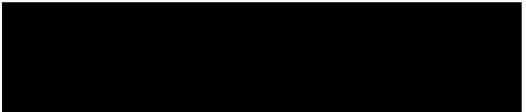
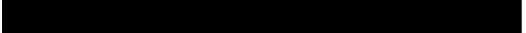
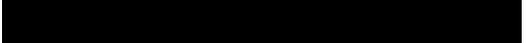
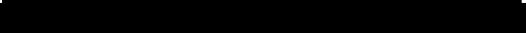
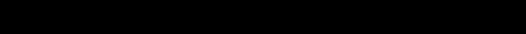
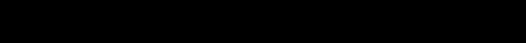
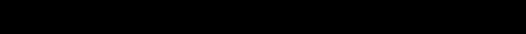
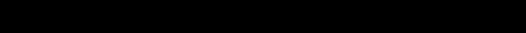
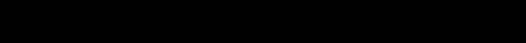
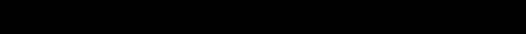


Appendix 1**National Microbiology Framework Agreement
Order Form****FROM**

Authority:	The Secretary of State for Health and Social Care as part of the Crown acting through the UK Health Security Agency 10 South Colonnade, London, E14 4PU (the “ Authority ”).
Invoice address:	All invoices must be sent, quoting a valid purchase order number (PO Number), to: payables@ukhsa.gov.uk UKHSA Billing Address: Accounts Payable. UK Health Security Agency, Manor Farm Road, Porton Down, Salisbury, SP4 0JG UKHSA VAT No: GB888851648
Contract Manager:	Name:  Phone:  E-mail: 
Secondary Contact: eg. business operational contact, project manager	Name:  Phone:  E-mail: 
Procurement lead	Name:  Phone:  E-mail: 
Name and address for notices:	Name:  Address: UK Health Security Agency of 10 South Colonnade, London E14 4PU
Internal reference (if applicable):	To be quoted on all correspondence relating to this Order Form: C403380

TO

Supplier:	QIAGEN LIMITED Citylabs 2.0 Hathersage Road, Manchester, England,
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National Microbiology Framework Schedule 7 - Ordering Procedure, Award Criteria and Order Form

	M13 0BH Companies House Registration Number: 02858916
Contract Manager:	Name: [REDACTED] Phone: [REDACTED] E-mail: [REDACTED]
Account Manager:	Name: [REDACTED] Phone: [REDACTED] E-mail: [REDACTED]
Name and address for notices:	Name: [REDACTED] Address: Citylabs 2.0 Hathersage Road, Manchester, England, M13 0BH

Applicable terms and conditions

The following terms and conditions are applicable to the Contract for this Order:

Appendix A	Call-off Terms and Conditions for the Supply of Goods and the Provision of Services	Applicable to this Contract	
Appendix B	Optional Additional Call-off Terms and Conditions for Installation and Commissioning Services	<input checked="" type="checkbox"/> (only applicable if this box is checked)	
Appendix C	Optional Additional Call-off Terms and Conditions for Maintenance Services	<input checked="" type="checkbox"/> (only applicable if this box is checked)	
Appendix D	Optional Additional Call-off Terms and Conditions for Bespoke Research, Development and Manufacturing Requirements	<input type="checkbox"/> (only applicable if this box is checked and to the extent the applicable terms are included in Annex A (Order Specific Key Provisions))	
Appendix E	Optional Additional Call-off Terms and Conditions for Reagent Rental	<input type="checkbox"/> (only applicable if this box is checked)	
Appendix F	Optional Additional Call-off Terms and Conditions for Managed Equipment Services	<input type="checkbox"/> (only applicable if this box is checked)	
Appendix G	Optional Additional Call-off Terms and Conditions for Clinical Laboratory Diagnostic Testing Services	<input type="checkbox"/> (only applicable if this box is checked and to the extent the applicable terms are included in Annex A (Order Specific Key Provisions))	
Appendix H	Further Optional Additional Call-off Terms and Conditions	(only applicable if one or more boxes are checked)	
	Each of the following clauses in Appendix H is only applicable to this Contract if the relevant box is checked:		
	1. TUPE applies at the commencement of the provision of Services		<input type="checkbox"/>
	2. TUPE on exit		<input type="checkbox"/>
	3. Different levels and/or types of insurance		<input type="checkbox"/>
	4. Induction training for Services		<input type="checkbox"/>
5. Further Authority obligations	<input type="checkbox"/>		

National Microbiology Framework Schedule 7 - Ordering Procedure, Award Criteria and Order Form

6.	Assignment of Intellectual Property Rights in deliverables, materials and outputs of the Services	<input type="checkbox"/>	
7.	Inclusion of a Change Control Process	<input type="checkbox"/>	
8.	Authority step-in rights	<input type="checkbox"/>	
9.	Guarantee	<input type="checkbox"/>	
10.	Termination for convenience	<input checked="" type="checkbox"/>	
11.	Pre-Acquisition Questionnaire	<input type="checkbox"/>	
12.	Time of the essence (Goods)	<input checked="" type="checkbox"/>	
13.	Time of the essence (Services)	<input checked="" type="checkbox"/>	
14.	Specific time periods for inspection	<input type="checkbox"/>	
15.	Specific time periods for rights and remedies under Clause 3.6 of Schedule 2 of Appendix A	<input type="checkbox"/>	
16.	Right to terminate following a specified number of material breaches	<input checked="" type="checkbox"/>	
17.	Expert Determination	<input type="checkbox"/>	
18.	Consigned Goods	<input type="checkbox"/>	
19.	Improving visibility of Sub-contract opportunities available to Small and Medium Size Enterprises and Voluntary, Community and Social Enterprises	<input type="checkbox"/>	
20.	Management Charges and Information	<input type="checkbox"/>	
21.	COVID-19 related enhanced business continuity provisions	<input type="checkbox"/>	
22.	Buffer stock requirements	<input type="checkbox"/>	
23.	Modern slavery	<input checked="" type="checkbox"/>	
The additional Order Specific Key Provisions set out at Annex A (Order Specific Key Provisions) to this Order Form shall also apply to this Contract.			<input checked="" type="checkbox"/> (only applicable if this box is checked)

1. CONTRACT DETAILS
(1.1) Commencement Date: The date of the last signature on this Order Form.
(1.2) Services Commencement Date (if applicable): The be Service shall be provided from the date of expiry of the twelve (12) month warranty period.
<p>1.3) Contract Price ((i) breakdown and (ii) payment profile):</p> <p>1.3.1. The maximum value of the Goods and Services that can be ordered under this Contract is one million, two hundred thirty-six thousand, ninety pounds and forty-six pence. (£1,236,090.46) only (excluding VAT). (the “Contract Price”).</p> <p>1.3.2. Full details of the Contract Price are contained in Annex B. For the avoidance of doubt, the Authority is not required to order Goods or Services up to the full Contract Price.</p> <p>1.3.3. The Contract Price within Annex B shall remain fixed for first the twelve (12) months from the Commencement Date and not be subjected to any indexation. Any subsequent annual increases shall be limited to the Consumer Price Index.</p>
(1.4) Term of Contract: The initial term of the Contract shall be five (5) years from the final Contract signature date.
(1.5) Term extension options: The Contract can be extended for a further twenty (24) months after the initial term.

2. GOODS AND/OR SERVICES REQUIREMENTS					
(2.1) Description of the Goods / Services: The Suppler shall provide the Goods and Services outlined in Annex C.					
<p>(2.2) Premises and Location(s) at which the Goods / Services are to be delivered / provided:</p> <p>2.2.1 The Supplier shall deliver the Goods and Services to the sites listed in below:</p> <p>Table 1</p> <table border="1"> <thead> <tr> <th>Premises and Location(s)</th> <th>Delivery Contract</th> </tr> </thead> <tbody> <tr> <td>UKHSA Birmingham Pathology, Heartlands Hospital, Bordesley Green East, Birmingham, B9 5SS</td> <td rowspan="2" style="background-color: black;"></td> </tr> <tr> <td>UKHSA Manchester, Manchester Medical Microbiology Partnership, Clinical Sciences Buildings, Manchester University NHS</td> </tr> </tbody> </table>	Premises and Location(s)	Delivery Contract	UKHSA Birmingham Pathology, Heartlands Hospital, Bordesley Green East, Birmingham, B9 5SS		UKHSA Manchester, Manchester Medical Microbiology Partnership, Clinical Sciences Buildings, Manchester University NHS
Premises and Location(s)	Delivery Contract				
UKHSA Birmingham Pathology, Heartlands Hospital, Bordesley Green East, Birmingham, B9 5SS					
UKHSA Manchester, Manchester Medical Microbiology Partnership, Clinical Sciences Buildings, Manchester University NHS					

Foundation Trust Oxford Road, Manchester, M13 9WL	
UKHSA Cambridge Level 6, Box 236, Addenbrooke's Hospital, Hills Road, Cambridge, CB2 0QW	

2.2.2 All planned Services delivery shall be pre-advised by the Supplier to the Authority's primary delivery contact stated in Table 1 (individually or collectively be known as the "Delivery Contact") at least forty-eight (48) hours prior to attendance.

2.2.3 The Supplier shall provide the following data when notifying the Delivery Contact:

- Supplier name;
- Authority's Order Number;
- Item reference, Supplier's part code, description and quantity;
- Full service detail at item level and any special instructions originally entered for Authority's Order (e.g. project).

2.2.4 The Delivery Contact will confirm:

- Booking reference number;
- Date and time of service (where applicable); and
- Delivery address.

2.2.5 Delivery of the Goods/Services shall be considered to have occurred when the Delivery Contact or other authorised representative of the Authority at the Authority's nominated location has agreed that the delivery, installation and any validation work has been carried out to the Supplier's specification and has signed the delivery note to confirm acceptance.

(2.3) Key personnel of the Supplier to be involved in the Goods / Services:

Not applicable.

(2.4) Performance standards:

2.4.1 The Supplier shall ensure it complies with the KPIs outlined in Table 2 below:

Table 2

KPI	Definition	Formula	Target	Frequency
Fault Report Response Time	Time from fault notification to first update on next steps	Avg (First Update – Fault Report)		Monthly
On-Site Response Time	Time from first update to	Avg (Onsite Arrival – First Update)		Monthly

	engineer arrival on-site			
On-time Delivery	Delivery in accordance with specification within [redacted] of Authority issuing a PO	(Delivered within [redacted] ÷ Total POs) × 100	[redacted]	Per PO

2.4.3. The Goods shall be delivered, installed and commissioned within six (6) weeks of the Supplier receiving a purchase order from the Authority.

(2.5) Quality standards: The Supplier shall comply with quality standards outlined in Annex C.

(2.6) Contract monitoring arrangements: The Authority Contract Manager (or their delegate) and the Supplier Contract Manager may meet Monthly (or such other frequency as reasonably requested by the Authority) and no less than quarterly (unless otherwise notified by the Authority) to discuss the Supplier’s performance and other matters connected to the delivery of the Contract.

(2.7) Management information and meetings:

2.7.1 At the Authority's request, within five (5) Working Days of such request, the Supplier shall provide such management information to the Authority as the Authority may reasonably request from time to time (including without limit any information about the Supplier’s supply chain and its compliance in relation to sustainability requirements).

- 2.7.2. Performance and key performance indicators to be reported by the Supplier including:
- Compliance to processes: Delivery and invoicing processes as stated in Annex A of this Order Form;
 - Quantity of Goods delivered against the relevant PO (including deliveries in excess and shortfall of the quantity ordered);
 - Quality of delivery of the Goods in accordance with the Call Off Terms and Conditions and this Contract (including delivery presentation, presented in such a way that it can be unloaded safely and in a ready for use condition, and damaged Goods);
 - Timely and accurate administration (including booking/amending delivery times, POs and invoices, delivery advice notes and labels being in accordance with the Call Off Terms and Conditions and this Contract);
 - List of current equipment (the “Asset Register”);
 - Schedule of the equipment for Planned Maintenance in the forthcoming month;
 - Schedule of the completed equipment Planned Maintenance;
 - Number of service call outs received with reference to associated equipment serial number;
 - Equipment performance reviewed including levels of equipment break down;
 - Review of time to fix rate resolution; and
 - Details of callouts by location, including root cause analysis; and repairs carried out at each site.

3. CONFIDENTIAL INFORMATION (if applicable)

(3.1) The following information shall be deemed Confidential Information:

- Supplier pricing.
- Contact details including, but not limited to, email addresses, landline / mobile phone numbers, etc. of Supplier representatives
- Contact details including, but not limited to, email addresses, landline / mobile phone numbers, etc. of Authority's representatives

(3.2) Duration that the information shall be deemed Confidential Information:

For a period of three (3) years after the expiry or earlier termination of this Contract unless otherwise agreed in writing by the Parties.

4. DATA PROCESSING (if applicable)

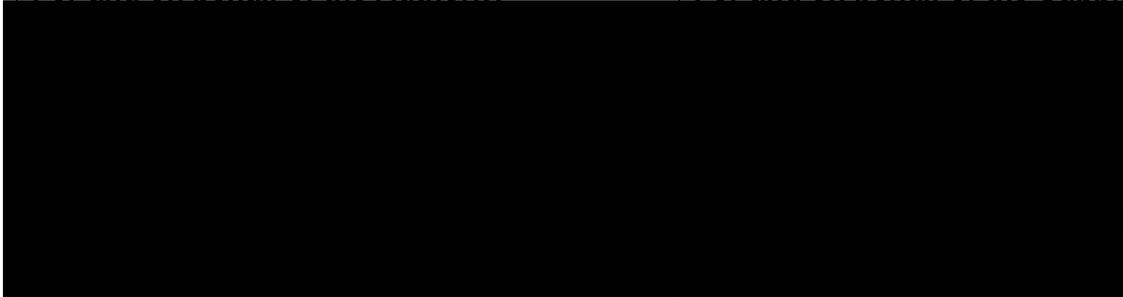
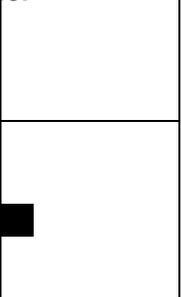
(4.1) Personal Data to be processed by the Supplier:

In accordance with the Data Protection Protocol.

5. LEASE / LICENSE (if applicable)

(5.1) The Authority is granting the following lease or licence to the Supplier:

Not applicable.

For and on behalf of the Authority	For and on behalf of the Supplier
	
Date Signed: 17.12.25	Date Signed: Dec 17, 2025

Annex A

Order Specific Key Provisions

1. Invoicing Terms

1.1. Payment terms are net 30 days from receipt of a valid invoice.

1.2. Following signature of the contract by both Parties, the Authority will send a unique PO number. The Supplier must be in receipt of a valid PO number before submitting an invoice.

1.3. The Supplier shall provide an invoice to the Authority for all Goods delivered to the Authority.

1.4. All invoices must be sent for approval and shall include the proof of delivery to the Authority's designated finance mailbox e-mail: payables@ukhsa.gov.uk and their agreed representative before being submitted for payment.

1.5. The Supplier shall provide compliant invoices that include, as a minimum, a valid PO number, PO line-item number (if applicable), PO line description, and the details (name and telephone number) of the Authority's authorised representative. Non-compliant invoices will be sent back to the Supplier, which may lead to a delay in a payment.

1.6. In support of Goods delivered, the Supplier shall provide to the Authority a signed delivery note confirming receipt of the Goods at the Authority's nominated Premises and Locations.

1.7. Supplier queries regarding payment must be forwarded to the Authority's Accounts Payable section by email to: payables@ukhsa.gov.uk.

Annex B - Description of the Goods / Services:

S No.	Quantity	Catalog #	Product	List Price [GBP]	Unit Price [GBP]	Total Price [GBP]
1	4	9001297	QIASymphony SP			
2	4	9001301	QIASymphony AS			
3	8	9003230	EZ2 Connect MDx			
4	4	9020246	QIASymphony Cabinet SP / AS			
5	3	9027068	Connectivity Package A EZ2 Connect MDx			
6	4	9240374	QIASymphony SP/AS, Installation			
7	1	9242507	QIASymphony SP/AS, Full Agreement			
8	1	9242507	QIASymphony SP/AS, Full Agreement			
9	1	9242507	QIASymphony SP/AS, Full Agreement			
10	1	9242507	QIASymphony SP/AS, Full Agreement			
11	1	9243515	QIAlink, Standard Implementation			
12	1	9243520	QIAlink, Special Integration Service			
13	1	9244917	QIAlink, Full Agreement, no PM			
14	3	9245520	QIASphere Installation Support			
15	1	9245570	EZ2 Connect, Full Agreement			

S No.	Quantity	Catalog #	Product	List Price [GBP]	Unit Price [GBP]	Total Price [GBP]
1	1	9245570	EZ2 Connect, Full Agreement			
2	1	9245570	EZ2 Connect, Full Agreement			
3	1	9245570	EZ2 Connect, Full Agreement			
4	1	9245570	EZ2 Connect, Full Agreement			
5	1	9245570	EZ2 Connect, Full Agreement			
6	1	9245570	EZ2 Connect, Full Agreement			
7	1	9245570	EZ2 Connect, Full Agreement			
8	8	9245572	EZ2 Connect, Installation & Training			

Annex C – Specification of the Goods and Services

Specification of the Goods:

QIASymphony SP/AS:

Environmental conditions:

Power	100–240 V AC, 50-60 Hz, 1400 VA Mains supply voltage fluctuations are not to exceed 10% of nominal supply voltages.
Overvoltage category	II
Air temperature	15–32°C (59–89.6°F)
Relative humidity	15–75% (noncondensing) Maximum 75% relative humidity for temperatures up to 31°C (88°F), decreasing linearly to 50% humidity at 32°C (89.6°F)
Altitude	Up to 2000 m (6500 ft.)
Place of operation	For indoor use only
Pollution level	2
Environmental class	3K2 (IEC 60721-3-3) 3M2 (IEC 60721-3-3)

Transportation conditions:

Air temperature	–25°C to 70°C (–13°F to 158°F) in manufacturer’s package
Relative humidity	Maximum of 75% (noncondensing)
Environmental class	2K2 (IEC 60721-3-2) 2M2 (IEC 60721-3-2)

Storage conditions:

National Microbiology Framework Schedule 7 - Ordering Procedure, Award Criteria and Order Form

Air temperature	5°C to 40°C (41°F to 104°F) in manufacturer's package
Relative humidity	Maximum of 85% (noncondensing)
Environmental class	1K2 (IEC 60721-3-1) 1M2 (IEC 60721-3-1)

Mechanical data and hardware features:

Dimensions	Width: 185 cm (72.8 in.) Height: 103 cm (40.6 in.) Depth: 73 cm (28.7 in.)
Weight	265 kg (584 lb.)

Barcode labels:

Width	Bar code line width of 0.128–0.305 mm.
Print quality	Bar codes with a line width of 0.128 mm must be printed in high resolution.
Position	When using primary tubes, bar codes should be positioned 1 cm from the bottom of the tube. The bar code reader has a reading area of 8 cm. Bar codes should be attached to Sarstedt tubes so that the tube bar code is no higher than the insert bar code.

The bar code reader in the “Sample” drawer can read the following types of bar codes:

- Code 39
- Code 128 and subtypes
- Codabar

To ensure error-free bar code reading, slide tube carriers into the “Sample” drawer so that loading takes 3 seconds or longer (0.2 m/s) and slide plate carriers into the “Sample” drawer so that loading takes 2 seconds or longer (0.3 m/s).

EZ2 Connect MDx:

Power	100–240 V AC, 50/60 Hz, 1000 VA. Mains supply voltage fluctuations are not to exceed 10% of nominal supply voltages.
Fuse	AC Inlet: T4A H 250 V Heater block (temperature fuse): 10 A, 250 V, 117 C

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Overvoltage category	II
Air temperature	18–30°C (64–86°F)
Relative humidity	10–75% RH
Altitude	Up to 2000 m (6500 ft)
Place of operation	For indoor use only
Pollution level	2
Environmental class	3K21 (IEC 60721-3-3) 3M11 (IEC 60721-3-3)
Average noise level (over 8 hours)	Max. 70 dBA
IP Code (IEC 60529)	IP20

Transport conditions:

Air temperature	–25oC to 60oC (–13oF to 140oF) in manufacturer’s package Note: If the EZ2 is transported in temperatures below 0oC (32oF), it is recommended to wait 24 hours before switching on the instrument to allow it to reach the temperature conditions of the installation environment.
Relative humidity	5–85% RH
Environmental class	2K11 (IEC 60721-3-2) 2M4 (IEC 60721-3-2)

Storage conditions

Air temperature	5–40°C (41–104°F) in manufacturer's package
Relative humidity	5–85% RH
Environmental class	2K11 (IEC 60721-3-2)

Mechanical data and hardware features

Dimensions	Width: 720 mm (28.35 in), Height: 575 mm (22.6 in), Depth: 560 mm (22 in)
Weight	70 kg (154.32 lb)
Instrument features	<p>Automated nucleic acid isolation using magnetic particles</p> <p>Desktop instrument</p> <p>Protocols stored on instrument</p> <p>Processes up to 24 samples in one run</p> <p>Aspirates and dispenses up to 24 samples or reagents simultaneously using a 24-channel pipettor head</p> <p>Separates magnetic particles using patented technology</p> <p>Controlled through a touchscreen</p> <p>Temperature control through a heating system</p>
Data tracking	<p>Bar code reader and on-screen keyboard enable data tracking of samples and consumables. System and run parameters are stored in a report file.</p>
Pipettor head	<p>Contains 24 high-precision syringe pumps, each containing a tip adapter that attaches to filter-tips.</p> <p>Syringe pumps are air-filled.</p> <p>Liquids containing salts, alcohol, solvents and/or magnetic particles can be aspirated and dispensed.</p> <p>Air gaps can be aspirated to prevent aspirated liquid from dripping.</p> <p>Filter-tips are picked up from the tip rack and ejected back into the tip rack.</p> <p>The pipettor head moves in the Z direction (up and down) above the worktable.</p>

National Microbiology Framework Schedule 7 - Ordering Procedure, Award Criteria and Order Form

Heating system	Accommodates the heating positions of reagent cartridges and has a temperature range of between ambient temperature and 95oC (203oF). Heating block accuracy at 60°C is • } 2°C.
Filter tips	Attach to the tip adapters of the pipettor head to allow liquid aspiration and dispensation. Capacity of 10–1000 µL. The EZ2 accommodates up to 48 tip holders in 2 rows, each containing a filter-tip, in the tip rack on the worktable.
Labware	Reagents are loaded onto the worktable in reagent cartridges. These cartridges are already prefilled by QIAGEN. Up to 24 reagent cartridges can be placed in the cartridge rack. Samples are loaded onto the worktable in 2 mL sample tubes. Steps that require heating occur on the heating system, which accommodates the heating positions of the reagent cartridges. Purified nucleic acids are collected in 1.5 mL elution tubes.
UV LED lamp	UV LED wavelength: 275–285 nm
Capacity	Up to 24 samples per run
Display	10.1-inch color touchscreen. Display with resolution 1280 x 800 pixels.
Camera	Monochrome camera. The USB interface provide power and communication. Sensor resolution is 0.34 MP. Width: 24 mm (0.94 in) Height: 34 mm (1.34 in) Depth: 39 mm (1.54 in)
Network	Wi-Fi: Designed for usage with Wi-Fi adapter provided by QIAGEN. The Wi-Fi adapter

	<p>supports the 802.11b, 802.11g, and 802.11n Wi-Fi standards, and WEP, WPA-PSK,</p> <p>and WPA2-PSK encryption.</p> <p>Supports LAN</p> <p>If network functionality is used: the administrator must ensure that the instrument is not visible to the outside of the network</p>
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Barcode reader specifications

Note: The following specifications are referring to the supported Barcode Reader (cat. no. 9027101) for the EZ2 Connect system.

Decoding Capability: 1D / LINEAR CODES: Autodiscriminates all standard 1D codes including GS1 DataBar™ linear codes.

2D CODES: Aztec Code; China Han Xin Code; Data Matrix; MaxiCode; Micro QR Code; QR Code

STACKED CODES: EAN/JAN Composites; GS1 DataBar Composites; GS1 DataBar Expanded Stacked; GS1 DataBar Stacked; GS1 DataBar Stacked Omnidirectional; MacroPDF; MicroPDF417; PDF417; UPC A/E Composites

Reading Range

TYPICAL DEPTH OF FIELD Minimum distance determined by symbol length and scan angle. Printing resolution, contrast, and ambient light dependent.

GD4500 Standard Range (SR)

Code 39: 5 mils: 7.0 to 38.0 cm / 2.7 to 14.9 in

Code 39: 10 mils: 2.2 to 58.0 cm / 0.8 to 22.8 in

Data Matrix: 10 mils: 5.5 to 27.0 cm / 2.2 to 10.6 in

Data Matrix: 15 mils: 2.8 to 41.0 cm / 1.1 to 16.1 in

National Microbiology Framework Schedule 7 - Ordering Procedure, Award Criteria and Order Form

EAN-13: 13 mils: 1.0 to 71.0 cm / 0.4 to 27.9 in

PDF417: 10 mils: 2.5 to 41.0 cm / 1.0 to 16.1 in

QR Code: 10 mils: 5.5 to 24.0 cm / 2.2 to 9.5 in

GD4500 High Density (HD)

Code 39: 3 mils: 5.0 to 15.0 cm / 2.0 to 5.9 in

Code 39: 5 mils: 0.5 to 25.0 cm / 0.2 to 9.8 in

Data Matrix: 5 mils: 5.5 to 9.0 cm / 2.2 to 3.5 in

EAN-13: 13 mils: 1.0 to 40.0 cm / 0.4 to 15.7 in

Data Matrix: 10 mils: 2.0 to 27.0 cm / 0.8 to 10.6 in

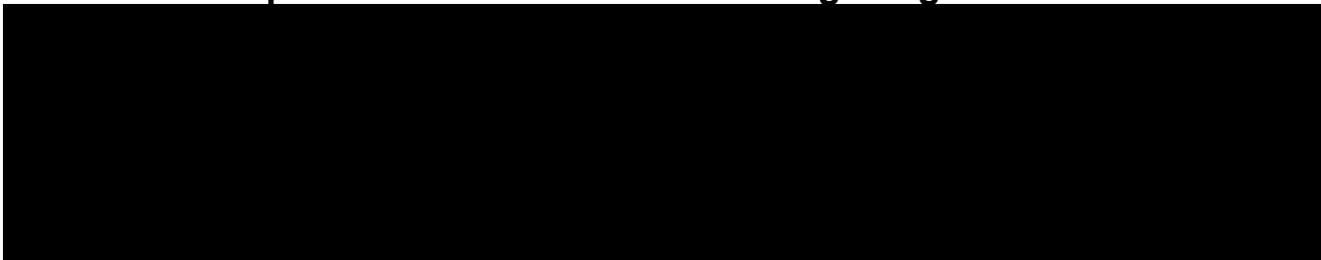
EAN-13: 7.5 mils: 2.0 to 23.5 cm / 0.8 to 9.3 in

PDF417: 4 mils: 3.0 to 12.0 cm / 1.2 to 4.7 in

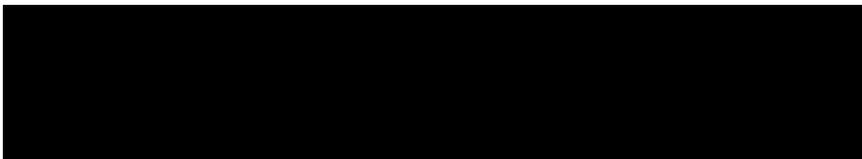
PDF417: 10 mils: 0.5 to 31.0 cm / 0.2 to 12.2 in

QR Code: 10 mils: 2.0 to 25.0 cm / 0.8 to 9.8 in

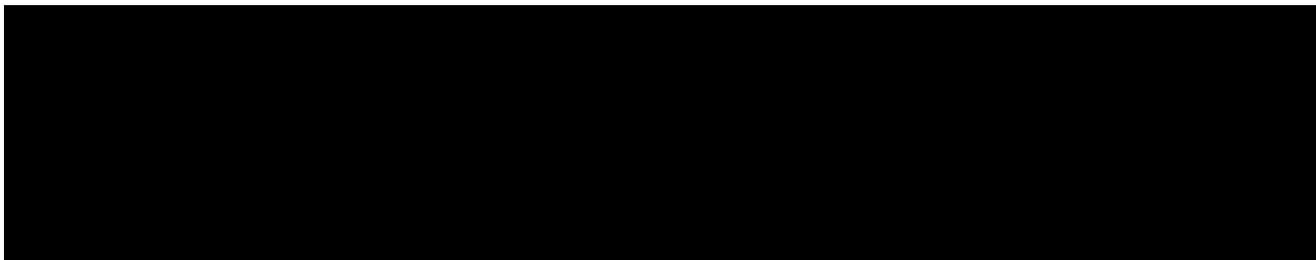
Performance qualifications for commissioning the goods

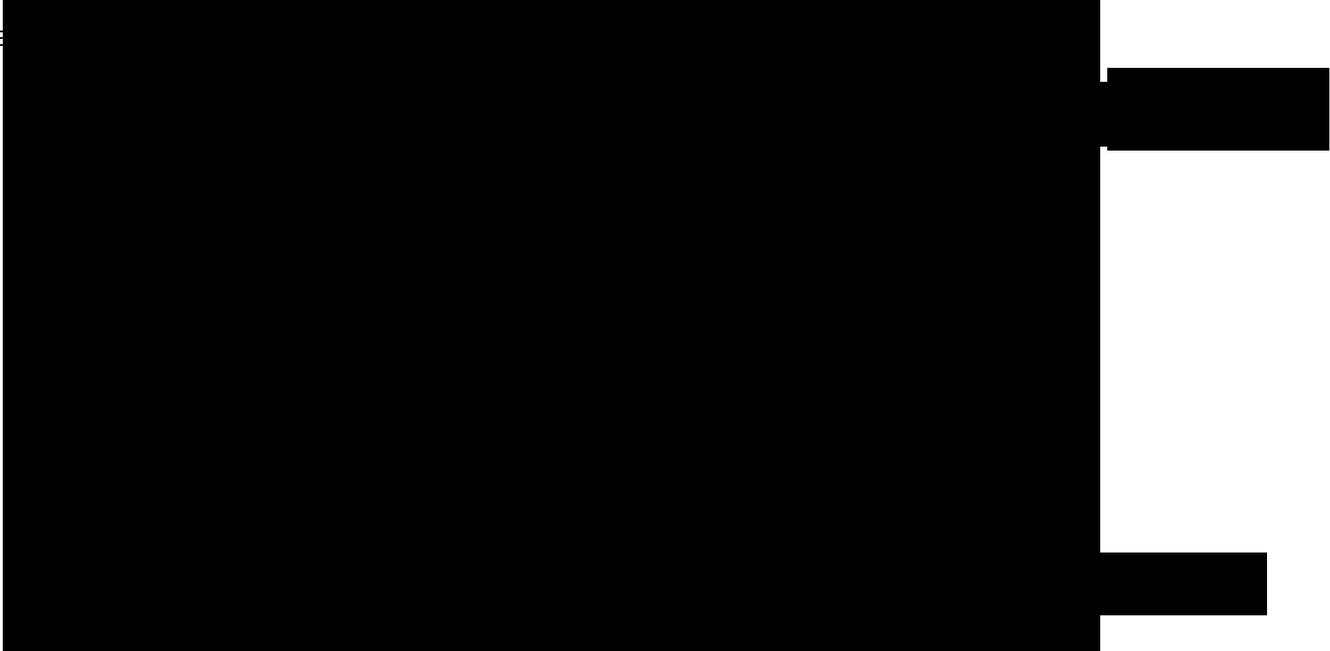


Current lead times from receipt of a purchase order

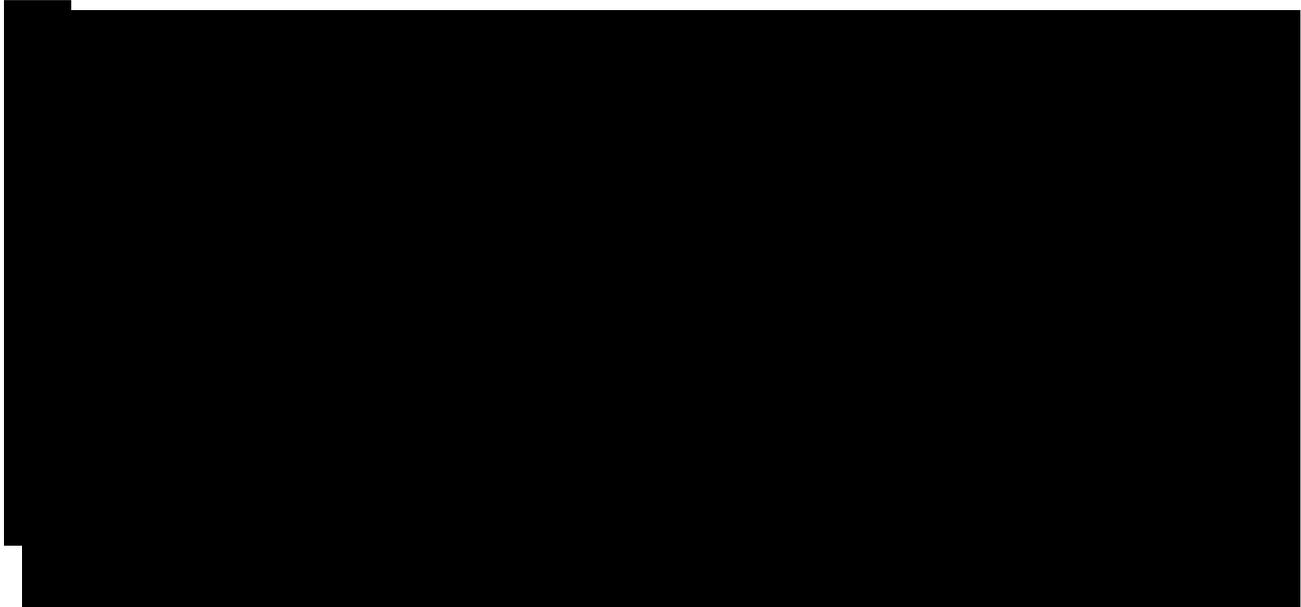
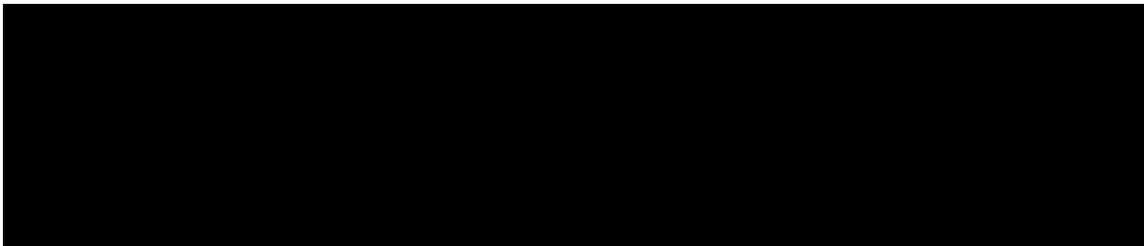


Confirmation of what is involved in the installation

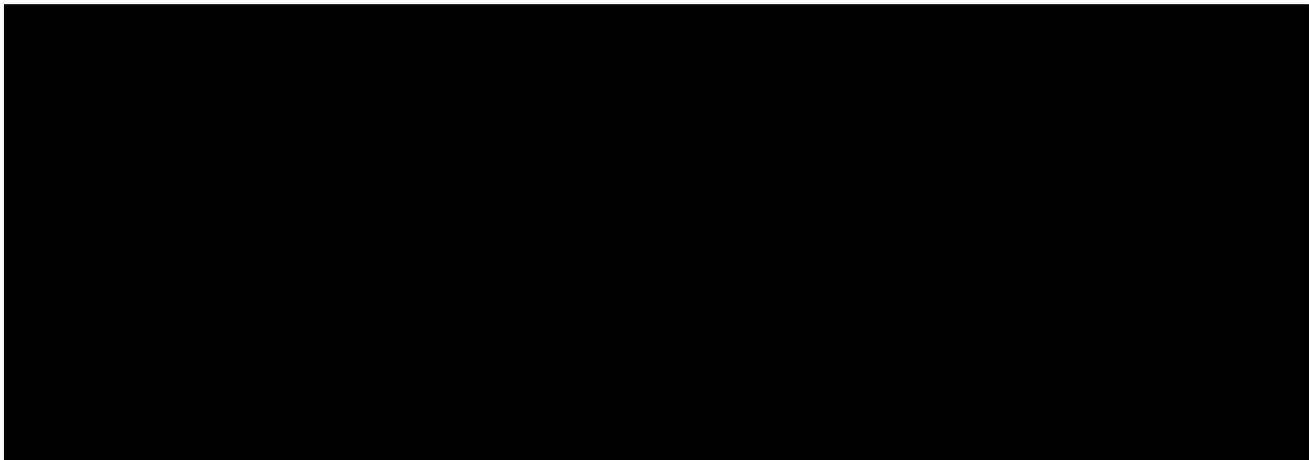




Service Level Agreements (SLAs) for the service and maintenance package, including callout and response times



Details of what's involved with the training

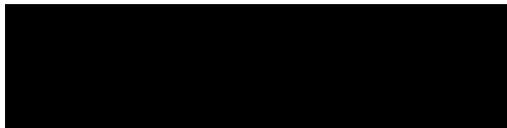
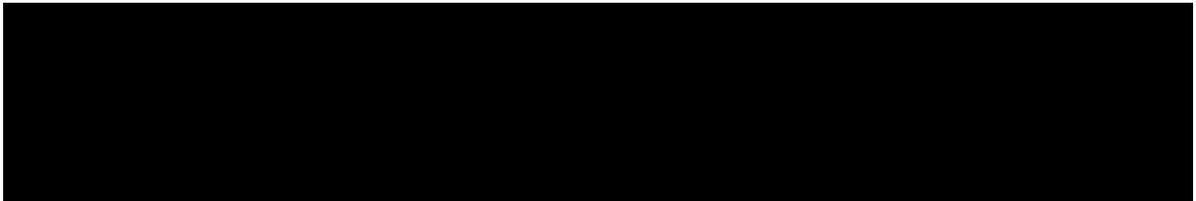




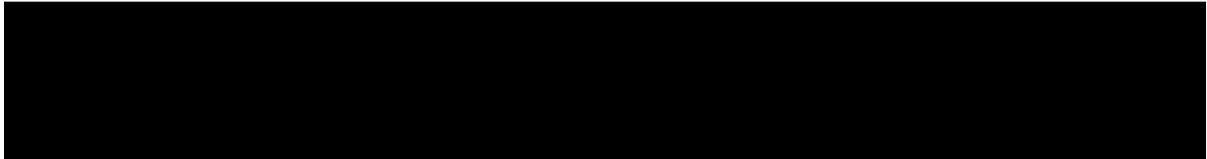
Details of what's involved with integration



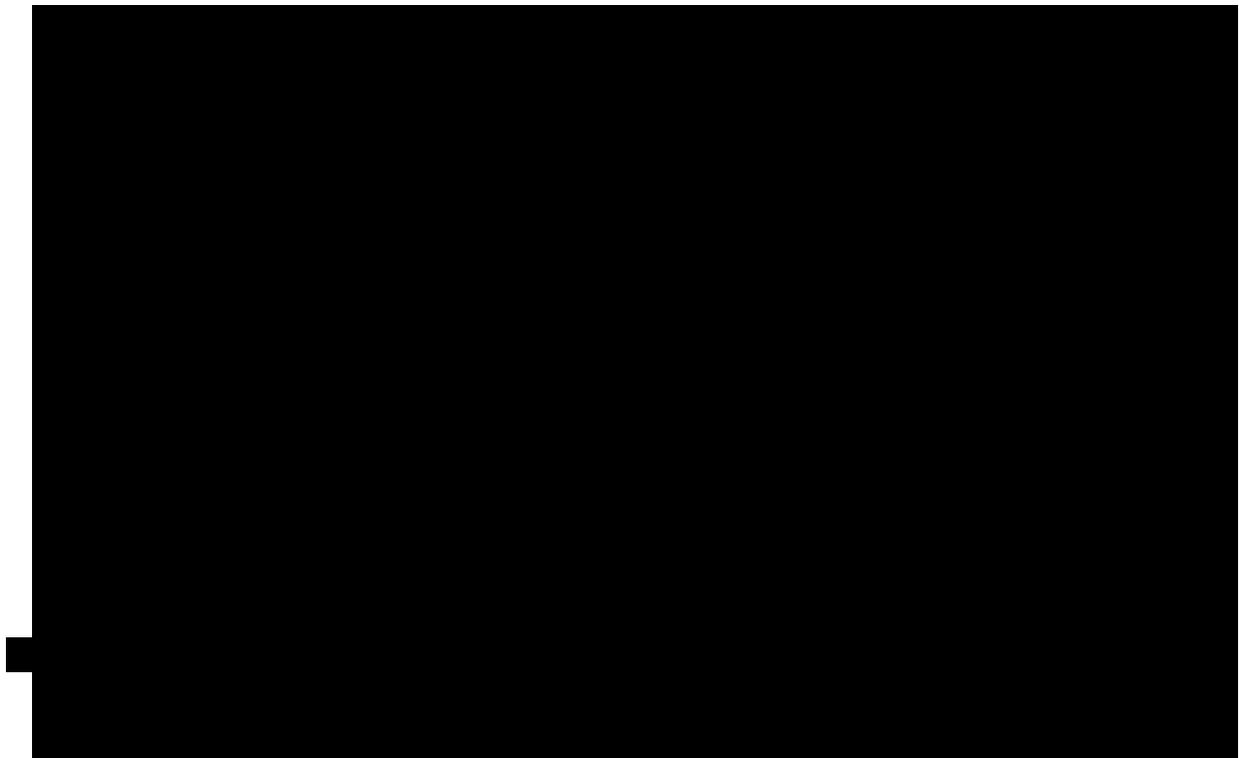
1. Pre-installation consulting



3. QIALink Software License

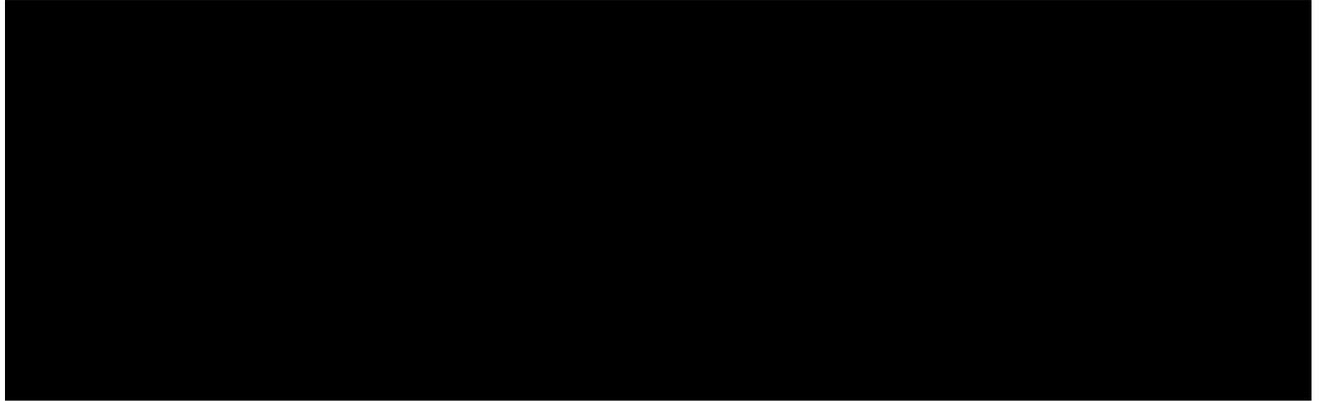


4. On-site Integration Service

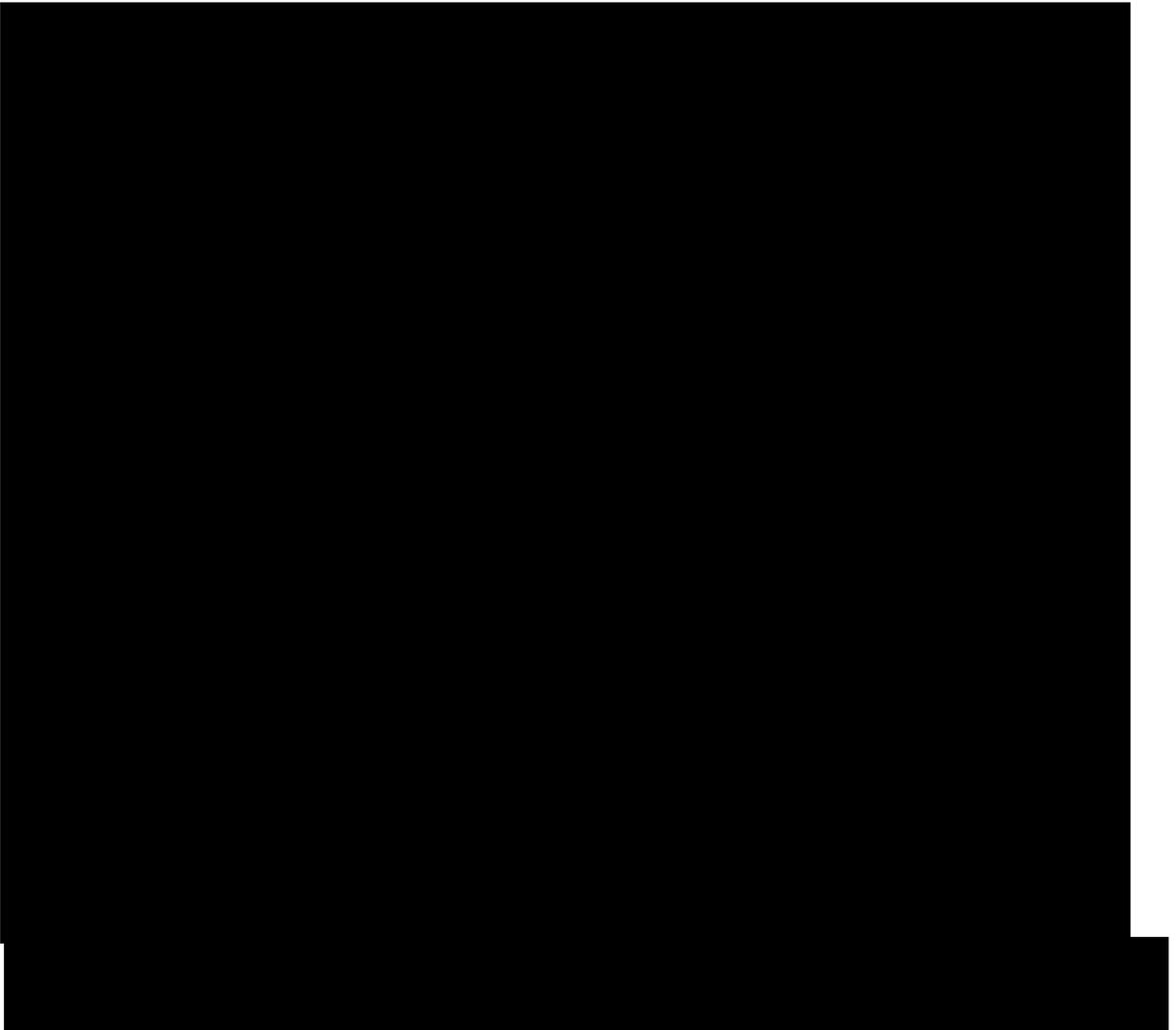




5. Start-up Training



6. Technical Service Support



National Microbiology Framework Schedule 7 - Ordering Procedure, Award Criteria and Order Form

