



# TERM SERVICE DELIVERY AGREEMENT

# (NEC PROFESSIONAL SERVICES CONTRACT)

This is a Service Delivery Agreement as defined in the Framework Agreement made between Scape Procure Limited (1) and Perfect Circle JV Ltd (2) dated 29<sup>th</sup> January 2021 (the 'Agreement'). Except where the context otherwise requires, all terms defined in the Framework Agreement shall have the same meaning in this Service Delivery Agreement.

THIS AGREEM	IENT is made on	5/10/2023	
BETWEEN			
1. the <i>Client</i>	Department for Work and Pensions of	2. the <i>Consultant</i>	Perfect Circle JV Ltd whose registered office is
Address for communications	1 Hartshead Square Sheffield S1 2FP	Address for communications	Halford House Charles Street Leicester LE1 1HA
Telephone I	REDACTED	Telephone	REDACTED
Address for electronic communications	REDACTED		REDACTED
FOR THE SERVICES OF	multi-disciplinary design consu	Itancy services for C	SI Additional Instructions
Commission Nam	e		Commission No.
CSI Additional Rol	les		5623





# Introduction

# NEC3 Professional Services Contract – Option G

This Delivery Agreement incorporates the NEC 3<sup>rd</sup> edition Professional Services Contract April 2013 (the **NEC3 Professional Services Contract**).

Any subsequent amendments to the NEC3 Professional Services Contract shall apply to this Model Delivery Agreement, if agreed in writing by Scape and the Partner, but shall only be incorporated into Delivery Agreements executed after such amendments are published and their inclusion has been agreed accordingly with Scape.

The following rules apply to the incorporation of clauses into a Delivery Agreement:

- a) The contract clauses are varied by the incorporation of option clauses, or a Z clause.
- b) The Client has sole discretion to the choice of Contract Option and Secondary options as noted above
- c) The Client shall act as the *Employer* in this contract
- d) The 'Client Proposed Appointment Charge' from the Framework Commercial Model is shown as the 'Employer Proposed Appointment Charge' in this agreement
- e) The *task schedule* must include the appropriate components of the Framework Commercial Model uplifted in accordance with the Framework Agreement, e.g. using the Uplift Percentage appropriate to the forecast value of the Delivery Agreement
- f) staff rates must include the appropriate rates for the Service drawn from the Framework Commercial Model and uplifted in accordance with the Framework Agreement e.g. for regional adjustment factor appropriate to the location of services delivered under the Contract and the Uplift Percentage appropriate to the forecast value of the Delivery Agreement

### Whereas:

This Delivery Agreement is made pursuant to the Framework Agreement dated 29th January 2021 made between Scape Procure Limited and the Perfect Circle JV Ltd (the 'Framework Agreement') and incorporates those provisions of the Model Delivery Agreement set out in the Framework Agreement.

When using this Delivery Agreement, the Partner and Client (as stated in the Framework Agreement) are the parties named as 'Consultant' and 'Employer' respectively.

**IT IS AGREED** as follows:

### 1. The Consultant's Obligations

The *Consultant* provides the services and complies with his obligations, acting as the *Consultant* in accordance with the *conditions of contract* set out in the Contract Data herein.

### 2. The *Employer's* Obligations

The *Employer* pays the amount of money and complies with its obligations in accordance with the conditions.





# **Contract Data and Service Information**

Information provided by the Parties

The following details the Contract Data and associated Scope / Service information which is provided by the parties for this Delivery Agreement and Appended for execution.

The Main Contract Data must be completed in full and uploaded using ONLY the standard template provided by Scape'

# Main Contract Data:

General Project Information, Clauses Applicable to Main Options and Secondary options where applicable, Data Pertaining to Optional (X) Clauses, Y Clauses and Z Clauses where applicable.

Contract Data Provided by the Client:

Contract Data Provided by the Consultant:

# Additional Contract Data provided by the parties.

One or more files may be attached in each section of the table below. Please itemise and upload in the order you wish documents to be appended.

Ref	Item Description	Attach
001	Service Request Proposal	
		Ø
Doc 1	CSI Additional Roles - Scope of Service	
Doc 2	New Z Clauses	Ø
		Continue







# **Contract Data and Service Information**

# Additional Contract Data provided by the parties.

One or more files may be attached in each section of the table below. Please itemise and upload in the order you wish documents to be appended.

Ref	Item Description	Attach
Doc 3	CPO Schedule 6 Clause 3	Ø





[The execution details for the Client below are an example intended for use with DocuSign and may be amended by the Client to suit their normal practice, if required. If the Client chooses to sign the Agreement on paper, only this page should be returned by upload using the DocuSign Print and Sign function]

Executed as a deed for and on behalf of

Department for Work and · PensionsLI

by

REDA	CTED	
		4/10/2023
ed Signator	У	
ſED		
е		
Director		
title		
REDA	CTED	
		5/10/2023
orised Sign	atory <b>RED</b>	ACTED
′title		
rcial Lead		
 ed Signato	ry <b>RE</b>	3/10/2023 DACTED
iey for ie		
<u>ctor</u>		
	ed Signator ED Director title REDAC orised Signator ame REDA title rcial Lead	e Director title REDACTED orised Signatory RED/ ame REDACTED title rcial Lead RE ed Signatory ey for e

Position/title

3/10/2023

# REDACTED

Full name

Associate Director

Position/title

Town Centre House, Merrion

Centre, Leeds, LS2 8ND

Address

X Executed as a deed for and on behalf of Perfect Circle JV Ltd

OR

Executed as a deed by **Perfect Circle JV Ltd** under a power of attorney d a t e d

> In the presence of:REDACTED



### Contract Data: Part One – Data provided by the Employer

1. General

The *conditions of contract* are (as each has been amended by Option Z) the core clauses and the clauses for main Option G, dispute resolution Option W2 and secondary Options **X1**, **X2**, **X8**, **X9**, **X10**, **X11**, **X18**, **Y(UK)2**, **Y(UK)3** of the NEC3 Professional Services Contract April 2013.

• The Employer is

Name:	Department for Work and Pensions
Address:	1 Hartshead Square Sheffield S1 2FP
Telephone:	REDACTED
E-mail address:	REDACTED
The Adjudicator is	
Name:	Not named
Address:	N/A
Telephone:	N/A
E-mail address:	N/A

- The services are multi-disciplinary design consultancy services for the CSI Additional Instructions
- The Scope is in the Service Request Form annexed to this contract
- The *language* of this contract is **English**
- The law of the contract is the law of England and Wales
- The period for reply is 2 weeks
- The period for retention is **12** years following Completion or earlier termination
- The Adjudicator nominating body is the Royal Institution of Chartered Surveyors
- The *tribunal* is **the Courts**
- The following matters will be included in the Risk Register;

### o To be agreed at Task Order level

Optional clause 13.9 – electronic communication **does** apply<sup>1</sup>.



- 2. The Parties' main responsibilities
  - The *Employer* provides access to the following persons, places and things

access to	access date	
Site	Receipt of Task Order	
Building	Receipt of Task Order	
Site Manager	Receipt of Task Order	
Reports/Records	Receipt of Task Order	

- 3. Time
  - The starting date is 5/10/2023
  - The *Consultant* submits revised programmes at intervals no longer *than* monthly, unless there are no changes to the latest submitted programme.
- 4. Quality
  - The quality policy statement and quality plan are provided within 2 weeks of the Contract Date.
  - The *defects date* is **52** weeks after Completion of the whole of the *services*.
- 5. Payment
  - The assessment interval is monthly
  - The currency of the contract is the pound sterling
  - The *interest rate* is **REDACTED** per annum above the base rate in force from time to time of the Bank of England.
- 6. Indemnity, insurance and liability
  - The amounts of insurance and the periods for which the Consultant maintains insurance are

event	cover	period following Completion of the whole of the services or earlier termination
Liability of the <i>Consultant</i> for claims made against him arising out of his failure to use skill and care required by this contract.	<b>REDACTED</b> in respect of each and every claim or series of claims arising out of the same original cause or source (or equivalent), without limit to the number of claims, save that there may be lower and/or annual aggregate limits of cover in respect of pollution and contamination related claims and similar where such limited cover is the norm	12 years



death or bodily injury to a person (not an employee of the <i>Consultant</i> ) or loss of or damage to property resulting from an action or failure to take action by the <i>Consultant</i>	<b>REDACTED</b> in respect of each claim, without limit to the number of claims	12 years
death or bodily injury to employees of the <i>Consultant</i> arising out of and in the course of their employment in connection with this contract	The greater of the amount required by law and REDACTED in respect of each claim, without limit to the number of claims	12 years

- The Employer provides the following insurances
- Insurance for all existing buildings and property existing within the Site or at the sole discretion of the *Employer* he
  may elect to 'self-insure' such existing buildings and property and in doing so accepts all of the *Employer*'s
  associated risks arising out of or in relation to such 'self-insurance'. In accordance with an Employer's decision to
  'self-insure' they do not accept any additional insurance premium/cost from the *Consultant*. The *Consultant* is to
  assume the *Employer* insures or "self-insures" as set out above and if this is not the case the *Consultant* will have
  the opportunity to price for providing these insurances.
- The *Consultant's* total liability to the *Employer* for all matters arising under or in connection with this contract, other than the excluded matters is limited to **REDACTED in the aggregate**.

Within the total liability limit identified above, the *Consultant's* liability to the *Client* for the provision of the following low risk, low value Services arising under or in connection with this contract is limited to:

N/A at Service Request stage.	
and such other low risk, low value Services that are instructed by the Client as Compensation Events	The amount and basis of professional indemnity insurance provided by the Subconsultant(s).



**Optional statements** (The following optional clauses apply)

If the *Employer* has decided the *completion date* for the whole of the *services* 

• The *completion date* for the whole of the *services* is **31/03/2025** 

If no programme is identified in part two of the Contract Data

• The Consultant is to submit a first programme for acceptance within 4 weeks of the Contract

Date. If the Employer has identified work which is to meet a stated condition by a key date

• The key dates and conditions to be met are None

condition to be met	key date
1.	
2.	
3.	

If Y(UK)2 is used and the final date for payment is not 14 days after the date when payment is due

The period for payment is **14** days i.e. The total period for payment after receipt of invoice is 21 days<sup>2</sup>

If the *Employer* states any *expenses* 

• The *expenses* stated by the *Employer* are

Item	amount
None unless stated in individual Task Orders	

If Option G is used

- The Consultant prepares forecasts of the total Time Charge and expenses at intervals no longer than 4 weeks.
- The exchange rates are those published in [to be agreed on a commission specific basis] -on

(date) If Option X1 is used

- The *index* is the Framework index: the BCIS Labour Cost Index published by the Building Cost Information Service of the Royal Institution of Chartered Surveyors.
- The base date for indices is 5<sup>th</sup> January<sup>3</sup>

<sup>&</sup>lt;sup>2</sup> Perfect Circle is required to pay its Supply Chain promptly. As a consequence, the Client is requested to pay Perfect Circle within the 21 days stated in the Delivery Agreement and not seek to amend the payment terms.

<sup>&</sup>lt;u>This is the latest anniversary of the Framework Effective Date (5<sup>th</sup> January 2021), prior to the Contract Date.</u> Scape Consultancy Framework - Built Environment Rev K



### If Option X2

□ The *law of the project* is the law of **England and Wales** 

### If Option X8 is used

□ The collateral warranty agreements are

agreement reference	third party	
Subcontracts	Employer	

[The forms of

the collateral warranty agreements are set out in the Framework Agreement]

### (delete Option X10 below if Employer's Agent<sup>4</sup> not used)

### If Option X10 is used

□ The <u>Employ</u>er's <u>Ag</u>ent is

<u>N</u>ame:

Address:

<u>Telephone:</u>

<u>E</u>ma<u>il Add</u>ress:

□ The authority of the <u>Employer's Agent is</u>:

### If Option X18 is used

• The *Consultant's* liability to the *Employer* for indirect or consequential loss for all matters other than Cladding Claims is limited to

### o REDACTED

The *Consultant's* liability to the *Employer* for indirect or consequential loss or for any cost of decamping and rehousing in respect of Cladding Claim is excluded<sup>5</sup>.

• The Consultant's liability to the Employer for Defects that are not found until after the defects date is

### o REDACTED

• The end of liability date is **12** years after Completion of the whole of the services.

### (delete Option Y(UK)1 below if Project Bank Account not used)

<u>If Option Y(UK)1 is used</u> The <u>Consultant</u> is / is not to pay any charges made and to be paid any interest paid by the project bank (delete as applicable)

The account holder is the Consultant / the Parties (Delete as appropriate)

<sup>&</sup>lt;sup>4</sup> The Employer's Agent is not the Lead Partner. If applicable, this is the Project Manager appointed by the Employer to manage this Delivery Agreement on its behalf.

<sup>&</sup>lt;sup>5</sup> The *Consultant* is not liable to the *Employer* for indirect or consequential loss or for any cost of decamping and rehousing <u>in respect of Cladding Claims.</u> Scape Consultancy Framework - Built Environment Rev K



If Option	ns Y(UK)3 is used	
٠	Term	person or organisation
	None	None
(delete	below if both Y(UK)1 and Y(UK)3 not used)	
<u>If Opti</u> on	s <u>Y(UK)1</u> an <u>d Y(UK)3</u> are <u>b</u> o <u>th</u> use <u>d</u>	
•	<u>T</u> erm	<u>p</u> erson or or <u>g</u> an <u>i</u> sa <u>ti</u> on
	<u>Th</u> e prov <u>i</u> sions o <u>f Opti</u> on <u>Y(UK)1</u>	Name <u>d S</u> uppliers

### Optional clause Z4.0 - Information Modelling does / does not apply (delete as applicable)

If Option Z4.0 Information Modelling is used

If no Information	The period after the Contract Date within which the
Execu <u>ti</u> on <u>Pl</u> an <u>is</u>	<u>Consultant is to submit a first Information Execution Plan</u>
<u>id</u> en <u>tified in p</u> ar <u>t t</u> wo	_for acce <u>pt</u> ance_is <b>one mon<u>th</u>.</b>
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### **Option Z: ADDITIONAL CONDITIONS OF CONTRACT**

The additional *conditions of contract* are identified by the amendments, alterations, additions and deletions as contained herein apply and take priority over the standard form NEC Professional Services Contract Option G.

[Note Z4.0 Information Modelling is optional and included at the Client's discretion, see Contract Data Part

#### 1] Z1.0 Core Clause amendments

### 1 General

- 11.2 (2) Add further bullet point:
  - 'provided or procured all Collateral Warranties which the *Consultant* is then obliged under this contract to provide or procure.'
- 11.2(13) At the end of the sentence add:

'Appropriately spent excludes time;

- spent on activities included within the Commercial Inclusions Tables contained in the Pricing Procedures of the Framework Agreement,
- not justified by the Consultant's accounts and records,
- that should not have been paid to a Subconsultant or supplier in accordance with its contract,
- was incurred only because the *Consultant* did not
  - follow an acceptance or procurement procedure stated in the Scope,
  - give an early warning which the contract required it to give or
  - give notification to the *Employer* of the preparation for and conduct of an adjudication or proceedings of a tribunal between the *Consultant* and a Subcontractor or supplier,

and the cost of

- activities included under the Employer Proposed Appointment Charge of the Framework Agreement,
- correcting Defects after Completion,
- correcting Defects caused by the *Consultant* not complying with a constraint on how it is to Provide the Service stated in the Scope,
- for staff not used to Provide the Service (after allowing for reasonable availability and utilisation), and
- preparation for and conduct of an adjudication or proceedings of the *tribunal* between the Parties.'
- 11.2(20) Delete the second bullet point and replace with:

'the lump sum prices in the Task Schedule for each other item. Where marked accordingly, these lump sum prices may be calculated from applying a stated 'Charge' percentage from the Task Schedule to a forecast or estimated construction project value to establish a single or series of lump sum prices.'

11.2(26) Insert a new clause 11.2(6):

'Framework Agreement is the framework agreement between Scape Procure Limited and the *Consultant* dated 29<sup>th</sup> January 2021.'

11.2(27) Insert a new clause 11.2(27):



'Framework Commercial Model as included in the Framework Agreement between Scape Procure Limited and the Consultant dated 29<sup>th</sup> January 2021.'

- 11.2 (28) Insert a new clause 11.2(28): 'Data Protection Legislation means:
  - i. the UK GDPR (as that term is defined in the Data Protection Act 2018) ) and any applicable national implementing laws as amended from time to time; and
  - ii. all applicable law about the processing of personal data and privacy.'
- 11.2 (29) Insert a new clause 11.2(29):

'Data Subject has the meaning given to it in the Data Protection Legislation.'

11.2 (30) Insert a new clause 11.2(30):

'Personal Data has the meaning given to it in the Data Protection Legislation.'

11.2 (31) Insert a new clause 11.2(31):

'Cladding Claim shall mean any claim in respect of:

The combustibility of any Aluminium Composite Panels (and associated core/filler and insulation) which failed the BRE testing programme on behalf of The Department for Communities and Local Government in July and August 2017 or fails BS8414 test set out in the current Building Regulations.'

12.4 Insert at the end:

'provided that Clauses 23 (Convictions), 29 (Statutory Requirements), 30 (Competition Law, Corrupt Gifts and Payments), 31 (Modern Slavery), 33 (Confidentiality and Freedom of Information), 35 (Intellectual Property) and 37.11 (Miscellaneous: Whistle Blowing) of the Framework Agreement shall be deemed incorporated into this contract, mutatis mutandis, as if references to 'Scape' were to 'the *Employer* and references to the 'Agreement' were to 'the *contract*.'

12.5 Insert a new clause 12.5:

'A reference to any statute, enactment, order, regulation or other similar instrument shall be construed as a reference to the statute, enactment, order, regulation or instrument as amended by any subsequent statute, enactment, order, regulation or instrument or as contained in any subsequent re-enactment of it.'

13.9 Insert a new clause 13.9:

'The following communications shall be deemed to have no effect if made by electronic mail transmission:

- any notification of a wish to terminate this contract or the employment of the Consultant under it;
- any notification by the Consultant of his intention to suspend performance of his obligations under this contract;
- any invoking by either party of the procedures applicable under this contract to the resolution of disputes or differences; and
- any agreement between the parties amending the provisions of this

contract.' (Z clause 13.9 may be deleted at the Employers sole discretion)

14.1 Add after the final sentence:



### **Appendix 1**

'Notwithstanding any other provision of this contract, the terms 'acceptance', 'approval' or similar when used in the context of any acceptance or approval to be given by or on behalf of the *Employer* has the meaning 'acceptance of general principles only' and no such acceptance or approval shall diminish or relieve the *Consultant* from any of the *Consultant*'s obligations or liabilities under this contract.'

**19.** Insert a new Clause 19:

### Data Protection

'Both Parties will comply with all applicable requirements of the Data Protection Legislation. These clauses are in addition to, and does not relieve, remove or replace, each Party's obligations under the Data Protection Legislation. It is agreed that:

- 19.1. Without prejudice to the generality of clause 19.1, both Parties will ensure that it has all necessary appropriate consents and notices in place to enable lawful transfer of any Personal Data to each other for the duration and purposes of this agreement.
- 19.2. Without prejudice to the generality of clause 19.1, the *Consultant* shall, in relation to any Personal Data processed in connection with the performance by the *Consultant* of its obligations under this agreement:
- 19.2.1. Process that Personal Data only on the written instructions of the *Employer* and only as required for the purpose of the performance of this agreement;
- 19.2.2. Ensure that it has in place appropriate technical and organisational measures, reviewed and approved by the *Employer*, to protect against unauthorised or unlawful processing of Personal Data and against accidental loss or destruction of, or damage to, Personal Data, appropriate to the harm that might result from the unauthorised or unlawful processing or accidental loss, destruction or damage and the nature of the data to be protected, having regard to the state of technological development and the cost of implementing any measures (those measures may include, where appropriate, pseudonymising and encrypting Personal Data, ensuring confidentiality, integrity, availability and resilience of its systems and services, ensuring that availability of and access to Personal Data can be restored in a timely manner after an incident, and regularly assessing and evaluating the effectiveness of the technical and organisational measures adopted by it);
- 19.2.3. Ensure that all personnel who have access to and/or process Personal Data are obliged to keep the Personal Data confidential;
- 19.2.4. Not transfer any Personal Data outside of the European Economic Area;
- 19.2.5. Assist the *Employer*, at the *Consultant's* cost, in responding to any request from a Data Subject and in ensuring compliance with its obligations under the Data Protection Legislation with respect to security, breach notifications, impact assessments and consultations with supervisory authorities or regulators;
- 19.2.6. Notify the *Employer* without undue delay on becoming aware of a Personal Data breach;
- 19.2.7. At the written direction of the *Employer*, delete or return Personal Data and copies thereof to the *Employer* on termination of the agreement; and
- 19.2.8. Maintain complete and accurate records and information to demonstrate its compliance with this clause and allow for audits by the *Employer* or the *Employer's* designated auditor.
- 19.3. The *Employer* does not consent to the *Consultant* appointing any third-party processor of Personal Data under this agreement.'
- 2 The Parties' main responsibilities
- 21. Amend as follows:
- 21.2 Delete and replace with:



'The *Consultant's* obligation is to use (and warrant that it has used) all the reasonable skill, care and diligence normally used by competent and appropriately qualified professionals experienced in providing services similar to the *service*.'

21.5 Insert a new clause 21.5:

'The *Consultant* checks the Scope provided by the *Employer* and satisfies itself that its own provision of the *service*, including any proposals, designs and Scope or specification documents for a subsequent construction contract meet the *Employer's* Scope with no discrepancy. Where there is ambiguity, inconsistency or conflict between these documents the *Employer's* Scope will prevail.'

21.6 Insert a new clause 21.6:

'The *Consultant* performs the Service in accordance with relevant laws and regulations, statutory and other requirements ('Laws') and (to the extent that the *Consultant* can control the same) such that the product of the Service complies with all relevant Laws.'

24.5 Insert a new clause 24.5:

'The *Consultant*, in relation to any subcontracting of any portion of the *service*:

- Procures that the relevant subcontract contains such obligations as necessary to ensure that it is in all respects compatible with the terms of this contract and, without limitation, steps down the obligation to use the degree of skill, care and diligence specified in this contract and that requires collateral warranties in favour of the *Employer* to be provided in the forms specified in the Framework Agreement and with any amendments as permitted by the Framework Agreement;
- Procures that all relevant subcontracts shall be executed and delivered as a deed;
- Warrants each Subcontractor's compliance with this contract's Modern Slavery Act requirements;
- Warrants that all Subcontractors are fully aware of their obligations under the CDM Regulations and are fully competent and are adequately resourced to meet those obligations; and
- Provides to the *Employer* a certified copy of any subcontract (save for particulars of the cost of such subcontract service unless other provisions of this contract or the Framework Agreement oblige the *Consultant* to disclose them).

The *Consultant* does not appoint a subcontractor if there are compulsory grounds for excluding the subcontractor under regulation 57 of the Public Contracts Regulations 2015.'

24.6 Insert a new clause 24.6:

'The *Consultant* includes in any subcontract awarded by him provisions requiring that:

- payment due to the Subcontractor under the subcontract is made no later than 30 days after receipt of a valid and undisputed invoice unless the Framework Agreement required the *Consultant* to make earlier payment to the Subcontractor;
- Invoices for payment submitted by the Subcontractor are considered and verified by the Consultant in a timely fashion;
- Undue delay in considering and verifying invoices is not sufficient justification for falling to regard an invoice as valid and undisputed; and
- Any contract awarded by the Subcontractor for work included in this contract includes provisions to the same effect as these provisions.'



### 26 Insert a new clause 26:

'The *Consultant* shall enter a novation agreement in the form specified in the Framework Agreement with the *Employer's* contractor within 14 days of being asked to do so in writing and shall, within 14 days of being provided with an engrossment, execute and return to the *Employer* the *collateral warranty agreement* in favour of the *Employer*, but with such amendments as the *Consultant, Employer* and *Employer's* contractor may agree, such agreement not to be unreasonably withheld or delayed.'

#### 5 Payment

50.3 Insert at the end of the second bullet point:

'less expenses included in the Commercial Inclusions Tables from the Framework Agreement's Pricing Procedures,'

51.6 Insert a new clause 51.6:

'In addition to any other legal rights and remedies of the *Employer*, with the exception of when the *Consultant* is novated to a contractor under the *conditions of contract*, whenever any sum of money is recoverable from or payable by the *Consultant* under this contract that sum may be deducted from any sum then due, or which at any time thereafter becomes due to the *Consultant* under this contract provided that the *Employer* notifies the *Consultant* in writing not later than three days before the final date for payment of the amount to be paid and the basis on which it is calculated.'

### 6 Compensation events

63.10 At the end of the sentence add:

'Rates for subconsultant staff are calculated by applying the *Uplift Percentage* to the subconsultant's proposed rate. Unless the *Employer* otherwise agrees, proposed rates must not exceed the relevant regionally adjusted People Rates for the applicable role and seniority stated in the relevant table of the Framework Commercial Model. If the *Employer* and *Consultant* do not agree on the rate to be used, the *Employer* assesses the rate based on the *staff rates*. The agreed or assessed rate becomes the *staff rate* for that designation of person.'

63.19 Insert a new clause 63.19:

'The *Employer* and *Consultant* may agree rates or lump sums to assess the change to Prices or Prices for new items in the Task price list. If the *Employer* and *Consultant* do not agree on the rate or lump sum to be used, the *Employer* assesses the rate or lump sum based on the *staff rates*.'

- 8 Indemnity insurance and liability
- 81.1 Amend the insurance table:

delete the words 'and care normally used by professionals' in the first insurance of the Insurance Table and replace with:

', care and diligence normally used by competent and appropriately qualified professionals experienced in'

- 83 Insert a new clause 83: Insurance policies
- 83.1 'Before the *starting date* and on each renewal of the insurance policy until the *defects date*, the *Consultant* submits to the *Employer* for acceptance certificates which state that the insurance required by the contract is in force. After the *defects date* and on each renewal of the insurance policy until the end of the periods stated in the Contract Data for which insurance is to be maintained, the *Consultant* submits to the *Employer* for acceptance certificates which state that insurance required by this contract is in force. The certificates are signed by the *Consultant's* insurer or insurance broker. The *Employer* accepts the policies and



certificates if the insurance complies with the contract and if the insurer's commercial position is strong enough to carry the insured liabilities. The *Employer's* acceptance of an insurance certificate provided by the *Consultant* does not change the responsibility of *Consultant* to provide the insurances stated in the Contract Data.

- 83.2 The Parties comply with the terms and conditions of the insurance policies which they are a Party.'
- 84 Insert a new clause 84:

#### If the Consultant does not insure

- 84.1 'The *Employer* may insure an event or liability which the contract requires the *Consultant* to insure if the *Consultant* does not submit a required certificate. The cost of this insurance to the *Employer* is paid by the *Consultant*.'
- 85 Insert a new Clause 85:

### Insurance by the Employer

- 85.1 'The *Employer* submits certificates for insurance provided by the *Employer* to the *Consultant* for acceptance before the *starting date* and afterwards as the *Consultant* instructs. The *Consultant* accepts the certificates if the insurance complies with the contract and if the insurer's commercial position is strong enough to carry the insured liabilities.
- 85.2 The *Consultant's* acceptance of an insurance certificate provided by the *Employer* does not change the responsibility of *Employer* to provide the insurances stated in the Contract Data.
- 85.3 The *Consultant* may insure an event or liability which the contract requires the *Employer* to insure if the *Employer* does not submit a required certificate. The cost of this insurance to the *Consultant* is paid by the *Employer*.'
- 90.5 Insert a new clause 90.5:

#### The Public Contracts Regulations 2015

90.5 'The *Employer* may terminate the *Consultant's* obligation to Provide the Service if any of the provisions of regulation 73(1) of The Public Contracts Regulations 2015 apply.

If the *Employer* terminates under the provisions of regulation 73(1)(b) of the Public Contracts Regulations 2015 as a result of information not disclosed by the *Consultant* at the Contract Date, the procedures and amounts due on termination are the same as if the *Consultant* has substantially failed to comply with his obligations.

If the *Employer* otherwise terminates under the provisions of regulation 73(1) of the Public Contracts Regulations 2015, the procedures and amounts due on termination are the same as if the Employer no longer requires the services.

- 90.6 The *Consultant* does not appoint a Subconsultant or supplier if there are compulsory grounds for excluding the Subconsultant or supplier under regulation 57 of the Public Contracts Regulations 2015.
- 90.7 The *Consultant* includes in any subcontract awarded by him provisions requiring that:
  - payment due to the Subconsultant or supplier under the subcontract is made no later than 30 days after receipt of a valid and undisputed invoice, unless this contract requires the *Consultant* to make earlier payment to the Subconsultant or supplier;
  - invoices for payment submitted by the Subconsultant or supplier are considered and verified by the *Consultant* in a timely fashion, undue delay in considering and verifying invoices is not sufficient justification for failing to regard an invoice as valid and undisputed; and



any contract awarded by the Subconsultant or supplier for work included in this contract includes provisions to the same effect as these provisions.'

Z2.0 Secondary Option Clause amendments

#### **OPTION X1: Price adjustment for inflation**

Staff rates are fixed at the Contract Date and are not variable with changes in salary paid to individuals.

X1.1 Price Adjustment Factor

Delete clause and replace with the following:

**Defined Terms** 

(a) The **People Rate Prices** are the Time Charge for items described as time based on the Task Schedule and the lump sum price in the Task Schedule for each other item that are derived from the People Rates (or alternative rates agreed for inclusion during the establishment of the Prices).

(b) The **Price Adjustment Factor (PAF)** at each anniversary of the Framework Effective Date, 5<sup>th</sup> January 2021, is equal to (L-B)/B where L is the latest value of the Framework index and B is the value of the Framework index applicable at the *base date*.

(c) The **Annual Price Adjustment Amount** is the amount for price adjustment for the upcoming year, calculated at each Framework anniversary by applying the PAF to the contracted remaining value for the People Rates Prices for the upcoming year.

#### X1.2 Price adjustment

Delete clause and replace with the following:

Only the People Rate Prices will be subject to price adjustment. The Annual Price Adjustment Amount will be apportioned as applicable throughout the year, to amounts due for the People Rates Prices.

Each amount due for services related to the People Rates Prices following a Framework anniversary includes an amount for price adjustment which is the sum of:

- the change in the Price for Services Provided to Date since the last assessment of the amount due multiplied by the PAF calculated at the latest Framework anniversary and
- o the amount for price adjustment included in the previous amount due.

Quotations for Task Orders and compensation events notified during the upcoming year will apply the latest Framework rates and therefore the Prices for these activities will be excluded from the price adjustment calculations during that year.

The *PSC Uplift Percentage* and fixed fees paid to Subconsultants (derived from \*external rates<sup>6</sup> - identified as External Consultancy) are not subject to price adjustment.

- X1.3 Price adjustment Option C Delete clause.
- X1.6 *Expenses* adjustment Delete clause.

<sup>&</sup>lt;sup>6</sup>\*External Rates = Fixed fees established via a Client Proposed Organisation (CPO), Competitive Tender (CT), Benchmarking (BM) or a Client Preferred Supplier CPS)



#### Z3.0 Statutory Clause amendments

### (delete Option Y(UK)1 below (Y1.1-Y1.18) if Project Bank Account not used)

#### **OPTION Y(UK)2: Housing Grants, Construction and Regeneration Act, 1996**

Y2.2 delete clause and replace with the following:

The date on which a payment becomes due is the later of;

- the date of receipt by the Party making payment of an invoice, issued in accordance with these conditions of contract, and
- fourteen days after the assessment date.

The date on which the final payment becomes due is the later of;

- the date of receipt by the Party making payment of an invoice, issued in accordance with these conditions of contract, and
  - if the *Employer* makes an assessment after the defects date or the date the last Defect is corrected, six weeks after the defects date or the date the last Defect is corrected, whichever is the later,
  - if the *Employer* does not make an assessment after the defects date or the date the last Defect is corrected, two weeks after the Consultant issues its assessment, or
  - o if the *Employer* has issued a termination certificate, fifteen weeks after the issue of the certificate.

The final date for payment is seven days after the date on which payment becomes due, or a different period for payment if stated in the Contract Data.

The *Employer's* certificate is the notice of payment specifying the amount due at the payment due date (the notified sum, which may be zero) and stating the basis on which the amount was calculated. If the *Employer* does not make an assessment after the defects date or the date the last Defect is corrected, the *Consultant's* assessment is the notice of payment.

#### (delete Z4.0 below if Information Modelling does not apply (Z4.0-Z4.7))

#### Z5.0 People Rates

### Insert new clause Z5.0: People Rates

Z5.1 The People Rates will be adjusted annually on 5th January, in accordance with the indexation provisions of the Framework Agreement. This is based on the BCIS Labour Cost Index. Any quotations for compensation events or Task Orders will apply the latest People Rates.



### Contract Data: Part Two – Data provided by the Consultant

Statements given in all contracts:

• The Consultant is

Name: Perfect Circle JV Ltd Address: Halford House, Charles Street, Leicester, LE1 1HA

Telephone: 0345 045 0050

Mobile: REDACTED

E-mail address: REDACTED

The <i>key people</i> are Name Job Responsibilities <b>delivery</b> Qualifications Experience	Client Account Manager Client Care and overall responsibility for service Director
Name Job Responsibilities Qualifications Experience	

**Gleeds Cost Management Ltd** 

• The *staff rates* are

The Lead Partner is

### category of person:

Project Management & Quantity Surveying	Hourly Rate (£)
Technical Director	REDACTED
Associates/Principal Consultant	REDACTED
Senior Consultant	REDACTED
Consultant	REDACTED
Senior Technician	REDACTED
Technician/Graduate	REDACTED

Commercial Surveyin	Hourly Rate (£)
Technical Director	REDACTED
Associate/Principal Consultant	REDACTED
Senior Consultant	REDACTED
Consultant	REDACTED
Senior Technician	REDACTED
Technician/Graduate	REDACTED



amoun

# Architectural Design, Mechanical Engineer,

Electrical Engineer, Structural Engineer &	Hourly
Building Surveying	Rate (£
Technical Director	REDACTED
Associate/Principal Consultant	REDACTED
Senior Consultant	REDACTED
Consultant	REDACTED
Senior Technician	REDACTED
Technician/Graduate	REDACTED

The People Rates will be adjusted annually on 5th January, in accordance with the indexation provisions of the Framework Agreement. This is based on the BCIS Labour Cost Index. Any quotations for compensation events or Task Orders will apply the latest People Rates.

**Optional Statements** 

If the Consultant states any expenses

The *expenses* stated by the *Consultant* are (Only include expenses and disbursements not listed in the Commercial Inclusions Table of the Framework Agreements Pricing Procedures)

Item\*\*\*

#### t None

\*\*\* No expenses are to be included for Prime Core or Core Services covered as defined in the Framework Agreement and included in the Charges and Uplift Percentages stated in the Framework Commercial Model.

If Option G is used

### The task schedule is in the Service Request Form annexed to this contract

• The Employer Proposed Appointment Charge

to be used in the *task schedule* is £ 0.00

### (delete Option Y(UK)1 below if Project Bank Account not used)

### If Option Y(UK)1 is used

- <u>The project bank is</u>
- name<u>d</u> *su<u>ppli</u>ers* are.....

### (delete Z4.0 below if Information Modelling does not apply)

If Z4.0 Information Modelling is used

If an Information Execution	The Information Execution Plan identified in the Contract Data is to be provided
<u>Pl</u> an <u>is id</u> en <u>tifi</u> e <u>d in th</u> e	w <u>ithi</u> n one mon <u>th of th</u> e <u>C</u> on <u>t</u> rac <u>t D</u> a <u>t</u> e
<u>C</u> on <u>t</u> rac <u>t D</u> a <u>t</u> a	



Annex 1 – Service Request Form

#### Service Request Proposal

Further to recent discussions, please find below a Service Request as defined in the Framework Agreement made between Scape Procure Limited and Perfect Circle JV Ltd dated

29th January 2021. This Service Request Proposal is formed of 4 parts:

Part A: Outline Service Requirements, which captures your service needs and desired approach, Part B: Pre-Engagement Activity Checklist, identifying any activities required to enable our proposal and price to be presented, Part C: Detailed Service Requirements, identifying your key value drivers, inc. Social Value and measures of VfM captured within our comprehensive service delivery proposal, Part D: Statement of Key Outputs, setting out the deliverables from the pre-engagement stage.

If you are satisfied that this Service Request represents an accurate record of our pre-engagement discussions, and you would like Perfect Circle to proceed with producing a Delivery Agreement based on this proposal, we should be grateful if you would provide your confirmation.

Perfect Circle is a company jointly owned by Pick Everard, Gleeds and AECOM. Our offer is unique in framework experience, with an unrivalled record of teams providing excellence through collaboration. We deliver with an extensive national supply chain formed of SMEs, micro businesses and larger consultancies, ensuring we provide performance managed services through local businesses. Forming an integrated team across Perfect Circle and our approved suppliers allows the broadest project scope to be offered with value for money through one simple and effective contract, providing maximum efficiencies and contributions to economic, environmental and social benefits to achieve the greatest levels of social value.

Part A - Outline Service Requirem	nents		
Client Name	Department for Work and Pensions		
Commission No.	5623	Commission Name (Title)	Term Service Contract - CSI Additional Instructions
Commission Description	Critical Security Infrastructure - Additional Instructions	Commission Postcode	LS2 7UA
Client Contact Name	REDACTED	Client Contact Email	REDACTED
lient Contact Position	Commercial Lead - Estates Category Management	Client Contact Telephone Number	REDACTED
ead Partner - Company Name	Gleeds Cost Management	Commission Lead Contact Name	REDACTED
commission Lead Contact Email	REDACTED	Commission Lead Contact Mobile	REDACTED
lain Contract Type	Option G NEC3 Professional Services Contract (Term Service DA)	Commission Region	National
Client estimated budget for Commission $\pounds$	3,625,000.00	Lead Partner's NEC3 Project Manager	REDACTED
Client anticipated start date	03 Apr 2023	Client anticipated end date	31 Mar 2025
Has a Client's draft/outline programme been appended?	No		
Other Document Upload 1	NEW Z Clauses.docx (27 KB)		
ther Document Upload 2			
Other Document Upload 3			
las a Client's Project Brief been appended?	Yes	If yes, upload document	CSI Additional Roles - Scope of Service.pdf (175 KB)
f yes, please provide commentary			
las a Scheme Layout been appended?	No		
re there Client Proposed Organisations?	Yes		
ocument Upload 1	CPO Schedule 6 Clause 3.pdf (41 KB)	Document Upload 1 Comments	
ocument Upload 2		Document Upload 2 Comments	
ocument Upload 3		Document Upload 3 Comments	

### Part B - Pre-Engagement Activity Checklist

Are Pre-Engagement Matters required? No

#### Part C - Detailed Service Requirements

1.1 Project Overview/Background Critical Security Infrastructure Programme: This programme is focused on upgrading and modernisation of security equipment and systems across the Client's estate

1.2 Objectives/Outcomes Critical Security Infrastructure Programme: Upgrading and modernisation of security equipment and systems across the Client's Estate

2.0 Health, Welfare, Safety, Environment and No requirement for BREEAM or similar. Sustainability Considerations

#### 3.0 Value for Money Statement

The client has selected the following Value Drivers that best match its organisation's key objectives for the successful delivery of the commission. These should be referenced by the Client during any subsequent feedback to gauge whether Value for Money has been achieved.

Value for Money Driver (1)	1) Speed of appointment and delivery
Value for Money Driver (2)	2) Access to specialist / local supply chains
Value for Money Driver (3)	8) Collaborative working
Client specific Value for Money Driver	None
4.0 Sub-consultant Selection and Competiti Tender Award Criteria	<ul> <li>/e Del Bosque Ltd are to be used as a Client Proposed Organisation and will be leading on the following;</li> <li>- Regional Project Managers</li> <li>- Programme Manager (Fire Programme)</li> <li>- Technical Assistant and Data Management</li> <li>- Assistant Project Manager</li> <li>- PACE Data Input</li> <li>- Comms Assistant</li> </ul>
5.0 Appointment of Principal Designer	Not applicable to this contract
6.0 Task Schedule	See appendix C
7.0 Delivery Team	Gleeds Cost Management Limited and Del Bosque Limited.
Delivery Team - document upload	

#### Delivery Agreement Professional Services Contract Model

8.0 Delivery Agreement Professional Service Option G NEC3 Professional Services Contract (Term Service DA) Contract Model. A description of the contracting options available to you can be found in Appendix B. We are proposing that this appointment is placed using the following:

#### Appendix A

Scope of Service: Not Used

#### Appendix B

### **NEC Professional Services Contract Options**

#### Introduction

Services provided by Perfect Circle JV Limited (the Consultant) to Clients using the Consultancy Framework shall (unless otherwise directed by Scape) be based on the terms of one of four Model Delivery agreements. Perfect Circle JV Ltd will in turn enter into an agreement with each Supplier providing the services, under which the delivery Agreement obligations are "stepped down".

#### The four Model Delivery Agreements available are:

1:NEC4 Professional Service Short Contract (PSSC) - Short Service Delivery Agreement

2:NEC4 Professional Service Contract (PSC) Option A - Priced Contract with Activity Schedule

3:NEC4 Professional Service Contract (PSC) Option C - Target Contract

4:NEC3 Professional Services Contract Option G - Term Service Delivery Agreement

A commission that does not have an engrossed Delivery Agreement between Perfect Circle JV Ltd and the Client is non-compliant.

### 1: NEC4 Professional Service Short Contract (PSSC)

The PSSC is simplified version of the Professional Services Contract which is suitable for less complex appointments.

The PSSC is for use on commissions that impose only low risks on both the client and the Consultant.

### 2: NEC4 Professional Service Contract (PSC) - Option A

### **Priced Contract with Activity Schedule**

A lump sum priced contract, in which the risks of being able to provide the service at the agreed prices in the Activity Schedule are largely borne by the Consultant. The Client carries some risk through the compensation event procedures. This contract is only used when the scope of work at tender stage is fully known and capable of being priced and programmed.

This option should also be used where the prices are based on the cost of construction (percentage fee). Please note the consultant fees vary in accordance with the construction cost.

### 3: NEC4 Professional Service Contract (PSC) - Option C

### **Target Contract**

A target fee contract in which the financial risks (savings or over-spend) are shared by the Client and the Consultant.

The Consultant's share percentages and the share ranges are:

Share range	Consultant's Share Percentage		
Less than 95%	REDACTED		
From 95% to 100%	REDACTED		
From 100% to 102.5%	REDACTED		
Greater than 102.5%	REDACTED		

This contract can only be used when good estimates of scope and price can be made attender stage or where the cost of construction (percentage fee) is used to set the target.

Also used when the scope of work is finalised after some initial work is undertaken under through a PSSC time charge arrangement, or similar. The target is adjusted for compensation events other than changes in Scope approved by the Client which are proposed by the Consultant which reduce the total Time Charge. This provides an incentive to Consultants to propose changes to reduce costs.

### 4: NEC3 Professional Services Contract - Option G

#### **Term Contract**

Provides the ability to agree a long-term call-off arrangement using Task Orders.

Option G contains options for time charge and lump sum fee arrangements. The tasks must be defined in the Task Schedule and Delivery Agreement.

This type of contract lends itself to a programme of works where the same contract terms apply for all orders. The Task Schedule should define the projects, the anticipated services required and an outline budget and programme

#### Summary

For each of the above model contracts, Scape has prescribed through the Framework Agreement several Optional clauses, the inclusion or otherwise is at the discretion of Clients. Other than the above, no other variation to the terms of the Model Delivery Agreements shall be made without the agreement of Scape.

In accordance with the Access Agreement, Client's are entitled to obtain and review a copy of the Framework Agreement to assist them in understanding a Delivery Agreement. The Client should advise the Consultant of the Options that are at the Client's discretion prior to preparation of the Delivery Agreement.

#### Appendix C - Task Schedule

Background / Project Information	The additional scope to support the Critical Security Infrastructure Programme (CSI) which includes;
	2no. Regional Project Managers
	2no. Assistant Project Managers
	Benefits Realisation and Evaluation Support
	2no. Communications Assistants
	Cost Consultancy Support
	2no. Data Input Resources
	1no. Regional Programme Manager for the Fire Programme
	1no. Technical Assistant and 2no. Data Managers

The fees for the Task Schedule listed below are only indicative fee estimates. Unless agreed otherwise, indicative fee estimates shall not be regarded as fixed quotes for each task. There is no obligation for the Client to call off any or all of these tasks, and no obligation for the Consultant to provide the services until a Task Order is executed for each of the required task.

Task Schedule						
Task No	Task Description	Location	Services	Estimated Start Date	Estimated End Date	REDACTED
CSI - APM - FY 2023/24	Assistant Project Manager - Del Bosque Ltd to lead	Midlands	Non-Core, Project Manager	01 Aug 2023	29 Mar 2024	
CSI - APM - FY 2024/25	Assistant Project Manager - Del Bosque Ltd to lead	Midlands	Non-Core, Project Manager	01 Apr 2024	31 Mar 2025	
CSI - BRE - FY 2023/24	Benefits Realisation and Evaluation Advisory	Midlands	Non-Core, Project Manager	03 Jul 2023	29 Mar 2024	
CSI - BRE - FY 2024/25	Benefits Realisation and Evaluation Advisory	Midlands	Non-Core, Project Manager	01 Apr 2024	31 Mar 2025	
CSI - CA - FY 2024/25	Communications Assistant - Del Bosque Ltd to lead	Midlands	Non-Core, Project Manager	01 Apr 2024	31 Mar 2025	
CSI - CA / FY 2023/24	Communications Assistant - Del Bosque Ltd to lead	Midlands	Non-Core, Project Manager	03 Apr 2023	29 Mar 2024	
<u>CSI - CC - FY 2023/24</u>	Cost Consultancy	Midlands	Quantity Surveyor	03 Apr 2023	29 Mar 2024	
CSI - CC - FY 2024/25	Cost Consultancy	Midlands	Quantity Surveyor	01 Apr 2024	31 Mar 2025	
CSI - FPM - FY 2023/24	Programme Manager (Fire Programme) - Del Bosque Ltd to lead	Midlands	Non-Core, Project Manager	03 Apr 2023	29 Mar 2024	
CSI - FPM - FY 2024/25	Programme Manager (Fire Programme) - Del Bosque Ltd to lead	Midlands	Non-Core, Project Manager	01 Apr 2024	31 Mar 2025	
CSI - PDI - FY 2023/24	PACE Data Input - Del Bosque Ltd to lead	Midlands	Non-Core, Project Manager	03 Apr 2023	29 Mar 2024	
CSI - PDI - FY 2024/25	PACE Data Input - Del Bosque Ltd to lead	Midlands	Non-Core, Project Manager	01 Apr 2024	31 Mar 2025	
CSI - RPM - FY 2023/24	Regional Project Managers (2no) - Del Bosque Ltd to lead	Midlands	Non-Core, Project Manager	03 Apr 2023	29 Mar 2024	
CSI - RPM - FY 2024/25	Regional Project Managers (2no.) - Del Bosque Ltd to lead	Midlands	Non-Core, Project Manager	01 Apr 2024	31 Mar 2025	
CSI - TADM - FY 2023/24	Technical Assistant and Data Management - Del Bosque Ltd to lead	Midlands	Non-Core, Project Manager	03 Apr 2023	29 Mar 2024	
<b>1</b> 2						

Appendix D - CVs for Key Staff

- CV Document Upload (1)
- CV Document Upload (2)
- CV Document Upload (3)
- CV Document Upload (4)
- CV Document Upload (5)

#### Part D - Statement of Key Outputs

#### The Client and Perfect Circle have used all reasonable endeavours to capture the following requirements in Part C of the document:

A summary of the Commission including the extent of the Commission with, a statement of values, performance measures/targets and, as appropriate a sketch layout(s), outline budget(s) and programme for the Commission and any subsequent project(s) which includes estimate for the works or services etc.

Where the execution of an element of the Commission is not a settled matter, the strategy for taking the matter forward, including details of client approval processes.

The Partner's resourcing proposals and supply-chain Procurement Schedule for provision of most economically advantageous service.

On approval of this Service Request, Perfect Circle will draft a Delivery Agreement ready for execution which includes the following where appropriate to the commission:

- The agreed Scope which shall detail the requirements for the carrying out of the Service including agreed outcomes/deliverables, resources, Quality Policy Statement and Quality Plan requirements including agreed outcomes/deliverables, resources, Quality Policy Statement and Quality Plan requirements
- including roles and responsibilities for the whole team and covering the whole service.
- A programme for the Delivery Agreement.
- An activity schedule, Price List or task schedule, as appropriate to the proposed form of contract and the pricing processes of the Agreement.
- A fully completed Tendered Total Model as required by the Framework Agreement including justification and details of any derogations from the Framework Commercial Model.
- The initial NEC3 PSC Risk Register or NEC4 PSC Early Warning Register.
- Any other documents required by the Delivery Agreement, Collateral Warranties etc
- A completed and agreed Value for Money Statement (must be offered on projects > £20k, but mandatory over £500k)

### Critical Security Infrastructure – Additional Roles

### Scope of Service

### **Regional Project Manager**

### Regional Project Manager (Regional)

The Regional Project Manager is tasked with the regional assurance of regional projects.

The Regional Project Manager will assure the delivery of batches of projects in respect of time / programme, cost, and project performance metrics to be defined and agreed with the Client.

Regional Project Managers will assure that the programme strategy and proposed pipeline for projects is aligned with industry practice and is conducive to achieving best value and maximising opportunities.

The Regional Project Manager will manage overview and manage key assurance objectives of providing DWP with certainty of cost, programme, and technical requirements of regional projects in so far as reasonably practicable and could be expected of a consultant performing this role.

The Regional Project Manager will identify key items and issues that require discussion / resolving or elevating to the CSI Core Team.

The Regional Project Manager will be the first point for escalation of issues that cannot be resolved at the Project Delivery or Supply Chain level.

The Regional Project Manager will review, challenge, and coordinate a response to issues and challenges that will arise at regional level. They will collect relevant information and feedback to facilitate a proposed response, recommendations and/or mitigation and present this to the Core Team for consideration.

The Regional Project Manager will assure the gateway governance process is utilised at project and regional level. They will collect relevant information and feedback to facilitate a proposed response, recommendations and/or mitigation and present this to the Core Team for consideration.

The Regional Project Manager will, in conjunction with Project Management Office, instigate regular regional review meetings to facilitate upward reporting. This will include regular project 'health checks' such that and 'early warnings' that should result in delay and cost escalations to the Core Team for consideration.

The Regional Project Manager will (where applicable) review the regional procurement strategy for projects to assure it is aligned with industry recognised practice and is conducive to achieving best delivery value and maximising opportunities.

The Regional Project Manager, in conjunction with Project Management Office, will establish and maintain a summary regional assurance Risk Register for their region.

The Regional Project Manager will be proactive in facilitating and fostering the partnering and collaborative ethos championed by the Core Team and across the entire regional programme.

The Regional Project Manager will, in conjunction with Project Management Office, establish and maintain a regional assurance milestone tracker to enable regular and detailed reporting or escalations to the Core Team for consideration.

The Regional Project Manager primary interfaces inside the programme will be the Project Management Office, the professional services team, the nominated supply chain, and Client stakeholders.

The Core Team Project Manager primary interfaces outside the programme will be the professional services team.

The Core Team Project Manager may be required to conduct Health and Safety audits of projects within their region (when applicable).

The Core Team Project Manager shall maintain a valid CSCS card for the duration of the programme roll-out.

The Regional Project Manager will have the authority to stop any work on site if in their opinion the Health and Safety of the site, or workers, could be compromised.

The Regional Project Manager in conjunction with the professional services team, will assure that national and departmental design standards as defined by the DWP Physical Security Team Performance Specification are consistently applied across the national programme.

The Regional Project Manager, in conjunction with Project Management Office, will chair and manage regional programme team meetings. They will assure that, where relevant, issues are debated at regional level meetings before being escalated to Core Team level.

The Regional Project Manager will chair and manage regional stakeholder review meetings and provide regular and detailed reporting.

Regional Project Manager
(Regional)
The Regional Project Manager will chair and manage regional stakeholder review meetings with the Project Management Office and other DWP service partners and professional services providers.
The Regional Project Manager will assure that the regional estates delivery programme, and individual milestone programmes are in alignment.
The Regional Project Manager monitors progress against the regional estate's milestone programme.
The Regional Project Manager in conjunction with the Project Coordinators, assures that key dates are achieved for individual projects in so far as reasonably practicable and could be expected of a consultant performing this role.
The Regional Project Manager in conjunction with the Project Coordinators (third party) will review and impact proposed changes in programme. Changes in programme shall be reported to the Core Team and Project Management Office after agreement.
The Regional Project Manager in conjunction with the Project Coordinators will regularly review Landlord approval status and highlight concerns to the Core Team at the earliest opportunity.
The Regional Project Manager will assist the Professional Service providers with the handover process and highlight concerns to the Core Team at the earliest opportunity.
The Regional Project Manager will, in conjunction with the Project Management Office maintain a handover tracker identifying key dates and measure achievement performance against these dates. This information will be issued to the core team at agreed intervals.
The Regional Project Manager acts as an escalation and intervention route to Core Team for estates issues at the handover meeting, which cannot be agreed at project level.
The Regional Project Manager will provide contractual oversight for regional assurance and support to the regional teams.
The Regional Project Manager is the point of escalation for issues pertaining to statutory approval and consents. Issues will be reviewed and presented to the core team with an action plan and proposed mitigations.
The Regional Project Manager, in conjunction with the Project Management Office, assures that project risks are collated and fed into the regional risk register, and the business risk and assumption log.
The Core Team Project Manager will assure that team members are actively managing risk control measures

The Core Team Project Manager in conjunction with the Project Management Office and in liaison with the Core Team Commercial Lead will manage the regional change control system.

The Regional Project Manager manages the Project Coordinators performance review process at regional level (if required).

### Assistant Project Manager

at regional level.

- Provide programme management support to Regional leads.
- Identify and expedite management information and progress data for supply chain and other stakeholders.
- Check status of CEMAR/Task Order approvals.
- Expedite clearance of progress/programme 'blockers'
- Liaising with LMS programme team to identify, evaluate and coordinate impacts of other estates programmes.
- Interface with extended DWP Security team.
- Coordinate and assist in effective close out of projects.
- Assure completion and completeness of projects records on CSI sharepoint.
- Expedite outstanding information from supply chain.
- Interface with peers in supply chain programme teams.
- Liaise with other estates programmes.

### **Benefits Realisation and Evaluation Advisory**

DWP request to increase the resource to support the Benefits Realisation Programme of works. To increase the resource requirement to deliver the enhanced scope articulated below.

### Generally

- Attend Benefits Management meetings as provided under the appointment.
- Provide Benefits Management support and advisory services for the DWP CSI Programme
- Provide Benefits Evaluation Management advisory services and lead on production of Evaluation materials for the DWP CSI Programme

### Deliverables

- Continue to support the finalisation of the production of no. 6 DWP CSI Benefits profiles.
- Production of no. 1 DWP CSI Benefits Realisation plan for Tranche 1 CSI Programme & revise for amendments if required for future tranches.
- Production of the change management requirements to realise each of the CSI benefits.
- Production of Evaluation criteria for the DWP CSI Programme outputs and Benefits
- Production of Evaluation survey for the DWP CSI Programme outputs and Benefits
- Creation of the DWP CSI Programme Evaluation process
- Production of 2no. DWP Evaluation Reports at the end of 11no. tranches and 22no. tranches

### Meetings

- Bi-Weekly meetings with the CSI Programme Benefits management key stakeholders to provide briefings and guidance on processes and planning.
- Attending key CSI senior management forums to complete and provide Benefits & Evaluation management updates. The three Boards are:
  - Monthly attendance to Benefits management boards. These are quarterly at present but as delivery increases, these may move these back to monthly (post June 2023)
  - Attend Monthly Programme Board to provide Evaluation results. (June 2023 onwards)
  - Attend Quarterly Strategic Oversight Board to provide Evaluation results. (from August 2023 onwards)

### Assumptions

- DWP CSI provide appropriate resource in terms of a benefits lead and benefits management working groups.
- Consultant resource has access to DWP CSI site resource and customers to enable delivery of the Evaluation criteria and processes.
- DWP Subject Matter Expert for CSI are available to assess/contribute to logical models' production.
- DWP Finance and/or Commercial resource can provide financial information to inform the baseline position and means to track monetised benefits.

### Communications Assistant

Provide COMMS support to supplement the existing resource due to increased demands.

- Gathering of key personnel details from the Estates Master Contact list to create contact lists for supply chain partners and internal stakeholders for sites within each Tranche
- Deliver initial communications with SROs/Field team/ADs to sites within each tranche to introduce the CSI programme and confirm installations once scheduled
- Consult with Mitie and G4S partners contractors to confirm issue of introductory emails and CSI FAQ document to sites
- Respond to Change Requests including liaison with ADs, Field Team and SROs and associated actions to confirm resulting changes to installations once approved
- Daily liaison between Mitie, G4S and DWP Field and businesses to resolve any local issues relating to access for initial survey/pre-start meetings
- Respond to any questions/issues from sites relating to installations and escalate as required
- Management of AMAG data collection for each site to support roll-out of new entry cards
- Liaise with CHDA management regarding installations scheduled for medical assessment centres

- Support DWP Security teams in developing communications for sites
- Support the development of material for CSI Intranet pages and SharePoint
- Creation of Teams Channel for CSI Champions as tranches near completion
- Facilitate and support DWP Security Team with CSI Champion Awareness briefings
- Attendance at various CSI meetings including the production of CSI communication updates as required

### Cost Consultancy

- Review applications for payment received from Mitie against the approved schedule of rates. It is anticipated that a single application for payment will be received from Mitie each month.
- Review costs associated with compensation events received from Mitie against the approved schedule of rates.
- Share Mitie cost information with DWP Supply Chain Manager to assist with the population of Task Orders associated with each tranche of CSI projects. (Task Order to be drafted and maintained by DWP Supply Chain Manager).
- Act as the 'pass through' conduit with the DWP Supply Chain Manager to share the cost information relating to G4S for the purposes of populating Task Orders for each tranche of CSI projects. The cost information and associated validation to be provided by DWP or a third-party supplier appointed by DWP. (Task Order to be drafted and maintained by DWP Supply Chain Manager).

### PACE Data Input

- Upload CSI project data into the Estates Programme Management Reporting System (EPMS) (known as 'PACE')
- Upload CSI project information and progress data into the PACE portal as agreed with Client CSI Programme Delivery team generally as set out below:
  - o C&W Site ID Number
  - Projected Start Date of individual project (CSI Site)
  - Projected finish date of individual project (CSI Site)
  - o Update progress at RIBA Stage 5 to indicate start of construction works on site.
  - The budget FBC costs and the final actual outturn costs split between core suppliers e.g. Mitie and G4S costs would be inputted following the installation being complete.
- Upload details into remaining CSI sites c. 450 as apportioned into the agreed tranches and update sites c 160 sites currently loaded.
- Liaise with the appointed Principal Designer to upload Health & Safety information as requested by the Client.
- Liaise with the Programme delivery team and key suppliers to collect project data and to check the accuracy of data being uploaded. Check and verify uploaded data.
- Liaise with Turner & Townsend / EPMS PACE team as necessary and attend meetings / training events as requested.
- Provide regular reports to the CSI management team as requested.

### Regional Project Manager – Fire Programme

### Regional Project Manager – Fire Programme (Regional)

The Regional Project Manager is tasked with the regional assurance of regional projects.

The Regional Project Manager will assure the delivery of batches of projects in respect of time / programme, cost, and project performance metrics to be defined and agreed with the Client.

### Regional Project Manager – Fire Programme (Regional)

Regional Project Managers will assure that the programme strategy and proposed pipeline for projects is aligned with industry practice and is conducive to achieving best value and maximising opportunities.

The Regional Project Manager will manage overview and manage key assurance objectives of providing DWP with certainty of cost, programme, and technical requirements of regional projects in so far as reasonably practicable and could be expected of a consultant performing this role.

The Regional Project Manager will identify key items and issues that require discussion / resolving or elevating to the CSI Core Team.

The Regional Project Manager will be the first point for escalation of issues that cannot be resolved at the Project Delivery or Supply Chain level.

The Regional Project Manager will review, challenge, and coordinate a response to issues and challenges that will arise at regional level. They will collect relevant information and feedback to facilitate a proposed response, recommendations and/or mitigation and present this to the Core Team for consideration.

The Regional Project Manager will assure the gateway governance process is utilised at project and regional level. They will collect relevant information and feedback to facilitate a proposed response, recommendations and/or mitigation and present this to the Core Team for consideration.

The Regional Project Manager will, in conjunction with Project Management Office, instigate regular regional review meetings to facilitate upward reporting. This will include regular project 'health checks' such that and 'early warnings' that should result in delay and cost escalations to the Core Team for consideration.

The Regional Project Manager will (where applicable) review the regional procurement strategy for projects to assure it is aligned with industry recognised practice and is conducive to achieving best delivery value and maximising opportunities.

The Regional Project Manager, in conjunction with Project Management Office, will establish and maintain a summary regional assurance Risk Register for their region.

The Regional Project Manager will be proactive in facilitating and fostering the partnering and collaborative ethos championed by the Core Team and across the entire regional programme.

The Regional Project Manager will, in conjunction with Project Management Office, establish and maintain a regional assurance milestone tracker to enable regular and detailed reporting or escalations to the Core Team for consideration.

The Regional Project Manager primary interfaces inside the programme will be the Project Management Office, the professional services team, the nominated supply chain, and Client stakeholders.

The Core Team Project Manager primary interfaces outside the programme will be the professional services team.

The Core Team Project Manager may be required to conduct Health and Safety audits of projects within their region (when applicable).

The Core Team Project Manager shall maintain a valid CSCS card for the duration of the programme roll-out.

The Regional Project Manager will have the authority to stop any work on site if in their opinion the Health and Safety of the site, or workers, could be compromised.

The Regional Project Manager in conjunction with the professional services team, will assure that national and departmental design standards as defined by the DWP Physical Security Team Performance Specification are consistently applied across the national programme.

The Regional Project Manager, in conjunction with Project Management Office, will chair and manage regional programme team meetings. They will assure that, where relevant, issues are debated at regional level meetings before being escalated to Core Team level.

The Regional Project Manager will chair and manage regional stakeholder review meetings and provide regular and detailed reporting.

The Regional Project Manager will chair and manage regional stakeholder review meetings with the Project Management Office and other DWP service partners and professional services providers.

The Regional Project Manager will assure that the regional estates delivery programme, and individual milestone programmes are in alignment.

The Regional Project Manager monitors progress against the regional estate's milestone programme.

The Regional Project Manager in conjunction with the Project Coordinators, assures that key dates are achieved for individual projects in so far as reasonably practicable and could be expected of a consultant performing this role.

### Regional Project Manager – Fire Programme (Regional)

The Regional Project Manager in conjunction with the Project Coordinators (third party) will review and impact proposed changes in programme. Changes in programme shall be reported to the Core Team and Project Management Office after agreement.

The Regional Project Manager in conjunction with the Project Coordinators will regularly review Landlord approval status and highlight concerns to the Core Team at the earliest opportunity.

The Regional Project Manager will assist the Professional Service providers with the handover process and highlight concerns to the Core Team at the earliest opportunity.

The Regional Project Manager will, in conjunction with the Project Management Office maintain a handover tracker identifying key dates and measure achievement performance against these dates. This information will be issued to the core team at agreed intervals.

The Regional Project Manager acts as an escalation and intervention route to Core Team for estates issues at the handover meeting, which cannot be agreed at project level.

The Regional Project Manager will provide contractual oversight for regional assurance and support to the regional teams.

The Regional Project Manager is the point of escalation for issues pertaining to statutory approval and consents. Issues will be reviewed and presented to the core team with an action plan and proposed mitigations.

The Regional Project Manager, in conjunction with the Project Management Office, assures that project risks are collated and fed into the regional risk register, and the business risk and assumption log.

The Core Team Project Manager will assure that team members are actively managing risk control measures at regional level.

The Core Team Project Manager in conjunction with the Project Management Office and in liaison with the Core Team Commercial Lead will manage the regional change control system.

The Regional Project Manager manages the Project Coordinators performance review process at regional level (if required).

Act as interface between the DWP estates fire programme leads

Act as interface and manage coordination with fire programme supply chain and stakeholders

Coordinate and align fire programme with CSI programme

Coordinate and align retro fit activities as required (Fire Alarm/System upgrades)

Coordinate and align CSI supply chain with fire programme supply chain

Provide management information and reporting

### Exclusions;

- Fire Engineering.
- Technical fire advice.

### **Technical Assistant and Data Management**

#### **Technical Support**

Provide technical support to the CSI programme delivery team generally as set out below:

- Provide support and technical feedback to the clients CSI Programme Lead(s)
- Provide support to the Regional Programme Managers and Cost Assurance leads
- Collect, analyse and collate information to the support the above
- Provide support managing and evaluating information generated by the programme stakeholders and suppliers.
- Expedite and check completeness of the Site Level Progress Plans (SLPP's)
- Evaluate and coordinate responses RFI's, EWN & DN's with project stakeholders.
- Expedite progress reporting from supply chain members and identify/clear 'blockers'.
- Provide technical and administrative support to CSI Programme Lead and client team as required.

### **Data Management**

- Interrogate and analyse progress data uploaded into the Programme Master Tracker for consistency and accuracy against progress reporting
- Cross reference Programme Master Tracker against PACE update to check alignment
- Forward look to identify blockers and potential project delays to Regional Project Managers to facilitate mitigating action.
- Check that all gateway milestones are completed and liaison with stakeholders to expedite completion thereof.
- Liaise with and coordinate with supplier programme management/logistic teams.
- Support the CSI Programme Lead to check accuracy of programme data and information.

### New Z clauses:

### Z1.2 Insert a new clause 1.2:

"The Security Requirements set out in "Contract Schedule 1 – The Statement of Requirements and Scope – Annex 2 will apply." "Perfect Circle's (PC) Business Management System (BMS) is certified to ISO 9001, 45001, 44001 and Constructionline. In addition, the PC BMS is aligned to ISO 27001 and its scope is included within third party audits which are undertaken in our Head Office which we co-share with Pick Everard whose BMS is certified to ISO 27001. Perfect Circle also has Cyber Essentials and Cyber Essentials Plus certification. Nicola Thompson, who is Perfect Circles Head of Central Framework Team, oversees all third-party certification for Perfect Circle as well as Pick Everard. Perfect Circle will operate the appointment in accordance with DWP's Security Policy and shall procure that any Sub-consultant (Gleeds Cost Management and Del Bosque) shall comply with ISO/IEC 27001 in relation to the services during the Contract." The Contract Schedule 1 – The Statement of Requirements and Scope is attached under Doc 1.

Z28.8 The *Client* and the *Consultant* shall exchange all orders, invoices, claims and payments via electronic methods.

Z28.9 The following information may be required independently from the *Consultant* in order to verify invoices and shall be provided before or at the same time that an invoice or other claim for payment is submitted by the *Consultant* to the *Client*:

- a) records of any Time Charge or other charge determined by reference to *staff rates*, including in relation to any Task Order issued under time charges and/or where applicable in respect of compensation events. Such records shall be in the form of timesheets and/or such other evidence of time spent that the *Client* shall reasonably require and shall be broken down according to each Task to which they relate (including details of the specific Task to which each time entry relates);
- b) the *Client* reserves the right to request all records required under Clause 21 of the Agreement to evidence completion of relevant activities as detailed within The Client's Statement of Requirements and Scope as requested in the Task Order issued under fixed price,

and shall be sent to the person or such replacement person that the *Client* shall notify.

Z28.10 The *Consultant* permits the *Client* and any person authorised on the *Client's* behalf to examine documents held or controlled by the *Consultant* or any employee, Subcontractor or supplier of the *Consultant*.

### Z29 Amendments to the Secondary Option Clauses – X11 (Termination by the *Client*)

Z29.1 Option X11.2: delete "and A3" and replace with "and any sums due pursuant to clause X11.3".

Z29.2 New Option X11.3: insert new option: The amount due on termination pursuant to X11.1 includes the *fee percentage* applied to any excess of the value of authorised and instructed Task Orders as at the date of termination over the Price for Service Provided to Date.

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