

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:375251-2017:TEXT:EN:HTML>

**United Kingdom-Manchester: Kitchen or restaurant conversion
2017/S 183-375251**

Contract notice

Services

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

TUCO Ltd
20 Dale Street
Manchester
M1 1EZ
United Kingdom
Contact person: Nicola Mellor
Telephone: +44 1617133426
E-mail: nicola.mellor@tuco.ac.uk
NUTS code: UK

Internet address(es):

Main address: <http://www.tuco.org>
Address of the buyer profile: <http://https://in-tendhost.co.uk/tuco/asp/Home>

I.2) Joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://in-tendhost.co.uk/tuco/asp/Home>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://in-tendhost.co.uk/tuco/asp/Home>

Tenders or requests to participate must be submitted to the abovementioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Design and Installation for the Customer experience (catering and social spaces).
Reference number: CAT11029-TU

II.1.2) Main CPV code

45212500

II.1.3) Type of contract

Services

II.1.4) **Short description:**

Lot 1 — TUCO are looking for customer experience designers. It is envisaged that awarded suppliers will have specialist experience in designing catering and interactive social spaces. Suppliers will also be expected to consider such things as menu design, staff uniform, crockery etc. TUCO Members will be seeking innovative design solutions that will enhance the ambience of the area/s and create an increase in footfall and spend. There may be a requirement to reflect specific values such as sustainability, or to match the 'theme' of the building. Consideration should be made of the intended customer base the TUCO member is addressing for each specific area.

Lot 2 — TUCO envisage suitable suppliers will be able to provide their own in-house specialist design layout for these areas, own in-house fabrication and the ability to supply and install specified equipment or install client supplied equipment.

II.1.5) **Estimated total value**

Value excluding VAT: 30 000 000.00 GBP

II.1.6) **Information about lots**

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2) **Description**

II.2.1) **Title:**

Customer experience design
Lot No: 1

II.2.2) **Additional CPV code(s)**

39310000
71220000
79421200
79415200
79930000
39141000
39314000
45212500
71242000

II.2.3) **Place of performance**

NUTS code: UK
Main site or place of performance:
United Kingdom.

II.2.4) **Description of the procurement:**

Lot 1 — Customer experience design

TUCO are looking for customer experience designers. It is envisaged that awarded suppliers will have specialist experience in designing catering and interactive social spaces. Suppliers will also be expected to consider such things as menu design, staff uniform, crockery etc. TUCO Members will be seeking innovative design solutions that will enhance the ambience of the area/s and create an increase in footfall and spend. There may be a requirement to reflect specific values such as sustainability, or to match the 'theme' of the building. Consideration should be made of the intended customer base the TUCO member is addressing for each specific area.

Users of this framework may choose to use all or part of the scope of this agreement.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The framework is for 2 years with a possible extension of 2 x 12 month periods, dependent upon supplier performance and market developments.

II.2.9) **Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 8

Objective criteria for choosing the limited number of candidates:

These will be based on the evaluation of the SQ which is a combination of Pass/Fail questions and scored response.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: yes

Description of options:

The framework is for 2 years with a possible extension of 2 x 12 month periods, dependent upon supplier performance and market developments.

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Kitchen and Counter Design, Manufacture and Installation

Lot No: 2

II.2.2) **Additional CPV code(s)**

39310000

39141000

39314000

45212500

79930000

II.2.3) **Place of performance**

NUTS code: UK

Main site or place of performance:

United Kingdom.

II.2.4) **Description of the procurement:**

Lot 2 — Kitchen and Counter Design, Manufacture and Installation

TUCO envisage suitable suppliers will be able to provide their own in-house specialist design layout for these areas, own in-house fabrication and the ability to supply and install specified equipment or install client supplied equipment.

Member Institutions may have differing needs in service delivery, and therefore suppliers will need to offer a degree of flexibility and tailoring in their service.

Users of this framework may choose to use all or part of the scope of this agreement.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The framework is for 2 years with a possible extension of 2 x 12 month periods, dependent upon supplier performance and market developments.

II.2.9) **Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 8

Objective criteria for choosing the limited number of candidates:

These will be based on the evaluation of the SQ which is a combination of Pass/Fail questions and scored response.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: yes

Description of options:

The framework is for 2 years with a possible extension of 2 x 12 month periods, dependent upon supplier performance and market developments.

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section III: Legal, economic, financial and technical information

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

See tender documents.

III.1.2) **Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3) **Technical and professional ability**

Selection criteria as stated in the procurement documents

III.1.5) **Information about reserved contracts**

- III.2) **Conditions related to the contract**
- III.2.1) **Information about a particular profession**
- III.2.2) **Contract performance conditions:**
- III.2.3) **Information about staff responsible for the performance of the contract**

Section IV: Procedure

- IV.1) **Description**
 - IV.1.1) **Type of procedure**
Restricted procedure
 - IV.1.3) **Information about a framework agreement or a dynamic purchasing system**
The procurement involves the establishment of a framework agreement
Framework agreement with several operators
Envisaged maximum number of participants to the framework agreement: 8
 - IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**
 - IV.1.6) **Information about electronic auction**
 - IV.1.8) **Information about the Government Procurement Agreement (GPA)**
The procurement is covered by the Government Procurement Agreement: no
- IV.2) **Administrative information**
 - IV.2.1) **Previous publication concerning this procedure**
 - IV.2.2) **Time limit for receipt of tenders or requests to participate**
Date: 27/10/2017
Local time: 09:00
 - IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**
Date: 08/12/2017
 - IV.2.4) **Languages in which tenders or requests to participate may be submitted:**
English
 - IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**
Duration in months: 12 (from the date stated for receipt of tender)
 - IV.2.7) **Conditions for opening of tenders**

Section VI: Complementary information

- VI.1) **Information about recurrence**
This is a recurrent procurement: yes
Estimated timing for further notices to be published:
September 2021.
- VI.2) **Information about electronic workflows**
- VI.3) **Additional information:**
The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. Tender will be carried out using e-Procurement software In-Tend. If you wish to register your interest for this opportunity then please go to the following website: <https://in-tendhost.co.uk/tuco.aspx/Home>
The tender process will be carried out under a Restricted procedure which will entail a 2 stage process.

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement, and the contract will be awarded on the basis of the most economically advantageous tender. The Framework Agreement is for use by but not limited to various institutions of Higher Education (<http://www.hefce.ac.uk/unicoll/> (TUCO Ltd clients see <http://www.tuco.org/buy/clients>); SUPC members see <http://supc.procureweb.ac.uk/aboutsupc-members> APUC members see <http://www.apuc-scot.ac.uk/home.htm> NWUPC members see www.nwupc.ac.uk NEUPC members see <http://neupg.procureweb.ac.uk/> HEPCW members see <http://hepcw.procureweb.ac.uk/> LUPC members see <http://www.lupc.ac.uk/Academies>; Further Education FE colleges and FE colleges via Crescent Purchasing Consortium (currently 170 colleges throughout the UK) and any other member of CPC; Conwy CBC, Denbighshire CC, Flintshire CC, Wrexham CBC, Sefton Council, Halton BC, Cheshire West and Chester Council, South Ribble Borough Council, Liverpool City Council, Wirral BC, Rochdale MBC, Northumberland CC and any other Local Authorities http://www.direct.gov.uk/en/D11/Directories/Localcouncils/AToZOfLocalCouncils/DG_A-Z_LG Education Establishments in England and Wales, maintained by the Department for Children, Schools and Families including Schools, Universities and Colleges <http://www.edubase.gov.uk/search/html;4767F89630A039E98FE593093D577013?page=members> <http://www.assemblywales.org> <http://new.wales.gov.uk/?lang=en> <https://www.sell2wales.co.uk> and NHS Trusts <http://www.nhs.uk/services/directories/Pages/AcuteTrustListing.aspx> and this may include additional Local Authorities, Research Councils www.rcuk.ac.uk NHS Trusts and Police Authorities www.apa.police.uk Housing associations, registered social landlords (RSL's), arm's length management organisations. All 700 plus current members of Procurement for Housing (PfH) and any future members, details of current membership for PfH can be found here; <http://www.procurementforhousing.co.uk/membership/membership> list. Members of the Hospice Quality Partnership (HQP) www.hospicequalitypartnership.co.uk Please refer to the following websites for a full list of RSL's <http://www.tenantservicesauthority.org/> or <http://www.ukmsl.com/client/nusconnect/> The member organisations above are located throughout the UK, including England, Scotland, Wales and Northern Ireland. The Framework Agreement is also for use by but not limited to Crown Commercial Services.

This Framework may also be used by other public bodies as defined by the European Union.

VI.4) **Procedures for review**

VI.4.1) **Review body**

TUCO Ltd
20 Dale Street
Manchester
M1 1EZ
United Kingdom

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

21/09/2017