



CHANGE CONTROL NOTICE (CCN)

Contract Title:	Contract for the Provision of a Customer Service Telephony System (The Contract)		
Contract Reference:	CCNE24A01	Contract Change Number:	CCNE24A01-1
Date CCN issued:	17 th October 2025	Date Change Effective from:	20 th October 2025

Between: Crown Commercial Service (The Buyer) and Cinos Limited (The Supplier)

1. The Contract is varied as follows:

- 1.1. Value uplift of £4975.00 ex vat for Additional services; automated call back and Auto call summary/transcription.
- 1.2. The new total contract value including the optional extension period and value uplift detailed above at 1.1 shall be £375,108.90 ex VAT.
- 1.3. No time extension is included in this amendment.

2. Words and expressions in this Change Control Notice shall have the meanings given to them in the Contract.

3. The Contract, including any previous Contract changes, authorised in writing by both Parties, shall remain effective and unaltered except as amended by this Change Control Notice.

Change authorised to proceed
by: (Buyer's representative):

REDACTED TEXT under
FOIA Section 40
Personal Information.

REDACTED TEXT under FOIA Section
40 Personal Information.

20/10/2025

Signature Print
Name and Job Title

Date

Authorised for and on
behalf of the Supplier:

REDACTED TEXT under FOIA Section
40 Personal Information.

REDACTED TEXT under FOIA
Section 40 Personal Information.

20/10/2025

Signature

Print Name and Job Title

Date



Authorised for and on
behalf of the Buyer:

REDACTED TEXT under FOIA Section
40 Personal Information.

REDACTED TEXT under FOIA
Section 40 Personal Information.

20/10/2025

Signature

Print Name and Job Title

Date