

Question number	Question detail	Response
1	<p>When you say you are looking at replacing the phone system, are you looking at Hardware/software systems to be replaced at the same time?</p> <p>If so, is there a preference for equipment manufacturer?</p>	<p>Bodmin Town Council currently uses a SIEMENS phone system which works well. There is the option to move this system to the new office.</p> <p>However, the Council wish to investigate the possibility of replacing the system to make savings.</p> <p>The Council does not have a preference to manufacturer.</p>
2	<p>Are you looking at updating the Hardware of the server as well?</p> <p>If so have you thought about Virtualising the server for ease of migrations and also allow us to install an imaging system for faster reimaging of machines?</p>	<p>The Council requires the whole solution for its IT services, whether it is a physical server on site or a cloud based system.</p> <p>The Council will look at all solutions.</p>
3	<p>Are you looking at migrating to Windows 10 Pro on all machines?</p> <p>Do you have anything like XenApp/XenDesktop in place or thinking about it?</p>	<p>This would depend on the recommendation by the contractor.</p> <p>I have no experience of XenApp/XenDesktop, but the Council is open to any suggestions to improve effectiveness and efficiency.</p>
4	<p>If contract for maintenance is won, will you allow for remote control software to be installed on all machines for remote maintenance?</p>	<p>If it was deemed necessary. However, my experience has been that temporary access has been sufficient via the internet.</p>
5	<p>For the Wi-Fi, are the Access points already purchased or does this need to be factored into the price?</p>	<p>Everything needs to be factored in.</p>
6	<p>My company has partnered up with a Fixed Line, Data and SIP Trucking company for VoIP, would you accept this as we work closely together?</p>	<p>We are happy to look at all options available.</p>