

**National Microbiology Framework Agreement  
Order Form  
Reference C351243  
Qiagen Ltd**

**FROM**

<b>Authority:</b>	The Secretary of State for Health and Social Care as part of the Crown acting through the UK Health Security Agency of 10 South Colonnade, London, E14 4PU (the “ <b>Authority</b> ”).
<b>Invoice address:</b>	Post: The UK Health Security Agency, 10 South Colonnade, London, E14 4PU Email: [REDACTED]
<b>Contract Manager:</b>	Name: [REDACTED] E-mail: [REDACTED]
<b>Secondary Contact: Business Owner</b>	Name: [REDACTED] E-mail: [REDACTED]
<b>Procurement lead</b>	Name: [REDACTED] E-mail: [REDACTED]
<b>Name and address for notices:</b>	Name: [REDACTED] Email: [REDACTED]  Address: UK Health Security Agency, 10 South Colonnade, London, E14 4PU
<b>Internal reference (if applicable):</b>	C351243

**TO:**

<b>Supplier:</b>	Qiagen Ltd, Citylabs 2.0, Hathersage Road, Manchester, M13 0BH (the <b>"Supplier"</b> )
<b>Contract Manager:</b>	Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]
<b>Secondary Contact:</b>	Name: [REDACTED] Phone: [REDACTED] E-mail: [REDACTED]
<b>Account Manager:</b>	Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]
<b>Name and address for notices:</b>	Name: [REDACTED] Address: Qiagen Ltd, Citylabs 2.0, Hathersage Road, Manchester, M13 0BH E-mail: [REDACTED]

**Applicable terms and conditions**

The following terms and conditions are applicable to the Contract for this Order:

<b>Appendix A</b>	Call-off Terms and Conditions for the Supply of Goods and the Provision of Services	<b>Applicable to this Contract</b>
<b>Appendix B</b>	Optional Additional Call-off Terms and Conditions for Installation and Commissioning Services	<input type="checkbox"/> (only applicable if this box is checked)
<b>Appendix C</b>	Optional Additional Call-off Terms and Conditions for Maintenance Services	<input checked="" type="checkbox"/> (only applicable if this box is checked)
<b>Appendix D</b>	Optional Additional Call-off Terms and Conditions for Bespoke Research, Development and Manufacturing Requirements	<input type="checkbox"/> (only applicable if this box is checked and to the extent the applicable terms are included in Annex A (Order Specific Key Provisions))
<b>Appendix E</b>	Optional Additional Call-off Terms and Conditions for Reagent Rental	<input type="checkbox"/> (only applicable if this box is checked)
<b>Appendix F</b>	Optional Additional Call-off Terms and Conditions for Managed Equipment Services	<input type="checkbox"/> (only applicable if this box is checked)
<b>Appendix G</b>	Optional Additional Call-off Terms and Conditions for Clinical Laboratory Diagnostic Testing Services	<input type="checkbox"/> (only applicable if this box is checked and to the extent the applicable terms are included in Annex A (Order Specific Key Provisions))
<b>Appendix H</b>	Further Optional Additional Call-off Terms and Conditions Each of the following clauses in Appendix H is only applicable to this Contract if the relevant box is checked:	(only applicable if one or more boxes are checked)
	1. TUPE applies at the commencement of the provision of Services	<input type="checkbox"/>
	2. TUPE on exit	<input type="checkbox"/>
	3. Different levels and/or types of insurance	<input type="checkbox"/>
	4. Induction training for Services	<input type="checkbox"/>
	5. Further Authority obligations	<input type="checkbox"/>
	6. Assignment of Intellectual Property Rights in deliverables, materials and outputs of the Services	<input type="checkbox"/>

	7. Inclusion of a Change Control Process	<input type="checkbox"/>	
	8. Authority step-in rights	<input type="checkbox"/>	
	9. Guarantee	<input type="checkbox"/>	
	10. Termination for convenience	<input checked="" type="checkbox"/>	
	11. Pre-Acquisition Questionnaire	<input type="checkbox"/>	
	12. Time of the essence (Goods)	<input type="checkbox"/>	
	13. Time of the essence (Services)	<input checked="" type="checkbox"/>	
	14. Specific time periods for inspection	<input type="checkbox"/>	
	15. Specific time periods for rights and remedies under Clause 3.6 of Schedule 2 of Appendix A	<input type="checkbox"/>	
	16. Right to terminate following a specified number of material breaches	<input type="checkbox"/>	
	17. Expert Determination	<input type="checkbox"/>	
	18. Consigned Goods	<input type="checkbox"/>	
	19. Improving visibility of Sub-contract opportunities available to Small and Medium Size Enterprises and Voluntary, Community and Social Enterprises	<input type="checkbox"/>	
	20. Management Charges and Information	<input type="checkbox"/>	
	21. COVID-19 related enhanced business continuity provisions	<input type="checkbox"/>	
	22. Buffer stock requirements	<input type="checkbox"/>	
	23. Modern slavery	<input checked="" type="checkbox"/>	
	24. The additional Order Specific Key Provisions set out at Annex A (Order Specific Key Provisions) to this Order Form shall also apply to this Contract.	<input checked="" type="checkbox"/>	

## 1. CONTRACT DETAILS

### (1.1) Commencement Date:

The date this order form is signed by both Parties (the Authority and the Supplier).

### (1.2) Services Commencement Date (if applicable):

The date this order form is signed by both Parties (the Authority and the Supplier).

### (1.3) Contract Price ((i) breakdown and (ii) payment profile):

1.3.1 The maximum value of the Services that can be ordered under this Contract shall be Nine Hundred and twenty thousand, nine hundred and fifteen pounds (£920,915.00) (Excl. VAT) (the “Total Contract Value”). This contract covers the period from date of UKHSA signature to 31<sup>st</sup> March 2027.

1.3.2 The Total Contract Value is the maximum value of goods and services which can be ordered under this Contract. This comprises of the servicing and maintenance for Qiagen equipment located UKHSA wide.

1.3.3 Payment terms are net 30 days in arrears from the date the Authority receives valid consolidated invoices in accordance with this Contract.

1.3.4 The Supplier shall comply with the invoicing process and associated terms see Section 2 of Annex A (Order Specific Key Provisions).

1.3.5 The Purchase Orders issued by the Authority in respect of this Agreement do not form part of this Agreement.

1.3.6 Full detail of the Contract Price is contained within Table 1 – Contract Price Breakdown (ex VAT):

**Table 1 – Contract Price Breakdown (ex VAT)**

Price and quote include:

- 2025 cover at varying service levels for all included instruments
- Service Coverage is for the period April 1st 2025 – March 31st 2026

Quote Line Item Number	Quantity	Catalog #	Product	Unit Price	Total Price
08387566	1	9244712	Special Service Price Unit		
08387567	1	9244712	Special Service Price Unit		
08387568	1	9244712	Special Service Price Unit		
08387569	1	9244712	Special Service Price Unit		
08387570	1	9244712	Special Service Price Unit		
08387571	1	9244712	Special Service Price Unit		
08387572	1	9244712	Special Service Price Unit		
08387573	1	9244712	Special Service Price Unit		

Included One Time Service Products:

Quote Line Item Number 08387566: Special Service Price Unit

Cat No.	Payment	Unit Price [GBP]	Total Price [GBP]
9244712	After service delivery		

Description:

UKHSA Birmingham

This product is used to enable flexible quotations where there is no "ready-to-use" service product with a fixed list price is available.

Validity: 01/04/2025 - 31/03/2026

Quote Line Item Number 08387567: Special Service Price Unit

Cat No.	Payment	Unit Price [GBP]	Total Price [GBP]
9244712	After service delivery		

Description:

UKHSA Bristol

This product is used to enable flexible quotations where there is no "ready-to-use" service product with a fixed list price is available.

Validity: 01/04/2025 - 31/03/2026

**Quote Line Item Number 08387568: Special Service Price Unit**

Cat No.	Payment	Unit Price [GBP]	Total Price [GBP]
9244712	After service delivery		

**Description:**

UKHSA Cambridge

This product is used to enable flexible quotations where there is no "ready-to-use" service product with a fixed list price is available.

Validity: 01/04/2025 - 31/03/2026

**Quote Line Item Number 08387569: Special Service Price Unit**

Cat No.	Payment	Unit Price [GBP]	Total Price [GBP]
9244712	After service delivery		

**Description:**

UKHSA Centre for Emergency Preparedness and Response

This product is used to enable flexible quotations where there is no "ready-to-use" service product with a fixed list price is available.

Validity: 01/04/2025 - 31/03/2026

**Quote Line Item Number 08387570: Special Service Price Unit**

Cat No.	Payment	Unit Price [GBP]	Total Price [GBP]
9244712	After service delivery		

**Description:**

UKHSA Reference Service Lab

This product is used to enable flexible quotations where there is no "ready-to-use" service product with a fixed list price is available.

Validity: 01/04/2025 - 31/03/2026

**Quote Line Item Number 08387571: Special Service Price Unit**

Cat No.	Payment	Unit Price [GBP]	Total Price [GBP]
9244712	After service delivery		

**Description:**

UKHSA Manchester

This product is used to enable flexible quotations where there is no "ready-to-use" service product with a fixed list price is available.

Validity: 01/04/2025 - 31/03/2026

**Quote Line Item Number 08387572: Special Service Price Unit**

Cat No.	Payment	Unit Price [GBP]	Total Price [GBP]
9244712	After service delivery		

**Description:**

UKHSA Radiation Protection

This product is used to enable flexible quotations where there is no "ready-to-use" service product with a fixed list price is available.

Validity: 01/04/2025 - 31/03/2026

**Quote Line Item Number 08387573: Special Service Price Unit**

Cat No.	Payment	Unit Price [GBP]	Total Price [GBP]
9244712	After service delivery		

**Description:**

UKHSA Leeds

This product is used to enable flexible quotations where there is no "ready-to-use" service product with a fixed list price is available.

Validity: 01/04/2025 - 31/03/2026

Site#	Organization Name	Physical City	Physical Zip	Quote Line Item	Site Totals
1	UKHSA Birmingham	BIRMINGHAM	B9 6SS		
2	UKHSA Bristol	BRISTOL	BS10 5NB		
3	UKHSA Cambridge	CAMBRIDGE	CB2 2QW		
4	UKHSA Centre for Emergency Preparedness and Response	SALISBURY	SP4 0JG		
5	UKHSA Reference Service Lab	LONDON	NW9 5HT		
6	UKHSA Manchester	Manchester	M13 9WL		
7	UKHSA Radiation Protection	Didcot	OX11 0RQ		
8	UKHSA Leeds	LEEDS	LS1 3EX		

## Price and quote include:

- 2026 cover at varying service levels for all included instruments
- Service Coverage is for the period April 1st 2026 – March 31st 2027

Quote Line Item Number	Quantity	Catalog #	Product	Unit Price [GBP]	Total Price [GBP]
08387574	1	9244712	Special Service Price Unit		
08387575	1	9244712	Special Service Price Unit		
08387576	1	9244712	Special Service Price Unit		
08387577	1	9244712	Special Service Price Unit		
08387578	1	9244712	Special Service Price Unit		
08387579	1	9244712	Special Service Price Unit		
08387580	1	9244712	Special Service Price Unit		
08387581	1	9244712	Special Service Price Unit		

## Included One Time Service Products:

## Quote Line Item Number 08387574: Special Service Price Unit

Cat No.	Payment	Unit Price [GBP]	Total Price [GBP]
9244712	After service delivery		

## Description:

UKHSA Birmingham

This product is used to enable flexible quotations where there is no "ready-to-use" service product with a fixed list price is available.

Validity: 01/04/2026 - 31/03/2027

## Quote Line Item Number 08387575: Special Service Price Unit

Cat No.	Payment	Unit Price [GBP]	Total Price [GBP]
9244712	After service delivery		

## Description:

UKHSA Bristol

This product is used to enable flexible quotations where there is no "ready-to-use" service product with a fixed list price is available.

Validity: 01/04/2026 - 31/03/2027



**Quote Line Item Number 08387576: Special Service Price Unit**

Cat No.	Payment	Unit Price [GBP]	Total Price [GBP]
9244712	After service delivery		

**Description:**

UKHSA Cambridge

This is product is used to enable flexible quotations where there is no "ready-to-use" service product with a fixed list price is available.

Validity: 01/04/2026 - 31/03/2027

**Quote Line Item Number 08387577: Special Service Price Unit**

Cat No.	Payment	Unit Price [GBP]	Total Price [GBP]
9244712	After service delivery		

**Description:**

UKHSA Centre for Emergency Preparedness and Response

This is product is used to enable flexible quotations where there is no "ready-to-use" service product with a fixed list price is available.

Validity: 01/04/2026 - 31/03/2027

**Quote Line Item Number 08387578: Special Service Price Unit**

Cat No.	Payment	Unit Price [GBP]	Total Price [GBP]
9244712	After service delivery		

**Description:**

UKHSA Reference Service Lab

This is product is used to enable flexible quotations where there is no "ready-to-use" service product with a fixed list price is available.

Validity: 01/04/2026 - 31/03/2027

**Quote Line Item Number 08387579: Special Service Price Unit**

Cat No.	Payment	Unit Price [GBP]	Total Price [GBP]
9244712	After service delivery		

**Description:**

UKHSA Manchester

This is product is used to enable flexible quotations where there is no "ready-to-use" service product with a fixed list price is available.

Validity: 01/04/2026 - 31/03/2027

**Quote Line Item Number 08387580: Special Service Price Unit**

Cat No.	Payment	Unit Price [GBP]	Total Price [GBP]
9244712	After service delivery		

**Description:**

UKHSA Radiation Protection

This is product is used to enable flexible quotations where there is no "ready-to-use" service product with a fixed list price is available.

Validity: 01/04/2026 - 31/03/2027

**Quote Line Item Number 08387581: Special Service Price Unit**

Cat No.	Payment	Unit Price [GBP]	Total Price [GBP]
9244712	After service delivery		

**Description:**

UKHSA Leeds

This is product is used to enable flexible quotations where there is no "ready-to-use" service product with a fixed list price is available.

Validity: 01/04/2026 - 31/03/2027

Site#	Organization Name	Physical City	Physical Zip	Quote Line Item	Site Totals
1	UKHSA Birmingham	BIRMINGHAM	B9 5SS		
2	UKHSA Bristol	BRISTOL	BS10 5NB		
3	UKHSA Cambridge	CAMBRIDGE	CB2 2QW		
4	UKHSA Centre for Emergency Preparedness and Response	SALISBURY	SP4 0JG		
5	UKHSA Reference Service Lab	LONDON	NW9 5HT		
6	UKHSA Manchester	Manchester	M13 9WL		
7	UKHSA Radiation Protection	Didcot	OX11 0RQ		
8	UKHSA Leeds	LEEDS	LS1 3EX		

**(1.4) Term of Contract:**

- 1.4.1 This Contract shall be deemed to have commenced on date of UKHSA signature (the "Commencement Date") and shall, unless terminated earlier, or extended, in accordance with its terms, expire on 31<sup>st</sup> March 2027 (the "Term").
- 1.4.2 The Authority may terminate the Contract for convenience at any time pursuant to Clause 10 (Termination for Convenience) of Appendix H (Further Optional Additional Call-off Terms and Conditions) of this Contract provided the Authority gives the Supplier no less than 6 (six) months written notice. Cancellation T&Cs may apply.

**(1.5) Term extension options:**

1.5.1 The Authority, at its sole discretion, shall be able to extend this Contract for 2 (two) periods of up to 12 (twelve) months at a time, (the “Extension Period”), in accordance with Clause 15.2 of the Call Off Terms and Conditions.

1.5.2 The Authority may request a quote for the Extension Period as early as 01<sup>st</sup> November 2026.

**2. GOODS AND SERVICES REQUIREMENTS****(2.1) Description of the Goods and Services:**

2.1.1 This Contract covers the servicing and maintenance of the Qiagen equipment assets located at UKHSA Sites detailed in Table 2 below.

**Table 2 – List of sites, equipment, serial numbers and costs**

**2025-2026**

Organization Name	Physical City	Instrument Group	Serial Number	Price per Asset 2025_2026 Fleet
UKHSA Birmingham	BIRMINGHAM	QIAgility	5796	
UKHSA Birmingham	BIRMINGHAM	QIAgility	3740	
UKHSA Birmingham	BIRMINGHAM	QS SP	7168	
UKHSA Bristol	BRISTOL	QS SP	37156	
UKHSA Bristol	BRISTOL	QS AS	8919	
Pathology & microbiology	BRISTOL	QS AS	9133	
Pathology & microbiology	BRISTOL	QS SP	37097	
Pathology & microbiology	BRISTOL	QIAgility	37340	
Pathology & microbiology	BRISTOL	QIAgility	37094	
Pathology & microbiology	BRISTOL	QIAgility	38300	
Pathology & microbiology	BRISTOL	QIAgility	38295	
UKHSA Cambridge	CAMBRIDGE	QS SP	35491	
UKHSA Cambridge	CAMBRIDGE	QS AS	8995	
UKHSA Cambridge	CAMBRIDGE	QIAxcel Adv	32316	
UKHSA Cambridge	CAMBRIDGE	RGQ	R0618321	
UKHSA Cambridge	CAMBRIDGE	EZ1	L146A1276	
UKHSA Cambridge	CAMBRIDGE	QIAgility	Q070930	
UKHSA Cambridge	CAMBRIDGE	QIAgility	Q030918	
UKHSA Cambridge	CAMBRIDGE	QIAgility	Q070927	
UKHSA Cambridge	CAMBRIDGE	QIAgility	Q070928	
UKHSA Cambridge	CAMBRIDGE	QIAgility	Q070932	
UKHSA Cambridge	CAMBRIDGE	QIAgility	20493	
UKHSA Cambridge	CAMBRIDGE	QIAgility	20570	
UKHSA Cambridge	CAMBRIDGE	QS AS	8102	
UKHSA Cambridge	CAMBRIDGE	QS AS	8444	

UKHSA Cambridge	CAMBRIDGE	QS SP	14605	
UKHSA Cambridge	CAMBRIDGE	QS SP	7233	
UKHSA Cambridge	CAMBRIDGE	RGQ	R0113104	
UKHSA Cambridge	CAMBRIDGE	RGQ	R1011150	
UKHSA Cambridge	CAMBRIDGE	RGQ	R0915305	
UKHSA Cambridge	CAMBRIDGE	RGQ	R1015309	
UKHSA Cambridge	CAMBRIDGE	RGQ	R1011153	
UKHSA Cambridge	CAMBRIDGE	RGQ	R1011155	
UKHSA Cambridge	CAMBRIDGE	RGQ	R1011134	
UKHSA Cambridge	CAMBRIDGE	RGQ	R1011148	
UKHSA Cambridge	CAMBRIDGE	RGQ	R1011154	
UKHSA Cambridge	CAMBRIDGE	RGQ	R0920348	
UKHSA Cambridge	CAMBRIDGE	RGQ	R0920338	
UKHSA Cambridge	CAMBRIDGE	RGQ	R0920330	
UKHSA Cambridge	CAMBRIDGE	RGQ	R0118310	
UKHSA Cambridge	CAMBRIDGE	RGQ	R0118312	
UKHSA Cambridge	CAMBRIDGE	RGQ	R1018117	
UKHSA Centre for Emergency Preparedness and Response - Porton Down	SALISBURY	QIAgility	Q030909	
UKHSA Centre for Emergency Preparedness and Response - Porton Down	SALISBURY	QIAgility	4691	
UKHSA Centre for Emergency Preparedness and Response - Porton Down	SALISBURY	QIAgility	4690	
UKHSA Centre for Emergency Preparedness and Response - Porton Down	SALISBURY	QIAgility	20494	
UKHSA Centre for Emergency Preparedness and Response - Porton Down	SALISBURY	QIAgility	26601	
UKHSA Centre for Emergency Preparedness and Response - Porton Down	SALISBURY	QIAgility	25386	
UKHSA Centre for Emergency Preparedness and Response - Porton Down	SALISBURY	QIAgility	38738	
UKHSA Centre for Emergency Preparedness and Response - Porton Down	SALISBURY	QIAcuity	2818	
UKHSA Reference Service Lab	LONDON	QIAxcel Adv	31686	
UKHSA Reference Service Lab	LONDON	QS SP	34144	
UKHSA Reference Service Lab	LONDON	QS SP	34120	
UKHSA Reference Service Lab	LONDON	RGQ	R0510217	
UKHSA Reference Service Lab	LONDON	RGQ	R0114122	
UKHSA Reference Service Lab	LONDON	RGQ	R0611159	
UKHSA Reference Service Lab	LONDON	RGQ	R1214123	
UKHSA Reference Service Lab	LONDON	RGQ	R1116381	
UKHSA Reference Service Lab	LONDON	RGQ	R1116386	
UKHSA Reference Service Lab	LONDON	RGQ	R0713308	

UKHSA Reference Service Lab	LONDON	RGQ	R0312212	
UKHSA Reference Service Lab	LONDON	RGQ	R0312213	
UKHSA Reference Service Lab	LONDON	RGQ	R0312214	
UKHSA Reference Service Lab	LONDON	RGQ	R0312215	
UKHSA Reference Service Lab	LONDON	RGQ	R0716333	
UKHSA Reference Service Lab	LONDON	QS SP	11938	
UKHSA Reference Service Lab	LONDON	QS SP	35463	
UKHSA Reference Service Lab	LONDON	QS SP	14420	
UKHSA Reference Service Lab	LONDON	QS SP	35931	
UKHSA Reference Service Lab	LONDON	QS SP	37111	
UKHSA Reference Service Lab	LONDON	RGQ	R0118311	
UKHSA Reference Service Lab	LONDON	RGQ	R0118313	
UKHSA Reference Service Lab	LONDON	RGQ	R0118314	
UKHSA Reference Service Lab	LONDON	RGQ	R1121110	
UKHSA Reference Service Lab	LONDON	RGQ	R1121127	
UKHSA Reference Service Lab	LONDON	QIAcube HT	37946	
UKHSA Reference Service Lab	LONDON	QS SP	37643	
UKHSA Reference Service Lab	LONDON	QS SP	37585	
UKHSA Reference Service Lab	LONDON	QS SP	37602	
UKHSA Reference Service Lab	LONDON	QS SP	37594	
UKHSA Reference Service Lab	LONDON	QS SP	37582	
UKHSA Reference Service Lab	LONDON	EZ2	P1223009L	
UKHSA Reference Service Lab	LONDON	QIAcuity	2560	
UKHSA Reference Service Lab	LONDON	QIAcuity	346	
UKHSA Reference Service Lab	LONDON	QIAquant	3108V-3726270	
UKHSA Manchester	Manchester	BioRobot	14531	
UKHSA Manchester	Manchester	BioRobot	7110	
UKHSA Manchester	Manchester	BioRobot	7472	
UKHSA Manchester	Manchester	QIAgility	7415	
UKHSA Manchester	Manchester	QIAgility	7992	
UKHSA Manchester	Manchester	QS SP	7103	
UKHSA Radiation Protection	Didcot	PyroMark	Q1612007	
UKHSA Radiation Protection	Didcot	QIAcube	5563	
UKHSA Radiation Protection	Didcot	QIAgility	Q090920	
UKHSA Radiation Protection	Didcot	RGQ	R0710173	
UKHSA Radiation Protection	Didcot	RGQ	R0811124	
UKHSA Leeds	LEEDS	QIAcube HT	3588	
UKHSA Leeds	LEEDS	QIAgility	7313	
UKHSA Leeds	LEEDS	QIAgility	Q070903	



**2026-2027**

Organization Name	Physical City	Instrument Group	Serial Number	Price Per Asset 2026_2027 Fleet
UKHSA Birmingham	BIRMINGHAM	QIAgility	5796	
UKHSA Birmingham	BIRMINGHAM	QIAgility	3740	
UKHSA Birmingham	BIRMINGHAM	QS SP	7168	
UKHSA Bristol	BRISTOL	QS SP	37156	
UKHSA Bristol	BRISTOL	QS AS	8919	
Pathology & microbiology	BRISTOL	QS AS	9133	
Pathology & microbiology	BRISTOL	QS SP	37097	
Pathology & microbiology	BRISTOL	QIAgility	37340	
Pathology & microbiology	BRISTOL	QIAgility	37094	
Pathology & microbiology	BRISTOL	QIAgility	38300	
Pathology & microbiology	BRISTOL	QIAgility	38295	
UKHSA Cambridge	CAMBRIDGE	QS SP	35491	
UKHSA Cambridge	CAMBRIDGE	QS AS	8995	
UKHSA Cambridge	CAMBRIDGE	QIAxcel Adv	32316	
UKHSA Cambridge	CAMBRIDGE	RGQ	R0618321	
UKHSA Cambridge	CAMBRIDGE	EZ1	L146A1276	
UKHSA Cambridge	CAMBRIDGE	QIAgility	Q070930	
UKHSA Cambridge	CAMBRIDGE	QIAgility	Q030918	
UKHSA Cambridge	CAMBRIDGE	QIAgility	Q070927	
UKHSA Cambridge	CAMBRIDGE	QIAgility	Q070928	
UKHSA Cambridge	CAMBRIDGE	QIAgility	Q070932	
UKHSA Cambridge	CAMBRIDGE	QIAgility	20493	
UKHSA Cambridge	CAMBRIDGE	QIAgility	20570	
UKHSA Cambridge	CAMBRIDGE	QS AS	8102	
UKHSA Cambridge	CAMBRIDGE	QS AS	8444	
UKHSA Cambridge	CAMBRIDGE	QS SP	14605	
UKHSA Cambridge	CAMBRIDGE	QS SP	7233	
UKHSA Cambridge	CAMBRIDGE	RGQ	R0113104	
UKHSA Cambridge	CAMBRIDGE	RGQ	R1011150	
UKHSA Cambridge	CAMBRIDGE	RGQ	R0915305	
UKHSA Cambridge	CAMBRIDGE	RGQ	R1015309	
UKHSA Cambridge	CAMBRIDGE	RGQ	R1011153	
UKHSA Cambridge	CAMBRIDGE	RGQ	R1011155	
UKHSA Cambridge	CAMBRIDGE	RGQ	R1011134	
UKHSA Cambridge	CAMBRIDGE	RGQ	R1011148	
UKHSA Cambridge	CAMBRIDGE	RGQ	R1011154	
UKHSA Cambridge	CAMBRIDGE	RGQ	R0920348	
UKHSA Cambridge	CAMBRIDGE	RGQ	R0920338	
UKHSA Cambridge	CAMBRIDGE	RGQ	R0920330	
UKHSA Cambridge	CAMBRIDGE	RGQ	R0118310	

UKHSA Cambridge	CAMBRIDGE	RGQ	R0118312	
UKHSA Cambridge	CAMBRIDGE	RGQ	R1018117	
UKHSA Centre for Emergency Preparedness and Response - Porton Down	SALISBURY	QIAgility	Q030909	
UKHSA Centre for Emergency Preparedness and Response - Porton Down	SALISBURY	QIAgility	4691	
UKHSA Centre for Emergency Preparedness and Response - Porton Down	SALISBURY	QIAgility	4690	
UKHSA Centre for Emergency Preparedness and Response - Porton Down	SALISBURY	QIAgility	20494	
UKHSA Centre for Emergency Preparedness and Response - Porton Down	SALISBURY	QIAgility	26601	
UKHSA Centre for Emergency Preparedness and Response - Porton Down	SALISBURY	QIAgility	25386	
UKHSA Centre for Emergency Preparedness and Response - Porton Down	SALISBURY	QIAgility	38738	
UKHSA Centre for Emergency Preparedness and Response - Porton Down	SALISBURY	QIAcuity	2818	
UKHSA Reference Service Lab	LONDON	QIAxcel Adv	31686	
UKHSA Reference Service Lab	LONDON	QS SP	34144	
UKHSA Reference Service Lab	LONDON	QS SP	34120	
UKHSA Reference Service Lab	LONDON	RGQ	R0510217	
UKHSA Reference Service Lab	LONDON	RGQ	R0114122	
UKHSA Reference Service Lab	LONDON	RGQ	R0611159	
UKHSA Reference Service Lab	LONDON	RGQ	R1214123	
UKHSA Reference Service Lab	LONDON	RGQ	R1116381	
UKHSA Reference Service Lab	LONDON	RGQ	R1116386	
UKHSA Reference Service Lab	LONDON	RGQ	R0713308	
UKHSA Reference Service Lab	LONDON	RGQ	R0312212	
UKHSA Reference Service Lab	LONDON	RGQ	R0312213	
UKHSA Reference Service Lab	LONDON	RGQ	R0312214	
UKHSA Reference Service Lab	LONDON	RGQ	R0312215	
UKHSA Reference Service Lab	LONDON	RGQ	R0716333	
UKHSA Reference Service Lab	LONDON	QS SP	11938	
UKHSA Reference Service Lab	LONDON	QS SP	35463	
UKHSA Reference Service Lab	LONDON	QS SP	14420	

UKHSA Reference Service Lab	LONDON	QS SP	35931	
UKHSA Reference Service Lab	LONDON	QS SP	37111	
UKHSA Reference Service Lab	LONDON	RGQ	R0118311	
UKHSA Reference Service Lab	LONDON	RGQ	R0118313	
UKHSA Reference Service Lab	LONDON	RGQ	R0118314	
UKHSA Reference Service Lab	LONDON	RGQ	R1121110	
UKHSA Reference Service Lab	LONDON	RGQ	R1121127	
UKHSA Reference Service Lab	LONDON	QIAcube HT	37946	
UKHSA Reference Service Lab	LONDON	QS SP	37643	
UKHSA Reference Service Lab	LONDON	QS SP	37585	
UKHSA Reference Service Lab	LONDON	QS SP	37602	
UKHSA Reference Service Lab	LONDON	QS SP	37594	
UKHSA Reference Service Lab	LONDON	QS SP	37582	
UKHSA Reference Service Lab	LONDON	EZ2	P1223009L	
UKHSA Reference Service Lab	LONDON	QIAcuity	2560	
UKHSA Reference Service Lab	LONDON	QIAcuity	346	
UKHSA Reference Service Lab	LONDON	QIAquant	3108V-3726270	
UKHSA Manchester	Manchester	QIAgility	7415	
UKHSA Manchester	Manchester	QIAgility	7992	
UKHSA Manchester	Manchester	QS SP	7103	
UKHSA Radiation Protection	Didcot	PyroMark	Q1612007	
UKHSA Radiation Protection	Didcot	QIAcube	5563	
UKHSA Radiation Protection	Didcot	QIAgility	Q090920	
UKHSA Radiation Protection	Didcot	RGQ	R0710173	
UKHSA Radiation Protection	Didcot	RGQ	R0811124	
UKHSA Leeds	LEEDS	QIAcube HT	3588	
UKHSA Leeds	LEEDS	QIAgility	7313	
UKHSA Leeds	LEEDS	QIAgility	Q070903	

2.1.2 The Supplier shall provide the required preventative maintenance services in accordance with the following specifications (the “Specifications”) as set out by the manufacturer:

**Full-Service cover**

Included in one year of service per instrument		Preventive Subscription	Basic Service	Full Service	Premium Service
Repair visits (labor, travel)		10% discount	✓	✓	✓
Repair parts coverage		10% discount	✓	✓	✓
Preventive Maintenance/ Inspection service		✓	✓	✓	✓
Software updates		✓	✓	✓	✓
Technical phone support	Standard hours	✓	✓	✓	✓
	Special hotline	–	–	–	✓
Response time		–	5 business days	2 business days	Next business day
Loaner equipment		–	–	✓ *	✓ *

\* Loaner equipment only available for select instruments. Subject to availability.

**(2.2) Premises and Location(s) at which the Services are to be provided:**

The Supplier shall perform the Services to the Laboratories as detailed below:

UKHSA Birmingham	UKHSA Birmingham Pathology Heartlands Hospital Bordesley Green East Bordesley Green Birmingham B9 5SS
UKHSA Bristol	UKHSA Pathology Building (Phase 2) Southmead Hospital Bristol BS10 5NB
UKHSA Cambridge	UKHSA Cambridge Box 236 Cambridge University Hospital NHS Foundation Trust Cambridge Biomedical Campus Hills Road Cambridge CB2 0QQ
UKHSA Centre for Emergency Preparedness and Response – Porton Down	Manor Farm Road Porton Down Salisbury



	SP4 OJG
UKHSA Centre for Infection – Colindale	UKHSA 61 Colindale Avenue London NW9 5EQ
UKHSA Manchester	UKHSA Manchester Medical Microbiology Partnership Clinical Sciences Buildings Manchester University NHS Foundation Trust Oxford Road, Manchester, M13 9WL
UKHSA Radiation Protection - Didcot	UKHSA Harwell Campus Didcot Oxford OX11 0RQ
UKHSA Leeds	UKHSA Microbiology Leeds General Infirmary Old Medical School Thoresby Place Leeds LS1 3EX

2.2.2 All planned performance of the Services shall be pre-advised by the Supplier to the Authority's primary contact stated below at least 2 (two) Business Days prior to the Services being performed on the Instrument at the relevant Premises and Location:

Primary contacts: [REDACTED]

E-mail: [REDACTED]

2.2.3 The Supplier shall provide the following data when notifying the Primary Contact:

- Supplier name;
- Authority's purchase order (PO) number;
- Item reference, description and quantity;
- Any special instructions originally entered for Authority's Order (e.g. project)

2.2.4 The Primary Contact will confirm:

- Booking reference number;
- Date and time of Supplier attending the relevant Premises and Location; and
- Premises and Location address where the Services shall be performed.

2.2.5 The Authority may refuse unscheduled performance of Services. In such event, the Supplier shall rearrange such performance of Services utilising the service delivery process set out in this Clause 2.2.

2.2.6 Delivery of the Services shall be considered to have occurred when the Delivery Contact or other authorised representative of the Authority at the Authority's nominated location has agreed that the service has been carried out to the supplier's specification and has signed the delivery note to confirm acceptance.

2.2.7 The Authority may at any time move equipment between Laboratory sites, remove, substitute or add equipment to the contract. The Authority shall provide the Supplier with as much notice of

<p>equipment moves as possible and, in any event, not less than 30 days' notice. Relocating QIAGEN equipment should involve the Authority to provide advice or perform the relocation to ensure correct handling. Adding new equipment to the contract can be done at any time and will incur the relevant additional costs. Substitution of equipment is possible on a like-for-like basis only to avoid any additional costs.</p>
<p><b>(2.3) Key personnel of the Supplier to be involved in the Services:</b></p> <p>Name: <span style="background-color: black; color: black;">[REDACTED]</span></p> <p>Phone: <span style="background-color: black; color: black;">[REDACTED]</span></p> <p>E-mail: <span style="background-color: black; color: black;">[REDACTED]</span></p>
<p><b>(2.4) Performance standards:</b></p> <ul style="list-style-type: none"> <li>• The Supplier shall perform the Services in accordance with good industry standards and practices.</li> <li>• Timely delivery of the Services in accordance with section 2.6 below.</li> <li>• Quality of Services i.e. Goods/Services to meet Specifications as stated in section 2.1 &amp; 2.5.</li> <li>• Proof of delivery of the Goods to be supplied with invoice.</li> </ul>
<p><b>(2.5) Quality standards:</b></p> <p>The Supplier shall maintain and repair the equipment to the level of the Supplier's manufactured specifications as sold by the Supplier to the Authority. The equipment must meet the laboratories ISO standard UKAS ISO 15189 "Medical Laboratories" accreditation at all times.</p>
<p><b>(2.6) Contract monitoring arrangements:</b></p> <p>The Authority Contract Manager (or their delegate) and Key Personnel of the Supplier may meet monthly (or such other frequency as reasonably requested by the Authority) and no less than quarterly (unless otherwise notified by the Authority) to discuss the Supplier's performance and other matters connected to the delivery of the Contract.</p>
<p><b>(2.7) Management information and meetings:</b></p> <p>2.7.1 At the Authority's request, within Ten (10) Working Days of such request, the Supplier shall provide such management information to the Authority as the Authority may reasonably request from time to time (including without limit any information about the Supplier's supply chain and its compliance in relation to sustainability requirements).</p> <p>Performance and key performance indicators to be reported by the Supplier including:</p> <ul style="list-style-type: none"> <li>• List of current equipment (the "Asset Register");</li> <li>• Schedule of the equipment for Planned Maintenance in the forthcoming month;</li> <li>• Schedule of the completed equipment Planned Maintenance;</li> <li>• Number of service call outs received with reference to associated equipment serial number;</li> <li>• Equipment performance reviewed including levels of equipment break down;</li> <li>• Review of time to fix rate resolution</li> <li>• Details of callouts by location, including root cause analysis; and repairs carried out at each site.</li> </ul>

### 3. CONFIDENTIAL INFORMATION (if applicable)

**(3.1) The following information shall be deemed Confidential Information:**

- Supplier pricing.
- Contact details including, but not limited to, email addresses, landline / mobile phone numbers, etc. of Supplier representatives
- Contact details including, but not limited to, email addresses, landline / mobile phone numbers, etc. of Authority's representatives

**(3.2) Duration that the information shall be deemed Confidential Information:**

For a period of three (3) years after the expiry or earlier termination of this Contract unless otherwise agreed in writing by the Parties.

### 4. DATA PROCESSING (if applicable)





**(4.1) Personal Data to be processed by the Supplier:**

In accordance with the Data Protection Protocol.

### 5. LEASE / LICENSE (if applicable)

**(5.1) The Authority is granting the following lease or licence to the Supplier:**

N/A

Signed for and on behalf of the Supplier:	Signed for and on behalf of the Authority:
<p></p> <p>Full Name: </p> <p>Job Title/Role: CFO/ Director</p> <p>Date Signed: Apr. 29, 2025</p>	<p></p> <p>Full Name: </p> <p>Job Title/Role: Associate Commercial Specialist</p> <p>Date Signed: 30th April 2025</p>

## **Annex A**

### **Order Specific Key Provisions**

#### **1. Delivery and Risk:**

- 1.1. The Supplier shall perform the Services at the Premises and location(s) set out in Section 2.2 of this order form.
- 1.2. The Supplier will ensure that the provisions of services are made in accordance with the terms of this Order Form including Annex A and the Call-Off Terms and Conditions.

#### **2. Invoicing Process:**

- 2.1 Payment terms are net 30 days from receipt of a valid invoice.
- 2.2 Within 10 Business Days of receipt of the Supplier's countersigned copy of the Contract, the Authority will send 1 (one) unique purchase order ("PO") number for each location listed in this contract. The Supplier must be in receipt of a valid PO number before submitting an invoice.
- 2.3 The Supplier shall provide an invoice to the Authority for all Goods received and accepted by the Authority.
- 2.4 The Supplier shall send all invoices for approval and shall include the proof of delivery to the Authority's designated finance mailbox e-mail: [REDACTED] and their agreed representative (to be confirmed) before being submitted for payment.
- 2.5 All invoices must be sent quoting a valid purchase order number. The Supplier shall provide a current statement of accounts on a monthly basis; this is a standard commercial process and should show all invoices raised and amounts outstanding.
- 2.6 The Supplier shall provide compliant invoices that include a valid PO number, PO line item number (if applicable), PO line description, and the details (name and telephone number) of the Authority's authorised representative. Non – compliant invoices will be sent back to the Supplier, which may lead to a delay in a payment.
- 2.7 In support of the Services provided, the Supplier shall provide to the Authority a Service Report confirming provision of the Services at the Authority's nominated Delivery Location.
- 2.8 The UK Health Security Agency, 10 South Colonnade, London, E14 4PU. Supplier queries regarding payment must be forwarded to the Authority's Accounts Payable section by email to:  
[REDACTED]