

RM6098 Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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Framework Schedule 6 (Order Form Template and Call-Off Schedules)

Order Form

CALL-OFF REFERENCE:	C361447
THE BUYER:	NHS Business Services Authority
BUYER ADDRESS	Stella House, Goldcrest Way, Newburn Riverside Business Park, Newcastle upon Tyne. NE15 8NY
THE SUPPLIER:	Softcat Plc
SUPPLIER ADDRESS:	Softcat Plc (Head Office, Fieldhouse Lane, Marlow SL7 1LW
REGISTRATION NUMBER:	02174990
DUNS NUMBER:	39-733-3253
SID4GOV ID:	N/A

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 1 July 2025.
It's issued under the Framework Contract with the reference number RM6098 for the provision of Technology Products & Associated Service 2.

CALL-OFF LOT(S):

Lot 3 Software

CALL-OFF INCORPORATED TERMS

This is a Bronze Contract

The following documents are incorporated into this Call-Off Contract. Where numbers are missing, we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1 (Definitions and Interpretation) RM6098
3. Framework Special Terms
4. The following Schedules in equal order of precedence:
 - Joint Schedules for RM6098
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)- Not used
 - Joint Schedule 4 (Commercially Sensitive Information)- Not used
 - Joint Schedule 10 (Rectification Plan)- Not used
 - Joint Schedule 11 (Processing Data)- Not used
5. CCS Core Terms (version 3.0.11) as amended by the Framework Award Form
6. Joint Schedule 5 (Corporate Social Responsibility) RM6098- Not used

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No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

<https://www.datadoghq.com/legal/msa/#security-and-privacy>

CALL-OFF START DATE: **01 July 2025**

CALL-OFF EXPIRY DATE: **30 June 2026**

CALL-OFF INITIAL PERIOD: **1 + 1 + 1**

CALL-OFF DELIVERABLES

Datadog Cloud Infrastructure Monitoring Service:

Datadog Committed Services (12 Months)

Quantity	Description
	Datadog
■	Infra Host (Pro)
■	Serverless Workloads (Functions)
■	Serverless Functions APM
■	Fargate Tasks (Infra)
■	Fargate Tasks (APM)
■	Fargate Tasks (Continuous Profiler)
■	Database Monitoring
■	APM Pro
■	Log Events (30 Day Retention Period)
■	Log Ingestion
■	Browser Tests
■	API Tests
■	Pipeline Visibility
■	Testing Visibility
■	Software Composition Analysis for ECS Fargate
■	Audit Trail *

Datadog Additional Services

The Customer may increase their usage in any given month during the Initial Period or any subsequent extension period to include the following Datadog Additional Services.

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SERVICE/FEATURE
Additional Infra Host (Pro)
Additional Serverless Workloads (Functions)
Additional Serverless Functions APM
Additional Fargate Tasks (Infra)
Additional Fargate Tasks (APM)
Additional Fargate Tasks (Continuous Profiler)
Additional Database Monitoring
Additional APM Pro
Additional Log Events (30 Day Retention Period)
Additional Log Ingestion
Additional Browser Tests
Additional API Tests
Additional Pipeline Visibility
Additional Testing Visibility
Additional Software Composition Analysis for ECS Fargate
Additional Audit Trail *
Additional Ingested Spans
Additional Indexed Spans (15 Day Retention Period)
Additional Custom Metrics Ingestion
Additional Custom Metrics
Additional Containers
Additional Custom Events
Additional Normalized Queries
Additional CI Indexed Spans for Pipeline Visibility - 30 Days
Additional CI Indexed Spans for Testing Visibility - 30 Days
Additional Data Stream Monitoring

LOCATION FOR DELIVERY

Virtual

DATES FOR DELIVERY

From contract start date till end of contract.

WARRANTY PERIOD

Not Applicable

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is as indicated in the call off deliverables

CALL-OFF CHARGES

Committed Services

Framework Ref: RM6098
Project Version: v2.0
Model Version: v3.8

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Charges for Committed Services are based on quantities purchased, not actual usage, listed below.

Quote Subject: Datadog Committed Services			
Quantity	Description	Unit Price	Total
	Datadog		
■	Infra Host (Pro)	■	■
■	Serverless Workloads (Functions)	■	■
■	Serverless Functions APM	■	■
■	Fargate Tasks (Infra)	■	■
■	Fargate Tasks (APM)	■	■
■	Fargate Tasks (Continuous Profiler)	■	■
■	Database Monitoring	■	■
■	APM Pro	■	■
■	Log Events (30 Day Retention Period)	■	■
■	Log Ingestion	■	■
■	Browser Tests	■	■
■	API Tests	■	■
■	Pipeline Visibility	■	■
■	Testing Visibility	■	■
■	Software Composition Analysis for ECS Fargate	■	■
■	Audit Trail *	■	■
Please note:		Subtotal (GBP)	■
- Prices exclude VAT		Delivery	£0.00
- Quotes valid for calendar month unless otherwise stated, or exchange rate dependent		Total (GBP)	■
- Errors and omissions excepted			
- Unless otherwise agreed between the parties, all orders are subject to Softcat's standard T&Cs (available via the link below) and the licence agreements relating to any software (available on request)			

The Supplier shall issue an electronic invoice upfront in advance for the Committed Services.

Additional Services

The price to be paid to Supplier by the Customer for use of Services in excess of the Committed Services will be calculated as follows and invoiced monthly in arrears:

$$S = B \times \text{Supplier Margin}$$

Where:

"S" is the sale price to be paid to Supplier by the Customer in respect of the Services;

"B" is the *List Price* set out below from the supply chain in respect of those Services;

"*Supplier Margin*" means

Annual Spend Tier (£)	Supplier Margin
■	■
■	■
■	■

"*List Price*" means

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SERVICE/FEATURE	QUANTITY	LIST PRICE
Additional Infra Host (Pro)	N/A	
Additional Serverless Workloads (Functions)	N/A	
Additional Serverless Functions APM	N/A	
Additional Fargate Tasks (Infra)	N/A	
Additional Fargate Tasks (APM)	N/A	
Additional Fargate Tasks (Continuous Profiler)	N/A	
Additional Database Monitoring	N/A	
Additional APM Pro	N/A	
Additional Log Events (30 Day Retention Period)	N/A	
Additional Log Ingestion	N/A	
Additional Browser Tests	N/A	
Additional API Tests	N/A	
Additional Pipeline Visibility	N/A	
Additional Testing Visibility	N/A	
Additional Software Composition Analysis for ECS Fargate	N/A	
Additional Audit Trail *	N/A	N/A
Additional Ingested Spans	N/A	
Additional Indexed Spans (15 Day Retention Period)	N/A	
Additional Custom Metrics Ingestion	N/A	
Additional Custom Metrics	N/A	
Additional Containers	N/A	
Additional Custom Events	N/A	
Additional Normalized Queries	N/A	
Additional CI Indexed Spans for Pipeline Visibility - 30 Days	N/A	
Additional CI Indexed Spans for Testing Visibility - 30 Days	N/A	
Additional Data Stream Monitoring	N/A	

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

The Authority shall make payment to the Supplier within 30 days of verifying that the invoice is valid and undisputed.

Unless the Parties agree otherwise in writing, all Supplier invoices shall be paid in sterling by electronic transfer of funds to the bank account that the Supplier has specified on its invoice.

BUYER'S INVOICE ADDRESS:

Accounts Payable, NHS Business Services Authority.
accounts payable@nhsbsa.nhs.uk
Stella House, Goldcrest Way, Newburn Riverside Park, Newcastle upon Tyne NE15 8NY

BUYER'S AUTHORISED REPRESENTATIVE

Framework Ref: RM6098
Project Version: v2.0
Model Version: v3.8

[REDACTED]
[REDACTED]
[REDACTED]@nhsbsa.nhs.uk
Stella House, Goldcrest Way, Newburn Riverside Park, Newcastle upon Tyne NE15 8NY

BUYER'S ENVIRONMENTAL POLICY
Attached as part of ITT Supporting Docs

BUYER'S SECURITY POLICY
Attached as part of ITT Supporting Docs

SUPPLIER'S AUTHORISED REPRESENTATIVE:

[REDACTED]
[REDACTED]
[REDACTED]@softcat.com

Softcat plc, 9th Floor, St Botolph Building, 138 Houndsditch, London EC3A 7DH

SUPPLIER'S CONTRACT MANAGER

[REDACTED]

Public Sector Account Director
[REDACTED]@softcat.com

Softcat plc, 9th Floor, St Botolph Building, 138 Houndsditch, London EC3A 7DH

PROGRESS REPORT FREQUENCY
On the first Working Day of each calendar month

PROGRESS MEETING FREQUENCY
Quarterly on the first Working Day of each quarter

KEY STAFF
N/A

KEY SUBCONTRACTOR(S)
Not Applicable

COMMERCIALLY SENSITIVE INFORMATION
Not Applicable

SERVICE CREDITS
Not applicable

ADDITIONAL INSURANCES
Not applicable

GUARANTEE
Not applicable

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SOCIAL VALUE COMMITMENT
Not applicable

For and on behalf of Supplier:

For and on behalf of Buyer: