

A. Organisation Details and Declarations

Barclays

Question	Response
A1.1 Full name of organisation tendering (or of organisation acting as lead contact where a consortium bid is being submitted)	Barclays Bank PLC
A1.2 Registered office address	1 Churchill Place
	Canary Wharf
	London
	E14 5HP
A1.3 Type of Organisation	i) a public limited company
A1.4 If other, please provide details below (i.e. Charities, Company).	N/A
A1.5 Company or Charity Registration Number.	1,026,167
A1.6 Name	REDACTED FOIA 2000 s40
A1.7 Address	1 Churchill Place
	Canary Wharf
	London
A1.8 Post Code	E14 5HP
A1.9 Country	UK
A1.10 Phone	REDACTED FOIA 2000 s40
A1.11 Mobile	REDACTED FOIA 2000 s40
A1.12 Email	REDACTED FOIA 2000 s40
A2.1 Please confirm that prior to providing a response to any of the award criteria questionnaires/questions, you have read and taken into account all of the information contained in the 'Money Transmission Services ITT Guidance Document' attached to this event.	Yes
A2.2 Please confirm that prior to providing a response to any of the award criteria questionnaires/questions, you have read and taken into account all of the information contained in the 'HMRC Tendering Instructions (MTS Specific)' attached to this event, and in the case of an incumbent provider that special attention has been paid to Section 3, Conditions of Tender.	Yes

A2.3 Please confirm that you understand that you must inform the Authority immediately of any changes to the contact details as stated in Section 2 of the 'HMRC Tendering Instructions (MTS Specific)'.	Yes
A2.4 For the provision of the services as described, please confirm that you accept and agree to abide by Terms and Conditions as stated in the Banking Services Agreement attached to this particular event, and that you would confirm this in writing by signing the Draft Contract in its current format should you be successful.	Yes
A2.5 Please confirm that this is a bona fide tender, intended to be competitive and that you have not fixed or adjusted the amount of the tender or the rates and prices quoted by or under or in accordance with any agreement or arrangement with any person.	Yes
A2.6 Please confirm that you have not canvassed any members of the Board of HM Revenue and Customs, any employee of HM Revenue and Customs in connection with this tender.	Yes
A2.7 Please confirm that no person employed by you, or acting on your behalf, will undertake any such canvassing type action.	Yes
A2.8.1 As per the 'HMRC Tendering Instructions (MTS Specific)', Section 10, Publication of Contract/Award, please acknowledge that you are aware that there is an obligation for the final contracts to be published.	Yes
A2.8.2 Please provide details of any aspect of your Tender Response which should not be made public and provide the reasons as why you believe such redactions should be applicable.	Much of the information Barclays has provided in the tender is confidential and highly sensitive.
	Recognising the critical nature of the public functions that HMRC and other government departments/public bodies undertake, as well as the national interest in ensuring HMRC has information it considers necessary to satisfy itself that Barclays has an adequate risk management framework to provide the services, Barclays has provided a significant amount of information that is confidential and that Barclays would never disclose to other parties. This disclosure has been made on the basis that the information will be treated in confidence subject to any legal responsibilities that HMRC has.
	This includes information about:

	- Barclays' security policies and framework. Disclosure of this could jeopardise both the security of Barclays and its clients.
	- Pricing information. Disclosure of this could seriously damage Barclays' competitiveness, as well as distort competition for banking services.
	- Innovation. Barclays has shared information about future ideas and product/services that are under development. Disclosure of this could seriously damage Barclays' competitiveness, undermine competition within the market and lead to infringements of Barclays' intellectual property rights.
	- Arrangements with third parties/suppliers. Barclays may have entered into contracts with third parties/suppliers, the terms of which are confidential. Disclosure of this could result in third parties/suppliers bringing claims for breach of confidentiality against Barclays.
	Given the length of the contract, Barclays anticipates that HMRC may request further confidential/sensitive information during its term. Ensuring that confidentiality is maintained will be critical to ensuring that Barclays is able to be open in the future.
	Response to 2.8
	This response should be read in conjunction with our response to 8.8 of the tender.
	The following sections contain confidential information that should not be made public:
	- Section B2.1.
	- Section C. In order to preserve the security of both Barclays and its clients, it is imperative that this information is kept confidential.
	- Sections D, E, F, G, I and J in respect of any responses which relate to innovation, ideas for collaboration or future/potential future developments.
	- Sections L and M. Information about pricing is highly sensitive and it is imperative that this information is kept confidential.
A2.9 As referred to in the 'HMRC Tendering Instructions (MTS Specific)' at paragraphs 3.10-3.12, to promote Information Sharing in Government, please confirm that you agree that the Client may disclose the Contractor's information/documentation submitted during this procurement more widely within Government for the purpose of ensuring effective cross-Government procurement processes, including value for money and related purposes.	Yes, we agree that the Client may disclose the information/documentation.

A3.1 Please finish the following sentence by selecting the statement that matches your bid approach. Your organisation is bidding as:	a) a Prime Contractor who will provide the services required itself.
If your answer is (b) or (c) please indicate (in a separate annex as an attachment to the question) the relevant company/organisation name, the Consortium member details or composition of the supply chain, indicating which element(s) of the service requirements the organisation will be responsible for.	N/A
A3.2 Consortium members and Sub-contractors who are based and registered for tax in the UK should provide the following information by completing the Form SC1. The information requested must be provided for each member of the Consortium or each Sub-contractor registered for tax purposes outside the UK.	Yes
UK and Overseas Organisations are required to provide their Dun & Bradstreet number. The number will assist HMRC in verifying any Revenue Compliance and Financial Check Information obtained. The number will also be used to monitor the contract spend across other Government organisations.	
Please confirm you have attached a completed Form SC1 for each Consortium member and/or Sub-contractor, using the file name format: "yymmdd Form SC1 Company Name".	
A3.3 Should any organisation not currently not be registered with Dun & Bradstreet please confirm that they would be willing to register with them should your tender be successful.	Yes
A3.4 If you are a Consortium or proposing use of Sub-contractors, please confirm that Form SC1, requested in Question A3.2, has been provided in respect of each Consortium member or Sub-contractor registered for tax purposes outside the UK. If you have not provided Form SC1 for any Consortium member(s) or Sub-contractor(s) please provide an explanation.	N/A

<p>A3.5 If registered for tax outside the UK, have you attached a scanned copy of an official document obtained from the relevant tax authority clearly certifying that the Consortium member or Sub-contractor is currently tax compliant? Please select 'Yes' or 'No'. If 'No', please state the reasons for this by attaching additional documentation.</p>	<p>Yes</p>
<p>A3.6 Registration with professional body</p> <p>Is the proposed Consortium member(s) or Sub-contractor(s) registered with the appropriate trade or professional register(s) in the EU member state where it is established (as set out in Annexes IX A-C of Directive 2004/18/EC) under the conditions laid down by that member state.</p>	<p>Yes</p>
<p>A3.7 Is it a legal requirement in the State where the Consortium member(s) or Sub-contractor(s) are established to be licensed or a member of a relevant organisation in order to provide the requirement in this procurement?</p>	<p>Yes</p>
<p>If yes, please provide details of what is required and confirm that you have complied with this.</p>	<p>N/A</p>
<p>A4.1 Please provide a brief overview of your organisation or an organisational chart which best demonstrates your ability to provide the goods and/or services required making reference to the critical personnel, site locations and facilities that will be utilised. (An organisational chart may be added as an attachment in response to this question.)</p>	<p>Barclays is a major global financial services provider engaged in personal banking, credit cards, corporate and investment banking, and wealth and investment management with an extensive international presence in Europe, the Americas, Africa and Asia.</p>
	<p>We serve more than 40,000 business clients through our dedicated Relationship teams, industry specialists and product experts.</p>
	<p>We offer a comprehensive range of services and products encompassing</p>
	<ul style="list-style-type: none">• Cash and liquidity management
	<ul style="list-style-type: none">• Treasury and risk solutions
	<ul style="list-style-type: none">• Trade and supplier finance
	<ul style="list-style-type: none">• Card acquiring and card issuance
	<ul style="list-style-type: none">• Credit and asset finance
	<p>We have an extensive branch network with over 1500 branches throughout the UK.</p>
	<ul style="list-style-type: none">• Supporting clients with a turnover of £5m up to FTSE100
	<ul style="list-style-type: none">• Our Relationship Directors have an average of 16 years' financial experience
	<ul style="list-style-type: none">• Industry specialists across 10 sectors

	<ul style="list-style-type: none"> • 70 offices across the UK and Ireland 582 Relationship Directors
	<ul style="list-style-type: none"> • Over 300 cash products available
	Critical Personnel
	REDACTED FOIA 2000 s40
	Service team
	Dedicated, bespoke ring fenced servicing team will be provided within the Barclays Corporate Service Centre at Gadbrook Park, Northwich, Cheshire. The service team will operate during the hours of 08:30 to 17:30 on supplier bank working days and provide
	<ul style="list-style-type: none"> • Dedicated named point of contact service executives who will act as single point of contact for:
	All day-to-day banking queries
	Electronic channel queries
	Bacs queries
	Payment related queries
	Cash and Cheque queries
	<ul style="list-style-type: none"> • Dedicated operational support team who will carry out query investigation and resolution for queries that cannot be resolved at first point of contact and processing fulfilment
	<ul style="list-style-type: none"> • Dedicated electronic channel specialists responsible for complex query resolution and ongoing electronic channel training and best practice
	<ul style="list-style-type: none"> • Dedicated service consultant who will be point of contact in regards to service performance, performance reporting, issue resolution and on-going servicing change.
	Implementation team
	Our Implementation Project Managers (IPMs) are experienced in delivering complex and bespoke solutions to large businesses. Having an extensive team of project managers, who are APM certified, allows us to provide an efficient and professional implementation service ensuring that the projects are delivered on time and to the level of excellence expected by GBS. There is a wealth of knowledge in the implementation team with a material number of the team having more than 10 years' experience.
	Cash Management Expert
	Your senior Cash Management Expert is dedicated to providing professional guidance and excellent delivery across the Cash Management arena. They will proactively research GBS' cash management needs and identify appropriate solutions from the cash management product set
	Product Specialists

	<p>During and post implementation you will have access to Subject Matter Experts, who will be happy to share their knowledge in regard to specific products you will utilise.</p> <p>Site Locations</p> <p>REDACTED FOIA 2000 s41</p>
A4.2 How many staff does your organisation (including consortia members or named sub-contractors where appropriate) employ relevant to the carrying out of services and/or delivery of goods similar to those required under this contract.	Barclays currently employ c 139,600 of which 54,400 are UK based.
A4.3 In the last three (3) years have, if appropriate, any of the named Consortium members or Sub-contractors: (a) had a contract terminated early under the terms of the contract; (b) received claims for damages or had damages deducted or recovered in connection with contracts held? Please select 'Yes' or 'No'. If 'Yes', please provide details.	No
If 'Yes', please provide details	N/A
A4.4 To the best of your knowledge, have any Consortium members or any Sub-contractors that you propose to use on the contract (or their "directors or any other person who has powers or representation, decision or control") been convicted of any of the offences detailed in Regulation 23 of the Public Contracts Regulations 2006? Please select 'Yes' or 'No'.	No
If "Yes", please provide full details.	N/A
A4.5 To the best of your knowledge, do any of the discretionary grounds for exclusion, detailed in Regulation 23 of the Public Contracts Regulations 2006, apply to any Consortium members or Sub-contractors that you propose to use in the performance of the contract? Please select 'Yes' or 'No'.	No
If 'Yes', please provide full details.	N/A
A4.6 Has any Consortium member or any Sub-contractor that you propose to use on the contract been found guilty of grave professional misconduct? Please select 'Yes' or 'No'.	No
If 'Yes', please provide full details.	N/A

A4.7 In the last 3 years were there any court actions and/or regulatory and/or industrial tribunal hearing pending against any Consortium member or any Sub-contractor that you propose to use in the performance of the contract? Please select 'Yes' or 'No'.	No
If 'Yes' , please provide full details	N/A
A5.1 Where a consortium bid is proposed, financial information should be provided for each of the Consortium members. Please provide turnover for each member of the consortium for the last three years. Alternatively, if the question is not applicable please say so.	N/A
A6.1 Within the last three years has your organisation (or to the best of your knowledge any named Consortium member or Sub-contractor) been subject to any prosecution, infringement notices or other actions by the Health and Safety Executive in respect of breach or suspected breach by the company or health and safety legislation?	No
If 'Yes' please can you provide full details of the notice or action and provide any remedial steps taken.	Given the global and diverse nature of the operations of Barclays PLC, Barclays Bank PLC (the “Bank”) and the Bank and its subsidiary undertakings (taken together, the “Group”), and the period covered by, and the open ended nature of, the question, Barclays PLC, the Bank and the Group may from time have been informed of, or subject to, such events as set out above and such events may arise in the future. We are nevertheless not aware of any instances of such action directly applicable to this tender that would affect the fit and proper standing of Barclays PLC, the Bank and the Group.
A7.1 Within the last three years, have any industrial tribunal or other legal cases relating to equality been brought against your organisation (or to the best of your knowledge against any named Consortium member or Sub-contractor)? Please select 'Yes' or 'No'.	No

<p>If 'Yes', please provide full details and a description of any remedial steps taken.</p>	<p>Given the global and diverse nature of the operations of Barclays PLC, Barclays Bank PLC (the "Bank") and the Bank and its subsidiary undertakings (taken together, the "Group"), and the period covered by, and the open ended nature of, the question, Barclays PLC, the Bank and the Group may from time have been informed of, or subject to, such events as set out above and such events may arise in the future. We are nevertheless not aware of any instances of such action directly applicable to this tender that would affect the fit and proper standing of Barclays PLC, the Bank and the Group.</p>
<p>A8.1 Within the last three years, have any actions been taken against your organisation (or to the best of your knowledge against any named Consortium member or Sub-contractor) by the Environment Agency regarding breaches or suspected breaches of environment legislation? Please select 'Yes' or 'No'.</p>	<p>No</p>
<p>If 'Yes', please provide full details and a description of any remedial steps taken.</p>	<p>Given the global and diverse nature of the operations of Barclays PLC, Barclays Bank PLC (the "Bank") and the Bank and its subsidiary undertakings (taken together, the "Group"), and the period covered by, and the open ended nature of, the question, Barclays PLC, the Bank and the Group may from time have been informed of, or subject to, such events as set out above and such events may arise in the future. We are nevertheless not aware of any instances of such action directly applicable to this tender that would affect the fit and proper standing of Barclays PLC, the Bank and the Group.</p>