

## Framework Schedule 6 (Order Form Template and Call-Off Schedules)

### Order Form

CALL-OFF REFERENCE: C292487-Provision of Software Support Services  
(MFT24-0014)

THE BUYER: **Manchester University NHS Foundation Trust**

BUYER ADDRESS  
Cobbett House  
Manchester University NHS Foundation Trust  
Oxford Road  
Manchester  
M13 9WL

THE SUPPLIER: Phoenix Software Limited

SUPPLIER ADDRESS: Blenheim House, York Road, Pocklington, YO42  
1NS

REGISTRATION NUMBER: 02548628

DUNS NUMBER: **76-348-8178**

SID4GOV ID: **76-348-8178**

#### APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 04/07/24  
It is issued under the Framework Contract with the reference number RM6098 for the  
provision of Technology Products & Associated Service.

CALL-OFF LOT(S):

Lot 1 Hardware and Software and Associated Services

## CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1 (Definitions and Interpretation) RM6098
3. The following Schedules in equal order of precedence:
  - Joint Schedules for RM6098
    - Joint Schedule 2 (Variation Form)
    - Joint Schedule 3 (Insurance Requirements)
    - Joint Schedule 4 (Commercially Sensitive Information)
    - Joint Schedule 10 (Rectification Plan)
    - Joint Schedule 11 (Processing Data)
  - Call-Off Schedules for RM6098
    - [Call-Off Schedule 5 (Pricing Details) ]
    - [Call-Off Schedule 20 (Call-Off Specification) ]
4. CCS Core Terms (version 3.0.11) as amended by the Framework Award Form
5. Joint Schedule 5 (Corporate Social Responsibility) RM6098

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

## CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

CALL-OFF START DATE: **5<sup>th</sup> July 2024**

CALL-OFF EXPIRY DATE: **4<sup>th</sup> July 2025**

CALL-OFF INITIAL PERIOD: **1 Year**

CALL-OFF DELIVERABLES:

Please see details in Call-Off Schedule 20 (Call-Off Specification)]

#### LOCATION FOR DELIVERY

Support services are conducted remotely, the Buyer has the option to use credits for specific proactive services on site, please refer to the deliverable documents in Call-Off Schedule 20 (Call-Off Specification).

#### DATES FOR DELIVERY

Upon the receipt of a Purchase Order

#### TESTING OF DELIVERABLES

Not Applicable

#### WARRANTY PERIOD

Not Applicable

#### MAXIMUM LIABILITY

See Call-Off Schedule 5 (Pricing Details)

**The Total contract value is £33,000 (Ex Vat) for 1-year period.**

#### CALL-OFF CHARGES

See details in Call-Off Schedule 5

#### REIMBURSABLE EXPENSES

None

#### PAYMENT METHOD

BACS transfer

#### BUYER'S INVOICE ADDRESS:

Accounts Payable - Central Invoices  
Finance and Procurement Business Unit  
Trafford General Hospital Davyhulme  
M41 5SL

Email Invoices to: [accounts.payable@mft.nhs.uk](mailto:accounts.payable@mft.nhs.uk)

#### BUYER'S AUTHORISED REPRESENTATIVE

Karen Flintoft  
Deputy Director, Digital Commercial Services  
Trafford General Hospital,  
Davyhulme, Manchester, M41 5SL  
[Karen.Flintoft@mft.nhs.uk](mailto:Karen.Flintoft@mft.nhs.uk)

BUYER'S ENVIRONMENTAL POLICY

**N/A**

BUYER'S SECURITY POLICY

**N/A**

SUPPLIER'S AUTHORISED REPRESENTATIVE

Keith Martin

**Director of Sales**

**keith-martin@phoenixs.co.uk**

**Blenheim House, York Road, Pocklington, York, YO42 1NS**

SUPPLIER'S CONTRACT MANAGER

Joel Steel

Account Director

joel-steel@phoenixs.co.uk

**Blenheim House, York Road, Pocklington, York, YO42 1NS**

PROGRESS REPORT FREQUENCY

**Not applicable**

PROGRESS MEETING FREQUENCY

**Quarterly Business Reviews**

KEY STAFF

**None**

KEY SUBCONTRACTOR(S)

**None**

COMMERCIALLY SENSITIVE INFORMATION

**Supplier's pricing information**

SERVICE CREDITS

**The Service Credit Cap is unlimited and can be referred to in Call-Off Schedule 5 (Pricing Schedule).**

ADDITIONAL INSURANCES

**Not Applicable**

GUARANTEE

**Not Applicable**

Framework Ref: RM6098

Project Version: v2.0

Model Version: v3.8

**SOCIAL VALUE COMMITMENT**  
**Not Applicable**

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:	<i>Keith Martin</i>	Signature:	
Name:	Keith Martin	Name:	Jiten Patel
Role:	Sales Director	Role:	Director of Technology
Date:	16/07/2024	Date:	16/07/2024

**Call-Off Schedule 5 - Pricing Details v1.0 RM6098**



Call-Off Schedule 5  
- Pricing Details v1.0

**Call-Off Schedule 20 - Specification v1.0 RM6098**



Call-Off Schedule 20 - Specification v1



20240620084315959  
-Tender Software Su

**Joint Schedule 1 - Definitions v1.0 RM6098**



Joint Schedule 1 -  
Definitions v1.0 RM6098

**Joint Schedule 2 - Variation Form v.1.0 RM6098**



Joint Schedule 2 -  
Variation Form v.1.0

### **Joint Schedule 3 - Insurance Requirements v.1.0 RM6098**



Joint Schedule 3 -  
Insurance Requirem

### **Joint Schedule 4 - Commercially Sensitive Information v.1.0 RM6098**



Joint Schedule 4 -  
Commercially Sensiti

### **Joint Schedule 5 - Corporate Social Responsibility RM6098 v.3.0**



Joint Schedule 5 -  
Corporate Social Re:

### **Joint Schedule 10 - Rectification Plan v.1.0 RM6098**



Joint Schedule 10 -  
Rectification Plan v.1

### **Joint Schedule 11 - Processing Data. v1.0 RM6098**



Joint Schedule 11 -  
Processing Data. v1.