**Better Security, Better Care**

**Expression of interest to support people drawing on social care to make informed choices about digital security**

**Background**

Better Security, Better Care is a national programme to improve data and cyber security in the adult social care provider sector. It is led by a programme board whose members include NHSX, NHS Digital, NHS England and Improvement, the Local Government Association, the Association of Directors of Adult Social Services and, on behalf of the care provider sector, Digital Social Care. You can find more about the programme here.

The BSBC programme supports the sector with resources and assistance to help care providers complete the Data Security & Protection Toolkit (DSPT). The DSPT is a free, online self-assessment for health and care providers to evaluate and improve their data and cyber security. It's an ambitious programme with the aim that all CQC registered adult social care services will have completed the DSPT to 'standards met'. The programme is delivered by a diverse group of care sector organisations, including many local care associations, with colleagues from the NHS, ADASS and local councils also involved.

Better Security, Better Care is led by a programme board whose members are NHSX, NHS Digital, NHS England and Improvement, the Local Government Association, the Association of Directors of Adult Social Services and, Digital Social Care on behalf of care providers.

Reflecting the increased importance of the secure sharing of information between health and care services, the programme wishes to better engage with people drawing on social care to support them to make informed choices about choosing digitally secure care providers.

**The project**

We are providing grant funding for a discrete piece of work to identify and understand the needs of people drawing on social care in relation to digital security.

This project will focus on identifying how to engage with people who draw on social care and their families/people important to them, and to determine their understanding of digital security when accessing care services. The aim is to establish if and how a better understanding of digital maturity and data and cyber security would enable them to make more informed choices about the care providers they choose.

**Anticipated outcomes:**

1. Identify a large provider(s) or organisation currently using technology directly with people drawing on social care to facilitate access to contacts for this project.
2. Explore and identify the attitudes of people drawing on social care and their and families towards the importance of digital safety within care services.
3. Create a communications plan aimed at promoting awareness of digital safety to people drawing on social care and their families. This also needs to include supporting them in understanding how to check for DSPT compliance in care providers.
4. Undertake the activity in the communications plan.

**Timescales**

| EOI deadline | **19th November 2021** |
|---|---|
| Application review and clarifications | **w/c 22nd November 2021** |
| Grant awards | **26th November 2021** |
| Projects go live | **6th December 2021** |

All work on this project must be completed by **31st March 2022**

**The maximum available budget for this work is £65,000.**

**Expression of Interest**

should include the following information:

- Company details.

- A brief summary of relevant experience.

- A brief summary of how you would undertake this work and the process you would propose to follow.

- Brief project plan with timescales

- Your price for completing this work with a budget for the project

Expressions of interest will be reviewed by a group which may include representatives from any of the programme partners listed in the background given above.

The submissions scoring will be weighted towards those who can demonstrate relevant experience in the social care sector.

| | |
|---|---|
| Experience | 50% |
| Project Delivery | 30% |
| Budget | 20% |

## Expression of Interest form

| Organisation and contact information | |
|---|---|
| Name of organisation | |
| Contact name | |
| Role in organisation | |
| Phone number | |
| E-mail address | |
| Postal address | |
| What type of organisation are you? For example, a company, a registered charity, a local council? Please give any company, charity or other registered numbers. | |

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| Organisation Experience | |
|---|---|
| A brief description of your organisation's main activities:<br>300 words | |
| Give examples of similar projects your organisation has completed:<br><br>750 words | |

| Project Delivery |
|---|

| How will you achieve the outcomes of this project? Please detail the activities you will undertake for this project<br><br>750 words | 5 |
|---|---|
| Will you subcontract any part of this work? If so who with and what role will they play in the project?<br><br>250 words | |

Please include a project plan as an appendix to this application – no word limit

| Please summarise your proposed project budget and confirm the amount of funding you are seeking ||
|---|---|
| Budget heading | Amount |
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| | |
| TOTAL PROJECT BUDGET | |
| AMOUNT OF FUNDING REQUESTED (IF DIFFERENT) | |

| Authorised representative of the organisation making this application | |
|---|---|
| I confirm that:<br><br>• I have read and understood the Expressions of Interest guidance above.<br><br>• I am authorised to make this expression of interest on behalf of my organisation.<br><br>• The information given is, to the best of my knowledge, true and complete.<br><br>• I agree that the information I have provided in this form may, for the purposes of considering my organisation's interest in this programme, be shared with and processed by the Programme Partners[1] , the Institute of Public Care at Oxford Brookes University and the RNHA's Programme Manager. | |
| Signed | |
| Name | |
| Date | |

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[1] The Registered Nursing Home Association (RNHA), the Local Government Association, NHSX and NHS Digital.