

## Direct award Order Form

**CALL-OFF REFERENCE:**

[REDACTED]

**THE BUYER:**

Ambulance Radio Programme ("ARP")  
on behalf of the Department of Health  
and Social Care ("DHSC")

**BUYER ADDRESS:**

111 Buckingham Palace Road  
Victoria  
London  
SW1W 0SR England

**SUPPLIER REFERENCE**

[REDACTED]

**THE SUPPLIER:**

Vodafone Limited

**SUPPLIER ADDRESS:**

Vodafone House,  
The Connection  
Newbury  
RG14 2FN England

**REGISTRATION NUMBER:**

1471587

**DUNS NUMBER:**

226488435

**SID4GOV ID:**

**APPLICABLE FRAMEWORK CONTRACT**

This Order Form is for the provision of the Call-Off Deliverables and dated 20 May 2021.

It's issued under the Framework Contract with the reference number RM3808 for the provision of Network Services.

**CALL-OFF LOT(S):**

Lot 1 "Data Access Services"

**Order Form and Call-Off Schedules**

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**CALL-OFF INCORPORATED TERMS**

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off special Schedules.
2. Joint Schedule 1(Definitions and Interpretation) RM3808
3. The following Schedules in equal order of precedence:

Joint Schedules for framework reference number RM3808

- Joint Schedule 2 (Variation Form)
- Joint Schedule 3 (Insurance Requirements)
- Joint Schedule 4 (Commercially Sensitive Information)
- Joint Schedule 6 (Key Subcontractors)
- Joint Schedule 10 (Rectification Plan)
- Joint Schedule 11 (Processing Data)
- Call-Off Schedules for RM3808
  - Call-Off Schedule 1 (Transparency Reports)
  - Call-Off Schedule 2 (Staff Transfer)
  - Call-Off Schedule 6 (ICT Services)
  - Call-Off Schedule 8 (Business Continuity and Disaster Recovery)
  - Call-Off Schedule 9 (Security)
  - Call-Off Schedule 11 (Installation Works)
  - Call-Off Schedule 12 (Clustering)
  - Call-Off Schedule 14 (Service Levels)
- 4. CCS Core Terms (version 3. 0.5)
- 5. Joint Schedule 5 (Corporate Social Responsibility)
- 6. Vodafone Service Offer (referenced RM3808-Lot 1-VodafoneLtd-#014)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

**CALL-OFF SPECIAL TERMS****Special Term 1 – COVID 19****CALL-OFF START DATE**

Date of Vodafone countersignature

**CALL-OFF EXPIRY DATE**

3 years from Call-Off Start Date

**CALL-OFF INITIAL PERIOD**

3 Years

**CALL-OFF OPTIONAL EXTENSION PERIOD** 1 + 1 years

Framework Ref: RM3808

Project Version: v1.1

Model Version: v3.2

## **Order Form and Call-Off Schedules**

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### **MINIMUM PERIOD OF NOTICE FOR WITHOUT REASON TERMINATION**

The Buyer may terminate this Call-Off Contract at any time by giving the Supplier not less than 90 Working Days' prior written notice. If the Buyer terminates this Call-Off Contract prior to the expiry of the Call-Off Initial Period, or any applicable Extension Period, the Buyer shall pay the Supplier the early termination charges as set out in the Supplier's Service Offer.

**CATALOGUE SERVICE OFFER REFERENCE:** RM3808-Lot 1-VodafoneLtd-  
#014

### **CALL-OFF DELIVERABLES**

This Order Form is for the

- Provision IP VPN connection installation services; and

**Order Form and Call-Off Schedules**  
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- Provision for IP VPN connection rental into the ARP Data Centres.

The connections both propose:

Access Bearer Bandwidth (Mbps)	1000
Service Bandwidth (Mbps)	100
Access Type	Single Access
Proposed Router	Cisco ASR1001-X2.5G

**MAXIMUM LIABILITY**

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

**CALL-OFF CHARGES**

Provision for connections into the ARP Data Centre totals £63,978.62.

**Order Form and Call-Off Schedules**

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**REIMBURSABLE EXPENSES**

Not recoverable

**PAYMENT METHOD**

[REDACTED]

**BUYER'S INVOICE ADDRESS:**

FAO: [REDACTED]

Department for Health and Social Care

39 Victoria Street

London

SW1H 0EU

[mb-paymentqueries@dhsc.gov.uk](mailto:mb-paymentqueries@dhsc.gov.uk)

**BUYER'S AUTHORISED REPRESENTATIVE**

[REDACTED]

111 Buckingham Palace Road

London

SW1W 0SR

England

**BUYER'S ENVIRONMENTAL POLICY**

Not applicable

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**ADDITIONAL INSURANCES**

[REDACTED]

**GUARANTEE**

[REDACTED]

**SOCIAL VALUE COMMITMENT**

[REDACTED]

**STAFF TRANSFER**

[REDACTED]

**QUALITY PLAN**

[REDACTED]

**MAINTENANCE OF ICT ENVIRONMENT**

[REDACTED]

**BUSINESS CONTINUITY AND DISASTER RECOVERY**

[REDACTED]

**SECURITY REQUIREMENTS**

[REDACTED]

**BUYER'S SECURITY POLICY**

[REDACTED]

**INFORMATION SECURITY MANAGEMENT SYSTEM (ISMS)**

[REDACTED]

**CLUSTERING**

[REDACTED]

**SERVICE LEVELS AND SERVICE CREDITS**

In accordance with the provisions outlined in Call-Off Schedule 14 (Service Levels);  
Call-Off Schedule 14 Part A.

### **Order Form and Call-Off Schedules**

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Service Credits will accrue in accordance with Call-Off Schedule 14 Part A (Short Form Service Levels and Service Credits).

The Service Credit Cap is in accordance with Call-Off Schedule 14 (Service Levels)

The Service Period is one (1) Month.

### **SUPPLIER'S AUTHORISED REPRESENTATIVE**

[REDACTED]  
Vodafone House,  
The Connection  
Newbury  
RG14 2FN England

### **SUPPLIER'S CONTRACT MANAGER**

[REDACTED]  
Vodafone House,  
The Connection  
Newbury  
RG14 2FN England

### **PROGRESS REPORT FREQUENCY**

On the first Working Day of each calendar month.

### **PROGRESS MEETING FREQUENCY**

Quarterly on the first Working Day of each quarter.

### **OPERATIONAL BOARD**

Not applicable.

### **KEY STAFF**

Not Applicable.

### **KEY SUBCONTRACTOR(S)**







See list of Key Subcontractors set out in the Service Offer.

### **COMMERCIALLY SENSITIVE INFORMATION**

Not applicable.

**Order Form and Call-Off Schedules**

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For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:		Signature:	
Name:		Name:	
Role:		Role:	
Date:	07 July 2021   14:44 BST	Date :	28/06/2020