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| --- | --- |
| Our ref: **1-1055**Your ref: **Pell Frischmann**via Bravo  | SPaTS Procurement Team2/09K Temple Quay House2 The SquareTemple QuayBristol, BS1 6HA04 May 2020 |

**OFFICIAL**

Dear Sir/Madam

**SPECIALIST PROFESSIONAL AND TECHNICAL SERVICES FRAMEWORK**

**Lot 1 - Technical Consultancy, Engineering Advice, Research and Innovation**

**1-1055 Improving Customer Service APTR Facilities**

On behalf of Highways England, I am authorised to accept your proposal of 29 April 2020 for the above Package Order at the prices/rates quoted.

This Package Order start date is 04 May 2020, and the completion date is 31 March 2021.

The authorised maximum Package Order cost is **£249,034.81** (excluding VAT). This cost is not to be exceeded without prior written approval of the Procurement Officer.

XXX is the Project Sponsor, and can be contacted direct on XXX to arrange a start-up meeting. Please see Annex A overleaf for invoicing information.

Any queries relating to this letter and its contents should be sent via Bravo messaging.

Yours faithfully

XXX

Lot 1 Procurement Team

**Annex A - Invoicing information**

Please note that the Project Sponsor will be contacting you shortly with a Purchase Order number to quote on your invoices.

1. When you report the value of completed work each month we will give you a receipt number.

2. Please quote the purchase order number and the monthly receipt number on your invoice to ensure prompt payment.

3. Invoices must be submitted to the email address below and be in PDF format.

4. If you scan the original invoice/credit note, please ensure these scanned images are in black and white, in TIFF format and ideally scanned at 600 DPI, although a minimum of 300 DPI can also be used.

5. Be aware that any text in the body of your email, or attachments submitted in file formats other than those listed above will not be read by anyone.

6. When submitting your invoice(s), please also include the following information:

|  |  |  |
| --- | --- | --- |
| **Invoice Address:** | **Invoice Details:** |  |
| Invoices@highwaysengland.co.uk  | Contract Number: | 2015/S 160-293835 |
| Package Order Number  | 1-1055 |
| Cost Centre: | 4403 |
| Project Number (PIN): | TBC |
| Project Sponsor | (as named above) |