



Shared Business Services

Order Form – Digital Health Advisory

Framework agreement reference: 10225

Date of order	[xx/xx/xxxx]	Order Number	[] (Purchase order number to be confirmed following contract award) To be quoted on all correspondence relating to this Order
---------------	---------------	--------------	--

FROM

Customer	NHS England on behalf of NHS South, Central and West CSU
Customer's Address	Omega House, 112 Southampton Road, Eastleigh, SO50 5PB
Invoice Address	NHS South, Central and West CSU, 0DF Payables M425, PO BOX 312, Leeds, LS11 1HP
Contact Ref:	Name: [REDACTED] e-mail: [REDACTED]@nhs.net

TO

Supplier	Axiologik Limited "Supplier"
Supplier's Address	Parkhill Studio, Walton Road, Wetherby, England, LS22 5DZ
Account Manager	Name: [REDACTED] Address: St David's Court, David St, Leeds LS11 5QA Phone: 07841 658 535 e-mail: [REDACTED]@axiologik.com Fax: N/A

GUARANTEE

Guarantee to be provided	No
--------------------------	-----------

Where a guarantee is to be provided then this Contract is conditional upon the provision of a Guarantee to the Customer from the Guarantor in respect of the Supplier. Details of the Guarantor (if any) are set out below:

Parent Company	Not applicable
Parent Company address	Not applicable
Account Manager	Not applicable

1. TERM
<p>(1.1) Commencement Date</p> <p>Date of last signature</p>
<p>(1.2) Expiry Date</p> <p>The Contract shall expire on 31 March 2026 with the option to extend by a further 12-months.</p>

2. GOODS AND SERVICES REQUIREMENTS

(2.1) Services

Service Profile - For the provision of Digital Prevention Services Technical Leadership and Product Management Capability Support as part of the Digital Transformation of Screening (DToS) programme which is developing new digital services that will improve clinical effectiveness and productivity in screening services nationally.

The service requirement is for a Supplier to provide a service alongside the NHSE teams that will coordinate the delivery of the overarching programme, including supporting the effective management and leadership of the delivery teams across multiple NHS England Directorates, as well as third-party providers of professional services and third-party solution providers.

The DToS programme has been established to transform NHS screening services. The programme continues into 2025-26 with its original intention of building a suite of digital products, initially for the National Breast and Diabetic Eye Screening (DES) programmes, and then driving transformation of the end-to-end screening pathways for all national screening programmes.

The plan for FY 25/26 is to continue the development and deployment of these digital products, but then to take the opportunities to integrate the new products with the existing digital products and services for other national screening programmes (Bowel, Cervical and potentially AAA) to realise the benefits of our new services as early as possible.

There is a Strategic Technology Partner (“STP”) in place for DToS, responsible for providing capabilities and teams to develop the digital products and services required by the programme. However, there is also a need for an effective programme delivery function within DToS, delivered by a PDP (Programme Delivery Partner) to lead the transformation of digital screening services. This programme delivery function will assure digital technology delivery by the STP teams and ensure that the new products they develop successfully “land” within the NHS and are incorporated into day-to-day operations. This role must be independent of the STP to avoid potential conflicts of interest and must provide the wider change capability required.

These capabilities are required until at least the end of the fiscal year 2025–26. The PDP must have NHS experience, as an understanding of the NHS architecture & digital ecosystem will be essential for the effective delivery of the specification and to deliver in the timescales.

The PDP will provide a service alongside the NHSE teams and will be responsible for coordinating the delivery of the overarching programme, including supporting the effective management and leadership of the delivery teams across multiple NHS England Directorates, as well as third-party providers of professional services and third-party solution providers.

Digital Screening Scope:

- New digital products developed for transformation of the delivery of national screening programmes:
 - **Cohort Manager** service
 - Developed and deployed as part of the breast cancer and diabetic eye screening programmes.
 - Genetic register data integrated for breast screening
 - GP record data integrated for diabetic eye screening
 - **Digital communications** with participants (was Participant Enrolment)
 - Invitation functionality developed and deployed for breast, bowel, cervical and diabetic eye screening programmes.
 - Functionality developed (but not deployed) to support reminders, result notifications and documents.
 - **Personalised Screening Pathway** – developed, and deployment started for cervical cancer self-screening
 - **Screening Data Platform**
 - Developed and deployed for breast cancer and diabetic eye screening programmes
 - Breast screening data available to Breast Screening Units
 - **Screening Event Manager** (SEM)
 - First set of digital products developed and in beta testing with the Breast Cancer Screening Programme.
 - Test automation tools integrated into build and testing of digital screening and data products.
 - Existing live screening services updated to support essential changes to screening programme pathways

The PDP will be responsible for the following aspects of programme delivery.

- Lead the development and update of the programme roadmaps and delivery plans for the initiative in order to realise outcomes and value/benefits. This will also include planning for future phases of work and management of dependencies.

- Lead the delivery of holistic change, bringing together all the NHSE teams involved across multiple Directorates to shape, design, and lead the transformation elements of the programme. Develop and manage programme delivery plans balancing the need to realise change against existing commitments.
- Develop resource requirements to enable the transition from existing legacy contracts and service models to those aligned with the new digital screening services.
- Co-lead and facilitate the implementation of an effective Product Management approach to the development and iteration of digital products.
- Align a wide selection of senior stakeholders, ensuring visibility of progress against strategic goals is communicated.
- Lead assurance across key functions ensuring that there is a framework for: product management, user experience, service design, engineering, architecture, and delivery of outcomes and benefits.
- Provide a clear and independent view of progress and risk across the whole programme.
- Provide recommendations to the SRO / Programme Leadership to enable significant decisions to be taken by ensuring the right information is available, balancing the needs of the now with the needs of the future.
- To work collaboratively within the Digital Screening Leadership Team (between NHSE, SCW and other programme partners)

TECHNICAL LEADERSHIP:

- Lead the design and development of digital and data services to be used at a national level, with a whole solution and system-of-systems perspective, specifically large-scale population health programmes.
- Integration of all aspects of design and development in solution development.
- Lead and participate in large multi-disciplinary, multi-partner teams involved in service and programme delivery.
- Identification of commonalities between Digital Screening and the rest of NHSE's Digital Prevention Services Portfolio.

SOLUTION ARCHITECTURE AND DESIGN:

- Lead the design and implementation of the digital and data architectures, that interface with all relevant NHS applications, data, and information systems.
- Lead the design of the pathways and services associated with the solution.
- Lead on data architecture; the development of national scale data models, ensuring data quality and security, and integrating diverse data sources.
- Set data standards, enabling data-driven decision-making, and aligning data architecture with business strategies to support analytics and operational needs.

PRODUCT MANAGEMENT:

Lead the management of delivery, drawing on industry best practice; including implementing a 'product approach' and agile ways of working needed to build the new digital products.

Required experience and capabilities to deliver the service delivery requirements

The overall requirement is for the provision of technical and product capabilities that will continue driving the development of the DToS solution with minimum disruption on an interim basis until a long-term people solution can be implemented. To perform the defined services effectively, the following experience and capabilities will be required from the appointed PDP.

- Lead the development of large-scale, transformational digital population health solutions across the NHS, including deep domain expertise in product and solution development and implementation.
- Work with the NHS national screening programmes, requiring in-depth knowledge of programmes, systems, processes, and clinical pathways.
- Delivery of complex technical programmes in the NHS, understanding trade-offs and which levers are available to drive progress, manage risk, and achieve the desired outcomes.
- Exceptional negotiation and stakeholder management capabilities.
- Working in blended teams with NHSE and other delivery partners.
- Senior capability and experience leading the design and implementation of national scale critical digital health services.

- Senior capability and experience in shaping digital services to meet the needs of the population.
- Senior capability and experience for setting out the approach to Product Management and building capability within the programme;
- Senior capability and experience driving successful delivery of each phase of the programme.
- Senior capability and experience working across the delivery squad to ensure designs and standards are understood and applied, and that work is consistent with wider government standards (e.g. Technology Code of Practice)
- Senior capability and experience for enterprise data leadership, data strategy and the successful delivery of data milestones – Data Architecture Discovery, Data Strategy, and Data Blueprint.

This should ensure:

- Breadth of perspective, experience, analytical skills, big-picture thinking and bravery to make decisions.
- The vision to push boundaries, allied with the experience and pragmatism to understand what works. Expertise across key leadership and assurance needs including delivery management, service design, architecture, user research, product management, and engineering. Ability to deliver the service outcomes and milestones defined above.

Programme Target Milestones

The programme is progressing, Milestone delivery will have progressed at the time of contract award. The last column of the below table gives an indication of what the Programme status is likely to be in August 25.

Ref.	Milestone Description	Acceptance Criteria
MS01	Cohort manager rolled out for diabetic eye screening	Service has passed all assurance checks and is ready to go live
MS02	Genetic register data being used by Cohort	Service has passed all assurance checks and is ready to go live

	Manager for breast screening cohorting	
MS03	GP record data being used by Cohort Manager for diabetic eye screening cohorting	Service has passed all assurance checks and is ready to go live
MS04	Digital screening invitations rolled out for Breast Screening	Service has passed all assurance checks and is ready to go live
MS05	Digital screening invitations rolled out for Cervical Screening	Service has passed all assurance checks and is ready to go live
MS06	Digital screening invitations rolled out for Bowel Screening	Service has passed all assurance checks and is ready to go live
MS07	Digital screening invitations rolled out for Diabetic Eye Screening	Service has passed all assurance checks and is ready to go live
MS08	Personalise screening pathway – Cervical self-sampling rolled out	Service has passed all assurance checks and is ready to go live
MS09	Breast screening data available to users on National Screening Platform	Service has passed all assurance checks and is ready to go live
MS10	Diabetic eye screening data available to users on National Screening Platform	Service has passed all assurance checks and is ready to go live
MS11	Breast screening data available to Breast Screening Units	Service has passed all assurance checks and is ready to go live
MS12	First Screening Event Manager pilot (track and manage participants) completed	Pilot successfully completed

MS13	Participant screening record eligibility and booking visible in NHS App for breast and cervical screening	Service has passed all assurance checks and is ready to go live
MS14	Development of digital screening invitations for AAA Screening started	Beta development started
MS15	Digital screening invitations extended to include reminders, result notifications and documents – for breast, bowel, cervical and diabetic eye screening	Service has passed all assurance checks and is ready to go live
MS16	Cohort manager rolled out for bowel screening	Service has passed all assurance checks and is ready to go live
MS17	Cohort manager rolled out for cervical screening	Service has passed all assurance checks and is ready to go live
MS18	Development of personalised screening pathway for Bowel self-sampling started	Beta development started
MS19	End-to-end booking of breast screening appointments on the NHS App – pilot completed	Pilot successfully completed
MS20	End-to-end booking of diabetic eye screening appointments on the NHS App – pilot completed	Pilot successfully started with agreed partner

MS21	Cervical screening data available to users on National Screening Platform	Service has passed all assurance checks and is ready to go live
MS22	Bowel screening data available to users on National Screening Platform	Service has passed all assurance checks and is ready to go live
MS23	Pilot to provide breast screening data to researchers completed	Pilot successfully completed
MS24	High risk genetic data being used by Cohort Manager for bowel screening cohorting	Service has passed all assurance checks and is ready to go live
MS25	Capacity Manager pilot completed	Pilot successfully completed

Milestone dates to be reviewed and agreed with the Supplier due to delay in Contract commencement.

Skills and Knowledge Transfer

The PDP (Programme Delivery Partner) will be expected to work with SCW and other partners in blended teams to achieve programme aims, deliverables and outcomes. The PDP will be expected to design knowledge transfer and capability development into their delivery approach, to ensure that skills and capability are continually developed within SCW and NHS England teams involved in the delivery of the DToS programme, to support sustainability within the NHS.

Service continuity

The PDP (Programme Delivery Partner) will provide strategic advice and support to SCW, NHSE and the DToS programme to enable them to use PDP capabilities to the best effect. Where the PDP needs to make changes to deployment to deliver the services, which will be permissible under this service-based contract, SCW requires

a minimum of 2 weeks' notice of these changes and assurance that necessary mitigations are in place in order to minimise the impact on service delivery including arranging any appropriate handovers and knowledge transfer.

Governance, Monitoring and Reporting

The PDP (Programme Delivery Partner) is required to participate in a number of meetings with SCW and NHSE throughout the contract term to ensure the PDP delivers to the required standard and on-going service delivery standards are being achieved.

One of the key elements to achieving governance of the service is the following contract meetings:

A by-weekly contract review will be held between SCW, NHSE and the PDP. Moving to monthly if/as appropriate.

The review will include:

- Operational performance: progress towards and achievement of deliverables, milestones, and quality outcomes. Enhancement and value achieved by the PDP
- Any changes that may impact the agreed costs relating to the delivery of upcoming milestone
- Actions, risk and issues
- Strategic and partnership opportunities and updates

The PDP will work with SCW and NHSE to provide all reasonable data and information to support these reviews and ensure that relevant stakeholders attend the contract review meetings. The PDP will:

- Facilitate and prepare for the contract review meetings
- Attend and support calls/meetings review specific areas in scope and, where necessary, actively support and resolve any challenges arising outside of the reporting and review process
- Prepare and submit monthly highlight reports to include reporting against KPIs and quality outcomes.

Governance roles and responsibilities

Role	Accountable for:	Key Activity:
SCW	<ul style="list-style-type: none"> • Governance of the contract • Quality performance of the PDP in meeting the contract outcomes/milestones • Approving costs and Payment to the PDP 	<ul style="list-style-type: none"> • Chair and coordination of Contract reviews • First contact for contractual issues • Coordination of outcome/milestone evidence for payment • Coordination of contract change control processes and documentation
NHSE	<ul style="list-style-type: none"> • Quality Performance delivery of the PDP • Communicating change to outcomes/milestones to be delivered • Approving evidence of outcomes/milestones achieved by the PDP • Approving costs relating to the delivery of upcoming milestone 	<ul style="list-style-type: none"> • Participation in contract reviews, giving feedback on performance of the PDP • First contact for delivery queries or issues • Participation in contract change control processes and documentation
PDP	<ul style="list-style-type: none"> • Quality Performance and delivery of outcomes and milestones detailed in this contract <ul style="list-style-type: none"> ○ Applying the best skill mix and capability to the contract to deliver the outcomes/milestones • Providing appropriate information in accordance with this contact 	<ul style="list-style-type: none"> • Participation and providing reports for contract reviews giving updates on performance and progress of outcomes/milestones <ul style="list-style-type: none"> ○ Identification of risks and issues to delivery of milestones • Participation in contract change control processes and documentation

Quality Outcomes

The capabilities deployed by the PDP (Programme Delivery Partner) to deliver the services will be needed to enable the following outcomes:

- A programme approach implemented that integrates the development of the set of digital services into the transformation of national screening services – maximising the overall benefits to the system of the investment.
- Solution architecture(s) developed, providing modular solutions that maximise the reuse of the products developed and that are compatible with the wider NHS digital ecosystem – maximising the value for money of the investment.
- New digital products designed to replace the legacy IT systems and contracts for all 11 national screening services – maximising the value for money of the investment.
- Digital services and pathways that include screening service participants built as part of the new products – increasing the uptake and effectiveness of the screening programmes and the clinical outcomes for the population.

The PDP will also be responsible for facilitating the following outcomes:

- Strategic Alignment: the programme's transformation initiatives align with the programme's strategic goals and objectives. This may involve realigning business processes, resources, and priorities to support the overarching strategy.
- Process Optimisation: Streamlining and improving Screening business processes to enhance efficiency, productivity, and quality.
- Technology Adoption and Integration: Introducing new digital services to support business operations and drive innovation. Successful migration from legacy platforms to new ones.
- Change Management: Managing the human side of change by effectively communicating the rationale for change, engaging stakeholders, addressing resistance, and providing support and training to facilitate the adoption of new processes, systems, and behaviours.
- Performance Improvement: Driving measurable improvements in key performance indicators (KPIs). This will involve setting targets, tracking progress, and implementing corrective actions as needed.
- Customer Experience Enhancement: Enhancing the overall customer experience by improving digital services across various touchpoints. This includes understanding customer needs and pain points, collecting feedback, and implementing changes to meet or exceed customer expectations.

- Risk Management and Compliance: Identifying and mitigating risks associated with the transformation initiatives, including regulatory compliance, data security, and operational risks. This may involve implementing controls, monitoring processes, and ensuring adherence to relevant standards and regulations.
- Sustainability and Resilience: Building resilience and sustainability into the organisation by fostering adaptive capabilities, diversifying revenue streams, and promoting environmental and social responsibility.

IR35

Following post evaluation assessment, it has been confirmed that this contract and the resources required to deliver these services are 'inside of IR35'. Therefore, only PAYE workers can be used in delivery of this contract. Only direct employees of the Supplier's organisation and/or subcontracted staff via an umbrella corporation can be assigned to this contract.

Subsequent confirmation with Supplier has confirmed that whilst there has been a change in IR35 determination from pre-tender, the shift doesn't impact on their tender response and the Supplier has confirmed sufficient capacity to deliver the services as defined within their tender proposal (on basis it will be inside of IR35), and the change does not affect their commercial proposal.

The Supplier is to provide quarterly reports to the SCW named Contract Manager, confirming the IR35 status of each staff currently assigned in the delivery of this contract.

Social Value

The PDP will be expected to use opportunities under the contract to enhance social value and deliver the following Policy Outcome and Model Award Criteria (MAC):

- MAC 4.1 Deliver additional environmental benefits in the performance of the contract including working towards net zero greenhouse gas emissions.
- MAC 6.2: Support in-work progression to help people, including those from disadvantaged or minority groups, to move into higher-paid work by developing new skills relevant to the contract.

This work is intended to support SCW’s aims to improve health and wellbeing nationally, supporting digital product implementation for screening to underpin longer-term aspirations to bolster digital prevention services.

(2.2) Premises

Some delivery will be required on-site, this with a hybrid delivery model using a remote working to reduce travel costs and environmental impact. Generally remote working with the expectation of attendance to the NHS England’s Leeds office (Wellington Place) or London (South Colonnade in Canary Wharf) 1 or 2 days a week to work with NHS England delivery teams in person. All Travel and Expenses should be included in the Fixed Price Total Cost.

(2.3) Lease/ Licenses

Not Applicable to this Contract

(2.4) Standards

Industry Standards or Accreditations (equivalents)

The supplier is required to ensure that resources deployed to deliver the service are suitably qualified and capable, holding industry standards and accreditations relevant to this specification. These may include recognised digital qualifications and accreditations, and project and programme management accreditations.

As a minimum, the supplier must be accredited to or comply with relevant standards and policies as indicated below.

ISO 9001 Quality Management	Accredited
ISO 14001 Environmental Management	Accredited
ISO 27001 Information Security Management	Accredited
Cyber Essentials Plus	Accredited
General Data Protection Regulation (GDPR)	Compliant With
All services and outputs delivered by the supplier must adhere to and align with the	Compliant With

<p>Government Technology Code of Practice (TCoP) and associated standards.</p>		
<p>Delivery must be in line with the Government Technology Code of Practice: <u>The Technology Code of Practice - GOV.UK (www.gov.uk)</u> and NHS digital service manual (https://service-manual.nhs.uk)</p>		
<p>(2.5) Security Requirements</p>		
<p>Security Policy information-security-policy-v4.0.pdf (england.nhs.uk)</p>		
<p><u>Data Security and Protection Toolkit assessment guides - NHS England Digital</u></p>		
<p>Additional Security Requirements</p>		
<p>N/A</p>		
<p>Processing personal data under or in connection with this contract No personal or pseudonymized data will be processed by the supplier(s).</p>		
<p>Should the processing of personal or pseudonymized data be required at any stage during delivery of the services, the supplier will be required to support completion of and adherence with the requirements set out in Data Privacy Impact Assessments, Data Protection Protocols or other agreements and processes necessary to ensure that all parties operate in compliance with GDPR.</p>		
<p>(2.6) Exit Plan (where required)</p>		
<p>An Exit and knowledge Transfer Plan to be provided by the PDP (Programme Delivery Partner) and agreed by the end of January 2026.</p>		
<p>If, resulting from a cessation of the Service Level agreement between NHS South, Central and West CSU and NHS England, funding for this contract ceases and NHS</p>		

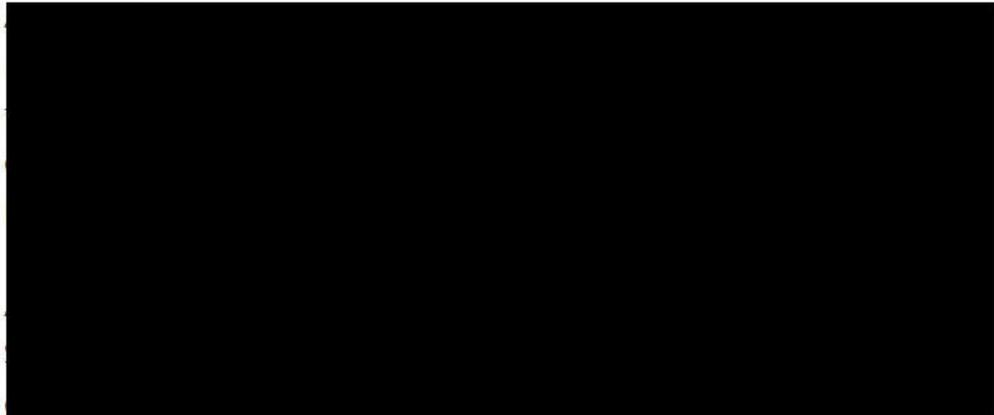
South Central and West CSU are obliged to terminate the contract before 31/03/2026, the PDP (Programme Delivery Partner) will be required (where requested by SCW), to help migrate the provision of the services to a replacement service provider or the NHS England and/or SCW team promptly. The objective will be to ensure a smooth and safe transition of services the PDP has been providing. To this end, the PDP will prepare a Service Transfer Plan for review by SCW and NHSE, to be signed by each party no later than one month before the expiry or termination date

(2.7) Environmental Plan

Not applicable to this contract.

3. SUPPLIER SOLUTION

(3.1) Supplier Solution - Tender bid is embedded below

No	Questions	
	Criterion 1- Delivery of the Programme (CQ1)	
1a.	Please detail how your organisation would approach the delivery of the specified programme as a client side delivery partner alongside NHSE teams partners in NHS England, and SCW as contract owner whilst maintaining service quality. How will you work to understand and adapt to changing customer needs and conditions.	
		

[Redacted]

- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]

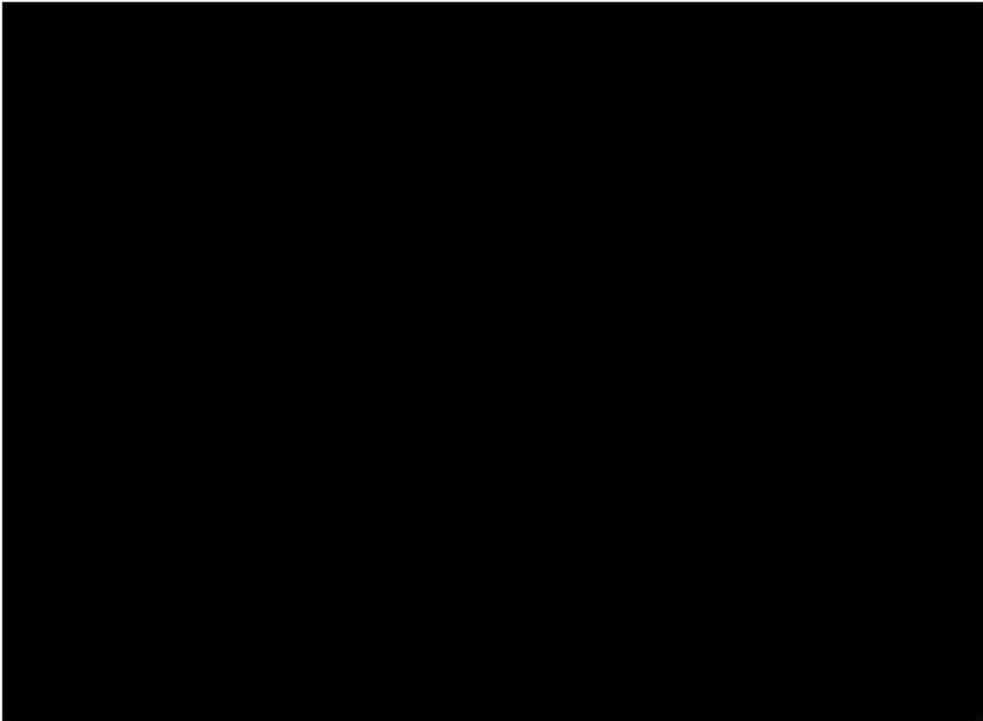
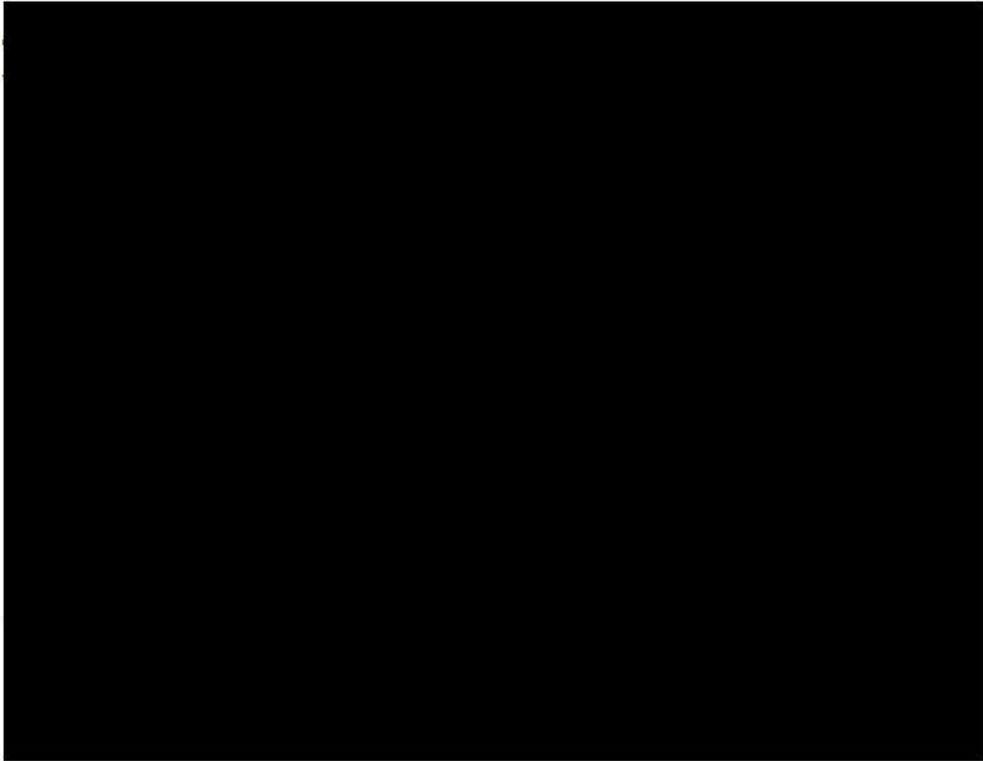
[Redacted]

- [Redacted]

<ul style="list-style-type: none">■ [REDACTED] [REDACTED] [REDACTED] [REDACTED]■ [REDACTED] [REDACTED] [REDACTED] [REDACTED]■ [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]■ [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]■ [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]■ [REDACTED] [REDACTED] [REDACTED] [REDACTED]	
[REDACTED]	
[REDACTED] [REDACTED] [REDACTED] [REDACTED]	
[REDACTED] [REDACTED]	[REDACTED] [REDACTED] [REDACTED] [REDACTED]
[REDACTED] [REDACTED]	[REDACTED] [REDACTED] [REDACTED]

<p>[Redacted text]</p> <p>[Redacted text]</p> <p>[Redacted text]</p> <ul style="list-style-type: none">[Redacted text][Redacted text][Redacted text] <p>[Redacted text]</p> <p>[Redacted text]</p>		
1b.	Please describe how you would approach delivering the outcomes and milestones referenced in the specification.	
<p>[Redacted text]</p> <p>[Redacted text]</p> <p>[Redacted text]</p>		

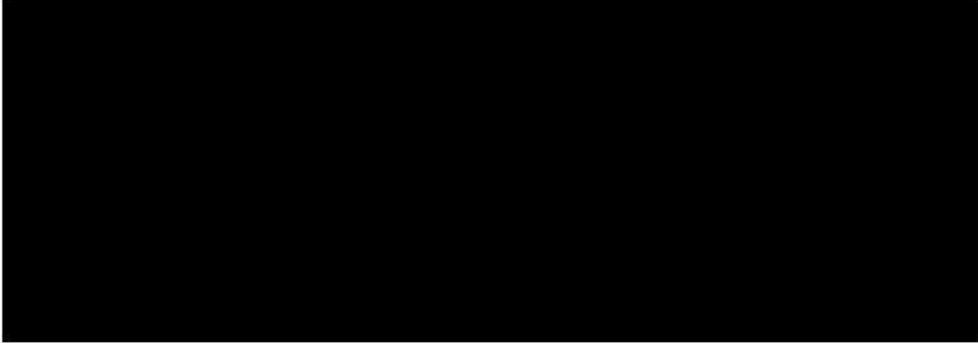
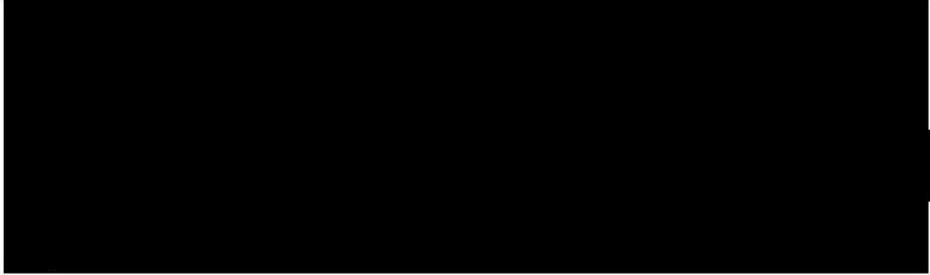
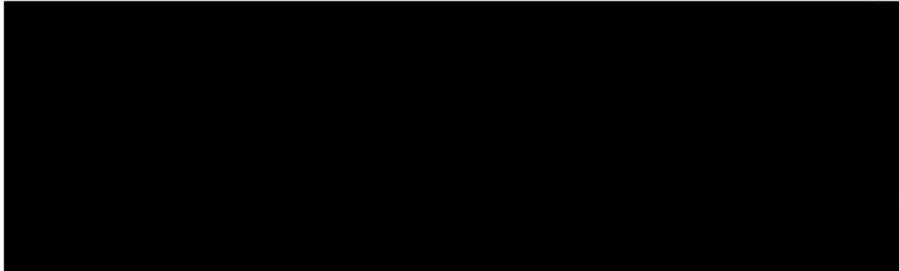
[Redacted]	
[Redacted]	
[Redacted]	
[Redacted]	

<p>[REDACTED]</p> <ul style="list-style-type: none">[REDACTED][REDACTED][REDACTED][REDACTED][REDACTED][REDACTED][REDACTED][REDACTED] <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <ul style="list-style-type: none">[REDACTED][REDACTED][REDACTED][REDACTED][REDACTED]	
--	--

[Redacted]	
[Redacted]	
[Redacted]	
[Redacted]	
	Criterion 2 – Capability and Resources (CQ2)

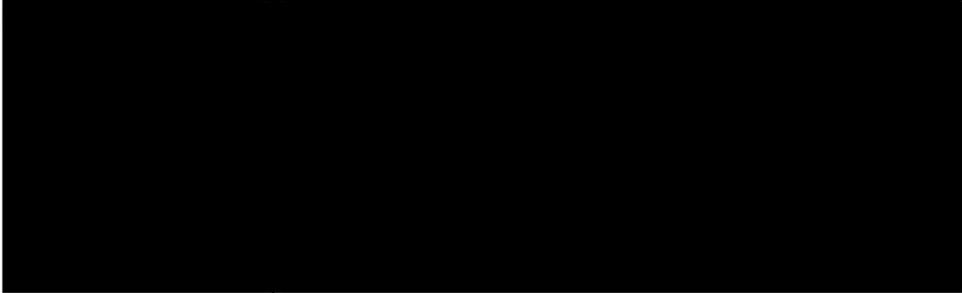
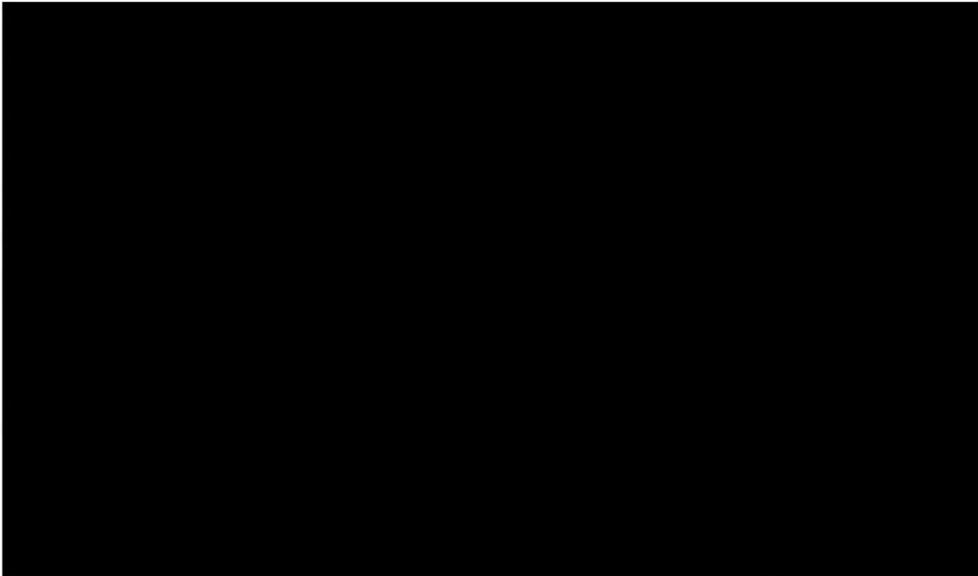
2a.	Please detail how your organisation will identify capable and suitable resources to deliver the required services across all areas of the specification, including but not limited to subject matter expertise and experience in leading the development and delivery of large scale, transformational digital population health solutions across the NHS.
[REDACTED]	

	d
	
	
	
	
	
	

<p>[Redacted]</p> <p>[Redacted]</p> <p>[Redacted]</p> <p>[Redacted]</p> <p>[Redacted]</p> <p>[Redacted]</p> <p>[Redacted]</p>		
2b.	<p>Please propose the delivery team structure/roles that you believe will be required to deliver the specification/outcomes/milestones.</p> <p>Please provide a maximum of 4 sample Curriculum Vitae (CVs) relating to roles detailed for the rate card, illustrating the expertise that would be deployed and the relevance of these individuals' experience in relation to delivering the specified outcomes and milestones and to demonstrate they have the required capabilities and experience as detailed above.</p>	
<p>[Redacted]</p>		

[Redacted]	

<ul style="list-style-type: none">█ [REDACTED]█ [REDACTED]	<ul style="list-style-type: none">█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]	
<ul style="list-style-type: none">█ [REDACTED]█ [REDACTED]	<ul style="list-style-type: none">█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]	
<ul style="list-style-type: none">█ [REDACTED]█ [REDACTED]█ [REDACTED]	<ul style="list-style-type: none">█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]	
<ul style="list-style-type: none">█ [REDACTED]█ [REDACTED]	<ul style="list-style-type: none">█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]█ [REDACTED]	

	
	
	Criterion 3 – Case Studies (CQ3)
3a.	Please provide 2 case studies that demonstrate experience of leading the development of large scale, transformational digital population health solutions across the NHS (or similar at-scale solutions in the NHS), working in a volatile, uncertain, changing and ambiguous multi team environment.
	

<ul style="list-style-type: none">■ [REDACTED]■ [REDACTED]■ [REDACTED]■ [REDACTED]■ [REDACTED]■ [REDACTED]■ [REDACTED] <p>[REDACTED]</p> <p>[REDACTED]</p> <ul style="list-style-type: none">■ [REDACTED]■ [REDACTED]■ [REDACTED]■ [REDACTED]■ [REDACTED]■ [REDACTED]■ [REDACTED] <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p>	
---	--

[Redacted]	

A

[Redacted text block]

- [Redacted list item]

Outcomes

[Redacted text block]

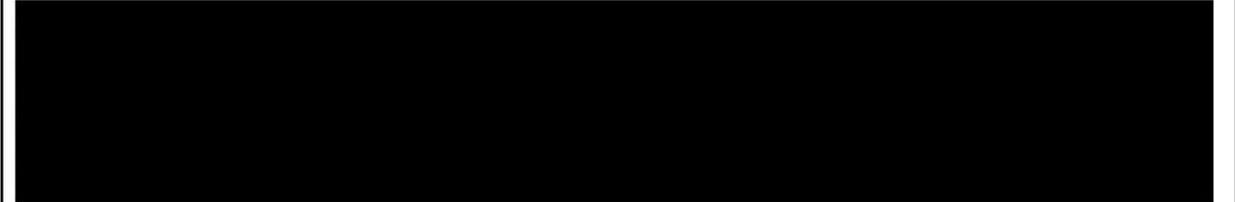
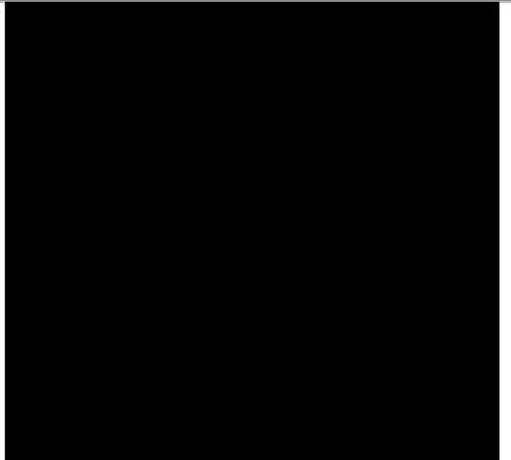
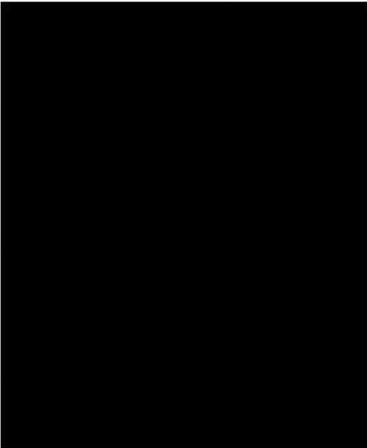
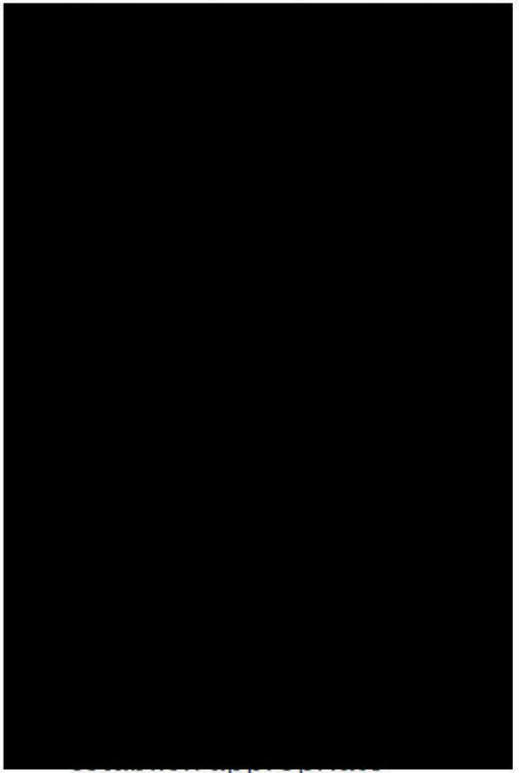
- [Redacted list item]
- [Redacted list item]

	
	
	Criterion 4 – Delivery Plan (CQ4)
	Please describe your plan for delivery across the areas of the specification including how you will:
4a.	<ul style="list-style-type: none"> • mobilise resources (outside IR35), how you identify potential mobilisation risks, and what measures you take to mitigate them; • monitor progress against agreed deliverables, quality measures, desired outcomes / critical success factors and timelines; • measure and maintain high levels of service quality throughout contract execution and how this approach will add value for SCW and NHS England; • evidence delivery of agreed deliverables, quality measures, desired outcomes / critical success factors and timelines; • ensure continuous service improvement throughout the contract duration;

	<ul style="list-style-type: none">· monitor service user satisfaction, and what actions do you take in response to feedback;· provide effective reporting against agreed KPIs;· ensure effective onboarding, training, and retention of staff.· Please include details of any support and resource that you would need SCW or NHS England to provide in helping you to deliver the outcomes.	
<p>[Redacted text]</p> <ul style="list-style-type: none">■ [Redacted text]■ [Redacted text]■ [Redacted text]■ [Redacted text]		

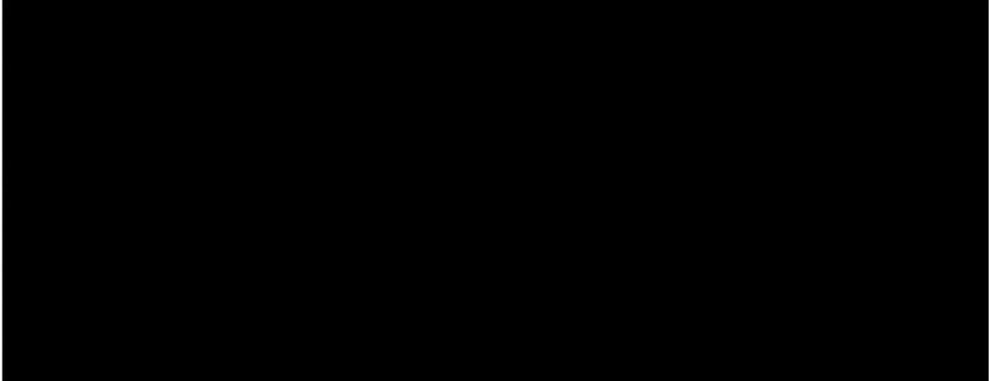
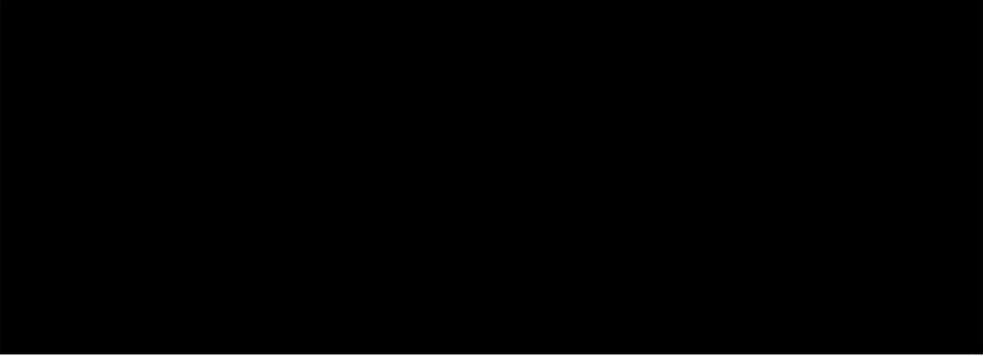
<p>[Redacted text block]</p>	

[Redacted]	
	Criterion 5 – Alignment with Standards and Policies (CQ5)
5a.	<p>All services and outputs delivered by the supplier must adhere to and align with the Government Technology Code of Practice (TCoP) and associated standards.</p> <p>Please describe:</p> <ul style="list-style-type: none"> · how your organisation will ensure that all delivery is in line with the Government TCoP; · how you will seek and provide assurance of compliance with the TCoP and associated standards.

	<p>· how your organisation will ensure that all delivery is in line with the standards and policies set out in the specification.</p>	
		
		
		

		<div style="background-color: black; width: 100%; height: 15px; margin-bottom: 5px;"></div> <div style="background-color: black; width: 100%; height: 70px; margin-bottom: 5px;"></div> <div style="background-color: black; width: 100%; height: 120px;"></div>
	<p>Criterion 6 – Social Value (CQ5)</p>	
	<p>Please describe the commitment your organisation will make to ensure that opportunities under the contract enhance social value and deliver the Policy Outcome and Model Award Criteria (MAC) below:</p>	
6a.	<ul style="list-style-type: none"> • MAC 4.1 Deliver additional environmental benefits in the performance of the contract including working towards net zero greenhouse gas emissions. 	

<p>[REDACTED]</p>		
6b	<p>· MAC 6.2: Support in-work progression to help people, including those from disadvantaged or minority groups, to move into higher paid work by developing new skills relevant to the contract.</p>	
<p>[REDACTED]</p>		



1859 Product
Management Support

It is acknowledged that Question 4a has reference to Outside of IR35, however as stated within 2.1 (Services) the IR35 determination status for this assignment has

changed and subsequent confirmation with Supplier has confirmed the shift in IR35 status to Inside of IR35 doesn't impact on their tender response and the Supplier has confirmed sufficient capacity to deliver the services as defined within their tender proposal.

(3.2) Account structure including Key Personnel

Key Personnel:

Client Principal – [REDACTED]

Account Manager – [REDACTED]

Solution Principal - [REDACTED]

(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods

Not Applicable

(3.4) Outline Security Management Plan

N/A

(3.5) **Relevant Convictions**

A Relevant Conviction is a Conviction that is relevant to the nature of the Services to be provided [***Guidance: You may wish to specify a particular conviction(s) e.g. involving dishonesty, violence, sexual offence***]

(3.6) Implementation Plan

[Redacted text block]

- [Redacted list item]
- [Redacted list item]
- [Redacted list item]
- [Redacted list item]

[Redacted text block]

[Redacted text block containing multiple lines of blacked-out content]

4. PERFORMANCE QUALITY

(4.1) Key Performance Indicators

The following KPIs will apply to this service. These KPIs will facilitate an assessment of supplier performance in relation to the key programme aims and success criteria. Performance against these KPIs will be regularly evaluated by SCW through the term of the agreement. Reporting and monitoring mechanisms will be agreed with the PDP (Programme Delivery Partner) during contract mobilisation.

Ref	KPI Description	Criteria	Measurement Frequency
1	Quality of service delivery	<p>Quality of engagement and involvement in blended team working with SCW, NHS England, and other programme partners.</p> <p>Effective resources, plans and processes deployed to deliver the services and achieve programme milestones.</p> <p>Information sharing, knowledge transfer and compliance with programme reporting requirements.</p> <p>Delivery of the role and function of the partner in line with service requirements specified.</p> <p>Services rated at least 'good' in relation to customer satisfaction feedback from SCW and NHS England.</p>	Monthly
2	Achievement of milestones	Achievement of milestones set out in the service requirements.	Quarterly
3	Achievement of outcomes and outputs	Achievement of the outcomes and outputs set out in the service requirements.	Quarterly
4	Contract review process	<p>Provision of monitoring and reporting information to agreed quality and schedule.</p> <p>Appropriate attendance at and input to contract review meetings.</p>	Monthly

(4.2) Service Levels and Service Credits

Not applicable to this contract

5. PRICE AND PAYMENT

(5.1) Contract Price payable by the Customer in accordance with the commercial schedule set out in the framework agreement (including applicable discount but excluding VAT), payment profile and method of payment (e.g. Government Procurement Card (GPC) or BACS))

Financial Template	
NHS South, Central and West (SCW) Commissioning Support Unit	
Contract for the provision of	Digital Prevention Services Technical Leadership and Product Management Capability Support
Project no.	1859
Bidder organisational name	Axiologik Limited
Information to Bidders	
<p>Bidders must complete this "Fixed Price Total Cost" Tab and share it as part of their bid response.</p> <p>NB Bidders will be evaluated and scored on the figure completed in Total Cost Box.</p> <p>Contract Budget</p> <p>The contract price will be based on Fixed Price Total Cost.</p> <p>Bidders are to provide a Total Cost of service in the box below based upon information provided within Document 4 of the Invitation to Tender.</p> <p>Please use the comment box at the bottom to explain any assumptions, or provide any points of clarity you wish to inform the commissioner of.</p> <p>Costs should exclude VAT but include expenses.</p>	
Please indicate if VAT is chargeable	Yes
Comments and Points of Clarity	

Total Cost
£1,250,404.00

Programme Target Milestones

The programme is progressing; milestone delivery will have progressed at the time of contract award. The last column of the below table gives an indication of what the Programme status is likely to be in August 25.

Ref.	Milestone Description	Acceptance Criteria	Milestone Date	Programme milestones due to be delivered by August 25
MS01	Cohort manager rolled out for diabetic eye screening	Service has passed all assurance checks and is ready to go live	30 Jun 25	No
MS02	Genetic register data being used by Cohort Manager for breast screening cohorting	Service has passed all assurance checks and is ready to go live	30 Sep 25	No
MS03	GP record data being used by Cohort Manager for diabetic eye screening cohorting	Service has passed all assurance checks and is ready to go live	30 Sep 25	No
MS04	Digital screening invitations rolled out for Breast Screening	Service has passed all assurance checks and is ready to go live	30 Jun 25	Yes
MS05	Digital screening invitations rolled out for Cervical Screening	Service has passed all assurance checks and is ready to go live	30 Jun 25	Yes
MS06	Digital screening invitations rolled out for Bowel Screening	Service has passed all assurance checks and is ready to go live	30 Jun 25	Yes

MS07	Digital screening invitations rolled out for Diabetic Eye Screening	Service has passed all assurance checks and is ready to go live	30 Jun 25	No
MS08	Personalise screening pathway - Cervical self-sampling rolled out	Service has passed all assurance checks and is ready to go live	30 Sep 25	No
MS09	Breast screening data available to users on National Screening Platform	Service has passed all assurance checks and is ready to go live	30 Sep 25	No
MS10	Diabetic eye screening data available to users on National Screening Platform	Service has passed all assurance checks and is ready to go live	30 Sep 25	No
MS11	Breast screening data available to Breast Screening Units	Service has passed all assurance checks and is ready to go live	30 Sep 25	No
MS12	First Screening Event Manager pilot (track and manage participants) completed	Pilot successfully completed	31 Mar 26	No
MS13	Participant screening record eligibility and booking visible in NHS App for breast and cervical screening	Service has passed all assurance checks and is ready to go live	30 Sep 25	No
MS14	Development of digital screening invitations for AAA Screening started	Beta development started	31 Mar 26	No
MS15	Digital screening invitations extended to include reminders, result notifications and	Service has passed all assurance checks and is ready to go live	31 Dec 25	No

	documents - for breast, bowel, cervical and diabetic eye screening			
MS16	Cohort manager rolled out for bowel screening	Service has passed all assurance checks and is ready to go live	31 Mar 25	No
MS17	Cohort manager rolled out for cervical screening	Service has passed all assurance checks and is ready to go live	31 Mar 25	No
MS18	Development of personalised screening pathway for Bowel self-sampling started	Beta development started	31 Mar 25	Yes
MS19	End-to-end booking of breast screening appointments on the NHS App - pilot completed	Pilot successfully completed	31 Mar 25	Yes
MS20	End-to-end booking of diabetic eye screening appointments on the NHS App - pilot completed	Pilot successfully started with agreed partner	31 Mar 25	No
MS21	Cervical screening data available to users on National Screening Platform	Service has passed all assurance checks and is ready to go live	31 Dec 25	No
MS22	Bowel screening data available to users on National Screening Platform	Service has passed all assurance checks and is ready to go live	31 Mar 26	No
MS23	Pilot to provide breast screening data to researchers completed	Pilot successfully completed	31 Mar 26	No

MS24	High risk genetic data being used by Cohort Manager for bowel screening cohorting	Service has passed all assurance checks and is ready to go live	31 Mar 26	No
MS25	Capacity Manager pilot completed	Pilot successfully completed	31 Mar 26	No

(5.2) Invoicing and Payment

The Supplier shall issue invoices monthly in arrears. The Customer shall pay the Supplier within [thirty (30) days] of receipt of a Valid Invoice, submitted in accordance with this paragraph 5.2, the payment profile set out in paragraph 5.1 above and the provisions of the Contract.

6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES

(6.1) Supplemental requirements

To Be Confirmed

BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and/or Services and by signing below agree to be bound by the terms of this Contract.

For and on behalf of the Supplier:

Name	[Redacted]	Title	[Redacted]
Signature	[Redacted]		
Date	[Redacted]		

Full Name: [Redacted]

For and on behalf of the Customer:

Job Title/Role: Founding Partner

Signed by:

Name	[Redacted]	Date	04/0 /2025
Signature	[Redacted]		
Date	[Redacted]		

Full Name: [Redacted]

Job Title/Role: Deputy Director of Central Financial Management

Date Signed: 15/09/2025