



Quotation for Breast Screening Non-Responders

1. Introduction

South East London Cancer Alliance (SELCA) are looking to work with an organisation to contact non-responders who do not engage with Breast Screening, and encourage them to take up their invitation.

2. Background

South East London Cancer Alliance (SELCA) is one of 21 Cancer Alliances in England. We work in a collaborative model to deliver high quality cancer services across community, primary, and secondary care in south east London. Our aim is to ensure that patients receive timely diagnosis, high quality treatment, excellent experience, and improved clinical and quality of life outcomes.

Cancer Alliances bring together a range of local organisations – including NHS bodies, local government, charities, and patient groups – with shared goals of:

- Fewer people getting cancer;
- More people surviving cancer;
- More people having positive experience in their treatment and care;
- Ensuring everyone receives the same high-quality services, no matter who they are or where they live;
- More people being supported to live as well as possible after their treatment is over.

Underlying all our objectives are the principles of improving patient experience and reducing health inequalities.

3. The Requirement

South East London Cancer Alliance (SELCA) are looking to work with an organisation to contact non-responders who do not engage with Breast Screening, and encourage them to take up their invitation.

SELCA are looking to work with an organisation who have carried out a similar intervention, an organisation who has experience working with patients who have been invited for screening, as well as an organisation who has access to call handlers who are multi lingual and therefore meet the needs of the diverse population in South East London. There is a possibility to expand on this work, into other areas of screening, so we would look to explore setting up a contract with the chosen supplier.

4. Procurement Timetable

Activity	Date Due
Request for Quotation Published	21 June 2023
Quotations to be Submitted	13 July 2023 at Midday

5. Bidder Response Requirements

Bidders quotes will be evaluated against the following criteria.

EXPERIENCE	<p>What is your experience of working on cancer screening or similar programmes in the past?</p> <p>Have you carried out similar interventions? If so, please provide further information.</p> <p>Describe your experience of addressing barriers in screening?</p>
APPROACH	<p>Set out a description of your methodology to planning and delivering the requested support and evidencing outcomes.</p> <p>How would you support multilingual communication with breast screening non-responders by call handlers?</p> <p>Can you support making calls in the evening/at weekends?</p>
COST	<p>Submit a Cost proposal with a supporting breakdown.</p> <p>Note our total budget is under £120,000</p>

Bidders' submissions must be provided in A4 MS Word/ PDF and should be sent to:

Zara Gross
 Early Diagnosis Lead
 South East London Cancer Alliance
 Email: zara.gross@gstt.nhs.uk

6. Terms and Conditions of Contract

The proposed Contract would be subject to the NHS Standard Terms and Conditions for Provision of Goods and Services (Contract Version):

<https://www.gov.uk/government/publications/nhs-standard-terms-and-conditions-of-contract-for-the-purchase-of-goods-and-supply-of-services> .

7. Instruction to Suppliers

No information contained in this document or in any communication made between the Authority and any bidder in connection with this document shall be relied upon as constituting a contract, agreement or representation that any contract shall be offered in accordance with this document. The Authority reserves the right, to change without notice the basis of, or the procedures for, the competitive process or to terminate the process at any time. Under no circumstances shall the Authority incur any liability to any supplier in respect of this document, any supporting documentation and/or the Quote process.