

Jaggaer User Guidance:

1. All the available Jaggaer user guidance can be found in the Jaggaer File Share module in the Directory called '**01 User Guidance**'. In this directory, there are folders by subject area containing the individual guides.
2. In addition, the link below provides a selection of our most popular user guidance documents. We are unable to publish all Jaggaer guidance there because of size limits on upload attachments but most users should be able to find what they need.

<https://intranet.dwp.gov.uk/post/Jaggaer-user-guidance-key-doc>

3. Our User Group page on DWP social media contains various guidance related posts including FAQ's, guidance for new users and similar items.

<https://intranet.dwp.gov.uk/apps/groups/Jaggaer-users-group?hashtag=Guidance>

4. In the 'Quick Links' section of the Jaggaer landing page, there is a hyperlink called 'Jaggaer Online Guidance' which provides access to guidance materials produced by Jaggaer. They are not specific to DWP or government but are a useful resource for all Jaggaer users. This link is also available on most Jaggaer screens behind the 'three dots' menu icon.

If you have any related enquiries, please contact the team mailbox at the address below:

[Commercial Systems Excellence Team](#)

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