

SWEP and Winter Provision 2016-17

Each year Homeless Link asks providers of Severe Weather Emergency Protocol (SWEP) and Winter Provision to share their learning. We use this information to update our good practice guidance on effective responses during the winter months.

Please complete the survey to the best of your knowledge. There is space for additional information/comments at the end.

For good practice guidance and resources please visit www.homeless.org.uk/our-work/resources

1. Your name

2. Your email

* 3. Service or Local Authority name

* 4. Local Authority area(s) covered

* 5. Your role

☐ Local Authority commissioning SWEP/winter provision

☐ Provider of SWEP and/or winter provision

☐ Other (please specify)

6. Region

* 7. Type of service (tick all that apply)

☐ Severe Weather Emergency Provision

☐ Extended winter provision

☐ Other (please specify)

8. When did your provision open?

- ☐ Only when there was a forecast of 3 consecutive nights below freezing
- ☐ When there was a forecast of very cold, stormy or otherwise adverse weather
- ☐ Open throughout winter months (e.g. Nov-March)
- ☐ Other (please specify)

9. How is the decision made to open your provision?

- ☐ Open for a fixed period, planned in advance
- ☐ Local Authority commissioner - fixed trigger e.g. three nights below freezing
- ☐ Local Authority commissioner - flexible trigger
- ☐ Shelter provider (non-statutory) - fixed trigger e.g. three nights below freezing
- ☐ Shelter provider (non-statutory) - flexible trigger
- ☐ Other (please specify)

10. Is there any other SWEP/cold weather provision in your area?

- ☐ Yes, there's separate Local Authority SWEP
- ☐ Yes, there's a winter shelter
- ☐ No
- ☐ Other (please specify)

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11. How many individuals did you house in total during winter 2016-17?

12. How many were women?

13. How many were under 25?

14. How many were EU migrants?

15. How many were non-EU migrants?

16. How many had No Recourse to Public Funds?

17. How many individuals moved on to a more stable housing solution?

18. How many people returned to the streets?

19. How is demand compared to last year?

- ☐ About the same
- ☐ Decreased
- ☐ Increased

Comments:

* 20. Did you have to turn anyone away?

21. How many people did you turn away?

22. Why did you turn people away? Please tick all that apply

- ☐ Not enough bed spaces
- ☐ Individual assessed as too high risk
- ☐ Individual's needs could not be supported in the provision - please give details below
- ☐ Issues with practical provision e.g. space for dogs - please give details below
- ☐ No local connection
- ☐ No Recourse to Public Funds
- ☐ Didn't follow referral procedures

Other (please specify)

23. How was your provision funded? Please tick all that apply

- ☐ Local Authority Homelessness Grant
- ☐ Other Local Authority funding - please specify below
- ☐ Charitable trusts/foundations
- ☐ Donations e.g. private individuals, church groups
- ☐ Corporate funding
- ☐ Housing Benefit
- ☐ Other (please specify)

24. How has your funding changed since last year?

25. How was the accommodation provided? Please tick all that apply

- ☐ Individual rooms within a hostel or supported housing project
- ☐ Communal space in a hostel or supported housing project
- ☐ Community hall / church or similar - single site
- ☐ Community hall / church or similar - multi-site
- ☐ Day Centre
- ☐ Bed & Breakfast
- ☐ Other (please specify)

26. How was your provision staffed? Please tick all that apply

- ☐ Existing paid support staff
- ☐ Additional/temporary paid support staff
- ☐ B&B staff
- ☐ Local Authority staff
- ☐ No paid staff
- ☐ Other (please specify)

* 27. Did you use volunteers?

28. Please tell us a bit about what worked well in your volunteer recruitment and training

29. Which external agencies did you work with? *e.g. for referrals, support or move on*

- ☐ Local Authority Housing Options
- ☐ Street Outreach team
- ☐ Day centre
- ☐ Hostel or supported housing provider
- ☐ Soup run / street pastors
- ☐ Advice services e.g. law centres, Citizens Advice etc
- ☐ Health services - please give details below
- ☐ Home Office Immigration (ICE) - please give details below
- ☐ Not applicable - provision was part of a larger organisation with in-house expertise
- ☐ Not applicable - provision wasn't linked to other agencies
- ☐ Other (please specify)

30. Please tell us about any trends you've noticed this year e.g. common issues reported by service users

31. Please tell us about any challenges that you experienced delivering SWEP/winter provision this year

32. Please tell us about what worked well this year. If possible, share specific good practice examples/brief case studies.

33. Have you / will you complete an evaluation of the service?

☐ Yes

☐ No

34. Please use this space for any additional information or comments, including anything we should add to our guidance

Thank you for taking the time to complete this survey. Your feedback will help us to publish updated guidance later this year to support delivery of SWEP and winter provision in 2017-18.

If you have any questions about the survey or our guidance please contact: tasmin.maitland@homelesslink.org.uk