

Web Hosting for Cornwall & Isles of Scilly Growth Hub

Tender Clarification Log v3 23/08/2019

Tender Reference Number

TEN 460

Ref	Date Raised	Document	Section / Page	Clarification Question	Response
001	21/08/19	ITQ	3.6	Can I confirm that the £15,000 budget is for 2 years?	The duration of the contract is subject to the start date but is due to will run from September 2019 until 30 September 2021.
002			3.2	Is the development environment on the same server as the live environment?	Yes, the development environment is on the same server as the live environment.
003	22/08/19	ITQ	3.4	You have stated that that the hosting provider should "facilitate the application of software updates". To clarify, do I assume you mean operating system updates rather than any application i.e. WordPress / Drupal updates?	Yes, this refers to operating system updates.
004		Annexe 1		Should all responses 1 – 5.5 be submitted on the document 'Annex 1', or can a separate document be submitted?	All responses to questions on the Compliance Matrix (Annexe 1) should be submitted in that document.
005				Should all questions requiring confirmation of Yes/NO on the document Annex 1 be accompanied with a response within the 'response' column or can a separate document be submitted with the detailed response?	
006				Annex 1 question/section 5 – should all responses be submitted on Annex 1 or can they be submitted within a separate document.	



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007	22/08/19	Annexe 1		Within the Tender Evaluation Methodology Section II it states '2.1-4.5 must all be answered Yes for a pass'. The document Annex 1 does not have a question 2.1 (only 2.2 & 2.3) Can you confirm this is correct or clarify the question for 2.2.	This is an error – section 2 of the Compliance Matrix (Annexe 1) should include 2.1 & 2.2. This has been corrected and an updated version of document has been added to Contracts Finder, although the previous version will be accepted as part of a submitted tender.

