

Order Form for Digital Workplace Solutions

Framework agreement reference: **SBS/19/AB/WAB/9411/03**

Date of order		Order Number	To be quoted on all correspondence relating to this Order
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FROM

Customer	NHS Midlands and Lancashire CSU
Customer's Address	Heron House, 120 Grove Road, Stoke on Trent ST4 4LX
Invoice Address	NHS Midlands and Lancashire CSU 0CX PAYABLES M385 PO BOX 312 LEEDS LS11 1HP
Contact Ref:	Name: [REDACTED] Address: Leyland House, Lancashire Business Park, LEYLAND PR26 6TR Phone: [REDACTED]

Commented [AW1]: Customer to populate

TO

Supplier	CDW Limited "Supplier"
Supplier's Address	1 New Change, London, EC4M 9AF
Account Manager	Name: [REDACTED] Address: 1 New Change, London, EC4M 9AF Phone: [REDACTED] e-mail: [REDACTED]

GUARANTEE

Guarantee to be provided	No
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Where a guarantee is to be provided then this Contract is conditional upon the provision of a Guarantee to the Customer from the Guarantor in respect of the Supplier. Details of the Guarantor (if any) are set out below:

1. TERM
(1.1) Commencement Date
01/12/2023
(1.2) Expiry Date
The Contract shall expire on the date which is 12 Months after the Commencement Date

2. GOODS AND SERVICES REQUIREMENTS**(2.1) Goods and/or Services****QUOTATION**

CDW Limited, 1 New Change, London, EC4M 9AF
 Telephone 0161 837 7777 Fax
 Email

**COMPANY NAME**

NHS Midlands and Lancashire CSJ
 OCK Payables M385
 PO Box 312
 Leeds
 LS11 1HP

ACCOUNT NO.	CONTACT	QUOTE NO.	SALIS CONTACT	QUOTE DATE	PAGE
ACN127023		SQU4884676 v2		17/11/23	1

PRODUCT CODE	PRODUCT DESCRIPTION	QUANTITY	NET PRICE	NET AMOUNT
BSU-CLOUD-2	BEYONDRUST RENEWAL 1 YEAR 01/12/23-30/11/24 REMOTE SUPPORT CONCURRENT USER CLOUD 25-99			71,978.77

WE GET PAYMENT SOLUTIONS - Maximise your IT investment - Alternative payment options are available including DoS, Leasing & Extended Payment Terms

NET AMOUNT	GBP	
VAT AMOUNT	GBP	
TOTAL AMOUNT	GBP	86,374.52

The Customer agrees to purchase all of its requirements for the Goods or equivalent goods from the Supplier.

Minimum Order Value **£71,978.77**

(2.2) Premises

Not used

(2.3) Lease/ Licenses

Not used

(2.4) Standards

Not used

(2.5) Security Requirements

Security Policy

Not used
Additional Security Requirements
Not used
Processing personal data under or in connection with this contract
NO
(2.6) Exit Plan (where required)
Not used
(2.7) Environmental Plan
Not used

3. SUPPLIER SOLUTION
(3.1) Supplier Solution
(3.2) Account structure including Key Personnel
Not used
(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods
Not used
(3.4) Outline Security Management Plan
Not used
(3.5) Relevant Convictions
Not used
(3.6) Implementation Plan
Not used

4. PERFORMANCE QUALITY
(4.1) Key Performance Indicators
Not used
(4.2) Service Levels and Service Credits
When providing the Goods and/or Services, the Supplier shall as a minimum ensure that it achieves the following service levels:

Service Level	Description	Service Credit Calculation	Critical Failure	Service
Not used				
Not used				
<p>If the level of performance of the Supplier during the Contract Period:</p> <p>(i) fails to achieve a Service Level in respect of each element of the Service, then the Customer shall be entitled to deduct the Service Credits from the Contract Price; and/or</p> <p>(ii) constitutes a Critical Service Failure, the Customer shall be entitled to terminate this Contract.</p> <p><i>[Guidance: It is intended that the definition of critical service failure should link to a specified threshold of service level performance. The intention is to provide certainty over what level of service would trigger a termination right. If you wish to include such a concept then the definition above should be populated with relevant thresholds.]</i></p>				
5. PRICE AND PAYMENT				
<p>(5.1) Contract Price payable by the Customer in accordance with the commercial schedule set out in the framework agreement (including applicable discount but excluding VAT), payment profile and method of payment (e.g. Government Procurement Card (GPC) or BACS))</p> <p>£71,978.77 excl. VAT</p>				
<p>(5.2) Invoicing and Payment</p> <p>The Supplier shall issue invoices on shipment. The Customer shall pay the Supplier within [thirty (30) days] of receipt of a Valid Invoice, submitted in accordance with this paragraph 5.2, the payment profile set out in paragraph 5.1 above and the provisions of the Contract.</p>				
6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES				
<p>(6.1) Supplemental requirements</p> <p>Not used</p>				

BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and Services and by signing below agree to be bound by the terms of this Contract.

For and on behalf of the Supplier:

Name and Title	██████████ Vice President of Sales, CDW UK
Signature	
Date	

For and on behalf of the Customer:

Name and Title	██████████ Assistant Director of IT Operations
Signature	████████████████████
Date	22/11/2023