

## Frequently Asked Questions

### Q. Can you provide more information on your resources?

A team of around 50 work in the shared IS team. Neither FE nor FS has any specific IS resources. Neither has an ICT client team at this time, though FS does have a small team of business analysts specifying future development requirements.

### Q. Are there multiple target operating models for FS and FE?

Yes, both FS and FE have started to develop TOMS reflecting their future needs.

### Q. Did FC Wales go through a similar process?

Yes, in that they have migrated away from most FC systems. Their model differed in that three Wales organisations were brought into one.

### Q. Have you any virtualisation for older systems?

Not at this time.

### Q. What kind of involvement would be expected with the organisations that the successful supplier would be working with?

We would expect engagement with FE and FS for input regarding the target operating models, and with IS regarding the current landscape.

### Q. The ITT refers to completion within 4-5 months. Could this be a shorter timescale?

We refer to a 4 – 5 month as our best estimate but interested in proposals that would help reduce that period.

### Q. The roadmap is mentioned on page 9 of the ITT. Is there a need to view the whole document?

The Roadmap refers to the overall plan around our shared services. We will provide this as input into the project but is not specific enough to IS to be relevant at this stage.

# IS Consultancy FEE–WPEP-BC005 FAQ's

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Q. On page 10 there is reference to an SOBCS document. Are there specific headings for this document?

The headings cover Current Situation and Future Landscape, Options, Benefits, Cost Benefit Analysis, Transition, Risks and Recommendations.

Q. Are there any restrictions for the successful supplier that would prevent them from bidding for any supply side contracts following Operating Model restructure?

We classify the initial piece of work at sufficiently high level that this would not be an issue but please note that future procurement may be through other government frameworks.

Q. Although the Forestry Commission works across the country, is there a preferred base location for this work?

Yes, the base location is our National Office in Bristol.

Q. How will the successful supplier have access to information stored on the 'OFFICIAL' network run by the Forestry Commission?

Restricted access will be granted once initial registration at Bristol has taken place.

Q. Can you please clarify whether the £1m minimum cover for Products Liability is necessary?

Products Liability insurance is not required.