



# **Command Support Air Transport (CSAT) Phase 2**

## **Draft Contract Schedule 2 (Part A) (Statement of Requirement)**

**DOCUMENT CONFIGURATION CONTROL****Document Information**

Title & Sub-title:	Statement of Requirement
Document No:	Schedule 2
Filename:	20250318_707083450_CSAT_Schedule_2_Statement of Requirement- v1.0-OSC
Version:	1.0
Date:	18/03/2025

**Version Control**

Version	Issue Date	Description of Change	Page(s) Amended	Issued By
1.0	18/03/2025	Initial Document	N/A	Commercial

**Table of Contents**

1. INTRODUCTION.....	4
2. PART A: SOR OVERVIEW.....	4
3. PART B: STATEMENT OF REQUIREMENTS.....	6

**Annexes**

Annex 1	Interior Cleaning Specifications.
Annex 2	Exterior Cleaning Specifications.
Annex 3	RAF Northolt Standing Orders
Annex 4	Meetings.
Annex 5	Daily Sheet Template.
Annex 6	Secure by Design.
Annex 7a	System Requirements Document (SRD).
Annex 7b	SRD Annex A1 (Excel File).
Annex 8a	Unsatisfactory Feature Reports.
Annex 8b	Unsatisfactory Feature Reports Compilation Guide.

## 1. INTRODUCTION

- 1.1 This schedule defines the Authority's requirements to be delivered by the Contractor in the performance of the Contract.
- 1.2 This schedule is structured as follows:
  - 1.2.1 Part A (Introduction) sets out an overview and summary of the Contractor Deliverables and Services to be provided by the Contractor; and
  - 1.2.2 Part B (Statement of Requirements) sets out the Authority's detailed requirements.
- 1.3 All Annexes to this schedule are referenced within Part B (Statement of Requirements) and provide further detailed requirements.

## 2. PART A: SOR OVERVIEW

- 2.1 The Authority provides an overview below of the detailed requirements described within each of the relevant sections of Part B of the Statement of Requirement:

### 2.1.1 Section 1 - Aircraft Capability

This section provides the Contractor with the Contractor Deliverable requirements covering provision of availability, reliability and maintainability for the CSAT fleet throughout the life of the contract, through support of Air System 'Aircraft Task Lines' (ATLs) and global maintenance to support the annual flying task hours.

### 2.1.2 Section 2 - Service Delivery

This section provides the Contractor with the Contractor Deliverable requirements to operate the Air System at and away from the MOB. The Service Delivery section also details the key Contractor Deliverable requirements for military modification embodiment, acceptance and execution of a task.

### 2.1.3 Section 3 - Technical Support

This section provides the Contractor with the Contractor Deliverable requirements to provide various Technical Support services. In support of the certification activity of the military modifications (Spiral 1 and 2) the Authority intends to lead the Certification Programme with support from the Contractor who is required to provide the appropriate evidence and SME support demonstrating the change complies with the appropriate certification specification.

The Authority intends to lead and conduct flight trials to provide evidence, that the change complies with the certification specification. The Contractor is required to provide SME support to these trials.

The Authority will be responsible for the development of the Release To Service (RTS). The Contractor will provide SME support during the development of the RTS for Spiral 1 and Spiral 2 development.

### 2.1.4 Section 4 - Safety

This section provides the Contractor with the Contractor Deliverable requirements covering responsibilities for maintaining airworthiness of the Envoy fleet and the requirements for the Contractor to obtain MAOS and DAOS approved organisation accreditation.

**2.1.5 Section 5 - Training**

This section provides the Contractor with the Contractor Deliverable requirements covering the training services. The Authority requires the Contractor to put in place a contractual mechanism with a UK provider for the use of, an Falcon 900LX simulator and provide suitable training aids to the Authority's military crew on systems, configuration and EASA general familiarisation training.

**2.1.6 Section 6 - Contract Management**

This section provides the Contractor with the Contractor Deliverable requirements for meetings, reports, and Contractor Deliverable plans.

**2.1.7 Section 7 - Supply Chain**

This section provides the Contractor with the Contractor Deliverable requirements to ensure that the complete, reverse supply chain is satisfactory to support the Contract through life. This aim is for the Contractor to demonstrate, through these deliverables, that their support solution is fit for purpose.

**2.1.8 Section 8 - Environmental:**

This section provides the Contractor with the Contractor Deliverable requirements to ensure the Contractor has appropriate processes in place to monitor UK REACH and UK POPS regulations throughout the duration of the Contract and to ensure compliance with the Defence DED when implementation modifications.

**2.1.9 Section 9 - Security:**

This section provides the Contractor with the Contractor Deliverable requirements for management of security and to ensure the Contractor obtains clearance of all their personnel, including subcontractors, and to provide compliance with cyber security and RAF Northolt security regulations.

**2.1.10 Section 10 - Quality:**

This section provides the Contractor with the Contractor Deliverable requirements for Quality Assurance. These aim to provide confidence to the Authority that the Contractor in its entirety (Consortiums/joint ventures) assures ensures robust plans are developed, implemented, monitored, and improved with the goal of achieving fit for purpose outputs, on time delivery and within budget.

**2.1.11 Section 11 - Social Value:**

This section provides the Contractor with the Contractor Deliverable requirements for The Social Value model and provides the high-level requirements for the confirmed Defence themes of Social Value for this project. Social value is a mandatory requirement for all new contracts as part of the Government Commercial Function's Social Value Model (SVM).

**3. PART B: STATEMENT OF REQUIREMENTS**

3.1 This Part B describes the Authority's detailed requirements and is provided within a separate document.