The purpose of this Prior Information Notice (PIN) is to alert and potential suppliers to a future opportunity in relation to maintenance service for maintenance service of 1x Rhythmia HDX Cardiac Mapping System, and to engage with the market before starting the formal procurement process.

King Facilities Management (KFM) are seeking to maximise value for money and improve the services that provides better outcomes.

Maintenance cover: Comprehensive cover with 1 annual service with Electrical Safety Test, call-outs, repairs, EXCLUDES Parts

Contract length – 1 year

Equipment: 1x Boston Scientific Rhythmia HDX Cardiac Mapping System s/n 1000001093

Location – King’s College Hospital NHS Foundation Trust, Cardiac Cath Lab 4, Denmark Hill, SE5 9RS

Could you please confirm the following:

Response times – please advise

Working days – please advise

Coverage times – please advise

Software Updates/ support – please advise if included

Cancellation term – please advise

Payment terms – please advise

Original equipment manufacturer parts – please advise