

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:277934-2020:TEXT:EN:HTML>

**United Kingdom-London: Medical software package
2020/S 114-277934**

Contract notice

Supplies

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Official name: NHS Supply Chain Operated by DHL Supply Chain Ltd acting as agent of Supply Chain Coordination Ltd (SCCL)

Postal address: c/o Skipton House, 80 London Road

Town: London

NUTS code: UKI4 Inner London – East

Postal code: SE1 6LH

Country: United Kingdom

Contact person: Colette Clegg

E-mail: colette.clegg@supplychain.nhs.uk

Telephone: +44 1133854871

Fax: +44 1924328744

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

Address of the buyer profile: <https://www.gov.uk/government/organisations/department-of-health/about/procurement>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://procurement.supplychain.nhs.uk/ISS/>

Additional information can be obtained from another address:

Official name: DHL Supply Chain Ltd
Postal address: Foxbridge Way
Town: Normanton
NUTS code: UKE4 West Yorkshire
Postal code: WF6 1TL
Country: United Kingdom
Contact person: Colette Clegg
E-mail: colette.clegg@supplychain.nhs.uk
Telephone: +44 1133854871
Fax: +44 1924328744

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

Address of the buyer profile: <https://www.gov.uk/government/organisations/department-of-health/about/procurement>

Tenders or requests to participate must be submitted electronically via: <http://procurement.supplychain.nhs.uk/ISS/>

Electronic communication requires the use of tools and devices that are not generally available.

Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <http://procurement.supplychain.nhs.uk/ISS/>

I.4) **Type of the contracting authority**

National or federal agency/office

I.5) **Main activity**

Health

Section II: Object

II.1) **Scope of the procurement**

II.1.1) **Title:**

Medical IT

II.1.2) **Main CPV code**

48180000 Medical software package

II.1.3) **Type of contract**

Supplies

II.1.4) **Short description:**

NHS Supply Chain seeks to establish a non-exclusive framework agreement for supply to the NHS Supply Chain customer base via the Direct Route. NHS Supply Chain intends to launch a national framework agreement for the provision of medical IT software solutions for example departmental IT solutions such as radiology, pathology, cardiology, endoscopy, mammography, electronic patient records and sharing solutions, within an NHS hospital, NHS community and/or social care environment. Also included is the provision of medical IT hardware. This includes but is not limited to servers, monitors and workstations. More details can be found within Appendix 3 framework agreement specification.

It is anticipated that in the first 24 months of the framework agreement the value of purchases will be circa GBP 282 717 625.93 however this is approximate only. The figures for the total estimated value are based on that initial expenditure and include a forecast for growth.

II.1.5) **Estimated total value**

Value excluding VAT: 591 323 781.31 GBP

II.1.6) **Information about lots**

This contract is divided into lots: yes
Tenders may be submitted for maximum number of lots: 2

II.2) **Description**

II.2.1) **Title:**

Medical IT Software Solutions
Lot No: 1

II.2.2) **Additional CPV code(s)**

33197000 Medical computer equipment
48100000 Industry specific software package
48170000 Compliance software package
48200000 Networking, Internet and intranet software package
48211000 Platform interconnectivity software package
48220000 Internet and intranet software package
48300000 Document creation, drawing, imaging, scheduling and productivity software package
48310000 Document creation software package
48311000 Document management software package
48600000 Database and operating software package
48311100 Document management system
48613000 Electronic data management (EDM)
48314000 Voice recognition software package
48700000 Software package utilities
48320000 Drawing and imaging software package
48780000 System, storage and content management software package
48330000 Scheduling and productivity software package
48783000 Content management software package
48400000 Business transaction and personal business software package
48800000 Information systems and servers
48422000 Software package suites
48810000 Information systems
48482000 Business intelligence software package
72224000 Project management consultancy services
72212170 Compliance software development services
72212482 Business intelligence software development services
72227000 Software integration consultancy services
72212512 Interactive voice response software development services
72230000 Custom software development services
72212517 IT software development services
72246000 Systems consultancy services
72212783 Content management software development services
72250000 System and support services
72212900 Miscellaneous software development services and computer systems
72252000 Computer archiving services
72212931 Training software development services
72260000 Software-related services

72212932 Entertainment software development services
72262000 Software development services
72212983 Development software development services
72266000 Software consultancy services
72220000 Systems and technical consultancy services
72268000 Software supply services
72221000 Business analysis consultancy services
72300000 Data services
48814000 Medical information systems
48500000 Communication and multimedia software package
48814100 Nursing information system
48512000 Interactive voice response software package
48814200 Patient-administration system
72212180 Medical software development services
48517000 IT software package
48814400 Clinical information system
72212211 Platform interconnectivity software development services
48900000 Miscellaneous software package and computer systems
72212220 Internet and intranet software development services
48931000 Training software package
72212300 Document creation, drawing, imaging, scheduling and productivity software development services
48983000 Development software package
72212311 Document management software development services
72000000 IT services: consulting, software development, Internet and support
72212314 Voice recognition software development services
72100000 Hardware consultancy services
72212325 Form making software development services
72200000 Software programming and consultancy services
72212330 Scheduling and productivity software development services
72211000 Programming services of systems and user software
72212422 Software development services suites
72212100 Industry specific software development services
72212430 Inventory management software development services

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM
Main site or place of performance:
Various locations in the UK.

II.2.4) **Description of the procurement:**

This lot is for software solutions that are created for a medical environment, including:

- advanced visualisation software,
- A&E department information system,
- cardiovascular information systems (CVIS),
- dermatology departmental information system,
- endoscopy departmental information system,
- genetics departmental information system,
- ICU department information system,
- maternity department information systems,
- mortuary department information systems,
- neurology departmental information system,
- pharmacy departmental information system,
- RIS (Radiology Information System),
- theatres department information system,
- wards departmental information system,
- artificial intelligence,
- Cath labs image management,
- ECG image management,
- electrophysiology image management,
- haemodynamic image management,
- dental image management,
- endoscopy image management,
- medical photography visible light image management,
- neuro radiology image management solution,
- nuclear medicine image management,
- ophthalmology image management,
- ultrasound image management,
- cardiology PACS (Picture Archiving and Communication System),
- PACS — (Picture Archiving and Communications System),
- CAD software — computer aided detection,
- dose monitoring,
- EDM — Electronic document management,
- ePrescribing — Electronic prescription software,
- interoperability system (sharing solution),
- order comms software,
- LIMS — Laboratory information management system,
- VNA — Vendor neutral archiving,
- multi-disciplinary team meeting solutions,
- research solutions.

It is anticipated that in the initial term of 24 months of the framework agreement the value of purchases will be in the region of GBP 278 717 625.93 however this is approximate only. The figures for the total estimated value are based on that initial expenditure and include a forecast for growth.

NHS Supply Chain anticipates appointing all applicants who meet the minimum requirements which are set out in these tender documents and whose total score meets or exceeds a hurdle of at least 60 % at tender evaluation stage to this lot of the framework agreement.

II.2.5) **Award criteria**

Criteria below

Quality criterion - Name: Support / Weighting: 45

Quality criterion - Name: Training / Weighting: 40

Quality criterion - Name: Innovation / Weighting: 5

Price - Weighting: 10

II.2.6) **Estimated value**

Value excluding VAT: 583 323 781.31 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: yes

II.2.11) **Information about options**

Options: yes

Description of options:

The framework agreement will have an initial term of 24 months with an option to extend incrementally for up to a total period of 48 months.

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

This lot is for software solutions that are created for a medical environment.

II.2) **Description**

II.2.1) **Title:**

Medical IT Complimentary Hardware

Lot No: 2

II.2.2) **Additional CPV code(s)**

33197000 Medical computer equipment

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

Main site or place of performance:

Various locations in the UK.

II.2.4) **Description of the procurement:**

This lot is for hardware that is to be used in conjunction with any software solution used in a medical environment, including

- monitors,
- workstations,
- servers.

It is anticipated that in the initial term of 24 months of the framework agreement the value of purchases will be in the region of GBP 4 000 000.00 however this is approximate only. The figures for the total estimated value are based on that initial expenditure and include a forecast for growth.

NHS Supply Chain anticipates appointing all applicants who meet the minimum requirements which are set out in these tender documents and whose total score meets or exceeds a hurdle of at least 50 % at tender evaluation stage to this lot of the framework agreement.

II.2.5) Award criteria

Criteria below

Quality criterion - Name: Supply / Weighting: 17

Quality criterion - Name: Support / Weighting: 18

Quality criterion - Name: Training / Weighting: 5

Quality criterion - Name: Warranty and repairs / Weighting: 20

Price - Weighting: 40

II.2.6) Estimated value

Value excluding VAT: 8 000 000.00 GBP

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10) Information about variants

Variants will be accepted: yes

II.2.11) Information about options

Options: yes

Description of options:

The framework agreement will have an initial term of 24 months with an option to extend incrementally for up to a total period of 48 months.

II.2.12) Information about electronic catalogues

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

This lot is for hardware that is to be used in conjunction with any software solution used in a medical environment.

Section III: Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Applicants should refer to each II.2.4) of this contract notice for further details in respect of appointment to the individual lots across the framework agreement.

Applicants may bid for one or both lots and applicants should refer to the invitation to tender for more information in respect of this.

The term of contracts formed under the framework agreement may continue beyond the end of the term of the framework agreement itself.

The successful applicant(s) will be required to report all direct sales via the framework agreement and pay a direct management fee to NHS Supply Chain of 2.5 % of the order value excluding VAT.

NHS Supply Chain expects to provide successful Suppliers with the opportunity to offer additional savings to customers through the provision of discounted pricing, value added offerings and commitment initiatives. NHS Supply Chain will share savings information in order to assist its customers with making informed procurement decisions. NHS Supply Chain will share savings information in order to assist its customers with making informed procurement decisions. The framework agreement will be between NHS Supply Chain acting as an agent of the Supply Chain Coordination Ltd and the applicant, however:

- 1) NHS Supply Chain;
- 2) any NHS Trust;
- 3) any other NHS entity;
- 4) any government department, agency or other statutory body (for the avoidance of doubt including local authorities); and/or
- 5) any private sector entity active in the UK healthcare sector will be able to enter into a direct contract with the applicant for any of the goods under the framework.

Electronic ordering will be used and electronic invoicing will be accepted and electronic payment will be used. For the avoidance of doubt, and notwithstanding the estimate indicated at II.2.1), NHS Supply Chain does not guarantee any level of purchase through the framework and advises applicants that the framework shall be established on a non-exclusive basis. Tenders and all supporting documentation for the contract must be priced in sterling and written in English. Any agreement entered into will be considered a contract made in England according to English law and will be subject to the exclusive jurisdiction of the English Courts. NHS Supply Chain is not liable for any costs including any third party costs fees or expenses incurred by those expressing an interest, participating or tendering for this contract opportunity.

NHS Supply Chain recognises that there may be a need to review the framework agreement, during its term, to take into account changes in the medical IT market and to ensure that the NHS has continued access to the latest products, technologies and suppliers. Accordingly, if NHS Supply Chain opts to extend this framework agreement at the end of its initial 24 month term, NHS Supply Chain may take one or more of the following options as part of the extension process.

Option 1: Review and update the original specification; or

Option 2: Open the framework agreement up to new suppliers (in addition to originally-appointed suppliers).

Please refer to the ITT for further information.

NHS Supply Chain reserves the right to terminate the procurement process (or part of it), to change the basis of and the procedures for the procurement process at any time or to procure the subject matter of the contract by alternative means if it appears that it can be more advantageously procured by alternative means. The most economically advantageous or any tender will not automatically be accepted. All communications must be made through NHS Supply Chain's eTendering portal at <http://procurement.supplychain.nhs.uk/ISS/> using the message centre facility linked to this particular contract notice.

Please note that the maximum number of suppliers as set out in IV.1.3) is an estimate only.

III.1.2) Economic and financial standing

III.1.3) **Technical and professional ability**

III.1.5) **Information about reserved contracts**

III.2) **Conditions related to the contract**

III.2.2) **Contract performance conditions:**

The framework agreement includes obligations with respect to environmental issues and a requirement for successful suppliers to comply with the NHS Supply Chain code of conduct.

III.2.3) **Information about staff responsible for the performance of the contract**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**

IV.1.6) **Information about electronic auction**

An electronic auction will be used

Additional information about electronic auction:

Although an electronic auction will not be used to award all or part of the requirements of the framework agreement the use of eAuctions may be an option as part of any contracts awarded under the framework agreement.

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 010-018110](#)

IV.2.2) **Time limit for receipt of tenders or requests to participate**

Date: 27/07/2020

Local time: 15:00

IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**

IV.2.4) **Languages in which tenders or requests to participate may be submitted:**

English

IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 7 (from the date stated for receipt of tender)

IV.2.7) **Conditions for opening of tenders**

Date: 28/07/2020

Local time: 09:00

Section VI: Complementary information

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.2) **Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted
Electronic payment will be used

VI.3) **Additional information:**

Submission of expression of interest and procurement specific information:

This procurement exercise will be conducted on the NHS Supply Chain eTendering portal at <http://procurement.supplychain.nhs.uk/ISS/>

Candidates wishing to be considered for this contract must register their expression of interest and provide additional procurement-specific information (if required) through the NHS Supply Chain eTendering portal as follows:

Registration

1) use URL <http://procurement.supplychain.nhs.uk/ISS/> to access the NHS Supply Chain procurement portal,

2) if not yet registered:

— click on the 'Not Registered Yet' link to access the registration page;

— complete the registration pages as guided by the mini guide found on the landing page.

Portal access

If registration has been completed

— Login with URL <http://procurement.supplychain.nhs.uk/ISS/>

— Click on the 'Supplier Dashboard' icon to open the list of new procurement events.

Expression of interest.

— View contract notice content by clicking on the 'View Notice' button for the procurement event. This opens a PDF document.

— Express an interest by clicking on the 'Express Interest' button.

— To start the response process after the expression of interest has been done, select the 'My Active Opportunities' option and click on the 'Apply' button.

— Select the procurement event from the list by clicking on the description.

— In the detail view click on the orange coloured 'Framework Agreement' button to start responding to the tender.

Header level requirements

— Applicants are required to read all framework header documents which can be accessed using the 'NHS Scheduler Documents' button, which is located in the 'Select Framework' tab.

— Applicants are required to upload the documents requested using the 'Supplier Header Documents' button, which is located in the 'Select Framework' tab.

— Applicants are required to complete all mandatory questions, which can be accessed using the 'Framework Questionnaire' tab.

Lot level requirements

— A preview of the lot line details can be viewed using the 'Lot Header' tab, by selecting the Lot and using the 'Lot Line Information' button. In order to respond to a lot, applicants must select the relevant Lot and then use

the 'Express Intent' button. This expression of intent does not place any obligation on the applicant to respond, the action unlocks the ability to respond.

— Complete price offers per line for the lot by completing the required fields for the lines the applicant wants to include in the bid using the 'Lot Line Detail' tab. There are a number of mandatory fields to complete on a product line basis; these are highlighted in yellow in the 'Lot Line Detail' tab.

— Applicants are required to answer all mandatory lot specific questions found in the 'Lot Evaluation Criteria' tab.

— Applicants are then required to click on the 'Terms and Conditions' button in the 'Submit Individual Lot Response(S)' tab to view and accept the ISS Terms and Conditions.

— Accept the ISS 'Terms and Conditions' button to access this function.

— Submit lot response, by clicking on the 'Submit Response to Selected Lot' button in the 'Submit individual Lot Response(S)' tab to submit response for the Lot. Each lot must be submitted independently.

— Applicants are able to view their submission using the 'Supplier Submission Report' button, found in the 'Submit Individual Lot Response(S)' tab.

Please refer to section III.1.1) for additional information.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Not applicable

Town: Not applicable

Country: United Kingdom

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Appeals to be logged in accordance with the Public Contracts Regulations 2015 (as amended).

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

10/06/2020