

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC87101**

**ROUTE: 262**

## **SCHEDULE I**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC87101**

**ROUTE: 262**

## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number 262 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:    Henley Road Garage (DS)  
                          Henley Road, Factory Road  
                          North Woolwich  
                          London  
                          E16 2EL

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC87101**

**ROUTE: 262**

**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –  
As detailed on the attached Route Description.
2. Public Timetable –  
As detailed on the attached Public Timetable.

# LONDON BUSES - ROUTE DESCRIPTION

## ROUTE 262: Gallions Reach - Stratford

**Date of Structural Change:** 30 March 2024

**Date of Service Change:** 30 March 2024

**Reason for Issue:** New Contract.

### STREETS TRAVERSED

**Towards Stratford:** Gallions Reach Access Road, Armada Way, Atlantis Avenue, Gallions Roundabout, Woolwich Manor Way, Beckton Bus Station, Woolwich Manor Way, Tollgate Road, Newham Way, Prince Regent Lane, Greengate Street, Plaistow Broadway, Plaistow High Street, Plaistow Road, New Plaistow Road, West Ham Lane, Tramway Avenue, Stratford Broadway, Great Eastern Road, Station Street, Stratford Bus Station

**Towards Gallions Reach:** Stratford Bus Station, Great Eastern Road, Stratford Broadway, Tramway Avenue, West Ham Lane, New Plaistow Road, Plaistow Road, Plaistow High Street, Plaistow Broadway, Greengate Street, Prince Regent Lane, Newham Way, Tollgate Road, Woolwich Manor Way, Gallions Roundabout, Atlantis Avenue, Armada Way, Gallions Reach Access Road

### AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

#### Gallions Reach Shopping Park

Public stand for three buses on west side of Gallions Reach Access Road to Shopping Park commencing one metre from turning circle extending 38 metres south. Buses proceed from Gallions Reach Access Road to stand, departing to Gallions Reach Access Road.

Set down in Gallions Reach Shopping Park, at Stop AP (BP4624 - Gallions Reach Shopping Park) and pick up in Gallions Reach Shopping Park, at Stop R (BP4623 - Gallions Reach Shopping Park).

**AVAILABILITY:**

At any time.

**OPERATING RESTRICTIONS:**

No more than 2 buses on Route 262 should be scheduled to stand at any one time.

**MEAL RELIEFS:**

No meal relief vehicles to stand at any time.

**FERRY VEHICLES:**

No ferry vehicles to park on stand at any time.

**BLIND DISPLAY:**

Gallions Reach Shopping Park.

### **Gallions Reach Station**

From Gallions Reach, Shopping Park

Buses proceed from Atlantis Avenue, Gallions Roundabout departing to Atlantis Avenue.

Set down in Atlantis Avenue, at stop D (BP3557 - Gallions Reach Station) and pick up in Atlantis Avenue, at stop C (BP5108 - Gallions Reach Station).

From STRATFORD, BUS STATION

Buses proceed from Atlantis Avenue, Armada Way departing to Atlantis Avenue.

Set down in Atlantis Avenue, at stop C (BP5108 - Gallions Reach Station) and pick up in Atlantis Avenue, at stop D (BP3557 - Gallions Reach Station).

AVAILABILITY:

At any time.

OPERATING RESTRICTIONS:

**Turning Point Only - Buses must not stand**

BLIND DISPLAY:

Gallions Reach Station.

### **Beckton Bus Station, South Side**

Private stand for four buses on Routes 366 and 376 in 2 portions on south side of bus station on west side of Woolwich Manor Way.

1 - for two buses commencing at a point opposite stop B and extending 32 metres east.

2 - for two buses commencing at a point opposite stop A as an overflow stand and extending 28 metres east.

From Gallions Reach, Shopping Park

Buses proceed from Woolwich Manor Way, Beckton Bus Station, Woolwich Manor Way, Tollgate Road, Woolwich Manor Way, Beckton Bus Station to stand, departing via Beckton Bus Station, Woolwich Manor Way, Tollgate Road, Woolwich Manor Way to Beckton Bus Station.

Set down in Woolwich Manor Way, at stop A (BP094 - East Ham Manor Way) and pick up in Beckton Bus Station, at stop B (BP5195 - Beckton Bus Station).

From STRATFORD, BUS STATION

Buses proceed from Tollgate Road, Woolwich Manor Way, Beckton Bus Station, Woolwich Manor Way, Tollgate Road, Woolwich Manor Way, Beckton Bus Station to stand, departing via Beckton Bus Station, Woolwich Manor Way, Tollgate Road, Woolwich Manor Way to Beckton Bus Station.

Set down in Tollgate Road, at stop A (LE215 - Kingsford Way) and pick up in Beckton Bus Station, at stop C (BP5196 - Beckton Bus Station).

AVAILABILITY:

At any time.

OPERATING RESTRICTIONS:

Unscheduled curtailments only.

MEAL RELIEFS:

No meal relief vehicles to stand at any time.

FERRY VEHICLES:

No ferry vehicles to park on stand at any time.

BLIND DISPLAY:

Beckton, Bus Station.

**Plaistow, Greengate Street (from Gallions Reach, Shopping Park)**

Buses proceed from Prince Regent Lane, Barking Road, Balaam Street, Plaistow Broadway departing to Greengate Street.

Set down in Prince Regent Lane, at stop GT (8107 - Wigston Road) and pick up in Greengate Street, at stop GP (8100 - Perth Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Plaistow, Greengate.

**Plaistow, Bull Road (from Gallions Reach, Shopping Park)**

Buses proceed from Plaistow Road, Bull Road, Willis Road, Holbrook Road departing to Plaistow Road.

Set down in Plaistow Road, at Stop K (8037 - Morley Road) and pick up in Plaistow Road, at Stop J (8036 - Morley Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	<b>Turning Point Only - Buses must not stand</b>
BLIND DISPLAY:	Plaistow.

**Stratford Bus Station**

Private stand for up to 14 buses facing north in Stratford Bus Station on west side of Great Eastern Road.

Buses proceed from Stratford Bus Station to stand, departing to Stratford Bus Station.

Set down in Stratford Bus Station, at Alighting Point (BP5307 - Stratford Bus Station) and pick up in Stratford Bus Station, at stop D (BP975 - Stratford Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 262 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Stratford.

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC87101**

**ROUTE: 262**

**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays (SHO)	262-62953-BE-MF-1	01/04/2024	A/B/C/D	10	9	10	6	1,183.64	195	230,809.80
Mondays to Fridays (NSD)	262-62953-BE-MFSc-1	01/04/2024	A/B/C/D	10	9	10	6	1,183.64	55	65,100.20
Saturdays & Good Friday	262-62953-BE-Sa-1	30/03/2024	A/B/C/D	N/A	10	N/A	6	1,148.99	56	64,343.44
Sundays & Public Holidays *	262-62953-BE-Su-1	31/03/2024	A/B/C/D	N/A	7	N/A	6	866.25	58	50,242.50
								<b>Total Scheduled in Service Mileage</b>	<b>364</b>	<b>410,495.94</b>

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

# Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC87101**

**ROUTE: 262**

**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |                                                                                               |                    |
|-----------------------------------------------------------------------------------------------|--------------------|
| 1. Early Termination Date<br>(clause 27.9)                                                    | 31 March<br>2028   |
| 2. Sponsored Route<br>(clause 27.10)                                                          | No                 |
| 3. Multiple Termination<br>Clause 27.11 to apply                                              | Yes                |
| The following agreements will be subject to multiple termination:                             | QC87102<br>QC87103 |
| 4. Is the Operator permitted to accept advertising on the vehicles?<br>(clause 20 of Annex B) | Yes                |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46)                      | Yes*               |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

**46.1** The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

**46.2** The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and  
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as



relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 262.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P<sub>i+1</sub> = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P<sub>i+13</sub> = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

**FRAMEWORK AGREEMENT**  
**NO: QC0055**

**ROUTE AGREEMENT**  
**NO: QC87101**

**ROUTE: 262**

**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (1 April 2024 to 3 January 2025)	EWT = 0.92 minute
Minimum Performance Standard	EWT = 0.90 minute
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC87101**

**ROUTE: 262**

**SCHEDULE ID - ATTACHMENT**

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
GALRSP	Gallions Reach Shopping Park	STFDDBS	Stratford Bus Station [dlr]
BCKTBS	Beckton Bus Station	PLASSN	Plaistow Station
PRLNBR	Bennett Road	PLASGG	Barking Road
PLASGG	Barking Road	PRLNBR	Bennett Road
PLASSN	Plaistow Station		

**FRAMEWORK AGREEMENT**  
**NO: QC0055**

**ROUTE AGREEMENT**  
**NO: QC87101**

**ROUTE: 262**

**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1              Vehicle Description

Part 2              No longer used

**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>	<b>Vehicle Type B</b>	<b>Vehicle Type C</b>	<b>Vehicle Type D</b>
Chassis Manufacturer and Type	Volvo B9TL	Volvo B9TL	Alexander Dennis Trident 2 (Hybrid)	Dennis Trident
Body Manufacturer and Type	Wright Eclipse Gemini 2	Wrightbus Eclipse Gemini 2	ADL Enviro 400	ADL Enviro 400
Single or Double Deck	Double Deck	Double Deck	Double Deck	Double Deck
Upper Deck Air Cooling System	Yes	Yes	Yes	Yes
Minimum Seating Capacity	62 + 1 wheelchair space	62 + 1 wheelchair space	61 + 1 wheelchair space	65 + 1 wheelchair space
Maximum Standing Capacity	29	24	24	24
Maximum Length	10,500mm	10,400mm	10,200mm	10,100mm
Maximum Width	2,520mm	2,550mm	2,550 mm	2,550mm
Number of Doors	Two	Two	Two	Two
Year of Manufacture	2009	2010	2011	2009
Engine Type (Including Euro Rating)	Volvo Euro V EEV	Volvo Euro V EEV	Euro V EEV	Cummins Euro IV

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

**FRAMEWORK AGREEMENT  
NO: QC0055**

**ROUTE AGREEMENT  
NO: QC87101**

**ROUTE: 262**

**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

FRAMEWORK AGREEMENT  
NO: QC0055

ROUTE AGREEMENT  
NO: QC87101

ROUTE: 262

VERSION NO: 00/01

EFFECTIVE DATE: 30 MARCH 2024

#### SCHEDULE IVA

##### CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £3,493,451.00 per annum
2. Period Contract Payment £ 268,727.00
3. Scheduled In Service Mileage 410,945.94 miles p.a
4. Deduction Figure £8.51 per mile
5. Date of Tender 30 May 2023
6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
7. The **Payment Year** commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies.
8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 1 April 2024 (Payment Period 1, Quarter 1) to 3 January 2025 (Payment Period 10, Quarter 3).