Order Form

CALL-OFF REFERENCE: PS/21/12

THE BUYER: Driver and Vehicle Licensing Agency (DVLA)

BUYER ADDRESS Longview Road, Swansea SA6 7JL

THE SUPPLIER: Insight Direct (UK) Ltd

SUPPLIER ADDRESS: Technology Building, Insight Campus, Terry

Street, Sheffield S9 2BU

REGISTRATION NUMBER: REDACTED

DUNS NUMBER: REDACTED

SID4GOV ID: REDACTED

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated as below in Signature panel.

It's issued under the Framework Contract with the reference number RM6068 for the provision of Technology Products and Associated Services.

CALL-OFF LOT(S):

Lot 3 Software & Associated Services

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2. Joint Schedule 1(Definitions and Interpretation) RM6068

Framework Ref: RM6068 Project Version: v0.1 Model Version: v3.2

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- 3. The following Schedules in equal order of precedence:
 - Joint Schedules for RM6068
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 7 (Financial Difficulties)
 - Call-Off Schedules for PS/21/12
 - Call-Off Schedule 5 (Pricing Details)
 - Call-Off Schedule 6 (ICT Services)
 - Call-Off Schedule 8 (Business Continuity & Disaster Recovery) Part
 B
 - Call-Off Schedule 9 (Security) Part C
 - Call-Off Schedule 10 (Exit Management) Part B
 - Call-Off Schedule 20 (Call-Off Specification)
- 4. CCS Core Terms (version 3.0.6)
- 5. Joint Schedule 5 (Corporate Social Responsibility) RM6068
- 6. Annexes A to E Call-Off Schedule 6 (ICT Services)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

None

CALL-OFF START DATE: 01/04/21

CALL-OFF EXPIRY DATE: 31/03/22

CALL-OFF INITIAL PERIOD: 12 Months

CALL-OFF OPTIONAL EXTENSION 12 Months

PERIOD

CALL-OFF DELIVERABLES

This requirement is for the provision of licences detailed in the below table including support and maintenance:

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Name	Quantity	Support
Reflection for the Web Enterprise Edition Licensed Unit Special	1508	Yes - Standard Care
Reflection X Licences	7	Yes – Standard Care

LOCATION FOR DELIVERY

Driver and Vehicle Licensing Agency, Longview Road, Swansea SA6 7JL

DATES FOR DELIVERY OF THE DELIVERABLES

Support and Maintenance must be in place to commence 01/04/21

TESTING OF DELIVERABLES

None

WARRANTY PERIOD

The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be 90 days

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £76,557.94

CALL-OFF CHARGES

£76,557.94

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

All invoice payments will be via BACS

BUYER'S INVOICE ADDRESS:

Email Address: REDACTED

Invoice Procedures embedded below:

REDACTED

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BUYER'S AUTHORISED REPRESENTATIVE

REDACTED

Commercial Specialist

REDACTED

Commercial Directorate, DVLA, Longview Road, Swansea SA6 7JL

BUYER'S ENVIRONMENTAL POLICY

REDACTED

BUYER'S SECURITY POLICY

None

SUPPLIER'S AUTHORISED REPRESENTATIVE

REDACTED

Accounts Manager

REDACTED

4th floor The Charter Building

Charter Place

Uxbridge

UB8 1JG

SUPPLIER'S CONTRACT MANAGER

REDACTED

Contracts Manager

REDACTED

4th floor The Charter Building

Charter Place

Uxbridge

PROGRESS REPORT FREQUENCY

Not Applicable

PROGRESS MEETING FREQUENCY

Not Applicable

KEY STAFF

To be agreed with successful supplier following contract award

KEY SUBCONTRACTOR(S)

Not Applicable

COMMERCIALLY SENSITIVE INFORMATION

Framework Ref: RM6068 Project Version: v0.1

Model Version: v3.2

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To be agreed with successful supplier on contract award

SERVICE CREDITS
Not applicable

ADDITIONAL INSURANCES Not applicable

GUARANTEE Not applicable

SOCIAL VALUE COMMITMENT Not applicable

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:	REDACTED	Signature:	REDACTED
Name:	REDACTED	Name:	REDACTED
Role:	Contracts Manager	Role:	Commercial Specialist
Date:	22/03/2021	Date:	22/03/21

Framework Schedule 6 (Order Form Template and Call-Off Schedules) Crown Copyright 2018