**Condition 46(a)**

**STATEMENT OF REQUIREMENT**

 **C-17 Life Raft Overhaul**

**Maintenance, Inspection & Provision of Spares**

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**STATEMENT OF REQUIREMENT**

**C-17 Life Raft Overhaul,**

**Maintenance, Inspection & Provision of Spares**

1. The Contractor shall undertake all work as defined below and annotated within the Schedule of Requirements (Schedule 2). All work carried out must be to the satisfaction of the Authority’s Project Manager.

# INSPECTIONS & SPARES

## **Standard Inspection**

1. Conduct periodic inspections as detailed within Annex A on or before the dates in Columns 4 & 5. Life rafts shall be inspected and tested following the procedures detailed in the latest version of the Intermediate Maintenance Instructions Technical Order (TO) 14s 3-7-3-2, hereinafter referred to as the ‘’The TO’’. Tasking outside the scope of the TO must not commence unless the Authority’s approval is sought. The TO shall take precedence for all inspections.
2. Defects found during inspection that can be rectified by limited maintenance (as defined at Chapter 7-3) of the TO) are to be carried out by following the relevant procedures in the TO. For clarity, this includes the replacement of the pressure vessel as per the TO Chapter paragraph 6-4 item 4.
3. The cumulative total of all the rectifications, resulting from one inspection for a single Life Raft is not to exceed 75% of the replacement cost of the life raft.
4. Provide, hold, maintain and replace the Life Raft Subassembly component (P/N 66380-101) upon the Life Raft’s Date of Manufacture expiry date as detailed within the maintenance schedule listed in Annex B. The Contractor is to provide Firm Prices for the duration of the contract.
5. Conduct periodic inspections for Life Rafts where there the Life Raft Subassembly is not replaced at its 15-year lifing date as listed within Annex B.

## **Independent Inspection**

* 1. As defined in Defence Standard (DEFSTAN) 05-061 Part 9, Issue 5, the Life Raft is classed as a safety critical item and Independent Inspections are required. As a result, the Contractor shall produce an Independent Inspection Plan which the Authority retains the right to review upon request.
	2. As detailed in DEFSTAN 05-061 Part 9, Independent Inspection of work shall occur following any disruption/breakdown or change to the lift raft, e.g., maintenance, modification, adjustments, experimental changes.

## **Spares**

1. The Contractor shall submit a full list of potential spares at Annex F to this SOR. The prices and lead times provided at Annex F shall be used in all Tasking under this contract (See Tasking Process – TAF Part 2).

# TRANSPORTATION

1. All units will be shipped to the Contractor’s premises by 99 Squadron Supply prior to the Life Raft’s inspection due date. Delivery by the Contractor shall occur in accordance with Contract Condition 27.b and 25.

# TASKING PROCESS

1. The Tasking Process below sets out the mechanism by which Contractor Deliverables shall be initiated and Authorised by the Authority under Items 1a,1b and 2 of the Schedule of Requirements (Schedule 2).

## **Part 1 Task Requirement**

1. RAF Brize Norton (99 Sqn) inform C-17 Delivery Team (DT) of the Maintenance/Repair/Emergent Tasking requirement and seeks permission of the DT to transfer the asset(s) to the Contractor (where applicable). If DT permission is granted, the Authority releases the asset to the Contractor (where applicable) and issues a completed and authorised Task Authorisation Form (TAF) Part 1 (template found at Annex C) in readiness for the Contractor to complete TAF Part 2.

1. C17 DT record details of the issued TAF on the TAF tracker.

## **Part 2 - Price Breakdown**

1. Assuming the Task relates to Maintenance or Repair, upon receipt of the Life Raft(s) and the TAF Part 1, the Contractor shall carry out an inspection of the Life Raft(s) and fully complete, sign and date the TAF Part 2, annotating Work to Perform, Quantity to review, Firm Price quotation, Task Commencement and Completion Date. Where spare items are to be provided to the Authority as part of the TAF, the spares are to be priced in accordance with the agreed prices found within Annex E. The Contractor shall submit the completed TAF Part 2 back to the Authority’s Commercial and Operations Managers (Box 1 & 2 DEFFORM 111) no later than the submission date stated by the Authority in the TAF Part 1.

## **Part 3 Task Authorisation**

1. Following any necessary clarifications of the Part 2 Price Breakdown, the C17 DT may commit to the Task by sending a duly signed Part 3 authorisation form to the contractor and endorsed CPF Purchase Order Number.
2. Operations Manager to update TAF tracker with the task authorisation date, estimated task completion date and price.

## **Part 4 Task Completion**

1. The Contractor will confirm that the work has been completed in accordance with the endorsed TAF (and the prevailing Contract Conditions, including the delivery instructions). Upon receipt and Acceptance (and assuming the deliverable is not Rejected in accordance with Contract Condition 29), the Authority will sign Part 4 of the TAF and return it to the contractor confirming the Task has been completed and payment can be claimed in accordance with Contract Condition 35.
2. Operations Manager to update TAF tracker and TAF is filed.

# CONTRACT REPORTING

1. In accordance with Contract Condition 19b, The Contractor’s performance against Task Completion Dates (set by the Contractor in each TAF Part 2) shall be measured using the KPI detailed at Annex G. At the end of each quarter (periodicity detailed at Annex H) the Contractor shall complete the Quarterly KPI Report template (Annex I) detailing each task completed during the associated quarter.
2. This Quarterly KPI Report Template will document the performance against each TAF and assign each a numerical score: Red = 3, Amber = 2, Green = 1. The aggregate score for the quarter will then be converted into a MEAN KPI Score using the following formula:

Sum of individual TAF scores divided by the number of TAFs completed = MEAN KPI Score

The Mean KPI Score for the quarter will correspond to the following quarterly KPI performance outcomes:

GREEN: 1 - 1.66

AMBER: 1.67 - 2.32

RED: 2.33 - 3

A detailed example can be found in Annex I. The Quarterly KPI Report shall be sent to the Authority within 10 working days of the reporting period end date. It should be noted that the first Report will cover 4 months to allow for alignment with financial year quarters.

## **Rectification Plan & Critical Service Failure**

1. In the event that the Contractor returns an AMBER or RED Quarterly KPI Report immediately followed by another AMBER or RED in the following Quarter, the Contractor shall produce a Rectification Plan and issue this to the Authority within 20 working days of the Quarterly KPI Report due date. The Rectification Plan will identify the root cause(s) for the poor performance and how this will be remedied. If necessary, the Contractor shall offer to hold a meeting to discuss the Rectification Plan and its findings.
2. In the event that a Rectification Plan has been produced and the Contractor does not return a GREEN Quarterly KPI Report within the following 3 Reporting Quarters, this will constitute a Critical Service Failure. In such circumstances, the Authority reserves its rights to terminate the Contract in accordance with Contract Condition 42.

# LOCATION OF WORK & COMMUNICATION

1. All work is to be completed at the Contractor’s premises upon identification of repairable work required. The Contractors premises is stipulated below:

Safran Aero Systems Services UK Limited

Unit 610 Avenue West, Skyline 120

Braintree

Essex

CM77 7AA

1. The Contractor shall identify points of contact for both routine and adhoc queries and will be responsive to emails and telephone calls as required. Similarly, the Contractor shall, as soon as practicable, contact the Authority to discuss pertinent issues including issues which may impact the completion of a task or its delivery date.
2. In accordance with Condition 19a, a Bi-Annual contract review will be held via telecon or online to discuss contract performance, issues and opportunities. The contract review will commence 6 months after the start of the contract (i.e., February 2023).

# GOVERNMENT FURNISHED ASSETS REGISTER

1. Articles delivered under this Contract by the Authority to the Contractor for performance of Tasks are considered Issued Property in accordance with DEFCON 611 (SC2) (Edn 02/16). Accordingly, the assets found at Annex D are to be loaned to the Contractor as Government Furnished Assets solely for the purposes of delivering services under this contract.

# ANNEX A – STANDARD INSPECTION SERIAL NUMBERS & DATES

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **1.Serial No** | **2. Date of Manufacturer** | **3. Date of last inspection** | **4.Next inspection due** | **5. Next inspection due** |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |
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| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |

**Table 1**

# ANNEX B - 15 YEAR LIFE MAINTENANCE SCHEDULE

**(Sub-Assembly replacement & annual inspection schedule if not replaced)**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **1. Serial No** | **2. Date of Manufacturer** | **3. Date of last inspection** | **4 .15 Year Inspection due** | **5. Next inspection due** |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |
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| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |

**Table 2**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |  |  |
| **1. Serial No** | **2. Date of Manufacturer** | **3. 15 Year Inspection Due** | **4. Next inspection due** | **5. Next inspection due** |
|  |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |  |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |  |
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**Table 3**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **1.  Serial No\*** | **2. Date of Manufacturer** | **3. Date of** | **4. 15 Year Inspection due** | **5. Next inspection due** | **6. Next inspection due** | **7. Next inspection due** | **8. Next inspection due** |
| **last inspection** |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] | [Redacted] |
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**Table 4**

|  |  |  |  |
| --- | --- | --- | --- |
| **1. Serial No** | **2. Date of Manufacturer** | **3. 15 Year Inspection due** | **4. Next inspection due** |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] |
| [Redacted] | [Redacted] | [Redacted] | [Redacted] |
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| [Redacted] | [Redacted] | [Redacted] | [Redacted] |

**Table 5**

# ANNEX C – TASK AUTHORISATION FORM

|  |
| --- |
| **PART 1: TASK REQUIREMENT** (to be completed by the Authority) |
| **Contract No.:** |  |
| **C17CSAE Unique Task Number:** |  | **Version no:** |  |
| **Task Category:** (as per the Schedule of Requirement) |  |
| **Task Title:** |  |
| **Background and Requirement:** |  |
| **Deliverables:** |  | **Acceptance Criteria:** | In accordance with Contract Condition 28 (and Schedule 8), the Authority’s Acceptance Criteria for this task is […] |
| **Part 2 of TAF to be submitted by the Contractor no later than:** |  | **Task Required by Date:** |  |
| **Signed:** (Authority Operations Manager) |  | **Date:** |  |

|  |
| --- |
| **PART 2: PRICE BREAKDOWN** (to be completed by the Contractor *responding to the task proposed by the Authority at Part 1.*) |
| The work described in Part 1 is submitted for authorisation against the following **Firm Price** quotation:

|  |  |  |
| --- | --- | --- |
| Work to Perform: | Quantity | Total Firm Price (£) ex VAT: |
| Type of Work to Perform:Part Number:Description:Serial Number: |  |  |
| Task Commencement date:Task Completion date: Signature: Date:  | Appointment *(Authorised Contractor Representative)*: Contact Details: |

 |

|  |
| --- |
| **PART 3: TASK AUTHORISATION** (to be completed by the Authority for task approval and authorisation) |
| **Operations Manager Endorsement:** | Operations Managerapproval is hereby given for this task to proceed at a Firm Price of **[£................................] ex VAT**. For Tasks above [Redacted], both the Authority’s Project Manager and Commercial Officer are required to sign for authorisation to continue. |
| **Signed:**(Name and post) |  | **Date:** |  |
| **Commercial Approval:**  | The Contractor is duly authorised to carry out the work detailed in Part 1, for the total Firm Price detailed at Part 2 of this form in accordance with the Contract Terms and Conditions.All other terms and conditions of the Contract remain unchanged.The Contractor is to acknowledge receipt of the Tasking Order Form within two working days of the signature date below. |
| **Completion date:** | A completion date of **[……….…………..…….]** is given for this task. |
| **Signed:**(Name and post) |  | **Date:** |  |
| **PART 4: TASK COMPLETION** (to be completed by the Authority) |
| This is to certify that the Task requirement at Part 1 has been completed to the satisfaction of the Authority and payment can be claimed in accordance with Contract Condition 35. |
| **Signed and Dated:** (Name and post) |  |

# ANNEX D – GOVERNMENT FURNISHED ASSETS REGISTER

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Item Description** | **Part Number if applicable** | **Qty** | **Date of Supply and Return** | **Location** |
| **Life Raft Assembly** | **60485-103, 60485- 105, & 60485-107** | **24** | **As required – From time to time to complete authorised TAFs throughout the duration of the contract.**  | **RAF Brize Norton & Safran Aerosystems for overhaul & maintenance.** |
| **TECHNICAL MANUAL INTERMEDIATE MAINTENANCE INSTRUCTIONS WITH ILLUSTRATED PARTS BREAKDOWN****TO 14S3-7-3-2** | **N/A** | **1** | **WARNING - This document contains technical data whose export is restricted by the Arms Control Act (Title 22, U.S.C., Sec. 2751 et seq.) or the Export Administration Act of 1979 as amended (Title 50, U.S.C., App. 2401 et seq.). Violation of these export-control laws is subject to severe criminal penalties. Dissemination of this document is controlled under DoD Directive 5230.S and Air Force Instruction (AFI) 61-201.** | **An electronic copy will be provided to the Contract in accordance with the Third Party Transfer application.**  |

# ANNEX E – SPARES PROVISION FOR LIFE RAFT MAINTENANCE



# ANNEX F – REGULATORY ARTICLES (RA) MATRIX

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| RA No | Title | Regulation | RA Issue Number[[1]](#footnote-2) | Date of latest Issue in compliance with MRP) | Contractor's Responsibility(f) | Contractors Statement of Compliance |
| (a) | (b) | (c) | (d) | (e) | (g) |
| [RA1005](https://www.gov.uk/government/publications/regulatory-article-ra-1005-competent-organisations-and-responsibilities) | Contracting with Competent Organizations | 1005(1): General Principles1005(2): Design Organizations1005(3): Maintenance Organizations1005(4): Contractor Flying Organizations1005(5): Air Traffic Management Equipment Organizations | 9 | 01/09/2021 | Y | COMPLIANT |
| [RA1210](https://www.gov.uk/government/publications/regulatory-article-ra-1210-ownership-and-management-of-operating-risk-risk-to-life) | Ownership and Management of Operating Risk (Risk to Life) | 1210(1): Risk Ownership1210(2): Risk Management1210(3): Standardized Approach to Risk1210(4): Emerging Hazards and Risk | 5 | 30/11/2018 | Y | COMPLIANT |
| [RA1345](https://www.gov.uk/government/publications/regulatory-article-ra-1345-the-airborne-equipment-release-certificate) | The Compendium of Airborne Equipment Release Certificates | 345(1): The Compendium of Airborne Equipment Release Certificates | 3 | 29/03/2019 | Y | COMPLIANT |
| [RA4800](https://www.gov.uk/government/publications/regulatory-article-ra-4800-general-requirements-mrp-part-145) | General Requirements (MRP Part 145) | 4800(1): General Requirements (MRP Part 145)4800(2): Distribution of Approved Maintenance Organization Exposition and Supplement Documents | 10 | 30/11/2021 | Y | COMPLIANT |
| [RA4801](https://www.gov.uk/government/publications/regulatory-article-ra-4801-general-definitions-mrp-145a01) | Certifying Staff | 801(1): Certifying Staff | 5 | 30/11/2020 | Y | COMPLIANT |

# ANNEX G – KPI 1 – TIMELY COMPLETION OF AUTHORISED TASKS

|  |  |
| --- | --- |
| **Service Area** | **Delivery**  |
| **Description** | Timely completion of Authorised Tasks (Schedule of Requirements Items 1 or 2). |
| **Definitions** | Completion is delivery of Task output in accordance with the acceptance criteria stated in the Tasking Authorisation Form (TAF) to time, cost, and performance parameters to the satisfaction of the Authority’s task originator (DEFFORM 111, box 2). Changes to the completion by date are to be by exception, via formal revisions of the TAF, accepted by the Authority’s task originator.If the Contractor can demonstrate that delays to the delivery of a Task output are caused by Authority action/inaction or extraordinary events outside of the control of the Contractor, the task originator and the Contractor shall agree a reasonable alternative date for which to measure Task completion performance against this KPI. |
| **Data Source** | The Authority  |
| **Data Maintainer** | The Authority |
| **Data Provider** | The Contractor |
| **Monitoring Frequency** | Per individual TAF  |
| **Reporting Frequency** | Quarterly in accordance with Annex H  |
| **Reporting Method** | TAF Register Review |
| **Level** | **Performance Criteria** | **Effect** |
| **GREEN** | Good (On Time) Return of re-conditioned item to RAF Brize Norton/or ad-hoc task by the completion date on the TAF. | Full payment of Task sum will be due in accordance with Condition 35. |
| **AMBER**  | Approaching Target Return of re-conditioned item to RAF Brize Norton/or ad-hoc task to be completed by TAF completion date +1-9 business days. | Full payment of Task sum will be due in accordance with Condition 35, however:The Contractor shall email the task originator to explain the causes of the untimely completion of the task.**Note the Rectification Plan and Critical Service Failure provisions in the Contract Reporting section** |
| **RED**  | Requires ImprovementReturn of re-conditioned item to RAF Brize Norton/or ad-hoc task to be completed by TAF Completion date +10 business days. | Full payment of Task sum will be due in accordance with Condition 35, however:The Contractor shall email the task originator to explain the causes of the untimely completion of the task.**Note the Rectification Plan and Critical Service Failure provisions in the Contract Reporting section** |

# ANNEX H – QUARTERLY KPI REPORT PERIODICITY

|  |  |
| --- | --- |
| Reporting Period | Report Due  |
| 01/09/2022-31/12/2022 | 13/01/2023 |
| 02/01/2023-31/03/2023 | 17/04/2023 |
| 04/04/2023-30/06/2023 | 14/07/2023 |
| 03/07/2023-30/09/2023 | 13/10/2023 |
| 02/10/2023-29/12/2023 | 15/01/2024 |
| 02/01/2024-28/03/2024 | 15/04/2024 |
| 02/04/2024-28/06/2024 | 12/07/2024 |
| 01/07/2024-30/09/2024 | 14/10/2024 |
| 01/10/2024-31/12/2024 | 15/01/2025 |
| 02/01/2025-31/03/2025 | 14/04/2025 |
| 01/04/2025-30/06/2025 | 14/07/2025 |
| 01/07/2025-30/09/2025 | 14/10/2025 |
| 01/10/2025-31/12/2025 | 15/01/2026 |
| 02/01/2026-31/03/2026 | 16/04/2026 |
| 01/04/2026-30/06/2026 | 14/07/2026 |
| 01/07/2026-30/09/2026 | 14/10/2026 |
| 01/10/2026-31/12/2026 | 15/01/2027 |
| 04/01/2027-31/03/2027 | 14/04/2027 |

**Table 6**

# ANNEX I – BLANK QUARTERLY KPI REPORT – TABULAR FORMAT

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Reporting period:** |  |  |  |  |  |
| **TAF #** | **SERIAL #** | **COMMITTED CONTRACTUAL DELIVERY DATE** | **ACTUAL DELIVERY DATE** | **KPI SCORE** | **KPI SCORE COMMENTS** |
|  |  |  |  |  |  |
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|  |  |  |  |  |  |
|  |  |  | **Mean KPI score** |  |  |
|  |  |  | **Final KPI Rating****RAG** |  |  |

**Table 7**

**For the avoidance of doubt, only TAFs discharged (completed/Accepted) during the associated KPI reporting period (Annex H) are to be complied in the Quarterly KPI Report. In progress TAFs are to be reported in the quarter in which the task is discharged.**

## **Example Quarterly Aggregate KPI Scoring**

‘KPI SCORE’ FIELD: GREEN = 1, AMBER = 2, RED = 3.

MEAN KPI BOUNDARIES:

GREEN: 1 - 1.66, AMBER: 1.67 - 2.32, RED: 2.33 - 3.

*GREEN EXAMPLE:*

The Contractor returned a report of 6x TAFs. These TAFs were scored as 4x GREEN (4), 1x AMBER (2), 1x RED (3). This provides a total score of 8. 9/6 = 1.5 = **GREEN**.

*AMBER EXAMPLE:*

The Contractor returned a report of 8x TAFs. These TAFs were scored as 2x GREEN (2), 4x AMBER (8), 2x RED (6). This provides a total score of 15. 16/8 = 2 = **AMBER**.

*RED EXAMPLE:*

The Contractor returned a report of 5x TAFs. These TAFs were scored as 1x GREEN (1), 1x AMBER (2), 3x RED (9). This provides a total score of 12. 12/5 = 2.6 = **RED.**

# ANNEX J – CONTRACTOR’S STATEMENT OF WORK

**The standard overhaul shall be conducted in accordance with TO 14S3-7-3-2 / CMM 25-62-04 and shall consist of the following activities, based on units being received in a non-deployed condition.**

Overhaul will consist of:

* Receiving/Inspection
* Minor repair to the inflatable
* Hydrostatic Test of inflation hoses
* Hydrostatic test of the inflation cylinder
* Overhaul of inflation system
* Replacement of life expired life raft survival kit parts (P/No 60993-series)
* Replacement of life expired components (excluding reservoir)
* Refilling the reservoir and valve assy.
* Functional Test of System.
* Proof Pressure Test of System.
* Leak Test of System.
* Bulkhead Test
* Repack
* Shop Finding Report to be issue with all quotation.
* Final inspection & control check
* Re-certification and supply with CofC
* Scrap / Disposal of Hazardous Material.

**Excluded from standard overhaul**

The pressure vessel shall be replaced if it is life expired (15 years) or if it will become life expired before the next 3 yearly periodic inspections.

* Reservoir and Valve Assy. (P/No : 60991-101)
* Inflatable Assy. (P/No : 66380-101)
* Inflation Hoses (x5) (P/No : 61188-101 X4 / P/No : 61188-103 x1)
* Rigide Container Assy. (P/No :- 61335-105)
* Age – Limited Survival Kit Assy (P/No : 63873-series)
* Service Bulletin & Service Information Letters Actions.

**\*Minor Repair**

It is noted that the cumulative total of all repairs defined as “minor repairs” is not to exceed 75% of the replacement cost of the life raft sub-assembly.

**Excluded: - Customer induced damage not cover in section 3.**

Any life raft that after functional test inspection Safran Aerosystems Services UK Limited

FIND TO HAVE CUSTOMER INDUCED DAMAGE.

Will be quoted outside the MSO listed in 4.1.

Out-of-scope OH / Repairs will be quoted individually and may exceed our Standard SPT.

**4.4 – Inadvertent deployments**

Safran Aerosystems Services UK Limited experience is that units being inadvertently deployed are often subject to damages that can result in significant costs above standard MSO.

Therefore, all units being returned to Safran Aerosystems Services UK Limited for maintenance because of inadvertent deployments will fall under the category of “Out of Scope” repairs.

Safran Aerosystems Services UK Limited will issue the following.

* Full shop finding report.
* Photo of damage / missing parts
* Revised quotation

Work on any of these orders will be stopped until Defense Equipment & Support issue approval for overhaul.

**4.5 - Documentation**

All units will be shipped with a CofC.

**4.6 Warranty**

Safran Aerosystems Services UK Limited will warranty work performed and material replaced for 12 months from date of overhaul.

**4.7- Shop Processing Time (SPT) for Minimum Standard Overhaul (MSO) only.**

Safran Aerosystems Services UK Limited will commit to following SPT (Shop Processing Time).

20 working days for minimum standard overhaul (MSO) (as described in para 4.1)

SPT will be measured from date of receipt at Safran Aerosystems Services UK Limited service centre dock to the date the unit is shipped from Safran Aerosystems Services UK Limited service centre dock.

Safran Aerosystems Services UK Limited shall of course expedite AOG or critical R.O.’s as much as possible SPT for Major repairs / out-of-scope repairs will be quoted individually and may exceed our Standard SPT.

1. RA Issue Numbers are correct as of 10/02/2022. If any up-issues of the RA’s are identified, they will be communicated to the Contractor via a Contract Amendment and the Contractor will have to resubmit a Statement of Compliance to the respective up-issued RA. [↑](#footnote-ref-2)