

## **The Provision of a Care Home Support Service**

NHS Greater Huddersfield CCG  
Broad Lea House  
Bradley Business Park  
Dyson Wood Way  
Bradley  
Huddersfield  
HD2 1GZ

NHS North Kirklees CCG  
4<sup>th</sup> Floor, Empire House  
Wakefield Old Road  
Dewsbury  
WF12 8DJ

### **The Care Home Support Service will deliver the following functions:**

- Have the ability to register patients for general medical services.
- Reactive General Medical Care will be delivered by a single GP service per care home. This could be via one practice in a locality or across a wider area.
- Provide proactive/Anticipatory care, including timely holistic assessments, medication reviews and Long Term Conditions management as required by the GMS contract. This focus is to keep residents as stable as possible, and minimising the risk of exacerbation and/or other issue resulting in a hospital attendance or admission.
- Support admission avoidance through a 0-2 hours triage/reactive response.
- Support early supported discharge to avoid minimal disruption for residents.
- Provide education into care homes as required to improve the quality of care provided to residents, and to ensure that all local pathways are adhered to.
- Embed and maximise telemedicine/telemonitoring in the day to day delivery of services to effect efficient and effective care in a timely manner. Through the use of digital technology and robust integration with the local health system, facilitate 24/7 rapid access to expert clinical assessment and support to reduce the reliance on hospital based emergency services.
- Provide and promote good quality End of Life care which is robustly integrated with other providers in our local health system.

Core hours will be Monday to Friday between 8am and 6.30pm. During extended hours (6.30pm to 8pm on Monday to Friday) the provider will maximise the use of telemedicine/telemonitoring to maintain speedy access to advice/support/reactive care.

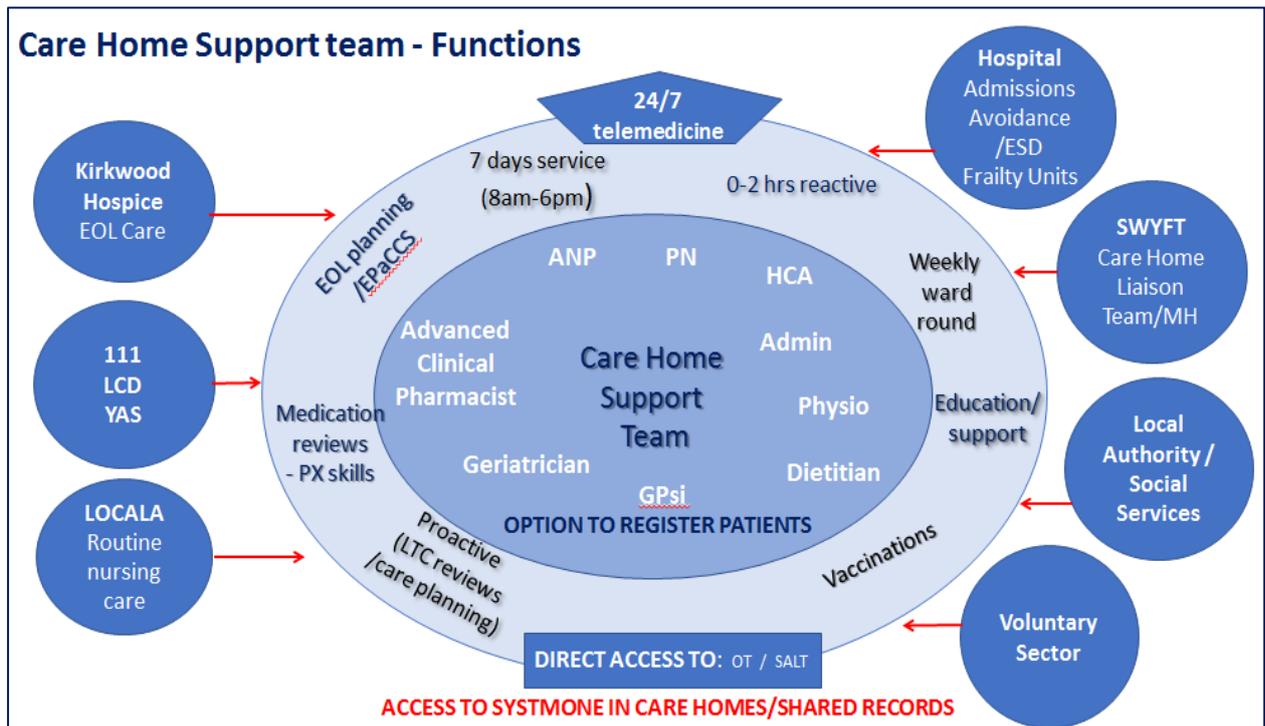
### **Patient Focused Outcomes which apply to all commissioned services:**

1. I'm seen at the right time by the right person
2. More of my care happens nearer to where I live
3. Me and my carers know how to manage my health and wellbeing
4. Everyone involved in my care knows my story
5. My risk of being admitted to hospital is reduced

### **Service Specific Outcomes:**

1. Deliver high quality of care that will keep Care Home residents as well as possible and stable.
2. Deliver a seamless experience for the service user, without overlap or duplication.
3. Through robust care planning, significantly reduce clinical variation & the reliance on hospital based services, including good End of Life Planning and Care.
4. Ensure prescribed medications are up to date and relevant to the patient's holistic need.
5. Reduce the reliance on hospital based services (planned and unplanned).

6. Reduce the risk of falls or other harm that may result in a hospital attendance or admission.
7. Champion a “food first” approach wherever possible avoiding patients relying on nutritional supplements.
8. Ensure high quality End of Life care.
9. Maximise the use of technology to enhance patient care and deliver efficient and cost effective services, thereby reducing the reliance on Emergency Hospital Services.
10. Support the implementation of aligned care home schemes such as: Red bag scheme; Bed state tool; Access to SystmOne online records; Trusted assessor pilot; NHS England Pharmacy & telehealth schemes.



Over 65' – Care Home residents data- 2016-17

Care Home area	A&E	Arrived by ambulance	Admissions
Greater Huddersfield	1689	1517	1543
North Kirklees	1773	1493	1101

<b>OLDER PEOPLE'S RESIDENTIAL AND NURSING HOMES – GREATER HUDDERSFIELD AREA</b>								
Abbey Place	Abbey Place	90 Abbey Road	Fartown	Huddersfield	HD2 1BB	01484 469946	GH	38
Aden Court Care Home	Birkhouse Lane	Moldgreen	Huddersfield	West Yorkshire	HD5 8DF	01484 425562	GH	40
Aden House Care Home	Long Lane	Clayton West	Huddersfield	West Yorkshire	HD8 9PR	01484 866486	GH	60
Aden Lodge	Long Lane	Clayton West	Huddersfield	West Yorkshire	HD8 9PR	01484 866602	GH	36
Aden Mount Care Home	Perseverance Street	Primrose Hill	Huddersfield	West Yorkshire	HD4 6AP	01484 515019	GH	45
Aden View Care Home	2 Perseverance Street	Primrose Hill	Huddersfield	West Yorkshire	HD4 6AP	01484 530821	GH	46
Alwoodleigh	4 Bryan Road	Edgerton	Huddersfield	West Yorkshire	HD2 2AH	01484 453333	GH	40
Astley Grange (Huddersfield)	Woodhouse Hall Road	Woodhouse Hill	Fartown	Huddersfield	HD2 1DJ	01484 428322	GH	40
Bell House Care Home Limited	61 Wilshaw Road	Meltham	Huddersfield	West Yorkshire	HD9 4DX	01484 850207	GH	24
Botham Hall	Botham Hall Road	Milnsbridge	Huddersfield	West Yorkshire	HD3 4RJ	01484 646327	GH	37
Bryan Wood	1 Bryan Road	Edgerton	Huddersfield	West Yorkshire	HD2 2AL	01484 453366	GH	45
Castle Grange	Ing Lane	Newsome	Huddersfield	West Yorkshire	HD4 6LT	01484 517538	GH	40
Cleveland House Nursing Home	2 Cleveland Road	Edgerton	Huddersfield	West Yorkshire	HD1 4PN	01484 512323	GH	45
Crimson Manor	185 Scar Lane	Milnsbridge	Huddersfield	West Yorkshire	HD3 4PZ	01484 659176	GH	20
Croftland Care Home with Nursing	6 Turnshaw Road	Kirkburton	Huddersfield	Yorkshire	HD8 0TH	01484 604864	GH	55
Greenacres	Huddersfield Road	Meltham	Huddersfield	-	HD9 4AL	01484 855390	GH	64
Jasna Gora Residential Care Home	52 Fixby Road	Fixby	Huddersfield	West Yorkshire	HD2 2JQ	01484 451850	GH	12
Knowle Court	38 Knowle Road	Golcar	Huddersfield	West Yorkshire	HD7 4AN	01484 658357	GH	22
Lindley Grange Nursing Home	Acre Street	Lindley	Huddersfield	West Yorkshire	HD3 3EJ	01484 460557	GH	45
Living Well Street and Tom Wroe Unit	Helme Lane	Meltham	Huddersfield	West Yorkshire	HD9 5RL	01484 850165	GH	46

Longroyds and Pilling House Care Home	Pilling Lane	Skelmanthorpe	Huddersfield	West Yorkshire	HD8 9EQ	01484 861630	GH	52
Longwood Grange	Longwood Gate	Longwood	Huddersfield	West Yorkshire	HD3 4UP	01484 647276	GH	34
<b>OLDER PEOPLE'S RESIDENTIAL AND NURSING HOMES – GREATER HUDDERSFIELD AREA</b>								
Mayhurst	Hey Green Lodge	Waters Road	Marsden	Huddersfield	HD7 6NG	01484 847 888	GH	5
Meadow Court Residential Home	Meal Hill Lane	Hill Top	Slaithwaite	Huddersfield	HD7 5EL	01484 840366	GH	37
Moorlands Grange	Spruce Drive	Netherton	Huddersfield	West Yorkshire	HD4 7WA	01484 222351	GH	40
Newsome Nursing Home	1-3 Tunnacliffe Road	Newsome	Huddersfield	West Yorkshire	HD4 6QQ	01484 429492	GH	46
Norman Hudson Care Home	Meltham Road	Lockwood	Huddersfield	West Yorkshire	HD1 3XH	01484 451669	GH	42
Paddock Lodge	60 Church Street	Paddock	Huddersfield	West Yorkshire	HD1 4UD	01484 543759	GH	24
Park Riding	66 Greenfield Road	Holmfirth	Nr Huddersfield	West Yorkshire	HD9 2LA	01484 684503	GH	16
Southfield Court Care Home	Hudroyd, off Southfield Road	Almondbury	Huddersfield	West Yorkshire	HD5 8RZ	01484 432433 / 07921 862 675	GH	50
Sun Woodhouse Care Home	Woodhouse Hall Road	Fartown	Huddersfield	West Yorkshire	HD2 1DL	01484 424363	GH	24
The Denby at Denby Dale	402 Wakefield Road	Denby Dale	Huddersfield	West Yorkshire	HD8 8RP	01484 867 600	GH	47
The Gables (Bridgewood Trust)	Elmwood Avenue	Highfields	Huddersfield	West Yorkshire	HD1 5DA	01484 429172	GH	12
The Oakes Care Centre	The Oakes Care Centre	Willwood Avenue	Huddersfield	West Yorkshire	HD3 4YA	01484 485530	GH	60
Thornhill Nursing Home	6 Thornhill Road	Edgerton	Huddersfield	West Yorkshire	HD3 3AU	01484 421287	GH	42
Tolson Grange	12 Coach House Drive	Dalton	Huddersfield	West Yorkshire	HD5 8EG	01484 432626	GH	38
Valley View Residential Care Home	Valley View Residential Home	36 Wakefield Road	Lepton	Huddersfield	HD8 0BG	01484 539304	GH	59
White Rose House	165 Huddersfield Road	Thongsbridge	Thongsbridge	West Yorkshire	HD9 3TQ	01484 690100	GH	64

OLDER PEOPLE'S RESIDENTIAL AND NURSING HOMES – NORTH KIRKLEES AREA								
Ashcroft Nursing Home	Church Street	Cleckheaton	West Yorkshire	-	BD19 3RN	01274 862053	NK	42
Ashmeadows	Westering House	Moorbottom	Cleckheaton	West Yorkshire	BD19 6AD	01274 861049	NK	17
Ashworth Grange	Ashworth Grange	Ashworth Green	Dewsbury	-	WF13 2SU	01924 869970 or 01924 869973	NK	64
Aston Manor	Moorlands Road	Dewsbury	West Yorkshire	nurses mobile 07749125053	WF13 2LF	01924 439321	NK	32
Avery Mews	Railway Street	Heckmondwike	West Yorkshire	-	WF16 0ND	01924 403001	NK	45
Batley Hall Nursing and Residential Home	Old Hall Road	Batley	West Yorkshire	-	WF17 0AX	01924 589346	NK	51
Claremont House	Brighton Street	Heckmondwike	West Yorkshire	-	WF16 9EU	01924 401 224	NK	40
Eden Court	14 Ghyllroyd Drive	Birkenshaw	Bradford	West Yorkshire	BD11 2ES	01274 652002	NK	40
Fieldhead Court	Rectory Park	Church Lane	Thornhill	Dewsbury	WF12 0JZ	01924 459000	NK	45
Fieldhead Park	140 Kitson Hill Road	Mirfield	West Yorkshire	-	WF14 9QZ	01924 496517	NK	54
Garlands Residential Home	Church Street	Heckmondwike	West Yorkshire	-	WF16 0AX	01924 404122	NK	20
Hartshead Manor	817 Halifax Road	Hartshead Moor	Cleckheaton	West Yorkshire	BD19 6LP	01274 869807	NK	55
Holme House Care Home	Oxford Road	Gomersal	Cleckheaton	West Yorkshire	BD19 4LA	01274 862021	NK	68
Hopton Care Cottages	Chadwick Fold Lane	Lower Hopton	Mirfield	-	WF14 8PW	01924 504071 (07918 743170)	NK	60
Ings House Nursing Home	350 Bradford Road	Liversedge	West Yorkshire	-	WF15 6BY	01924 405263 / 01924 235822	NK	32
Linson Court	Dark Lane	Wellington Street	Batley	West Yorkshire	WF17 5RU	01924 445253	NK	40
Lydgate Lodge	Soothill Lane	Soothill	Batley	-	WF17 6EZ	01924 355023	NK	64
Lyndhurst Residential Home	20 Oxford Road	Dewsbury	West Yorkshire	-	WF13 4JT	01924 459666	NK	15
Manor Croft	153 Old Bank Road	Dewsbury	West Yorkshire	-	WF12 7AH	01924 452653	NK	40

Newlands Hall	High Street	Heckmondwike	West Yorkshire	-	WF16 0AL	01924 694114 / 01924 407247	NK	30
<b>OLDER PEOPLE'S RESIDENTIAL AND NURSING HOMES – NORTH KIRKLEES AREA</b>								
Oak Park Care Home	Walnut Lane	Chickenley	Dewsbury	-	WF12 8NJ	01924 459514	NK	66
Priestley	Market Street	Birstall	West Yorkshire	-	WF17 9EN	01924 440265	NK	40
Roberttown Care Home Limited	98 Church Road	Roberttown	Liversedge	West Yorkshire	WF15 8BE	01924 411600	NK	29
Temple Road 1 (St Anne's Dewsbury 2)	St Anne's Dewsbury 2	1 Temple Road	Dewsbury	-	WF13 3QE	01924 430871	NK	10
The Hawthornes	Mill Lane	Birkenshaw	Bradford	West Yorkshire	BD11 2AP	01274 687203	NK	40
The Radcliffe	444 Huddersfield Road	Mirfield	West Yorkshire	-	WF14 0EE	01924 493395	NK	34
Thomas Owen House	Lees House Road	Thornhill Lees	Dewsbury	West Yorkshire	WF12 9BP	01924 458017	NK	39
Willow House Residential Home	396 Halifax Road	Hightown	Liversedge	West Yorkshire	WF15 6NG	01274 872624	NK	30
York House	Old Bank Road	Dewsbury	West Yorkshire	-	WF12 7AH	01924 459574	NK	36