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FRAMEWORK AGREEMENT
NO: QC0009

ROUTE AGREEMENT
NO: QC84704

ROUTE: 189/N189

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 189/N189 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Cricklewood Bus Garage (W)
1899 Edgware Road
Cricklewood
London
NW2 6JP

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 189/N189: Brent Cross, Shopping Centre - Marble Arch

Date of Structural Change: 7 October 2023.

Date of Service Change: 7 October 2023.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Marble Arch:

Prince Charles Drive, Tempelhof Avenue, Tempelhof Avenue, Tempelhof Avenue, Tempelhof Avenue, Tilling Road, Claremont Road, Clitterhouse Road, Claremont Road, Cricklewood Lane, Cricklewood Broadway, Shoot-Up Hill, Kilburn High Road, Quex Road, Abbey Road, Grove End Road, Lisson Grove, Rossmore Road, Park Road, Baker Street, Portman Square, Orchard Street, Oxford Street

Towards Brent Cross, Shopping Centre:

Oxford Street, Orchard Street, Portman Square, Baker Street, Park Road, Rossmore Road, Lisson Grove, Grove End Road, Abbey Road, Quex Road, Kilburn High Road, Shoot-Up Hill, Cricklewood Broadway, Cricklewood Lane, Claremont Road, Clitterhouse Road, Claremont Road, Tilling Road, Tempelhof Avenue, Tempelhof Avenue, Tempelhof Avenue, Tempelhof Avenue, Prince Charles Drive, Brent Cross Bus Station

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Brent Cross Shopping Centre, Bus Station

Private stand for up to 15 buses in Brent Cross Bus Station on north side of Prince Charles Drive.

Buses proceed from Brent Cross Bus Station direct to stand.

Set down in Brent Cross Bus Station, at Stop A (35211 - Brent Cross Shopping Centre) and pick up in Brent Cross Bus Station, at Stop C (35214 - Brent Cross Shopping Centre).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 189 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Brent Cross.

OTHER INFORMATION: LBSL toilet facilities available 24 hours.

Cricklewood Broadway, Chichele Road (from Marble Arch)

Public stand on west side of Chichele Road, commencing outside No.22 and extending 20 metres southwards.

From Brent Cross, Shopping Centre

Buses proceed from Cricklewood Broadway, Anson Road, Chichele Road to stand, departing via Chichele Road to Cricklewood Lane.

Set down in Cricklewood Broadway, at stop BE (27454 - Cricklewood Broadway / The Crown) and pick up in Cricklewood Lane, at stop CE (2776 - Cricklewood Broadway).

From MARBLE ARCH

Buses proceed from Cricklewood Broadway, Anson Road, Chichele Road to stand, departing via Chichele Road to Cricklewood Broadway.

Set down in Cricklewood Broadway, at stop BL (4912 - Skardu Road) and pick up in Cricklewood Broadway, at stop BE (27454 - Cricklewood Broadway / The Crown).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Cricklewood Broadway.

Kilburn Park Station, Cambridge Gardens (from Brent Cross, Shopping Centre)

Public stand for five buses in 2 portions:

1- For three buses in east arm of Cambridge Gardens, alongside garden enclosure, commencing at party wall of Nos. 15/16 and extending 35 metres south.

2- For two buses in south arm of Cambridge Gardens, alongside garden enclosure, commencing 17 metres west of centre of Cambridge Gardens (east arm) and extending 21 metres west.

Buses proceed from Kilburn High Road, Cambridge Avenue, Cambridge Gardens (west Arm), Cambridge Gardens (south Arm), Cambridge Gardens (east Arm) to stand, departing via Cambridge Gardens (east Arm), Cambridge Avenue to Kilburn High Road.

Set down in Kilburn High Road, at Stop H (20723 - Kingsgate Place) and pick up in Kilburn High Road, at Stop J (1620 - Priory Park Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Kilburn, Quex Road .
OTHER INFORMATION:	Overflow stand. To be used only when Cambridge Gardens (south arm) stand is full.

Baker Street Station (from Brent Cross, Shopping Centre)

Buses proceed from Baker Street, Marylebone Road, Allsop Place departing to Park Road.

Set down in Baker Street, at Stop A (4789 - Baker Street Station) and pick up in Park Road, at Stop X (BP6328 - Park Road / Ivor Place).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Baker Street Station.

Baker Street Station, Allsop Place (from Marble Arch)

Public stand for four buses on west side of Allsop Place, commencing 12 metres east of lamp standard no. 3 and extending 56 metres east.

From Brent Cross, Shopping Centre

Buses proceed from Baker Street, Marylebone Road, Allsop Place to stand, departing via Allsop Place to Park Road.

Set down in Baker Street, at Stop A (4789 - Baker Street Station) and pick up in Park Road, at Stop X (BP6328 - Park Road / Ivor Place).

From MARBLE ARCH

Buses proceed from Baker Street, Marylebone Road, Allsop Place to stand, departing via Allsop Place to Baker Street.

Set down in Baker Street, at stop C (725 - York Street).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Baker Street Station.

Marble Arch, Cumberland Gate

Public stand for seven buses on south side of Cumberland Gate, commencing 30 metres west of the entrance to exit 8 of the Underground subways and extending 75 metres east.

Buses proceed from Oxford Street, Park Lane, Cumberland Gate to stand, departing via Cumberland Gate, Marble Arch to Oxford Street.

Set down in Oxford Street, at stop P (180 - Marble Arch Station) and pick up in Oxford Street, at stop L (4803 - Marble Arch Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 189 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Marble Arch.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

<u>Route 189</u>	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Monday to Friday	189-61438-ML-MF-1	09/10/23	A	14	14	15	9	1,398.32	250	349,580.00
Saturdays & Good Friday	189-61438-ML-Sa-1	07/10/23	A	N/A	15	N/A	9	1,369.83	56	76,710.48
Sundays & Public Holidays*	189-61438-ML-Su-1	08/10/23	A	N/A	12	N/A	9	1,162.21	58	67,408.18
								Total daily	364	493,698.66

Route N189

	Working Timetable			Number of Vehicles In Service	Nightly Scheduled In Service Miles	Number of Nights	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	Evening PVR	Per Night	Nights	Nights
Sun pm / Mon am #	N189-61438- ML-SuNt-1	09/10/23	A	3	158.76	54	8,573.04
Mon – Thurs pm / Tues – Fri am	N189-61438- ML-MThNt-1	10/10/23	A	3	158.76	205	32,545.8
Fri pm / Sat am	N189-61438- ML-FrNt-1	07/10/23	A	3	158.76	52	8,255.52
Sat pm / Sun am	N189-61438- ML-SaNt-1	08/10/23	A	3	158.76	52	8,255.52
					Total nightly	363	57,629.88

Total Scheduled In Service Mileage (daily + nightly)	551,328.54
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* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|--|----------------|
| 1. Early Termination Date
(clause 27.9) | 9 October 2026 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | No |
| 4. Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes * |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 2
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service are refurbished in accordance with the New Routemaster Refurbishment – Side Letter Agreement.
8. Route Risk Assessment is required to be submitted prior to the Commencement Date. If not already supplied, the Operator shall submit the relevant documents to Richard Rampton, Head of Bus Tendering and Evaluation within two weeks from the date of this Route Agreement.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

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MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	Route 189 - High Frequency Route Route N189 – Low Frequency Route
Initial Minimum Performance Standard (6 January 2024 to 13 September 2024)	Route 189: EWT = 1.05 Minutes Route N189: 90.3% "On Time"
Minimum Performance Standard	Route 189: EWT = 1.10 Minutes Route N189: 90.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID – ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
BRTXSC	Brent Cross Shopping Centre	MARBOS	Marble Arch Station <>
CTRDPD	Pennine Drive	BKSTSN	Baker Street Station <>
CWBYCN	Cricklewood Broadway / The Crown	ABRDGR	Hall Road
KLBNSN	Kilburn Station <>	BSZRAR	Belsize Road
BSZRAR	Boundary Road	KLBNSN	Kilburn Station <>
ABRDGR	Hall Road	CWBYCN	Cricklewood Broadway / The Crown
BKSTSN	Baker Street Station <>	CTRDPD	Caney Mews

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Wrightbus
Body Manufacturer and Type	New Routemaster
Single or Double Deck	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	63 + 1 Wheelchair Space
Maximum Standing Capacity	18
Maximum Length	11,300mm
Maximum Width	2,550mm
Number of Doors	Three
Year of Manufacture	2016
Engine Type (Including Euro Rating)	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 7 OCTOBER 2023

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|---|--------------------------|
| 1. | Contract Price | £ 5,300,000.00 per annum |
| | Route 189 component | £ 4,897,266.00 per annum |
| | Route N189 component | £ 402,734.00 per annum |
| 2. | Period Contract Payment | £ 407,692.31 |
| 3. | Scheduled In Service Mileage | 551,328.54 miles p.a. |
| | Route 189 component | 493,698.66 miles p.a. |
| | Route N189 component | 57,629.88 miles p.a. |
| 4. | Deduction Figure | £ 9.61 per mile |
| 5. | Date of Tender | 14 February 2023 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 7 (Quarter 3), and ends on the last day of Payment Period 6 (Quarter 2), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 6 January 2024 (Payment Period 11, Quarter 4) to 13 September 2024 (Payment Period 6, Quarter 2). | |