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Network Services Agreement RM1045
Framework Schedule 4
(Template Order Form and Template Call Off Terms) Part 1a

Direct Award Order Form

This Order Form must be used to place a Direct Award under the Network Services Agreement

Before completing this Order Form, please refer to the guidance provided (**How to complete a direct award order form**) which is available from the Crown Commercial Service (CCS) website on the agreement web page: http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm1045

Order Form completion

The Order Form consists of the following sections, please complete as follows:

Section A – General information

The Customer must complete this section for all Orders.

Section B – Direct Award information

The Customer must complete this section for all Orders.

Section C – Location details/requirements

The Customer must complete this section for all Orders.

Section D – Call Off Contract award (Direct Award)

The Customer must complete and sign this section for all Orders before sending the Order Form to the Supplier.
The Supplier must complete the grey boxes in this section and return a copy of the Order Form to the Customer. The Supplier may sign as acknowledgement of receipt of the Order.

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Section A
General information

This Order Form is issued in accordance with the provisions of the Network Services Framework Agreement RM1045.

The Supplier shall supply the Services specified in this Order Form to the Customer on and subject to the terms of this Order Form, the appendices to this Order Form, as completed by the Customer and the Call Off Terms (together referred to as the "Call Off Contract") for the duration of the Call Off Contract Period.

For a Direct Award the following appendices may apply to the Call Off Contract:

Appendix 1 - Testing
Annex 2 Test Certificate
Annex 3 Satisfaction Certificate

- to be completed by both Parties as required throughout the life of the Call Off Contract, where testing has been requested in section B of this Order Form.

Reference: Direct Award and Short Form Further Competition Call Off Terms, Schedule 4

Appendix 2 - Variation Form

- to be used, if required, by both Parties throughout the life of the Call Off Contract.

Reference: Direct Award and Short Form Further Competition Call Off Terms, Schedule 12

The Call Off Terms that will apply to the Call Off Contract are as specified in the Direct Award and Short Form Further Competition Call Off Terms (Framework Schedule 4, part 2).

Customer details

Customer Organisation name
TRANSPORT FOR LONDON

Customer billing address
Your organisation's billing address, please ensure you include a postcode
PO BOX 45276, 14 PIER WALK, LONDON SE10 1AJ, UK

Customer Representative:
The name of your point of contact for this requirement
NEEL GUDKA

Customer Representative contact details
Please provide full address details, email address and telephone number
3RD FLOOR, 55 BROADWAY, LONDON, SW1H 0B, UK

Supplier details

Supplier name
The Supplier organisation name. Call Off Contracts must be awarded to the Supplier name as it appears in the Supplier Framework Agreement.
These are available on the agreement webpage, http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm1045. Please see the documents tab, and refer to Suppliers by lot.
Vodafone Limited

Supplier address
The Supplier's registered address, please see the documents tab on the agreement webpage and refer to Suppliers by lot.
http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm1045.
Vodafone House, The Connection, Newbury, Berkshire, RG14 2FN

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Section B
Direct Award information

Customer Order reference number
Please provide a unique reference for this Call Off Contract.
ICT 12560

Service Offer reference
The item number/s for the Service Offer/s (called Supplier item ID in the Catalogue Publication Portal) this can be confirmed by the Supplier if required.
RM1045-L03-SSO#01

Description of Services required
Please provide a description of Services required to enable the Supplier to ensure that the requirement is fully provided by the Service Offer selected. Please ensure all required options are listed.
Where additional Testing or Testing as an option is required, please ensure these requirements are clearly listed.
Please provide details of quantity required where this is relevant.

Direct Voice Services at the locations specified in Section C below and with the number of channels specified in Section C providing connectivity to PSTN services using ISDN 30 Primary Rate connectivity to the customer premises. Inbound call services using non-geographic numbers.

Lot or Lots covered by this requirement
Lot 3 Traditional Telephony Services

Call Off Commencement Date
The Call Off Commencement Date is the date of dispatch of this signed Order Form. This date can be found in section D of this Order Form.

Call Off Initial Period
Any period in months, up to the maximum Call Off Initial Period of **36** Months
36 MONTHS

Call Off Extension Period
The maximum Call Off Extension Period is **24** Months
12 MONTHS.

Last price paid
Please provide the expenditure in the last full financial year by your organisation covering the services being replaced by this Call Off Contract (if applicable).
Please provide any relevant details to explain the figure.
£460,097

Implementation Plan required?
A draft Implementation Plan will form part of the Service Offer, if you require the Supplier to provide a plan based on this draft, please select. See clause 6 of the Call Off Terms
Yes ☐ No ☒

Testing
Testing may be included in a Service Offer.
Options for additional Testing, or Testing as an option, may also be described in a Service Offer.
Please indicate if you require any of the described Testing options. These must be included in your 'Description of Services required' section of this form.
If testing is required the forms attached at appendix 1 (Call Off Schedule 4) will be used by both Parties throughout the life of the Call Off Contract.

Testing options are required ☐ Testing options are not required ☒

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Service Maintenance Level (SML) required

The Supplier's Service Offer will have a default Service Maintenance Level, options for other SMLs may be available and will be described in the Service Offer. Where options are provided, please indicate the required level. See clause 10 of the Call Off Terms and Schedule 6 of the Call Off Terms.

NA.

Charges

These will either appear as an item price or will be derived from the Price Card attached to the Service Offer. Please note that if a Service Offer is indicated as 'free' this is due to the functionality of the software of the Catalogue Publication Portal. You must identify the relevant options and costs from the Price Card attached.

Estimated Usage Charges:

Account Name	Account Number	Outbound Minutes	Inbound Minutes	Usage Charges
TRANSPORT TRADING LIMITED	[redacted]			
TFL(STREET MANAGEMENT)				
TRAFFIC AREA NETWORK				
LONDON BUS SERVICES				
TUBELINES LTD				
TUBE LINES LTD				
LONDON R TRANSPORT				
TUBELINES LTD				
TRANSPORT FOR LONDON				
LONDON BUSES				
TUBELINES LTD				
LONDON R TRANSPORT				
TUBELINES LTD				
TRANSPORT FOR LONDON				

Non-Usage Charges:

Account Name	Account Number	Description	Quantity	Total charge per year
TRANSPORT TRADING LIMITED	[redacted]			
TFL(STREET MANAGEMENT)				

Crown Commercial Service

	[redacted]
TRAFFIC AREA NETWORK	
TUBE LINES LTD	
LONDON BUS SERVICES	
TUBELINES LTD	
TRANSPORT FOR LONDON	
TUBELINES LTD	
TUBELINES LTD	
TRANSPORT FOR LONDON	
TRANSPORTFORLONDON	
Total Charge	

Total contract value
Please provide the total contract value.
£1,074,003.21

Scots Law required?
Tick as required.
See Call Off Schedule 13, clause 2.1.1
Yes ☐ No ☒

Northern Ireland Law required?
Tick as required.
See Call Off Schedule 13, clause 2.1.2
Yes ☐ No ☒

Non-Crown Body?

Non FOIA Public Body?

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Please indicate if you are a Crown or non-Crown Body.
See Call Off Schedule 13, clause 2.1.3
Crown Body ☐ Non-Crown Body ☒

Please indicate if you are an FOIA Public Body or non-FOIA Public Body. See Call Off Schedule 13, clause 2.1.4
FOIA Public Body ☒ Non FOIA Public Body ☐

Dispute Resolution – role
Please provide details of the role within your organisation (if different from the contact provided in section A of this form) that would deal with Disputes.
See Call Off Schedule 11, clause 3.1 for details.
Click here to enter text.

Dispute Resolution - arbitration
The default location for arbitration under this framework is London. If you wish to identify a more convenient location (for you and the Supplier) you are able to do so.
See Call Off Schedule 11, clause 6.4.6
Click here to enter text.