

**FRAMEWORK AGREEMENT  
NO: QC0001**

**ROUTE AGREEMENT  
NO: QC47504**

**ROUTE: G1**

**ROUTE AGREEMENT**

THIS ROUTE AGREEMENT is dated the THIRTIETH day of APRIL 2015.

BETWEEN

(1) LONDON BUS SERVICES LIMITED (and its successors in title) whose registered office is at Windsor House, 42 – 50 Victoria Street, London SW1H 0TL (the “Corporation”);

and

(2) LONDON GENERAL TRANSPORT SERVICES LIMITED of company number 2328489 and whose registered office is at 3<sup>rd</sup> Floor 41 – 51 Grey Street, Newcastle Upon Tyne NE1 6EE (the “Operator”).

**RECITALS:**

The Parties have entered into a Framework Agreement by which they have agreed that whenever the Parties enter into a Route Agreement for the provision of bus services by the Operator which is expressed to be pursuant to the Framework Agreement, Annex B and Annex C of the Framework Agreement shall apply to the Route Agreement as if they were incorporated into the Route Agreement.

**IT IS AGREED AS FOLLOWS:**

1. This is an agreement entered into pursuant to the Framework Agreement for the provision of bus services by the Operator on the terms and conditions set out herein.
2. This Route Agreement includes this Agreement together with the Schedules hereto (and any documents referred to therein) and the terms, conditions and Schedules set out in Annex B and Annex C of the Framework Agreement, except in so far as they may be varied by Schedule IC to this Route Agreement, provided that only Part 1 of Annex C shall be legally binding and all other documents contained in Annex C are for guidance and information only.

3. The Corporation reserves the right at any time to make any changes to all or any part of Annex C provided that in relation to Part 1 only, the Corporation shall comply with any express conditions which may be set out in the Route Agreement relating to such changes.
4. Wherever Annex B of the Framework Agreement indicates that a Schedule is completed individually in respect of each Route Agreement such Schedules are attached hereto.
5. This Route Agreement commenced on 22 December 2014 and the Services shall commence on 2 May 2015 (the "Commencement Date"). This Route Agreement shall continue in force until 1 May 2020 (the "Initial Expiry Date") unless it is extended in accordance with the provisions of clause 2 of Annex B of the Framework Agreement to 29 April 2022 (the "Extended Expiry Date") or unless earlier terminated in accordance with the provisions of the Framework Agreement or this Route Agreement.

Signed on behalf of the  
Corporation by

Signature: \_\_\_\_\_

Name: *MIKE WESTON*

Position: *DIRECTOR OF BUSES*  
*LONDON BUS SERVICES LIMITED*

Signed on behalf of the  
Operator by:

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Position: \_\_\_\_\_

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**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number G1 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:       Waterside Way Garage  
                                  Off Plough Lane  
                                  London SW17 0HB

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

# LONDON BUSES - ROUTE DESCRIPTION

## **ROUTE G1: Streatham High Road, Green Lane - Battersea, Shaftesbury Estate**

**Date of Structural Change:** 2 May 2015.

**Date of Service Change:** 2 May 2015.

**Reason for Issue:** New Contract.

### **STREETS TRAVERSED**

**Towards Battersea, Shaftesbury Estate:** Hermitage Lane, Streatham High Road, Mitcham Lane, Ambleside Avenue, Tooting Bec Road, Aldrington Road, Ullathorne Road, Furzedown Road, Thrale Road, Clairview Road, Furzedown Road, Church Lane, Mitcham Road, Tooting Broadway, Tooting High Street, Blackshaw Road, St. Georges Hospital Grounds, Cranmer Terrace, Fountain Road, Garratt Lane, Aboyne Road, Strathdon Drive, St George's Grove, Atkinson Morley Avenue, Grosvenor Way, St George's Grove, Strathdon Drive, Aboyne Road, Burntwood Lane, Springfield Hospital Grounds, Jubilee Buildings Car Park, Springfield Hospital Grounds, Burntwood Lane, Bellevue Road, Nightingale Lane, Clapham Common South Side, The Avenue, Broomwood Road, Northcote Road, St John's Road, Falcon Road, Lavender Hill, Latchmere Road, Sabine Road, Tyneham Road, Eversleigh Road, Wickersley Road, Turn At End Of Wickersley Road, Wickersley Road.

**Towards Streatham High Road, Green Lane:** Wickersley Road, Eversleigh Road, Grayshott Road, Sabine Road, Latchmere Road, Lavender Hill, St John's Road, Northcote Road, Broomwood Road, The Avenue, Clapham Common South Side, Nightingale Lane, Bellevue Road, Burntwood Lane, Springfield Hospital Grounds, Jubilee Buildings Car Park, Springfield Hospital Grounds, Burntwood Lane, Aboyne Road, Strathdon Drive, St George's Grove, Atkinson Morley Avenue, Grosvenor Way, St George's Grove, Strathdon Drive, Aboyne Road, Garratt Lane, Fountain Road, Cranmer Terrace, St. Georges Hospital Grounds, Blackshaw Road, Tooting High Street, Tooting Broadway, Mitcham Road, Church Lane, Furzedown Road, Clairview Road, Thrale Road, Furzedown Road, Ullathorne Road, Aldrington Road, Tooting Bec Road, Tooting Bec Gardens, Streatham High Road, Gleneldon Road, Streatham High Road, Green Lane, Hermitage Lane.

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **STREATHAM HIGH ROAD, GREEN LANE**

Public stand for three buses on south side of Hermitage Lane, commencing at the party wall of Nos. 1/3 and extending 33 metres north-east.

Buses proceed from Hermitage Lane direct to stand, departing to Hermitage Lane. Set down in Hermitage Lane, at Alighting Point S (37150 - Hermitage Lane, Last Stop on LOR: 37150 - Hermitage Lane) and pick up in Hermitage Lane, at Stop S (37150 - Hermitage Lane, First Stop on LOR: 37150 - Hermitage Lane).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route G1 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Streatham, Green Lane.

### **STREATHAM, TOOTING BEC GARDENS (from BATTERSEA, SHAFTESBURY ESTATE)**

Public stand for two buses on the north side of Tooting Bec Gardens, commencing 30 metres west of junction with Streatham High Road, and extending 20 metres west.

Buses proceed from Tooting Bec Gardens direct to stand, departing via Tooting Bec Gardens to Mitcham Lane. Set down in Tooting Bec Gardens, at Stop SX (37183 - Streatham / St Leonard's Church, Last Stop on LOR: 37183 - Streatham / St Leonard's Church) and pick up in Mitcham Lane, at Stop SL (12803 - Streatham / St Leonard's Church, First Stop on LOR: 12803 - Streatham / St Leonard's Church).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Streatham, St Leonard's Church.
OTHER INFORMATION:	-To be used for unscheduled curtailments only.

## **TOOTING, MITRE (from BATTERSEA, SHAFTESBURY ESTATE)**

Public stand for three buses on south east side of Charlmont Road in three portions  
1- stand for one bus commencing 29 metres west of Mitcham Road and extending 11 metres east.

2- stand for one bus commencing 105 metres west of Mitcham Road and extending 11 metres east.

3- stand for one bus commencing 131 metres west of Mitcham Road and extending 10 metres east.

Buses proceed from Mitcham Road via Charlmont Road to stand, departing via Charlmont Road, Brightwell Crescent and Mellison Road to Mitcham Road. Set down in Mitcham Road, at Stop TJ (8816 - Tooting / The Mitre, Last Stop on LOR: 8816 - Tooting / The Mitre) and pick up in Mitcham Road, at Stop P (8817 - Bickley Street, First Stop on LOR: 8817 - Bickley Street).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Tooting Broadway.
OTHER INFORMATION:	-To be used for unscheduled curtailments only.

## **TOOTING BROADWAY, LONGMEAD ROAD**

Public stand for five buses in Longmead Road in three parts:

1. On north side of Longmead Road for three buses, commencing at a point 11 metres south of No 2 Longmead Road and extending 30 metres.
2. In the centre of Longmead Road for one bus.
3. On south side of Longmead Road for one bus, commencing at a point 14 metres east of eastern building line of Mitcham Road and extending 10 metres.

### **From Battersea, Shaftesbury Estate.**

Buses proceed from Tooting High Street via Tooting Broadway and Longmead Road to stand, departing via Longmead Road, Totterdown Street, Ashvale Road, Longmead Road and Tooting Broadway to Tooting High Street. Set down in Tooting High Street, at Stop L (4837 - Tooting Broadway Station <>, Last Stop on LOR: 4837 - Tooting Broadway Station <>) and pick up in Tooting High Street, at Stop K (260 - Tooting Broadway <> / Sth Thames College, First Stop on LOR: 260 - Tooting Broadway <> / Sth Thames College).

### **From Streatham High Road, Green Lane.**

Buses proceed from Mitcham Road via Longmead Road to stand, departing via Longmead Road, Totterdown Street, Ashvale Road and Longmead Road to Mitcham Road. Set down in Mitcham Road, at Stop H (25286 - Tooting Broadway Station <>, Last Stop on LOR: 25286 - Tooting Broadway Station <>) and pick up in Mitcham Road, at Stop C (29686 - Mitcham Road / Tooting Broadway Station <>, First Stop on LOR: 29686 - Mitcham Road / Tooting Broadway Station <>).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Tooting Broadway.

## **TOOTING, ST GEORGE'S HOSPITAL**

### From Battersea, Shaftesbury Estate.

Buses proceed from St. Georges Hospital Grounds departing to St. Georges Hospital Grounds. Set down in St. Georges Hospital Grounds, at Stop HV (BP5353 - St George's Hospital / Main Entrance, Last Stop on LOR: BP5353 - St George's Hospital / Main Entrance) and pick up in St. Georges Hospital Grounds, at Stop HD (W25 - St George's Hospital / St James Wing, First Stop on LOR: W25 - St George's Hospital / St James Wing).

### From Streatham High Road, Green Lane.

Buses proceed from St. Georges Hospital Grounds departing to St. Georges Hospital Grounds. Set down in St. Georges Hospital Grounds, at Stop HV (BP5353 - St George's Hospital / Main Entrance, Last Stop on LOR: BP5353 - St George's Hospital / Main Entrance) and pick up in St. Georges Hospital Grounds, at Stop HD (W25 - St George's Hospital / St James Wing, First Stop on LOR: W25 - St George's Hospital / St James Wing).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**  
BLIND DISPLAY: Tooting, St George's Hospital.

## **EARLSFIELD, SPRINGFIELD HOSPITAL**

Private stand for one bus in Springfield Hospital driveway on approach to the main entrance doors of the hospital.

### From Battersea, Shaftesbury Estate.

Buses proceed from Springfield Hospital Grounds direct to stand, departing to Springfield Hospital Grounds. Set down in Springfield Hospital Grounds, at Alighting Point (BP2295 - Springfield University Hospital, Last Stop on LOR: BP2295 - Springfield University Hospital) and pick up in Springfield Hospital Grounds (BP2295 - Springfield University Hospital, First Stop on LOR: BP2295 - Springfield University Hospital).

### From Streatham High Road, Green Lane.

Buses proceed from Springfield Hospital Grounds direct to stand, departing to Springfield Hospital Grounds. Set down in Springfield Hospital Grounds (BP2295 - Springfield University Hospital, Last Stop on LOR: BP2295 - Springfield University Hospital) and pick up in Springfield Hospital Grounds (BP2295 - Springfield University Hospital, First Stop on LOR: BP2295 - Springfield University Hospital).

AVAILABILITY: At any time.  
OPERATING RESTRICTIONS: **Unscheduled curtailments only.**  
MEAL RELIEFS: No meal relief vehicles to stand at any time.  
FERRY VEHICLES: No ferry vehicles to park on stand at any time.  
BLIND DISPLAY: Springfield Hospital.  
OTHER INFORMATION: -To be used for unscheduled curtailments only.

## **CLAPHAM JUNCTION, GRANT ROAD (from Streatham High Road, Green Lane)**

Private stand for eight buses in 2 portions in slip road off Falcon Road (west side) south of Grant Road:

1 - for three buses in slip road;

2 - for five buses standing abreast in bus parking area between slip road and Grant Road.

Buses proceed from St John's Road via Falcon Road and Slip Road to stand, departing via Slip Road, Grant Road and Falcon Road to St John's Road. Set down in St John's Road, at Stop P (431 - Clapham Junction / The Falcon, Last Stop on LOR: 431 - Clapham Junction / The Falcon) and pick up in St John's Road, at Stop T (140 - Clapham Junction / The Falcon, First Stop on LOR: 140 - Clapham Junction / The Falcon).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Clapham Junction.
OTHER INFORMATION:	-To be used for unscheduled curtailments only.

## **BATTERSEA, SHAFTESBURY ESTATE**

Public stand for one bus on west side of Wickersley Road commencing opposite northern boundary wall John Burns Primary School and extending 15 metres south. Buses proceed from Wickersley Road direct to stand, departing to Wickersley Road. Set down in Wickersley Road, at Alighting Point (BP5220 - Shaftesbury Estate / Wickersley Road, Last Stop on LOR: BP5220 - Shaftesbury Estate / Wickersley Road) and pick up in Wickersley Road (BP5220 - Shaftesbury Estate / Wickersley Road, First Stop on LOR: BP5220 - Shaftesbury Estate / Wickersley Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route G1 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Battersea, Shaftesbury Estate.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	G1-36441-MF-LG-1-2	05/05/15	A	12	12	13	4	1,409.92	250	352,480.00
Saturdays & Good Friday	G1-36441-Sa-LG-1-2	02/05/15	A	N/A	13	N/A	4	1,311.23	56	73,428.88
Sundays & Public Holidays*	G1-36441-Su-LG-1-2	03/05/15	A	N/A	9	N/A	4	969.32	58	56,220.56
								<b>Total Scheduled In Service Mileage</b>	<b>364</b>	<b>482,129.44</b>

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.  
The PM PVR is the maximum quantity of vehicles in service between 16.00 hours and 18.30 hours on Mondays to Fridays.

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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |    |   |                     |
|----|---|---------------------|
| 1. | Early Termination Date<br>(clause 27.9)   | 4 May 2018          |
| 2. | Sponsored Route<br>(clause 27.10)   | No                  |
| 3. | Multiple Termination<br>Clause 27.11 to apply   | Yes                 |
|    | The following agreement will be subject to multiple<br>termination:   | QC47502 (route 322) |
| 4. | Is the Operator permitted to accept advertising on<br>the vehicles? (clause 20 of Annex B)  | Yes                 |
| 5. | Incentive Provisions – Do the Incentive Provisions<br>apply? (clause 46)  | Yes                 |
| 6. | Spare Vehicles - The Operator shall ensure that the<br>following number of spare vehicles, which are<br>specified in Schedule IIA Part 1, are available for<br>the provision of the Services. | 2                   |
| 7. | Route Risk Assessment - The Corporation acknowledges receipt of the Route<br>Risk Assessment pertaining to route G1.  |                     |

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**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (27 June 2015 to 31 March 2016)	73.6% "On Time"
Minimum Performance Standard	74.0% "On Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	78.0% "On Time"
Extension Assessment Period	Quarter 4 of Financial Year 2017/2018 To Quarter 3 of Financial Year 2018/2019

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**SCHEDULE ID - ATTACHMENT**

**OUT DIRECTION**

**BACK DIRECTION**

**Timing**

**Point Code Stop Name**

SMHRGL Hermitage Lane  
  
STRESL Streatham /  
St Leonard's Church  
  
TTBYMR Tooting Broadway Station  
  
TOOTHP St George's Hospital /  
St James Wing  
GALNWR Wimbledon Road  
  
SPRIHPJ Springfield University  
Hospital  
  
CLPSSN Clapham South Station  
  
CLJNFS Clapham Junction / The  
Falcon

**Timing Point**

**Code Stop Name**  
BATTSE Shaftesbury Estate /  
Wickersley Road  
  
CLJNFS Clapham Junction /  
The Falcon  
  
CLPSSN Clapham South Station  
  
SPRIHPJ Springfield University Hospital  
  
GALNWR Wimbledon Road  
  
TOOTHP St George's Hospital /  
St James Wing  
  
TTBYMR Mitcham Road /  
Tooting Broadway Station  
  
STRESL St Leonard's Church

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1            Vehicle Description

Part 2            No longer used

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>
Chassis Manufacturer and Type	ADL E200
Body Manufacturer and Type	ADL E200
Single or Double Deck	Single Deck
Upper Deck Air Cooling System	Not Applicable
Minimum Seating Capacity	25 + 1 Wheelchair
Maximum Standing Capacity	33
Maximum Length	8,900mm
Maximum Width	2,440mm
Number of Doors	One
Year of Manufacture	2015
Engine Type (Including Euro Rating)	Euro VI Hybrid

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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**VERSION NO: 00**

**EFFECTIVE DATE: 2 MAY 2015**

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

1. Contract Price £ 2,708,806.00 per annum
2. Period Contract Payment £ 208,369.69
3. Scheduled In Service Mileage 482,129.44 miles p.a.
4. Deduction Figure £ 5.62 per mile
5. Date of Tender 2 June 2014
6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
7. The **Payment Year** commences on the first day of Payment Period 1 (Quarter 1), and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies.
8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 27 June 2015 (Payment Period 4, Quarter 2) to 31 March 2016 (Payment Period 13, Quarter 4).