



SINGLE CUSTOMER VIEW – DATA SUPPORT AND DEVELOPMENT

DEADLINE FOR SUBMISSIONS – Midday, Monday 11 June 2018

Clarification Questions and Responses

The National Archives has received a number of clarification questions. Those questions and their associated responses are shown below.

Q1: Could you clarify the budget for the project?

A1: The budget is £20,000 for first 12mths

Q2: Reading through the requirement it looks like the requirement is a combination of software and professional services, is this correct?

A2: We require professional services – technical (in terms of SAS, SQL understanding and coding), analytical (producing reports, conducting data analysis) and strategic (best practice advice) where necessary. We do not currently require software support or new software implementation

Q3: The requirement talks about 1m customer records, how many users have access to the system?

A3: 1m customer email records is the total number in the final table. The system is currently comprised of SAS data tables interrogated via WPS software (this will be transitioned to tables in an SQL database), with the SCV table as the final transformed customer view. There are 2 internal users who update the data in the SCV and relevant excel reports, with 2 roles in IT that have a workable understanding of how it is put together.