

**FRAMEWORK AGREEMENT
NO: QC0072**

**ROUTE AGREEMENT
NO: QC84102**

ROUTE: H14

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number H14 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Harrow Garage (SO)
331A Pinner Road
West Harrow
HA1 4HH

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE H14: Hatch End, St. Thomas' Drive - Northwick Park Hospital

Date of Structural Change: 2 September 2023.

Date of Service Change: 2 September 2023.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Northwick Park Hospital: Uxbridge Road, Headstone Lane Roundabout, Headstone Lane, Long Elmes, Courtenay Avenue, Harrow View, Headstone Road, Kymberley Road, Harrow Bus Station, College Road, Station Road, Peterborough Road, Kenton Road, Watford Road, Private Road in Northwick Park Hospital Grounds, Northwick Park Hospital Forecourt

Towards Hatch End, St. Thomas' Drive: Northwick Park Hospital Forecourt, Private Road on Northwick Park Hospital Forecourt, Exit Road Opposite Hospital Main Entrance, Watford Road, Kenton Road, Peterborough Road, Station Road, College Road, Headstone Road, Harrow View, Courtenay Avenue, Long Elmes, Headstone Lane, Headstone Lane Roundabout, Uxbridge Road

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Hatch End, St Thomas' Drive

Public stand for up to 2 buses on south side of Uxbridge Road between St.Thomas' Drive and Nugents Park opposite Altham Road and extending 16 metres east.

Buses proceed from Uxbridge Road to stand, departing to Uxbridge Road. Set down in Uxbridge Road, at Alighting Point (BP4507 - St Thomas' Drive).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 1 bus on Route H14 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Hatch End.

Courtenay Avenue, Long Elmes (from Northwick Park Hospital)

Buses proceed from Courtenay Avenue, departing to Courtenay Avenue. Set down in Courtenay Avenue, at Stop J (35688 - Long Elmes) and pick up in Courtenay Avenue, at Stop H (M6 - Long Elmes).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Headstone Lane, Courtenay Avenue.

Harrow Bus Station (from Hatch End, St. Thomas' Drive)

Private stand for 5 buses in marked bays on the southern side of Harrow Bus Station

From Hatch End, St. Thomas' Drive

Buses proceed from Kymberley Road, Harrow Bus Station to stand, departing via Harrow Bus Station to College Road. Set down in Kymberley Road, at Stop E (BP3073 - St Georges Centre) and pick up in Harrow Bus Station, at Stop D (R0840 - Harrow Bus Station).

From NORTHWICK PARK HOSPITAL

Buses proceed from College Road, Harrow Bus Station to stand, departing to Harrow Bus Station. Set down in Harrow Bus Station, at Stop E (R0840 - Harrow Bus Station) and pick up in Harrow Bus Station, at Stop C (R0841 - Harrow Bus Station).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Harrow, Bus Station.

Northwick Park Hospital, Maternity Unit

Public stand for three buses in two portions in private road of hospital grounds outside Northwick Park Hospital, Maternity Unit.

- 1 - Front portion for two buses - 27 metres
- 2 - Rear portion for one bus - 14 metres

Buses proceed from Northwick Park Hospital Forecourt, Private Road on Northwick Park Hospital Forecourt, Exit Road Opposite Hospital Main Entrance, Watford Road, Kenton Road, Watford Road, Private Road in Northwick Park Hospital Grounds, Northwick Park Hospital Forecourt to stand, departing to Northwick Park Hospital Forecourt. Pick up in Northwick Park Hospital, at Stop HP (BP4387 - Northwick Park Hospital).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route H14 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Northwick Park Hospital.
OTHER INFORMATION: Toilet facilities available 24 hours at Hospital.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays (SDO)	H14-60843-SV-MFSc-1	04/09/23	A	7	6	7	3	868.60	195	169,377.00
Mondays to Fridays (NSD)	H14-60843-SV-MFHo-1	23/10/23	A	6	6	6	3	868.60	55	47,773.00
Saturdays & Good Friday	H14-60843-SV-Sa-1	02/09/23	A	N/A	6	N/A	3	799.80	56	44,788.80
Sundays & Public Holidays*	H14-60843-SV-Su-1	03/09/23	A	N/A	4	N/A	3	580.33	58	33,659.14
								Total Scheduled In Service Mileage	364	295,597.94

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- 1. Early Termination Date (clause 27.9) 3 September 2027

- 2. Sponsored Route (clause 27.10) No

- 3. Multiple Termination Clause 27.11 to apply No

- 4. Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) Yes

- 6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1

- 7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.

- 8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route H14.

- 9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1 \dots n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.:

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SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (16 September 2023 to 21 June 2024)	Excess Waiting Time = 0.71 Minute
Minimum Performance Standard	Excess Waiting Time = 0.70 Minute
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION Timing Point Code	Stop Name	BACK DIRECTION Timing Point Code	Stop Name
HCHEST	St Thomas' Drive	NWPKHP	Northwick Park Hospital
HCHEHS	Mullion Close	HARRBS	Harrow Bus Station
HAVWHD	Headstone Drive	HAVWHD	Headstone Drive
HARRBS	Harrow Bus Station	HCHEHS	Mullion Close

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	ADL E400 H
Body Manufacturer and Type	Alexander Dennis E400 MMC
Single or Double Deck	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	66 + 1 Wheelchair Space
Maximum Standing Capacity	25
Maximum Length	10,355mm
Maximum Width	2,550mm
Number of Doors	Two
Year of Manufacture	2018
Engine Type (Including Euro Rating)	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 2 SEPTEMBER 2023

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

- | | | |
|----|--|--------------------------|
| 1. | Contract Price | £ 1,857,343.00 per annum |
| 2. | Period Contract Payment | £ 142,872.54 |
| 3. | Scheduled In Service Mileage | 295,597.94 miles p.a. |
| 4. | Deduction Figure | £ 6.28 per mile |
| 5. | Date of Tender | 26 July 2022 |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB. | |
| 7. | The Payment Year commences on the first day of Payment Period 4 (Quarter 2), and ends on the last day of Payment Period 3 (Quarter 1), save where the Initial Payment Year applies. | |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 16 September 2023 (Payment Period 7, Quarter 3) to 21 June 2024 (Payment Period 3, Quarter 1). | |