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| --- | --- |
| Commercial Directorate | |
| DVLA  Longview Road  Morriston  Swansea SA6 7JL | |
| Phone: | **REDACTED** |
| www.gov.uk/browse/driving | |
| @dvlagovuk | |
| Your ref: | 798223132915581 |
| Our ref: | PS/25/42 |
| Date: | 21/05/25 |

Granicus-Firmstep Limited

7th Floor

7 Harp Lane

London

EC3R 6DP

**CONTRACT REFERENCE NUMBER: PS/25/42**

**CONTRACT TITLE: Provision of Digital Communications Email Subscriber Solution**

**FRAMEWORK REFERENCE NUMBER: GCloud 14 RM1557.14**

Dear Sir/Madam

On behalf of the Secretary of State for Transport, I accept your GCloud14 offering under Service ID 798223132915581. The attached contract details “Call-off Contract”, contract conditions and the Annexes set out the terms of the contract between DVLA and Granicus-Firmstep Ltd for the provision of the deliverables set out in the Call-off Contract.

We thank you for your co-operation to date and look forward to forging a successful working relationship.

You must be in possession of an official purchase order (PO), before commencing any work, or supplying any goods, under this contract. The PO Number for this contract will follow shortly. Invoices submitted to the Department **must quote the PO number** and must be submitted in accordance with DVLA’s Invoicing Procedures, as referenced in the Call-off Contract.

**Please ensure invoices are sent to Unity Business Services (UBS) and not DVLA. Invoices received without the correct PO Number will be returned to you and will delay receipt of payment.**

All proposed offshoring activity of Official level data outside the UK, under this contract,

will be subject to prior approval by the Department/Government, as appropriate.

Please complete the attached Appendix C – Statement of Assurance Questionnaire

(SoAQ) and return within 6 weeks.

Please contact the Contract Owner **REDACTED** via the below email address, to discuss arrangements for commencement of the contract:

Email: **REDACTED**

Please confirm your acceptance of the Conditions by signing and returning the Call-off Contract, along with any requested Schedules/Annexes, within **14 days** from the date of this Award. No other form of acknowledgement will be accepted. Please remember to include the reference number above in any future communications relating to this contract.

The Call-off Contract will be countersigned and will create a binding contract between the two named parties.

Yours sincerely,

**REDACTED**

Commercial Practitioner

Commercial Directorate

**REDACTED**

**By authority of the Secretary of State for Transport**