

This is an order that you (the "Customer") by signing below OR electronically accepting this document in accordance with the procedures specified from time to time by D&B, have placed with D&B pursuant to a Master Agreement ("MA") that you have entered into with D&B and which is identified below. You acknowledge that this order form, any supplementary or additional terms set out herein, and any documents, appendices, statements of work or schedules attached hereto are collectively referred to as the "Order" and are incorporated into and made a part of the MA.

NOTE: except for the Authorisation & D&B Use Only sections below, handwritten alterations to this order form are not permitted.

CUSTOMER INFORMATION / USER LOCATION:			INVOICE ADDRESS (if different):	
Customer Name	Trade Remedies Authority			
Dept/Division			Dept/Division	
Address	North Gate House 21-23 Valpy Street		Address	
Town	Reading		Town	
County	Berkshire		County	
Country		Post Code RG1 IAF	Country	
Contact Name			Contact Name	
Contact Job Title	Manager		Contact Job Title	
Contact E-mail			Contact E-mail	
Contact Tel.			Contact Tel.	
Primary User Name			Primary User E-mail	

ORDER DETAILS:					
D-U-N-S® Number:	228245046	CRO #:	969613	Start Date:	02 November 2023
Subscriber #:		Cust. #:		Initial Term:	ROLLING
VAT Exempt:	NO	VAT #:		Valid MA:	YES
Type:	RENEWAL	MA VERSION:	MA_03_13		
D&B to receive Customer Data? NO		If "Yes", Customer Data may be used for validation purposes? NO			Customer is a Reference Account? NO

ORDER TERM:	THIS ORDER commences on the START DATE and continues for the INITIAL TERM specified above, and for any additional TERM thereafter, unless cancelled earlier in accordance with the terms of the MA. Each twelve (12) month period is described herein as a "Contract Year".
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SERVICE DETAILS:			
<input type="checkbox"/> D&B Hoovers Explore	<input type="checkbox"/> D&B Hoovers Focus	<input checked="" type="checkbox"/> D&B Hoovers Predict	<input type="checkbox"/> D&B Hoovers Audience Builder
Number of Seats: Includes: 5,000 Company and 5,000 Contact Exports per seat Number of Additional Company Exports for acquisition: Number of Additional Contact Exports for acquisition: <input type="checkbox"/> Bombora Intent	Number of Seats: Includes: 5,000 Company and 5,000 Contact Exports per seat CRM Connector CRM Org ID: Unique Name (MSFT): Sandbox Org ID: Marketing Automation Connector <input type="checkbox"/> Add On: Technology Insights <input type="checkbox"/> Add On: Precision Research <input type="checkbox"/> Add On: D&B Buyer Intent No. of Models: <input type="checkbox"/> Buyer Intent Flat File D&B Buyer Intent Regions: <input type="checkbox"/> UK&I <input type="checkbox"/> Europe (Includes UK&I) <input type="checkbox"/> US/Canada	Number of Seats: 3.00 Includes: 5,000 Company and 5,000 Contact Exports per seat CRM Connector CRM Org ID: Unique Name (MSFT): Sandbox Org ID: Marketing Automation Connector <input type="checkbox"/> Add On: Technology Insights <input type="checkbox"/> Add On: Precision Research <input type="checkbox"/> Add On: D&B Buyer Intent No. of Models: <input type="checkbox"/> Buyer Intent Flat File D&B Buyer Intent Regions: <input type="checkbox"/> UK&I <input type="checkbox"/> Europe (Includes UK&I) <input type="checkbox"/> US/Canada	Number of Company Records Under Management (RUM): Number of Contact Exports for Acquisition: Includes: 5 D&B Hoovers Audience Builder / D&B Hoovers Seats Number of Additional D&B Hoovers Audience Builder/D&B Hoovers Seats: Technology Insights Precision Research <input type="checkbox"/> D&B Buyer Intent: Select Custom Models: Number of Models to be added: D&B Buyer Intent Regions: <input type="checkbox"/> UK&I <input type="checkbox"/> Europe (Includes UK&I)

	<input type="checkbox"/> All Regions (includes all options) Number of Additional Company Exports for acquisition: Number of Additional Contact Exports for acquisition: <input type="checkbox"/> Bombora Intent	<input type="checkbox"/> All Regions (includes all options) Number of Additional Company Exports for acquisition: Number of Additional Contact Exports for acquisition: <input type="checkbox"/> Bombora Intent	<input type="checkbox"/> US/Canada <input type="checkbox"/> All Regions (includes all options) <input type="checkbox"/> Buyer Intent Flat File <input type="checkbox"/> Bombora Intent Includes: Salesforce CRM Connector CRM Org ID: Sandbox Org ID: Marketing Automation Connector Marketing Automation Platform: Select
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SERVICE OPTIONS:
All fees are GBP£ & excl. of VAT

	CONTRACT YEAR 1	ADD 2ND YEAR?	
D&B Hoovers Fee:	12,300.00	12300	
D&B Buyer Implementation Fee – Contract Year 1 Only:		N/A	N/A
D&B Buyer Intent Trial Fee:		N/A	N/A
Total Fees payable (exclusive of VAT):	12,300.00	12300	

PAYMENT OPTION: **SINGLE**

PAYMENT METHOD: **BACS/CHAPS**

PAYMENT TERMS: **WITHIN 30 DAYS**
SUPPLEMENTARY ORDER TERMS:

1. **Scope of Licence:** In consideration of Customer's payment of all fees due and subject to the terms of this Order, Customer is hereby granted a non-exclusive, limited, personal, revocable licence to access and use the Information and/or Services (which may include Software) specified in this Order for the Order Term. IF A TRIAL, then the above mentioned licence is limited to the Trial Term only. During the Trial Term, the licence is for the Customer's internal use and display of the Information and Services for the sole purpose of familiarisation with the Information and Services and/or development and testing, to understand its uses and applications, and Customer may not use the Information or Services for any commercial purpose. IF ORDER TERM IS FIXED (24 or 36 months), the licence granted herein shall continue for the fixed Term and thereafter as a ROLLING Order unless cancelled in accordance with section 8 below. IF ORDER IS ROLLING, such licence continues until cancelled in accordance with section 8 below. Customer shall not exceed the maximum number of Seats stated in this Order in accordance with the Additional Terms for D&B Hoovers section below.

2. **Changes to Customer:** The use of Services under this Order applies to Customer as it exists at the Start Date. A Customer Affiliate (as defined in the MA) may only access and use Information or Services if such Customer Affiliate is: (i) identified in this Order or in a schedule attached to this Order; and (ii) such Customer Affiliate is not eligible to receive any services under an existing order with D&B ("Existing Customer"). Future acquisitions by Customer of, or of Customer by, an Existing Customer may not be included in this Order until the natural expiry of the existing order(s) or agreement(s). Customer is responsible for compliance by Customer Affiliates with this Order and the MA.

3. **Geographic Restriction:** CUSTOMER SHALL (AND SHALL PROCURE THAT ITS USERS SHALL) ONLY ACCESS AND/OR USE THE INFORMATION AND SERVICES IN THE UNITED KINGDOM (INCLUDING NORTHERN IRELAND AND CHANNEL ISLANDS) AND THE REPUBLIC OF IRELAND ("THE TERRITORY") AT THE LOCATION(S) SPECIFIED IN THIS ORDER TO SUPPORT ONLY ITS BUSINESS OPERATIONS SITUATED WITHIN THE TERRITORY. Customer shall not set up or share its user ID's or passwords outside the Territory, nor may it share Information accessed under this Order with persons located outside the Territory.

4. **Fees:** All fees due shall be paid by Customer within the terms stated in this Order (time runs from the invoice date). Applicable value added tax will be payable in addition to the stated fees. Fees are non-refundable and unused amounts may not be carried over from one Contract Year to another unless this Order states otherwise. IF ORDER IS OR HAS BECOME ROLLING, then for each subsequent Contract Year D&B reserves the right to notify Customer, at least ninety (90) days prior to the expiration of each Contract Year, of the fees that will be payable for the next Contract Year (the "Rolling Fees"). Unless cancelled in accordance with section 8 below, this Order shall then continue into the next Contract Year either (i) at the Rolling Fees, or (ii) if D&B does not notify Customer of a change in the fees, then at the then current fees. IF ORDER IS A SUPPLEMENT TO THE ORIGINAL ORDER to the extent that the original Order is or has become ROLLING, these fees will be annualised as part of the Rolling Fees.

5. **Right to Review:** By signing this Order, Customer declares that the information contained herein is accurate as at the Start Date. Without prejudice to its rights under this Order, the MA or at law, D&B reserves the right to review

the terms upon which Information and/or Services are supplied under this Order in the event that (i) Customer accesses or uses (or notifies D&B of its wish to access or use) any of the Information or Services outside the Territory or wishes to extend access and/or use to a Customer Affiliate not already included in this Order, or (ii) Customer exceeds (or notifies D&B of its wish to increase) the maximum number of Seats stated in this Order, or (iii) there is an increase in the Customer's service requirements. Customer agrees to immediately notify D&B if any of the events or changes set out in (i) to (iii) above occurs during the term of this Order.

6. **Pre-Term/Replacement:** If a pre-term or replacement, it is agreed that this Order replaces and supersedes the old order referred to in the Additional Notes section below, and the old order is hereby cancelled with immediate effect.

7. **Reference Account:** If Customer consents to act as a Reference Account for D&B, D&B may request Customer to assist them in certain activities in connection with marketing and promotion of the Services, such activities being limited to identifying Customer as a customer of the Services and using Customer's logo in marketing collateral for the Services. Customer acknowledges that it is not entitled to any compensation in connection with acting as a Reference Account.

8. **Cancellation:** IF ORDER TERM IS FIXED, then this Order cannot be cancelled by Customer prior to the end of the fixed term unless the MA or this Order states otherwise. D&B or Customer may cancel this Order at the end of the fixed Term by giving the other party not less than sixty (60) days' written notice. IF ORDER IS OR HAS BECOME ROLLING, then D&B or Customer may cancel this Order at the end of each Contract Year (the anniversary of the Start Date) by giving the other party not less than sixty (60) days' written notice. NOTICE REQUIREMENTS: D&B may serve notice by sending an email to the contact email address stated in this Order (or such other email address as Customer may have previously notified D&B). CUSTOMER SHALL SERVE NOTICE BY SENDING AN EMAIL TO CANCELLATIONS@DNB.COM CLEARLY STATING (i) THE CUSTOMER'S NAME IN THE SUBJECT LINE AND (ii) "ORDER REFERENCE [insert order title and start date] - PLEASE CANCEL THIS ORDER" IN THE EMAIL BODY. Subject to valid notice being received, this Order will then terminate at the end of the Contract Year which occurs after expiry of the cancellation notice. Customer is responsible for obtaining its own email delivery receipt as proof of sending. IN THE ABSENCE OF VALID NOTICE, THIS ORDER SHALL CONTINUE INTO THE NEXT CONTRACT YEAR.

9. **Data Lifecycle Policy:** The Services licensed under this Order are subject to D&B's Global Product and Data Lifecycle Policy, as set forth at <http://www.dnb.com/product-lifecycle-policy.html> which is incorporated herein.

10. **Customer Data:** Where applicable, data received from the Customer will be processed in accordance with the D&B Global Privacy Exhibit, as set forth at <http://www.dnb.co.uk/dpa> which is incorporated herein.

11. **Trial Period:** If a Trial, Customer shall have access to the capabilities outlined within the Service Options section.

12. Notwithstanding the foregoing, as a result of governmental requirements, D&B is prohibited from providing credit rating services, as well as access to any subscription services in relation to credit rating activities, or configured financial data (such as estimated/modelled sales/employees, ratios, growth rates and industry quartiles) to any person or entity in Russia, or any Russian person or entity, and accordingly Customer agrees not to enable such use of the Services.

ADDITIONAL TERMS for D&B Hoovers:

CRM & MARKETING AUTOMATION CONNECTORS: CRM and Marketing Automation Connectors are included with D&B Hoovers Focus and Predict subscriptions. The CRM and Marketing Automation Connectors provide inbound processing of records (up to the maximum records allowed per the Service) during the Order Term. D&B shall provide access to one (1) CRM and/or one (1) Marketing Automation Connector supported by D&B upon request of Customer. If Customer chooses to move from a standalone subscription to a CRM subscription, D&B shall provide 30 (thirty) days of dual access to allow for a smooth transition.

1. **Use of Service:** D&B shall issue to Customer a confidential access code assigned to Customer ("Customer Account ID") for authorised use and access to the Services by a user. Customer may provide the Customer Account ID to its employees, up to the quantity of Seat(s) licensed hereunder (each, an "Authorised User"). A "User ID" means the unique and distinctive "log-on" identifier selected by an Authorised User that is used in conjunction with a user selected password that enables authorised access to the Services. Each individual Authorized User represents one Seat, regardless of whether the individual is actively using the Service at any given time. No User ID sharing is permitted except in the event of a transition of responsibilities from a current authorised individual to his or her replacement, which shall be no longer than thirty (30) days. Information accessed through the Services may not be shared outside of the licensed seat population. Users shall not copy, download, upload, or in any other way reproduce Information to create a master data management solution. Included Company and Contacts exports not to exceed 10,000,000 (ten million) each.

2. D&B reserves the right to monitor the Services set forth in this Order subscribed to by Customer, to audit Customer's and User(s)' compliance with the terms of this Agreement, including the right to deploy IP authentication and/or protected PDF digital rights management. Customer acknowledges that such monitoring of use may include determining whether or not the Service is accessed under the account from multiple IP addresses, as well as noting excessive use or users. Users shall not copy, download, upload or in any other way reproduce Information for the purpose of aggregating Information. Systematic access or extraction of content from the Service, including the use of "bots" or "spiders", is prohibited. If D&B has reason to believe Customer is not in compliance with this Order, D&B reserves the right, in addition to any other remedies available under the MA or under applicable law, to assess additional charges for users in excess of the number authorized. D&B may suspend Customer's access to the Services if D&B reasonably suspects or believes it detects any prohibited use of the Services. Any investigation will be carried out promptly and Customer agrees to cooperate with D&B in connection with any such investigation. A suspension under this section shall not modify or otherwise be deemed a waiver of D&B's right to terminate, or any other right or remedy, available under the MA or under applicable law.

3. D&B Hoovers Audience Builder Package: Records Under Management will be measured by unique D-U-N-S® Number from each company record hosted in D&B Hoovers Audience Builder Package.

4. Customer hereby represents and warrants to D&B that it is not an Affiliate





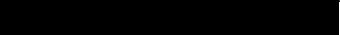

of Allant Group, Compass Marketing Solutions, Nokia, Navteq, Epsilon, Reach Marketing, Factual, Localeze, Locationary, Neustar, TomTom North America, TransUnion, Equifax, Acxiom, Knowledgebase, Database LLC (dba Database101 dba DatabaseUSA.com), Integrated Direct Marketing, Inc., or web.com. Customer hereby acknowledges and agrees that it will promptly notify D&B in writing in the event it becomes an Affiliate of any such entity.

5. **Contact Information:** Data Subjects have not opted in or otherwise expressly consented to receive direct electronic marketing from Customer. Applicable marketing legislation relating to the locality of Data Subjects should be checked prior to direct marketing. D&B will inform Customer of Data Subjects who have informed D&B they object to receiving direct marketing. Their objection is either indicated on their record or their details are provided in a separate file to Customer. It is Customer responsibility to check these sources (as well as their own and any industry opt out lists such as the Mail Preference Service and Telephone Preference Service) and observe their objection. D&B shall not be liable for any damages, losses, costs, claims or expenses with respect to any data privacy legal or compliance violation arising out of or related to Customer's use of Contact Information. Customer's use of the Contact Information shall be for its own marketing and sales purposes and all opt out provisions and/or opt out links in Customer's marketing and sales materials shall pertain to opting out of Customer's marketing lists and/or Customer's databases only. "Contact Information" means professional information D&B collects and compiles relating to a person in the context of business which may include but is not limited to, names, titles, business phone and facsimile numbers, wireless devices, e-mail addresses and physical addresses, and social media handles. "Data Subject" means an individual person who is the subject of, represented within or identifiable by Contact Information.

6. **100% Hard Bounce Contact Replacement Guarantee:** D&B will replace contact credits for any contact sourced from the Service which has an undeliverable email address provided that, no more than once a quarter, Customer submits the bounce report and list of email addresses to D&B at <https://support.dnb.com/>. D&B will then credit Customer's account an equal number of credits. Credits for undeliverable emails during the final three (3) months of a particular Contract Year will only be carried over to the Contract Year immediately following such Contract Year, if any.


7. **Buyer Intent:** shall mean the customised intent deliverable(s) built by D&B based on the key words or phrases submitted by the Customer. Customer must submit a minimum of eighty (80) key words or phrases per model. Model creation will begin upon receipt of key words or phrases. Each week during the Contract Year, Customer will receive weekly updates of company intent based upon that model to Customer's D&B Hoovers instance. The quantity of companies provided will vary each week. Buyer Intent includes Buyer Intent implementation for Contract Year One only. The Buyer Intent Implementation Service is subject to a maximum of one (1) day (7 hours) of D&B Professional Services; additional support required beyond that one (1) day will be charged at the D&B standard daily rate.

ADDITIONAL NOTES / TERMS:**AUTHORISATION**

Signed for and on behalf of DUN & BRADSTREET LIMITED:		Signed for and on behalf of the CUSTOMER:	
D&B Signature		Customer Signature	
Name:		Name:	
Position/Title:		Position/Title:	
Date:	Nov 2, 2023	Date:	Nov 8, 2023

D&B USE ONLY

Version: UK_08_22

Purchase Order # (if available):		<input type="checkbox"/> Linked Order(s) – if ticked, enter reference(s) here:	
Account Manager 	Sales Area : U385	Deal summary attached (orders of \$250k ≥): Yes* <input type="checkbox"/> No <input type="checkbox"/>	Pricing Info/Approvals: <input type="checkbox"/>
Any documents, appendices, statement of work or schedules attached to this Order?		Yes* <input type="checkbox"/> No <input type="checkbox"/>	* Please state total number of attached pages:
Opportunity Reference:			
Document Reference (if applicable):			

Dun & Bradstreet_Order Form

Final Audit Report

2023-11-08

Created:	2023-11-02
By:	
Status:	
Transaction ID:	

"Dun & Bradstreet_Order Form" History

