drive

Battery and charging lead as standard

Desirable Requirements

Semi rugged design with magnesium casing

14" IPS Full-HD sunlight viewable glove-enabled capacitive touchscreen (up to 1.000 cd/m²)

Lightweight and slim form factor

1 x Mini Jack

1 x Port Replicator (24 -pin)

1 x VGA Port (Mini Dsub 15-pin)

1 x True Serial Port (Dsub 9-pin)

Windows 10 installed

Counterfeit or grey goods will not be accepted.

Key Milestones and Deliverables

The following project milestones will be used to measure quality of delivery

Milestone	Description	Timeframe
1	Delivery of 1000 Laptops	By 31 st March 2019

Continuous Improvement

The Supplier will be expected to continually improve the way in which the required Services are to be delivered throughout the Contract duration.

Changes to the way in which the Services are to be delivered must be brought to the Authority's attention and agreed prior to any changes being implemented.

Staff and Customer Service

The Authority requires the Potential Provider to provide a sufficient level of resource throughout the duration of the 700003725 Contract in order to consistently deliver a quality service to all Parties.

Potential Provider's staff assigned to the 700003725 Contract shall have the relevant qualifications and experience to deliver the Contract.



The supplier shall ensure that staff understand the Authority's vision and objectives and will provide excellent customer service to the Authority throughout the duration of the Contract.

Service Levels and Performance

The Authority will measure the quality of the Supplier's delivery by:

KPI/SLA	Service Area	KPI/SLA description	Target
1	Delivery Timescale	Delivery to be received no later than 31/03/2019.	100%
2	Delivery	Goods to be delivered free from damage and in the original packaging.	100%

DEFCON 514 (Edn. 08/15) - Material Breach, shall apply to this contract.

Security Requirements & Confidentiality

This requirement has been given the classification OFFICIAL SENSITIVE. The classification of this document is OFFICIAL SENSITIVE - COMMERCIAL.

The Supplier will be escorted at all times whilst on the Authority's sites

Warranty Period, if applicable
12 months standard manufacturers warranty

Location/Site(s) for Delivery
Redacted

Dates for Delivery of the Goods and/or the Services
01/03/2019

Software

Supplier Software

n/a

Third Party Software

n/a

Include license or link in Call Off Schedule 3

Maintenance Agreement

n/a

Include terms or link in Call Off Schedule 3

Additional Clauses (see Annex 3 of Framework Schedule 4)

Alternative Clauses

Additional Clauses

Optional Clauses



Scots Law Or <input type="checkbox"/>	<input type="checkbox"/> A: Termed Delivery – Goods	<input type="checkbox"/> C: Due Diligence
Northern Ireland Law <input type="checkbox"/>	<input type="checkbox"/> B: Complex Delivery – Solutions (includes Termed Delivery – Goods)	<input type="checkbox"/> D: Call Off Guarantee
Non-Crown Bodies <input type="checkbox"/>		<input type="checkbox"/> E: NHS Coding Requirements
Non-FOIA Public Bodies <input type="checkbox"/>		<input type="checkbox"/> F: Continuous Improvement & Benchmarking
		<input type="checkbox"/> G: Customer Premises
		<input type="checkbox"/> H: Customer Property
		<input checked="" type="checkbox"/> I: MOD Additional Clauses

Items licensed by the Customer to the Supplier (including any Customer Software, Customer Background IPR and Customer Data)
n/a

Call Off Contract Charges payable by the Customer to the Supplier (including any applicable Milestone Payments and/or discount(s), but excluding VAT) and payment terms/profile including method of payment (e.g. Government Procurement Card (GPC) or BACS)

£1,110,000.00 payable within 30 days of receipt of goods on 31st March 2019.

Is a Financed Purchase Agreement being used?
No

Estimated Year 1 Call Off Contract Charges (£) £1,110,000.00
For Orders with a defined Call Off Contract Period

Section D Supplier response

Suppliers - use this section to provide any details that may be relevant in the fulfilment of the Customer Order

Commercially Sensitive information

PROCUREMENT CONTACT



For any enquiries regarding this procurement, we provide a single point of contact for the period of the response and evaluation. This is to ensure that all enquiries have ownership to point of resolution. These contact details are:

Redacted

Total contract value

Please provide the total contract value (for the Call Off Initial Period) as detailed in your response to the Customer's statement of requirements

Redacted

Call-Off Schedule 5 Schedule of Processing, Personal Data and Data Subjects

Description	Details
Subject matter of the processing	<p><i>Contract evaluation on Crown Commercial Services portal.</i></p> <p><i>Point of contact for delivery of goods and services procured under the contract.</i></p>
Duration of the processing	<p><i>From Invitation to Tender launch until contract award.</i></p>
Nature and purposes of the processing	<p><i>Staff e-mail addresses are used as username on CCS portal.</i></p> <p><i>Staff e-mail addresses used for point of contact for delivery of goods and services.</i></p>
Type of Personal Data	<p><i>E-mail address</i></p>



Categories of Data Subject	<i>Staff</i>
Plan for return or destruction of the data once the processing is complete UNLESS requirement under union or member state law to preserve that type of data	<i>For 7 years from end of contract.</i>



Section E Call Off Contract award

This Call Off Contract is awarded in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of this Order Form and the Call Off Terms (together referred to as “the Call Off Contract”) for the duration of the Call Off Contract Period.

SIGNATURES

For and on behalf of the Supplier

Name	
Job role/title	
Signature	
Date	

For and on behalf of the Customer

Name	
Job role/title	
Signature	
Date	