

**FRAMEWORK AGREEMENT
NO: QC0011**

**ROUTE AGREEMENT
NO: QC86503**

ROUTE: W11

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number W11 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Walthamstow Garage (AW)
2 Walthamstow Avenue
London
E4 8ST

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

As detailed on the attached Public Timetable.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE W11: Chingford Hall Estate - Walthamstow

Date of Structural Change: 2 March 2024.

Date of Service Change: 2 March 2024.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Walthamstow: Silver Birch Avenue, Rowan Avenue, Burnside Avenue, Leonard Road, Chingford Mount Road, Chingford Road, Walthamstow Avenue, Sainsbury's Access Road, Walthamstow Avenue, Chingford Road, Crooked Billet Roundabout, Billet Road, Millfield Avenue, North Countess Road, Priory Court, South Countess Road, Forest Road, Blackhorse Road, St James Street, South Grove, Selborne Road, Walthamstow Central Bus Station

Towards Chingford Hall Estate: Walthamstow Central Bus Station, Selborne Road, South Grove, St James Street, Blackhorse Road, Forest Road, South Countess Road, Priory Court, North Countess Road, Millfield Avenue, Billet Road, Chingford Road, Walthamstow Avenue, Sainsbury's Access Road, Walthamstow Avenue, Chingford Road, George Road, May Road, Burnside Avenue, Silver Birch Avenue

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Chingford Hall Estate

Public stand for 1 bus on west side of Silver Birch Avenue commencing 2 metres north of south wall of No. 23 and extending 14 metres south.

Buses proceed from Silver Birch Avenue to stand, departing to Silver Birch Avenue. Set down in Silver Birch Avenue, at alighting point (BP779 - Chingford Hall Estate) and pick up in Silver Birch Avenue, at boarding point (BP779 - Chingford Hall Estate).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route W11 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any
time. FERRY VEHICLES:	No ferry vehicles to park on stand at any
time. BLIND DISPLAY:	Chingford Hall Estate.
OTHER INFORMATION:	No toilets available.

Walthamstow, Crooked Billet (from Walthamstow Central Station)

Buses proceed from Billet Road, Crooked Billet Roundabout departing to Billet Road. Set down in Billet Road, at Stop CN (29849 - Waltham Park Way) and pick up in Billet Road, at Stop CJ (29548 - Waltham Park Way).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Walthamstow, Crooked Billet.

Walthamstow Central Bus Station

Private stand for 13 buses in marked bays on east side of Walthamstow Central Bus Station on north side of Selborne Road. Overflow offside stand for 1 bus on west side of bus station in lay-by opposite Stop A.

Buses proceed from Walthamstow Central Bus Station to stand, departing to Walthamstow Central Bus Station.

Set down in Walthamstow Central Bus Station, at Alighting Point (BP4267 - Walthamstow Bus Station) and pick up in Walthamstow Central Bus Station, at Stop D (BP4272 - Walthamstow Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route W11 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any
time. FERRY VEHICLES:	No ferry vehicles to park on stand at any
time. BLIND DISPLAY:	Walthamstow Central.
OTHER INFORMATION:	Toilet facilities available in station.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	W11- 62933-1 IF-MF	04/03/24	<i>TBC</i>	9	8	9	5	906.41	250	226,602.50
Saturdays & Good Friday	W11- 62933-1 IF-Sa	02/03/24	<i>TBC</i>	N/A	8	N/A	5	871.18	56	48,786.08
Sundays & Public Holidays*	W11- 62933-1 IF-Su	03/03/24	<i>TBC</i>	N/A	6	N/A	5	683.70	58	39,654.60
								Total Scheduled In Service Mileage	364	315,043.18

* No Service on Sundays or Public Holidays except Good Friday

** See Schedule IIA Part 1

Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | | |
|----|--|--------------|
| 1. | Early Termination Date
(clause 27.9) | 3 March 2028 |
| 2. | Sponsored Route
(clause 27.10) | No |
| 3. | Multiple Termination
Clause 27.11 to apply | No |
| 4. | Is the Operator permitted to accept advertising on the vehicles?
(clause 20 of Annex B) | Yes |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route W11.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1 \dots n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table W11BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table W11BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

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SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (1 April 2024 to 3 January 2025)	0.81 min = Excess Waiting Time
Minimum Performance Standard	0.80 min = Excess Waiting Time
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
CHFDHE	Chingford Hall Estate	WSTCSN	Walthamstow Bus Station <> >lol<
CKDBSA	Salisbury Hall Sainsbury's	BHRDSN	Blackhorse Road Station <> #
BLRDGW	Guildsway	BLRDGW	Guildsway
BHRDSN	Blackhorse Road Station <> #	CKDBSA	Salisbury Hall Sainsbury's

SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

- | | |
|--------|---------------------|
| Part 1 | Vehicle Description |
| Part 2 | No longer used |

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	<i>TBC</i>
Body Manufacturer and Type	<i>TBC</i>
Single /Double Deck or Articulated	<i>TBC</i>
Upper Deck Air Cooling System	<i>TBC</i>
Minimum Seating Capacity	<i>TBC</i>
Maximum Standing Capacity	<i>TBC</i>
Maximum Length	<i>TBC</i>
Maximum Width	<i>TBC</i>
Number of Doors	<i>TBC</i>
Year of Manufacture	<i>TBC</i>
Engine Type (Including Euro Rating)	<i>TBC</i>

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 2 MARCH 2024

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £ 2,824,250.00 per annum
2. Period Contract Payment £217,250.00
3. Scheduled In Service Mileage 315,043.18 miles p.a
4. Deduction Figure £ 8.96 per mile
5. Date of Tender 9 May 2023
6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
7. The **Payment Year** commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies.
8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 1 April 2024 (Payment Period 1, Quarter 1) to 3 January 2025 (Payment Period 10, Quarter 3).