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| **FRAMEWORK AGREEMENT**  **NO: QC0003** | **ROUTE AGREEMENT**  **NO: QC88402** |
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|  | **ROUTE: 465** |

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and

Conditions

Schedule ID – Minimum Performance Standards

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 1 – ROUTE REQUIREMENTS**

**1. Terminal Points**

Route number 465 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

1. **Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight.  If a driver is certain no passengers wish to board or alight, they may continue.  If the driver is in any doubt, they must stop.

**3.** **Garage Address**

The operation of this route will be managed from the Operator’s garage as detailed below:

Garage Address: Twickenham Garage (TF)

The Old Tram Garage

Stanley Road

Twickenham

TW2 5NP

**4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

As detailed on the attached Public Timetable.

**LONDON BUSES - ROUTE DESCRIPTION**

**ROUTE 465: Kingston Town Centre – Dorking Town Centre**

**Date of Structural Change:** 29 June 2024

**Date of Service Change:** 29 June 2024.

**Reason for Change:** New Contract**.**

**STREETS TRAVERSED**

**Towards Dorking Town Centre:** Cromwell Road, Queen Elizabeth Road, Fairfield

North, Wheatfield Way, Clarence Street, Eden Street, Kingston High Street,

Portsmouth Road, Surbiton Road, Surbiton Crescent, Claremont Road, Victoria Road, Brighton Road, Upper Brighton Road, Hook Road, Ace of Spades Roundabout, Hook Road, Bridge Road Roundabout, Leatherhead Road, Kingston Road, Oxshott Road, Kingston Road, Bull Hill, North Street, Bridge Street, Guildford Road, Hawk's Hill, Guildford Road, Young Street, Dorking Road, Mickleham By-Pass, Old London Road, London Road, Deepdene Avenue, Reigate Road, High Street, South Street

**Towards Kingston Town Centre:** South Street, Vincent Drive, Vincent Lane, Westcott Road, West Street, High Street, Reigate Road, Deepdene Avenue, London Road, Old London Road, Mickleham By-Pass, Dorking Road, Young Street, Guildford Road, Hawk's Hill, Guildford Road, Bridge Street, North Street, Station Road, Station Approach, Randalls Road, Kingston Road, Oxshott Road, Kingston Road, Leatherhead Road, Chessington World of Adventures Car Park, Leatherhead Road, Bridge Road Roundabout, Hook Road, Ace of Spades Roundabout, Hook Road, Upper Brighton Road, Brighton Road, Victoria Road, Claremont Road, Surbiton Crescent, Surbiton Road, Portsmouth Road, Kingston High Street, Eden Street

**AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

**Birkenhead Avenue**

Buses proceed from Eden Street, Clarence Street, Cromwell Road, Queen Elizabeth

Road, London Road, Birkenhead Avenue to stand, departing via Birkenhead Avenue, Queen Elizabeth Road, Fairfield North, Wheatfield Way, Clarence Street to Cromwell Road.

Set down in Eden Street, at Stop E3 (R0700 - Eden Street) and pick up in Cromwell

Road, at Stop A1 (BP6431 - Cromwell Road Bus Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route 465 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Kingston.

**Hook, Kingston By-Pass (from Dorking, South Street)**

Buses proceed from Hook Road, Ace of Spades Roundabout departing to Hook Road.

Set down in Hook Road, at Stop HN (15731 - Elmcroft Drive) and pick up in Hook

Road, at Stop HD (15732 - Elmcroft Drive).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Hook Junction.

**Hook, Kingston By-Pass (from Kingston, Cromwell Road)**

Buses proceed from Hook Road, departing to Hook Road.

Set down in Hook Road, at Stop HC (4516 - Southborough High School) and pick up in Hook Road, at Stop HP (4515 - Southborough High School).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Hook Junction.

**Surbiton Station (from Dorking, South Street)**

Buses proceed from Victoria Road, Claremont Road departing to Victoria Road.

Set down in Victoria Road, At Stop NB (33219 - Surbiton Station) and pick up in

Victoria Road, At Stop NP (1420 - Victoria Road / Surbiton Station).

AVAILABILITY: At any time.

BLIND DISPLAY: Surbiton Station.

OTHER INFORMATION: Turning Point Only - Buses must not stand.

**Chessington, World of Adventures (from Kingston, Cromwell Road)**

Private stand for two buses on west side of private parking area on west side of

Leatherhead Road adjacent to Chessington (World of Adventures) car park.

Buses proceed from Leatherhead Road, Chessington World of Adventures Car Park to stand, departing to Chessington World of Adventures Car Park.

Set down in Leatherhead Road, at Stop Y (4520 - Chessington World of Adventures)

and pick up in Chessington World of Adventures, at Stop X (BP5683 - Chessington

World of Adventures).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Chessington.

**Leatherhead, Leisure Centre (from Kingston, Cromwell Road)**

Buses proceed out of service from Guildford Road.

Set down in Guildford Road, at Stop P (BP3090 - Leatherhead Leisure Centre).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

BLIND DISPLAY: Leatherhead.

**Dorking, South Street**

Public stand for one bus on east side of South Street, commencing north of the

junction with Horsham Road and extending 12 metres north.

Buses proceed from South Street to stand, departing to South Street.

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route 465 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Dorking.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Working Timetable** | | | **Number of Vehicles In Service** | | | | **Daily Scheduled In Service Miles** | **Number of Days** | **Scheduled in Service Mileage** |
|  | Reference  No. | Effective Date | Vehicle  Type\*\* | AM  PVR | Midday  PVR | PM  PVR | Evening PVR | Per Day | Days | Days |
| Mondays to Fridays | 465-63644-TE-MF-1 | 01/07/24 | A | 7 | 7 | 7 | 2 | 1,043.95 | 250 | 260,987.50 |
| Saturdays & Good Friday | 465-63644-TE-Sa-1 | 29/06/24 | A | N/A | 6 | N/A | 2 | 1,010.81 | 56 | 56,605.36 |
| Sundays & Public Holidays \* | 465-63644-TE-Su-1 | 30/06/24 | A | N/A | 3 | N/A | 2 | 613.13 | 58 | 35,561.54 |
|  |  |  |  |  |  |  |  | **Total Scheduled in Service Mileage** | **364** | **353,154.40** |

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM**

**ANNEX B TERMS AND CONDITIONS**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1. | | Early Termination Date  (clause 27.9) | 25 June 2027 | | |
| 2. | | Sponsored Route  (clause 27.10) | No | | |
| 3. | | Multiple Termination  Clause 27.11 to apply | No | | |
| 4. | | Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes | | |
| 5. | | Incentive Provisions – Do the Incentive Provisions apply? (clause 46)  \* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:  “46. INCENTIVE PROVISIONS   * 1. The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.   2. The following Contract Extension Criteria provisions shall not apply to this Route Agreement:   46.3.1 clause 2 and clause 44.2; and  46.3.2 Schedule IX in its entirety.  All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.” | Yes\* | | |
| 6. | Spare Vehicles – Any spare vehicles required for the provision of the Services shall be provided from within the Operator’s overall garage resources. | | 1 | |
|  | |  | |
| 7. | | Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service. | | | |
| 8. | | Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 465. | | | |
| 9. | | Contract Price Adjustment – applied from Tranche 730 onwards:  Paragraph 9.2.2 is deleted and replaced by the following:  The percentage price adjustment (R) is a 12-month rolling average given by: -   |  |  |  | | --- | --- | --- | | W | = | 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index. | | Pi+1 | = | The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS). | | Pi+13 | = | The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS). | |  |  |  | |  |  | For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable. | | | | |
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**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

|  |  |
| --- | --- |
| Minimum Operated Mileage Standard | 98% |
| Route Categorisation | Low Frequency Route |
| Initial Minimum Performance Standard  (14 September 2024 to 22 June 2025) | 81.1% “On Time” |
| Minimum Performance Standard | 82.0% “On Time” |
| Method of monitoring QSI Performance | Full iBus |
| QSI Coverage Locations | See attached list of Full iBus QSI Locations |
| QSI Threshold | Not Applicable |

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|  | **SCHEDULE ID - ATTACHMENT** | | | |
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| --- | --- | --- | --- | --- |
| **OUT DIRECTION** | |  | **BACK DIRECTION** | |
|  |  |  |  |  |
| **Timing Point Code** | **Stop Name** |  | **Timing Point Code** | **Stop Name** |
|  |  |  |  |  |
| KINGCB | Cromwell Road Bus Station |  | DORKTC | Townfield Court |
|  |  |  |  |  |
| SURBSNC | Surbiton Station |  | DORKSN | Dorking Station |
|  |  |  |  |  |
| HOOKAS | Southborough High School |  | MICKCH | Mickleham Church |
|  |  |  |  |  |
| HOOKLB | Hook Parade |  | LHHDNS | North Street |
|  |  |  |  |  |
| MALRFL | Rushett Lane |  | LHHCOR | Oxshott Road |
|  |  |  |  |  |
| LHHCOR | Oxshott Road |  | MALRFL | Malden Rushett / Shy Horse |
|  |  |  |  |  |
| LHHDNS | North Street |  | HOOKLB | Hook Parade |
|  |  |  |  |  |
| MICKCH | Mickleham Church |  | HOOKAS | Southborough High School |
|  |  |  |  |  |
| DORKSN | Dorking Station |  | SURBSNC | Claremont Road / Surbiton Station |

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

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|  | **Vehicle Type A** |
| Chassis Manufacturer and Type | ADL |
| Body Manufacturer and Type | Enviro 200 |
| Single or Double Deck | Single Deck |
| Upper Deck Air Cooling System | N/A |
| Minimum Seating Capacity | 31+1 wheelchair space |
| Maximum Standing Capacity | 40 |
| Maximum Length | 10,800 mm |
| Maximum Width | 2,495 mm |
| Number of Doors | Two |
| Year of Manufacture | 2016 |
| Engine Type (Including Euro Rating) | Euro VI |

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator’s obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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|  | **VERSION NO: 00** |
|  | **EFFECTIVE DATE: 29 JUNE 2024** |

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

1. Contract Price£2,649,335.00 per annum

2. Period Contract Payment £203,795.00

3. Scheduled In Service Mileage 353,154.40 miles p.a

4. Deduction Figure £7.50 per mile

5. Date of Tender 15 August 2023

1. Contract Price Adjustment – The basis upon which the Contract Price

shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.

1. The **Payment Year** commences on the first day of Payment Period 4 (Quarter 2), and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies.
2. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 14 September 2024 (Payment Period 7, Quarter 3) to 22 June 2025 (Payment Period 3, Quarter 1).