

## July 2015 Version 2



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		Standard		Economy		Week-end	
Call Type Description	notes	pence per call	pence per minute	pence per call	pence per minute	pence per call	pence per minute

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Date	Time	Location	Remarks
1998-01-01	08:00	10000	10000
1998-01-01	08:00	10000	10000
1998-01-01	08:00	10000	10000
1998-01-01	08:00	10000	10000
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1998-01-01	08:00	10000	10000
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## Public Sector V2 Tariff for directly connected sites

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For customers with PSTN traffic of more than 2 million minutes per month

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Call Type Description	notes	pence per call	pence per minute	pence per call	pence per minute	pence per call	pence per minute

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[illegible]

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Call Type Description	notes	Standard		Economy		Week-end	
		pence per call	pence per minute	pence per call	pence per minute	pence per call	pence per minute

### Notes

All charges are quoted in pence and exclude VAT

### Charge periods

The charge periods are as follows:

Standard: 0700 – 1900 Monday to Friday

Weekend: 0000-2400 Saturday and Sunday

Economy: all other times

Where a call crosses a charge period, the charges are calculated separately for each charge period, rounded, and then added together

### Ordering

The tariff code is 36

### Rounding rules

Call durations are rounded up to nearest second

Tariffs are entered on a per second basis and are rounded up to nearest 0.001 pence

The charge for each call is rounded up to the nearest 0.1 pence

The total usage charge for an invoice is rounded up to the nearest pence

### Call Types

This price list represents all call types at 1st July 2015

UK geographic calls includes calls to numbers with a prefix of 01 or 02

Within the UK data calls (eg fax, video ) are charged the same as voice

Data calls are charged on the basis of per channel used eg a video call that uses 6 channels will be charged six times the relevant pence/min rate

Calls to mobile numbers are charged on the basis of the numbers allocated to the original rangeholder by OFCOM [ eg a Vodafone mobile number ported to O2 is charged as if it was a Vodafone mobile]

For countries where no mobile rate is shown (eg USA), the same rate applies for both fixed & mobile calls

For call types with note 1, the duration charge starts after the first 60 seconds

For calls to 084, 087, 09 & 118 numbers there is a two part charging structure consisting of an access charge and a service charge. The access charge is the amount kept by the phone operator (eg Vodafone) and the service charge is passed onto the provider of the service (eg call centre, Directory Enquiries provider or information provider)

The service charge for a given number can be looked up on the following link

<http://www.vodafone.co.uk/business/solutions/mobile-voice-and-coverage/call-charges/>

The service charges in the call description column are the VAT inclusive figures, the charges quoted are the ex VAT amount eg 6 pence per minute Service charge is 5 pence/minute excl VAT amount.

The access charge is common to all service charge price points and is always a pence per minute charge.

The total call charge is the combination of the service charge and the access charge. Eg if the access charge is 2.7 pence/min and the excl VAT service charge is 5 pence/min, the overall charge is 7.7 pence /min