

Framework Schedule 6 (Order Form Template and Call-Off Schedules)

Order Form Template

CALL-OFF REFERENCE:	Maintel – NPS Telephony
THE BUYER:	Ministry of Justice
BUYER ADDRESS	10 South Colonnade, Canary Wharf London E14 4PU
SUPPLIER REFERENCE	[REDACTED]
THE SUPPLIER:	Maintel Europe Limited
SUPPLIER ADDRESS:	160 Blackfriars Road, London SE1 8EZ
REGISTRATION NUMBER:	02665837
DUNS NUMBER:	770275246
SID4GOV ID:	NOT Applicable

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated **26 June 2024.**

It's issued under the Framework Contract with the reference number RM6116 for the provision of Network Services.

CALL-OFF LOT(S):
[REDACTED]

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form, including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1(Definitions and Interpretation) RM6116
3. The following Schedules in equal order of precedence:
 - Joint Schedules for RM6116
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data)
 - Call-Off Schedules for RM6116
 - Call-Off Schedule 1 (Transparency Reports)
 - Call-Off Schedule 2 (Staff Transfer) Part C and E only
 - Call-Off Schedule 6 (ICT Services) sections 9.3, 9.5 and 10 only
 - Call-Off Schedule 8 (Business Continuity and Disaster Recovery) Part A only
 - Call-Off Schedule 9 (Security) Part A only
 - Call-Off Schedule 20 (Call-Off Specification)
 - Call-off Schedule 24 (Supplier Furnished Terms)
4. CCS Core Terms (version 3.0.11)
5. Joint Schedule 5 (Corporate Social Responsibility) RM6116

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

None

CALL-OFF START DATE: **26 June 2024**

CALL-OFF EXPIRY DATE: **25 June 2026**

CALL-OFF INITIAL PERIOD: **24 Months**

CALL-OFF OPTIONAL EXTENSION PERIOD

2 x 12 Month Extension Options

CATALOGUE SERVICE OFFER REFERENCE [REDACTED]

CALL-OFF DELIVERABLES VIA DIRECT AWARD

See details in Call-Off Schedule 20 (Call-Off Specification).

MAXIMUM LIABILITY
[REDACTED]

CALL-OFF CHARGES

One-Off Charges
Not Applicable

Annual Support Charges

[REDACTED]

REIMBURSABLE EXPENSES
Not recoverable

PAYMENT METHOD
[REDACTED]

BUYER'S INVOICE ADDRESS:
3rd Floor, 10 South Colonnade, Canary Wharf | London E14 4PU

BUYER'S AUTHORISED REPRESENTATIVE
[REDACTED]

BUYER'S ENVIRONMENTAL POLICY

Not Applicable

BUYER'S SECURITY POLICY
Not applicable when the Call-Off Contract is awarded through a direct award procedure.

SUPPLIER'S AUTHORISED REPRESENTATIVE
[REDACTED]

SUPPLIER'S CONTRACT MANAGER
[REDACTED]

PROGRESS REPORT FREQUENCY

Not Applicable

PROGRESS MEETING FREQUENCY

Not Applicable

KEY STAFF

Not Applicable

KEY SUBCONTRACTOR(S)

Not Applicable

COMMERCIALLY SENSITIVE INFORMATION

Not applicable

SERVICE LEVELS

The “Maintain” package will be provided pursuant to this Order Form:

[REDACTED]

Severity and Priority

[REDACTED]

SERVICE CREDITS

Not Applicable

ADDITIONAL INSURANCES

Not applicable

GUARANTEE

Not Applicable

SOCIAL VALUE COMMITMENT

Not Applicable

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For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:	[REDACTED]	Signature:	[REDACTED]
Name:	[REDACTED]	Name:	[REDACTED]
Role:	[REDACTED]	Role:	[REDACTED]
Date:	[REDACTED]	Date:	[REDACTED]

Appendices

The following Core Terms, Joint Schedules and Call-Off Schedules and the information contained within shall be incorporated and form the Call-Off Contract alongside the Call-Off Order Form.

Core Terms

[REDACTED]

Joint Schedule 1 (Definitions and Interpretation)

[REDACTED]

Joint Schedule 2 (Variation Form)

[REDACTED]

Joint Schedule 3 (Insurance Requirements)

[REDACTED]

Joint Schedule 4 (Commercially Sensitive Information)

[REDACTED]

Joint Schedule 5 (Corporate Social Responsibility)

[REDACTED]

Joint Schedule 10 (Rectification Plan)

[REDACTED]

Joint Schedule 11 (Processing Data)

[REDACTED]

Call-Off Schedule 1 (Transparency Reports)

[REDACTED]

Call-Off Schedule 2 (Staff Transfer)

[REDACTED]

Call-Off Schedule 6 (ICT Services)

[REDACTED]

Call-Off Schedule 8 (Business Continuity and Disaster Recovery)

[REDACTED]

Call-Off Schedule 9 (Security)

[REDACTED]

Call-Off Schedule 20 (Call-Off Specification)

[REDACTED]

Call-Off Schedule 24 (Supplier Furnished Terms)

[REDACTED]