**Questions and Answers**

**Reference: C20-0457-1475**

**Contract Title: Offshore Industries Advice (OIA) – Casework management system**

Q. Please can you confirm if the Budget £55K or £50K

A. The budget is £55k

Q. Please can you confirm if the budget excludes VAT

A. The budget excludes VAT

Q. Have you already purchased Dynamics 365 Customer Service Enterprise licensing and if so is this within your existing Office 365 Tenant

A. The licences will be purchase through our existing 365 tenant arrangement with DEFRA (Department for Food and Rural Affairs)

Q. How is billing/time data getting into your invoicing software, if there is no integration?

A. This is a manual process/feed with no E2E integration or interfacing to our invoicing software currently

Q. Please can you confirm where the following geographical data is stored , which are expected to be held in D365 or do you require integration?  (i.e. In D365, No Integration required)

* 1. User Territory
  2. Sea Bed Type
  3. Spillage
  4. Pollution
  5. Case Locations

A. The preference would be to have the geographical data stored and accessed in Dynamics to any avoid any further integration/interface costs.

Just to clarify, JNCC doesn’t have any Dynamics licences, however they are available through the Enterprise agreement through The Enterprise Agreement supplier “Phoenixs”.

Q. re the licences, as these are procured separately via Phoenix they are not forming part of our proposal. Can you confirm this is your expectation?

A.We see licences as part of ongoing support and maintenance and not part of the delivery proposal