

**Notice to advertise a Market Engagement Event for an upcoming proposed procurement process for Adult Community Services and Adult Community Specialist Palliative Care Services for in the NHS Great Yarmouth & Waveney CCG area.**

NHS Arden & Greater East Midlands Commissioning Support Unit (AGCSU) on behalf of the commissioners, NHS Great Yarmouth & Waveney Clinical Commissioning Group (GY&WCCG), would like to inform the market of a proposed upcoming procurement process, for the provision of a range of services delivered in the community under a new contract from April 2019, **and to invite providers to attend a Market Engagement Event.**

The anticipated procurement process is planned to commence early summer 2018, and there will be a market engagement event on:

**9.30am to 12.30 am**

**Thursday 24th May 2018,**

**Beccles Public Hall,**

**6 Smallgate,**

**Beccles, NR34 9AD.**

Registration will be from 9am.

The proposed in scope services included are:

- **Proactive Services** providing routine services with planned appointments and interventions within community settings, including GP surgeries, community facilities and patients own homes. Proactive services will support the delivery of educational and public awareness programmes and will link into public health initiatives such as smoking cessation and alternatives to A&E.
- **Reactive Services** will provide unplanned urgent or crisis care for people whose health or care needs have deteriorated placing them at risk of serious decline in their condition and/or being admitted as an emergency to hospital. These services will also support discharge from hospital e.g. the provision of a community IV therapy service. Reactive services should provide 7 day response and a consistent, appropriate and prompt response to need. Urgent care should be accessed through a single point, clinically triaged with urgent care needs being met in the most appropriate location i.e. patients own home, bed with care etc.
- **Bed Based Services** will be available to cover a range of varying needs, including admission avoidance, facilitated discharge, intermediate care and palliative care. Services will provide time limited clinical based bed provision, with robust clinical accountability in place.
- **Support and Enabling Services** include but are not limited to, community pharmacy support, home oxygen and wheelchair services and the management of community equipment. These services are integral to the delivery of health and care provision within the community, and must be responsive, adaptable and supportive.
- **Condition Specific Services** working closely with the acute trust and primary care to ensure consistency of care for patients and access to the right resource at the right time. These services will provide initiation of the specialist management of patients, specialist resource support and expert advice, highly complex case management and training for the

local health and care community. An example of this would be services to patients with diabetes.

The CCG area has four distinct localities; Lowestoft, South Waveney, Gorleston and Great Yarmouth and Northern Villages. Wherever possible and where service need lends itself, these services will be configured around these communities across the acute trusts, community teams, GP practices and with close links to adult social care reablement services and the voluntary sector. Staffing will be organised to meet the demands of the population and will be flexible to allow staff to work across organisational boundaries and at all locations. Utilising an MDT approach teams will ensure appropriate case management and risk stratification.

In addition:

- **Specialist palliative care services** will be a community based, consultant led specialist palliative care service which complies with NICE and other guidelines. Essential components will include 7/7 working, specialist palliative care beds outside of an acute setting, acute hospital in reach, domiciliary care, outpatient care and day therapies. The SPC service will be expected to work seamlessly across health and care services. Building and maintain good relationships with non-statutory, voluntary sector and patient involvement groups will be essential.

The CCG will publish an outline service specification prior to the market engagement event and more information will be presented at the event. The CCG will be seeking to offer one contract for the provision of all the services. Bidders will be able to bid as whatever model is legally allowable, and this includes as a lead provider (with sub-contractors) arrangement, as a consortia of providers, as a partnership of providers or as one single provider. Bidders will be encouraged to offer the most effective model, which will demonstrate the best use of capacity and capability in the system, in line with the tender requirements and evaluation criteria (to be published). The preferred bidder / contract holder will also need to be an integral member of leading and mobilising the intended integrated care system and organisation.

All interested parties are recommended to register with SID4GOV (<https://supplierregistration.cabinetoffice.gov.uk/organisation/register>), in the meantime, in case registration is required as part of the tender exercise.

**To register to attend the Market Engagement Event:**

**Places are strictly limited therefore reservations are restricted to no more than 2 persons per organisation. To reserve your place please email the following details to [SouthProcurement@ardengemcsu.nhs.uk](mailto:SouthProcurement@ardengemcsu.nhs.uk) before 5.00pm on Monday 21<sup>st</sup> May 2018.**

- **Name of delegate(s),**
- **Job title of delegate(s) ,**
- **Organisation details, including address ,**
- **Delegate email address(es) and telephone number(s),**