

Framework Schedule 6 (Order Form and Call-Off Schedules)

Order Form

CALL-OFF REFERENCE: CON_8855

THE AUTHORITY: Department for Energy Security and Net Zero

AUTHORITY ADDRESS: 3-8 Whitehall Place, London SW1A 2EG

THE SUPPLIER: Guidehouse Europe Limited

SUPPLIER ADDRESS: 280 Bishopsgate, London EC2M 4AG

REGISTRATION NUMBER: 11378449

DUNS NUMBER: 22-392-0761

SID4GOV ID: N/A

Applicable Framework contract

This Order Form is for the provision of the Call-Off Deliverables and dated 9th October 2025. It's issued under the Energy & Net Zero Professional Services Framework ("**ENZPS Framework**").

CALL-OFF LOT(S):

Lot 3: Hydrogen for Heating

CALL-OFF Service Deliverable(s):

SD1: Policy and Strategy
SD3: Energy Design and Delivery

Call-off incorporated terms

The following documents are incorporated into this Call-Off Contract.

Where schedules are missing, those schedules are not part of the agreement and can not be used. If the documents conflict, the following order of precedence applies:

1. This Order Form includes the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1 (Definitions and Interpretation)
3. Call-Off Schedule 19 (Call-Off Specification)
4. The following Schedules in equal order of precedence:

Joint Schedules for ENZPS Framework

- Joint Schedule 1 (Definitions)
- Joint Schedule 2 (Variation Form)
- Joint Schedule 3 (Insurance Requirements)
- Joint Schedule 4 (Commercially Sensitive Information)
- Joint Schedule 6 (Key Subcontractors)
- Joint Schedule 7 (Financial Difficulties)

- Joint Schedule 9 (Rectification Plan)
- Joint Schedule 10 (Processing Data)

Call-Off Schedules for ENZPS Framework

- Call-Off Schedule 1 (Transparency Reports)
 - Call-Off Schedule 3 (Continuous Improvement)
 - Call-Off Schedule 5 (Pricing Details)
 - Call-Off Schedule 7 (Key Supplier Staff)
 - Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
 - Call-Off Schedule 9 (Security)
 - Call-Off Schedule 10 (Exit Management)
 - Call-Off Schedule 12 (Intellectual Property Rights) - Mandatory
 - Call-Off Schedule 14 (Service Levels)
 - Call-Off Schedule 15 (Call-Off Contract Management)
5. Core Terms
 6. Joint Schedule 5 (Corporate Social Responsibility)
 7. Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Authority (as decided by the Authority) take precedence over the documents above.

Supplier terms are not part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

Call-Off Special Terms

The following Special Terms are incorporated into this Call-Off Contract:

- Special Term 1 - The Authority is only liable to reimburse the Supplier for any expense or any disbursement which is
- (i) specified in this Contract or
 - (ii) which the Authority has Approved prior to the Supplier incurring that expense or that disbursement. The Supplier may not invoice the Authority for any other expenses or any other disbursements.

Call-Off Start Date: 09 October 2025

Call-off Expiry Date: 08 October 2028

Call-off Initial Period: 3-years

Call-off Optional Extension period: 1-year from 09 October 2028 until 08 October 2029

Call-Off Deliverables:

See details in Call-Off Schedule 19 (Call-Off Specification)

Security

Short form security requirements apply and DESNZ's Security Policy

Security Clearance

Supplier staff who will access OFFICIAL or OFFICIAL SENSITIVE information will require Baseline Personnel Security Standard (BPSS) clearance. Supplier staff who will access information at a higher classification, or where their role needs additional security assurances may be required to undertake national security clearance.

Maximum liability

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first contract year are:

Estimated Year 1 Charges of the Contract are: **£2,500,000 (Ex VAT)**

Call-Off Charges

See details in Call-Off Schedule 5 (Pricing Details)

All changes to the Charges must use procedures that are equivalent to those in Paragraphs 4 and 5 in Framework Schedule 3 (Framework Prices)

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Authority and the Supplier because of:

- Specific Change in Law

Reimbursable expenses

Recoverable as stated in Framework Schedule 3 (Framework Prices) Paragraph 4.

Payment method

BACS

Authority's invoice address

The Department for Energy Security and Net Zero (DESNZ) c/o UK SBS,
Queensway House, West Precinct, Billingham, TS23 2NF
Email: financeservices.ukpbs.co.uk

Financial Transparency Objectives

The Financial Transparency Objectives apply to this Call-Off Contract.

Authority's Authorised Representative

[REDACTED]

Authority's Security Policy

The Supplier must also follow the Department of Energy Security and Net Zero's Security Policy which may be found by the below link:

<https://www.gov.uk/government/publications/security-policy-framework/hmg-security-policy-framework#the-security-policy-framework>

Supplier's Authorised Representative

[REDACTED]

Supplier's Contract Manager

[REDACTED]

Progress Report Frequency

To be agreed at Work Package Level.

Progress Meeting Frequency

To be agreed at Work Package Level.

Key Staff

[REDACTED]

Key Subcontractor(s)

DNV Services UK Limited - 01503799
Mott MacDonald Limited - 01243967

Commercially Sensitive Information

Supplier's Commercial Proposal and Rates

Service Credits

See Call-Off Schedule 14 (Service Levels)

The Service Credit Cap for this Call-Off Contract is: **£150,000** (one hundred and fifty Thousand pounds)

The Service Period is: **Three (3) months**
A Critical Service Level Failure is either:

- A "**Red**" level of performance recorded against **one or multiple** KPIs as set out in Schedule 14 (Service Levels); or
- An "**Amber**" level of performance recorded against any one KPI, as set out in Schedule 14 (Service Levels), for **three (3)** consecutive reporting quarters (Service Periods).

Additional Insurances

See Joint Schedule 3 (Insurance Requirements)

Guarantee

Not Applicable

Intellectual Property Rights

Option A Call-Off Schedule 12 (Intellectual Property Rights) shall apply.

Authority's Environmental And Social Value Policy

The Supplier must work in accordance with the Department for Energy Security and Net Zero Environmental policy as shown in Annex A to this Call-Off Schedule 6 (Order Form).

Social Value Commitment

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with the social value commitments in Call-Off Schedule 4 (Call-Off Tender).

Formation of Call-Off Contract

By signing and returning this Call-Off Order Form the Supplier agrees to enter a Call-Off Contract with the Authority to provide the Services in accordance with the Call-Off Order Form and the Call-Off Terms.

The Parties hereby acknowledge and agree that they have read the Call-Off Order Form and the Call-Off Terms and by signing below agree to be bound by this Call-Off Contract.

For and on behalf of the Supplier:

[REDACTED]

For and on behalf of the Authority:

[REDACTED]

Annex A to Framework Schedule 6 (Order Form and Call-Off Schedules)

DESNZ & DSIT: Environmental Policy

DESNZ and DSIT are UK government departments respectively leading on energy security & net zero and science, innovation & technology. We are committed to protecting the environment and preventing pollution. We undertake all our activities in a responsible manner, using best practice, to reduce the environmental impacts of our operations and to enhance and improve environmental performance and the Environmental Management System. DESNZ and DSIT are committed to fulfilling all environmental compliance obligations as a minimum and will strive to continually improve the environmental performance of our buildings, operations and supply chains.

DESNZ & DSIT will:

- Proactively reduce our carbon footprint by implementing energy saving practices and technologies, to be more energy efficient;
- Mitigate the impacts of business travel through relevant policies and procedures;
- Preserve and enhance biodiversity on our sites where we have opportunities and scope to do so;
- Proactively use innovation and technology to ensure efficient use of water;
- Embed the Waste Hierarchy into all waste procedures while also managing waste according to our duty of care;
- Understand and assess climate change adaptation risks for our key sites, to ensure business continuity and resilience;
- Consider sustainability in all procurement decisions, focusing on decarbonisation, sustainable resource use and climate change adaptation;
- Minimise the consumption of natural resources and reducing environmental impacts through our supply chains;
- Manage fuels and hazardous substances appropriately to minimise environmental risks;
- Regularly review performance of environmental objectives and targets;
- Regularly report on progress to the senior responsible officer;
- Communicate this policy to our staff, to everyone working for or on behalf of DESNZ and DSIT and interested parties to ensure they understand the environmental impacts of their job and how to minimise these.
- DESNZ and DSIT shall monitor and review effectiveness of this policy through ISO 14001:2015 Environmental Management System and in conjunction with the ISO 50001:2018 Energy Management System.