**Technology Products 2 Agreement RM3733**

**Framework Schedule 4 - Annex 1**

**Order Form**

In this Order Form, capitalised expressions shall have the meanings set out in Call Off Schedule 1 (Definitions), Framework Schedule 1 or the relevant Call Off Schedule in which that capitalised expression appears.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of the Call Off Contract for the duration of the Call Off Period.

This Order Form should be used by Customers post running a Further Competition Procedure under the Technology Products 2 Framework Agreement ref. RM3733.

The Call Off Terms, referred to throughout this document, are available from the Crown Commercial Service website at <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm3733>

**Section A**

**General information**

This Order Form is issued in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

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| **Customer details** |
| **Customer organisation name**  Home Office (HO) |

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| --- |
| **Billing address**  **REDACTED** |

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| --- |
| **Customer representative name**  **REDACTED** |

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| --- |
| **Customer representative contact details**  **Email: REDACTED Telephone: REDACTED** |

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| --- |
| **Supplier details** |
| **Supplier name**  Insight Direct (UK) Ltd |

|  |
| --- |
| **Supplier address**  **REDACTED** |

|  |
| --- |
| **Supplier representative name**  **REDACTED** |

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| **Supplier representative contact details**  **Email: REDACTED Telephone: REDACTED** |

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| --- |
| **Order reference number**  REDACTED |

**Section B**

**Overview of the requirement**

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| **Framework Lot under which this Order is being placed**  Tick one box below as applicable | |
| 1. HARDWARE |  |
| 1. SOFTWARE |  |
| 1. COMBINED SOFTWARE AND HARDWARE REQUIREMENTS |  |
| 1. INFORMATION ASSURED PRODUCTS |  |
| 1. VOLUME HARDWARE REQUIREMENTS (DIRECT FROM OEM) |  |

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| --- |
| **Customer project reference**  CCSO18B28 |

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| **Call Off Commencement Date**  05/10/2018 |

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| **Call Off Contract Period (Term)**  The initial Contract will commence on the 5th October 2018 to provide backdated cover for the require licences and support from 13th August 2018. The Contract’s initial term will expire on 12th August 2019. The Contract will include the option for a one (1) year extension, to be taken up at the discretion of the Authority and subject to budgetary approval. | |
| **Call Off Initial Period** Months  5th October 2018 to 12th August 2019. | **Call Off Extension Period (Optional)** Months  One (1) Year – 13th August 2019 to 12th August 2020. |

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| **Specific Standards or compliance requirements**  The specification for this requirement is outlined within the Appendix B – Statement of Requirements. The Customer’s populated Schedule 5 in line with GDPR can be found under Annex A - Call-Off Schedule 5 Schedule of Processing, Personal Data and Data Subjects. By signing this Contract the Supplier has accepted the Customer’s completed Annex A. |

**Section C**

**Customer Core Goods and/or Services Requirements**

Please provide details of all Goods and/or Services required (including any items which are considered business critical) including the locations where the supplier will be required to deliver the service/s Ordered.

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| --- | --- | --- | --- | --- | --- | --- |
| **Item No** | **Product Name** | **Product Code** | **Qty** | **Initial Duration** | **Initial Renewal Term 2018 to 2019** | **Optional Extension Term 2019 to 2020** |
| **1** | **AppDynamics Pro Edition - Database Visibility - On-Premise** | **PRO-DB-ONPR** | **8** | **One (1) Year.** | **13th August 2018 – 12th August 2019** | **13th August 2019 – 12th August 2020** |
| **2** | **AppDynamics Pro Edition - Java - On-Premise** | **PRO-JAVA-**  **ONPR** | **13** | **One (1) Year** | **13th August 2018 – 12th August 2019** | **13th August 2019 – 12th August 2020** |
| **3** | **AppDynamics Test & Dev Edition - Java - On-Premise** | **TST-JAVA-ONPR** | **10** | **One (1) Year** | **13th August 2018 – 12th August 2019** | **13th August 2019 – 12th August 2020** |
| **4** | **AppDynamics Test & Dev Edition - Database Visibility - On-Premise** | **TST-DB-ONPR** | **3** | **One (1) Year** | **13th August 2018 – 12th August 2019** | **13th August 2019 – 12th August 2020** |

The Authority will require uninterrupted access to the AppDynamics online support portal for the duration of the contract in order to raise queries and issues relating to the AppDynamics software.

The Authority will require access to the latest software releases and patching updates via the AppDynamics online support portal for the duration of the Contract term.

**Goods and/or Services**

*To include where relevant Packing/Packaging*

The following Goods and Services are to be provided under this Contract:

Initial Contract Term 5th October 2018 to 12th August 2019

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Initial Contract Term Pricing = 'Core' Pricing** | | | | | | |
| **Product Description** | **Product Code** | **Initial Renewal Term 2018 to 2019** | **Initial Contract Length** | **Quantity** | **Unit Price (Excluding VAT)** | **Total Price (excl VAT)** |
|
| AppDynamics Pro Edition - Database Visibility - On-Premise | PRO-DB-ONPR | 13th August 2018 - 12th August 2019 | One (1) Year | 8 | REDACTED | REDACTED |
| AppDynamics Pro Edition - Java - On-Premise | PRO-JAVA-ONPR | 13th August 2018 - 12th August 2019 | One (1) Year | 13 | REDACTED | REDACTED |
| AppDynamics Test & Dev Edition - Java - On-Premise | TST-JAVA-ONPR | 13th August 2018 - 12th August 2019 | One (1) Year | 10 | REDACTED | REDACTED |
| AppDynamics Test & Dev Edition - Database Visibility - On-Premise | TST-DB-ONPR | 13th August 2018 - 12th August 2019 | One (1) Year | 3 | REDACTED | REDACTED |
| **Delivery and Any Additional Costs Associated with the Provision of the above Goods** | | | | | | |
| *Please insert description here* | | | | |  | *-* |
|  |
|  |
| **Total Price for Initial Contract Term (exc VAT)** | | | | |  | REDACTED |

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| **Extension Option Pricing** | | | | | | |
| **Please note that Extension option will be taken up at the discretion of the Authority. Indicative Pricing is required for the Extension Option, which will be at the discretion of the Authority to invoke.** | | | | | | |
| **Please include any discounts you may offer to the Authority.** | | | | | | |
| **Please note that the Indicative Extension Option Pricing will have a 30% Price Weighting of the overall Price Evaluation** | | | | | | |
| **Please enter information in the green cells** | | | | | | |
| **Product Description** | **Product Code** | **Optional Extension Term 2019 to 2020** | **Extension Length** | **Quantity** | **Unit Price (excl VAT)** | **Total Price (excl VAT)** |
| AppDynamics Pro Edition - Database Visibility - On-Premise | PRO-DB-ONPR | 13th August 2019 - 12th August 2020 | One (1) Year | 8 | REDACTED | REDACTED |
| AppDynamics Pro Edition - Java - On-Premise | PRO-JAVA-ONPR | 13th August 2019 - 12th August 2020 | One (1) Year | 13 | REDACTED | REDACTED |
| AppDynamics Test & Dev Edition - Java - On-Premise | TST-JAVA-ONPR | 13th August 2019 - 12th August 2020 | One (1) Year | 10 | REDACTED | REDACTED |
| AppDynamics Test & Dev Edition - Database Visibility - On-Premise | TST-DB-ONPR | 13th August 2019 - 12th August 2020 | One (1) Year | 3 | REDACTED | REDACTED |
| **Delivery and Any Additional Costs Associated with the Provision of the above Goods** | | | | | | |
| *Please insert description here* | | | | |  |  |
|  |
|  |
| **Total Indicative Price for Extension Option (exc VAT)** | | | | |  | REDACTED |

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| **Warranty Period, if applicable**  For the duration of the Contract. |

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| **Location/Site(s) for Delivery**  **REDACTED** |

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| --- | --- | --- |
| Dates for Delivery of the Goods and/or the Services  05/10/2018 | | |
| Software List product details under each relevant heading below | | |
| Supplier Software  Not Applicable | Third Party Software  Are those listed under Section C Goods and Services to be Provided. | Maintenance Agreement  Not Applicable |

|  |  |  |  |  |  |
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| **Additional Clauses (see Annex 3 of Framework Schedule 4)** Tick as required | | | | | |
| **Alternative Clauses** |  | **Additional Clauses**  Tick one box below as applicable |  | **Optional Clauses**  Tick any applicable boxes below |  |
| Scots Law  Or |  | A: Termed Delivery – Goods |  | C: Due Diligence |  |
| Northern Ireland Law |  | B: Complex Delivery – Solutions  (includes Termed Delivery – Goods) |  | D: Call Off Guarantee |  |
| Non-Crown Bodies |  | **NB Both of the above options require an Implementation Plan which should be appended to this Order Form** |  | E: NHS Coding Requirements |  |
| Non-FOIA Public Bodies |  |  | F: Continuous Improvement & Benchmarking |  |
|  |  |  |  | G: Customer Premises |  |
|  |  |  |  | H: Customer Property |  |
|  |  |  |  | I: MOD Additional Clauses |  |

|  |  |
| --- | --- |
| **Items licensed by the Customer to the Supplier (including any Customer Software, Customer Background IPR and Customer Data)**  List below  None. | |
| **Call Off Contract Charges payable by the Customer to the Supplier (including any applicable Milestone Payments and/or discount(s), but excluding VAT) and payment terms/profile including method of payment (e.g. Government Procurement Card (GPC) or BACS)**  Total contract value is £108,373.40 (excluding VAT) including all extension options.  Year One: £54,186.70 (excluding VAT)  Year Two: £54,186.70 (excluding VAT) | |
| **Is a Financed Purchase Agreement being used?**  Tick as required | If so, append to Call Off Schedule 2 as Annex A |
| **Estimated Year 1 Call Off Contract Charges (£)** | £54,186.70 (Excluding VAT) |

**Section D**

**Supplier response**

Suppliers - use this section to provide any details that may be relevant in the fulfilment of the Customer Order

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| **Commercially Sensitive information**  Any information that the Supplier considers sensitive for the duration of an awarded Call Off Contract  REDACTED |

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| **Total contract value** |

|  |
| --- |
| Total Contract value is £108,373.40 (excluding VAT) including all extension options. Year One: £54,186.70 (excluding VAT) Year Two: £54,186.70 (excluding VAT) |

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|  |

**Section E**

**Call Off Contract award**

This Call Off Contract is awarded in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of this Order Form and the Call Off Terms (together referred to as “the Call Off Contract”) for the duration of the Call Off Contract Period.

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| **SIGNATURES** |

**For and on behalf of the Supplier**

|  |  |
| --- | --- |
| Name | **REDACTED** |
| Job role/title | **REDACTED** |
| Signature | **REDACTED** |
| Date | **REDACTED** |

**For and on behalf of the Customer**

|  |  |
| --- | --- |
| Name | **REDACTED** |
| Job role/title | **REDACTED** |
| Signature | **REDACTED** |
| Date | **REDACTED** |

**Annex A - Call-Off Schedule 5 Schedule of Processing, Personal Data and Data Subjects**

|  |  |
| --- | --- |
| **Description** | **Details** |
| Subject matter of the processing | *REDACTED* |
| Duration of the processing | *REDACTED* |
| Nature and purposes of the processing | *REDACTED* |
| Type of Personal Data | *REDACTED* |
| Categories of Data Subject | *REDACTED* |
| Plan for return or destruction of the data once the processing is complete UNLESS requirement under union or member state law to preserve that type of data | *REDACTED* |