**IRRIGATION SYSTEM MAINTENANCE - SUPPLIER’S REFERENCE FORM**

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| TENDERER’S COMPANY NAME: |  |
| REFEREE COMPANY NAME: |  |
| NAME OF PERSON COMPLETING THIS REFERENCE: |  |
| POSITION WITHIN COMPANY/ORGANISATION: |  |
| VALUE OF CONTRACT: |  |
| DATE: |  |

|  |  |  |  |  |  |
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| **Referees must provide a score out of 4 for every area of service listed below** | | | | | |
| **Area of Service** | **Excellent**  **(score = 4)** | **Good**  **(score = 3)** | **Average**  **(score = 2)** | **Poor**  **(score = 1)** | **Very Poor/NA**  **(score = 0)** |
| Service maintenance and management capability & effectiveness |  |  |  |  |  |
| Understanding & appreciation of your company’s ethos and objectives |  |  |  |  |  |
| Ability to deliver irrigation system maintenance with appropriate skill, care and diligence in accordance with the contract |  |  |  |  |  |
| Availability to provide advice and practical support when required |  |  |  |  |  |
| Understanding of all aspects of your irrigation systems including control pumps, control panels, programmes and software |  |  |  |  |  |
| Ability to deliver basic familiarisation and immediate response training to your staff |  |  |  |  |  |
| Ability to prepare supporting information and collect data required for justifying improvements to irrigation systems including computer programme updates other relevant activities |  |  |  |  |  |
| Overall level of satisfaction with the company |  |  |  |  |  |